

INS. CASE OWNER: Ming Yeo CC 3 / AIG18002609 / K1ps3/V LKK: IDAC:  
 Surveyor: KALVIN DOI: 07/02/18 Date / Time: 07/02/18  
 Registered in Merimen: 07/02/18

Pre-assign / CCU / FTE

Insured Vehicle No.: SF42 1111P Claim No.: 46401600259  
 Name of Insured: YEO HONG TEE Policy No.: 1700022732  
 Insured Tel No.: HP: 9452 1328 Make / Model: KIA NIKO - 1.6 HYBRID GOI OCT  
 Excess Sec II :\$S D.O.A: 31/01/18 Place of Accident: SUNRADE (A) ALONG A2401 TAMPINES AVE 10  
 Is driver the owner? (YES / NO) Nature of Accident: \_\_\_\_\_  
 If NO, Driver Name / Age: \_\_\_\_\_ OI GIA REPORT (YES / NO) TP GIA REPORT (YES / NO)  
 Driver Tel No.: \_\_\_\_\_ (V/L (YES / NO)) Insured Liability: \_\_\_\_\_ % Final ? Yes / No

SHC 8930H

INSRS: WSP: COGS (Lmng) Tel: \_\_\_\_\_ Liability: \_\_\_\_\_ RMKS: \_\_\_\_\_  
 INSRS: WSP: \_\_\_\_\_ Tel: \_\_\_\_\_ Liability: \_\_\_\_\_ RMKS: \_\_\_\_\_  
 INSRS: WSP: \_\_\_\_\_ Tel: \_\_\_\_\_ Liability: \_\_\_\_\_ RMKS: \_\_\_\_\_

Date/Time	STAGE	DATE / PIC
	Non-Reporting 1st	
	Non-Reporting 1st (2nd)	
	Non-Reporting 1st (Final)	
	Notification 1st of non-pickup	
	Call OI: <u>24 Jan 13/2/18</u>	
	After call 1st to OI: <u>22062018</u>	
	Documentation Check List: Handler Typist	
	Notification 1st (if non-pickup)	
	After call 1st to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

**PRELIMINARY ADVICE** Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

**FINALIZATION** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_

Repair Cost: \$S \_\_\_\_\_ (days) Reduction: \_\_\_\_\_ % Email ☐ Call ☐

**FINAL SETTLEMENT** Date/Time: 13/12/18 Confirm with: Cecilia Email ☐ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27  
 If NO or B 28, Ass. Lia: \_\_\_\_\_

Repair Cost: W/647 \$S 1408.31  
 Loss of Rental (LOR): \$S 526.50 (4.5 days) X \$117.00  
 Loss of Use (LOU): \$S \_\_\_\_\_ (S x days)  
 Loss of Income (LOI): \$S 225.00 (S x 4.5 days)  
 LOR only ☐ LOU only ☐ LOR + LOI ☒ (Tick only one)  
 GLA/LTA Search \$S 7.49  
 Medical: \$S \_\_\_\_\_  
 Disbursement: \$S \_\_\_\_\_ (e.g. Tow/ Independent)  
 Legal Cost: \$S \_\_\_\_\_

1) Claim status: Normal/Reject/Private Settle  
 2) Report Format: TP  
 3) Survey fee: \$320 + \$20

**Total:** \$S 2167.30 Global Sum \$S: \_\_\_\_\_

**FINAL PAYMENT** Date/Time: 13/12/18 Confirm with: Cecilia Email ☐ Call ☐

Payee 1: \$S 2167.30 Name 1: Comfort Pelgro Engineering Pte Ltd  
 Payee 2: (Strike if N.A.) \$S \_\_\_\_\_ Name 2: \_\_\_\_\_  
 Payee 3: (Strike if N.A.) \$S \_\_\_\_\_ Name 3: \_\_\_\_\_

Date/Time: 06.02.2018 19:22

Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO 305112770

CUSTOMER

MR/MS COMFORT TRANSPORTATION PTE LTD

CUSTOMER NO. 7010045

ADDRESS 383 SIN MING DRIVE  
Singapore SINGAPORE 575717

TEL (R) 65508755 (O)

(P)

DISCOUNT CARD NO.

REGN NO.

SHC8830H

MILEAGE

MAKE

HYUNDAI

FUEL

E 1/2

MODEL

I-40

DATE/TIME IN 31.01.2018 18:05

YR OF MANU

24.03.2016

TARGET DATE

CHASSIS CODE

KMHLB41UMGU086754

COMPLETION DATE/TM

## JOB DESCRIPTION

Accident Date: 31.01.2018

NATURE: TP/3P 31.01.2018

S/NO

LABOR CODE

DESCRIPTION

AIG

CHECKED &amp; PASSED OUT BY: \_\_\_\_\_

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Name:

I/C No.:

Vehicle No.:

SHC8830H

LKE

Exit Pass

Vehicle No.:

SHC8830H

Name of Service Advisor

Signature/Date

Name of Service Advisor

Date

To be returned to Service Reception upon collection

To be kept by Security Guard

ATG

LKE

**MODEL : HYUNDAI i40**

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper ✓			\$ 603.60
	Rear Bumper Reinforcement ?			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) ?		\$ 180.00	\$ 360.00
	Rear Bumper Sponge ?			\$ 143.40
	Rear Bumper Under Cover ✓			\$ 225.00
	Rear Bumper Reflector Lamp (LH/RH) ?		\$ 32.00	\$ 64.00
	Rear Bumper Clips 10 pcs ✓			\$ 22.00
	Rear Panel ?			\$ 592.30
	Rear Panel Garnish ?			\$ 57.70
	<b>SUB TOTAL</b>			<b>\$ 2,572.35</b>
	<b>LESS 20%</b>			<b>\$ 514.47</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 2,057.88</b>
	Rear Bumper Rubber Mat ✓			\$ 50.00
	Rear Bumper Reverse Sensor ✓			\$ 135.70
				<b>\$ 185.70</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ <del>380.00</del> 200
	Spray Painting Charge			\$ <del>400.00</del> 180
	Wiring Charge			\$ <del>50.00</del> X
	Towing Fees			\$ 50.00 ✓
	Remove/Refix Reverse Sensor			\$ <del>120.00</del> 20
	<b>TOTAL LABOUR</b>			<b>\$ 1,000.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 3,243.58</b>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed

(Part(s)) must be resurveyed and is subject to final approval from Insurance Company

Approved by Repairer  
Signature:  
Date:

Kalvin LUKY  
7/2/18 1125h  
2 PR  
P/P  
Before Part p/U

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Job Ref No : 305112770  
Date : 09/02/18

## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

### FINALIZATION FORM

To : LKK  
Attn : Mr KALVIN ANG  
Vehicle Reg No : SHC8830H CTPL

Fax :

31.01.18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG --- SFW1111P
2. The finalized amount shall be:
  - (a) Spare Parts after List discount \$866.18
  - (b) Labour Charges \$450.00
  - Total for Part-By-Part Repair Cost** \$1,316.18
  - (c) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: 20%  
**Final Lumpsum Repair cost** \_\_\_\_\_


3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : LIM KWOK ENG  
Tel : 62148316  
Fax : 65468156

Signature :   
Name : KALVIN ANG  
Date : 12/2/18

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

**COMFORTDELGRO ENGINEERING PTE LTD**  
**REPAIR ESTIMATE\***

VEHICLE NO : SHC 8830H

DATE 7/2/2018 11:21

MAKE :

MODEL : HYUNDAI i40

LKE

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 603.60
	Rear Bumper Reinforcement			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH)		\$ 180.00	\$ 360.00
	Rear Bumper Sponge			\$ 143.40
	Rear Bumper Under Cover			\$ 225.00
	Rear Bumper Reflector Lamp (LH/RH)		\$ 32.00	\$ 64.00
	Rear Bumper Clips 10 pcs			\$ 22.00
	Rear Panel			\$ 592.30
	Rear Panel Garnish			\$ 57.70
	<b>SUB TOTAL</b>			<b>\$ 2,572.35</b>
	<b>LESS 20%</b>			<b>\$ 514.47</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 2,057.88</b>
	Rear Bumper Rubber Mat			\$ 50.00
	Rear Bumper Reverse Sensor			\$ 135.70
				<b>\$ 185.70</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ 380.00
	Spray Painting Charge			\$ 400.00
	Wiring Charge			\$ 50.00
	Towing Fees			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	<b>TOTAL LABOUR</b>			<b>\$ 1,000.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 3,243.58</b>
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

Kalvi 11/11/18  
 7/2/18 11:25h  
 2 Pcs  
 P.P.  
 Before Part p.k.

LKK Auto Consultants hence notify the Reparer of the following:

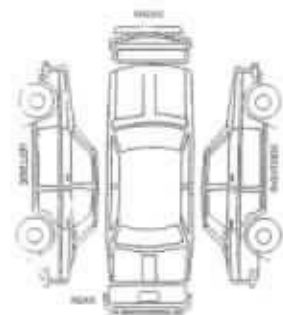
- To resurvey before/after spray painting
- To inspect damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- Any modification to be agreed
- Supplementary items to be surveyed and priced by the Insurance Company

Acknowledged by Reparer:  
 Signature:  
 Date:

Nett  
 Nett

200  
 150  
 X  
 20

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

<b>Job Requisition</b>		
1. Date: <u>01/02/2018</u> Time Received: <u>1450</u>	3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)	4. Type of Towing: <input checked="" type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer: <u>Ms Catherine</u> Contact No.: <u>62148313</u> Vehicle No.: <u>STC 888 8830H</u> Make / Model / Colour: <u>ILO</u> Email: _____	5. Nature of Service: <input type="checkbox"/> Jumpstart <input type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery	6. Parts Replaced/Remarks: _____ _____ _____
7. Location: <u>Traffic Police Round Corner</u>	8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi	
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others: _____		
10. Odometer Reading: _____ Fuel Level: <input type="checkbox"/> F <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> E	11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input checked="" type="checkbox"/> Not tested	 #: Cracked X: Dented /: Scatched O: Missing  Signature of Customer
<b>Job Attended</b>		
12. Tow Truck / Recovery Van: <input type="checkbox"/> VRS <input checked="" type="checkbox"/> QA <input type="checkbox"/> GAO <input type="checkbox"/> TZ <input type="checkbox"/> YISHUN <input type="checkbox"/> OTHERS Name of Driver: <u>King</u> Vehicle No.: <u>62148313</u> Time Dispatch: <u>1450</u> Time of Arrival: <u>1520</u> Time Completed: <u>1550</u>  <u>No key</u>		

<b>Cash Invoice Details (if applicable)</b>
13. Cash Invoice No.: _____

<b>Customer Acknowledgement</b>
a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

<u>01/02/2018</u> Date	<u>1520</u> Time	<u>X</u> Signature of Customer
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14. <b>WORKSHOP</b>		
Name of Attending Staff/Guard	Date & Time of Arrival	Signature of Attending Staff/Guard

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305112770  
REGN NO : SHC8830H  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 24.03.2016  
DATE/TIME IN : 31.01.2018 18:05  
ACCIDENT DATE : 31.01.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0579-G	I40VC COVER ASSY-RR BUMPE	1 L	603.60	20.00	482.88
0002 04-01-0103-0738-G	I40VC COVER-RR BUMPER LWR	1 L	225.00	20.00	180.00
0003 04-01-0103-1150-A	I40VC PROTECTOR MAT	1 N	50.00	2.00-	50.00
0004 09-01-9999-0068-A	HYUNDAI REVERSE SENSOR AS	1 N	135.70	0.20	135.70
0005 04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60

SUB-TOTAL : 866.18

JOB NATURE

0000 23-01	TOWING FEE	50.00
0001 L	PANEL BEATING	200.00
0002 23-502	SPRAYPAINT ON AFFECTED AREA	180.00
0003 20-22	REMOVE/REFIX REVERSE SENSOR	20.00

SUB-TOTAL : 450.00

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305112770  
REGN NO : SHC8830H  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 24.03.2016  
DATE/TIME IN : 31.01.2018 18:05  
ACCIDENT DATE : 31.01.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 1,316.18

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :



## Hsiao Tong (LKKAUTO)

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 9 March 2018 2:08 PM  
**To:** Lee, Ming Yao (MingYao.Lee@aig.com)  
**Subject:** Your Ref: 4640116002SG \*Our Ref: CC3/AIG18002609/K1ps3 [ACCIDENT INVOLVING SFW 1111P(OI) & SHC 8830H(TP) ON 31/01/2018]

Your Ref: **4640116002SG**  
Our Ref: CC3/AIG18002609/K1ps3

Dear Sirs/Madam,

### ACCIDENT INVOLVING SFW 1111P(OI) & SHC 8830H(TP) ON 31/01/2018

We refer to the above matter.

Liability is not in our insured's favour as he rear-ended third party.

We are negotiating settlement with third party repairer. However, for LOR & LOI, third party is unable to accept our offer at 4days and proposed for 5days (strictly for an amicable settlement). Based on taxi driver mileage log record, the taxi was laid up in the workshop for 8.5days. Third party repairer informed us that their taxi driver did not take down OI's vehicle number as he was in daze after the accident and he was sent to Changi Hospital. Therefore third party repairer was unable to retrieve OI's vehicle until they received PIR from traffic police on 06/02/2018.

The summary of claim is as follows: -

	TP claimed	Our offer	TP proposal
1. Cost of Repair (w/GST)	\$ 1,408.31	\$ 1,408.31	\$ 1,408.31
2. Loss of Rental (8.5days x \$117.00)	\$ 994.50	\$ 468.00 (4days x \$117.00)	\$ 585.00 (5days x \$117.00)
3. Loss of Income (8.5days x \$80.00)	\$ 680.00	\$ 200.00 (4days x \$50.00)	\$ 250.00 (5days x \$50.00)
4. LTA/ GIA search fee	\$ 7.49	\$ 7.49	\$ 7.49
Total	\$ 3,090.30	\$ 2,083.80	<b>\$ 2,250.80</b>

\*\*Recommended 02 repair days + 02 days in Traffic Police Compound.

We have uploaded all the relevant documents in Merimen for your perusal.

We seek your mandate/ instruction in order for us to proceed further.

Please call us if you have any queries.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

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**From:** Lee, Ming-Yao <MingYao.Lee@aig.com>  
**Sent:** Monday, 12 March 2018 10:27 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Your Ref: 4640116002SG \*Our Ref: CC3/AIG18002609/K1ps3 [ACCIDENT INVOLVING SFW 1111P(OI) & SHC 8830H(TP) ON 31/01/2018]

Hi Hsiao Tong,

Thanks for writing. Based on mileage report, indeed it was in Traffic Police Compound for 2 days. Hence, reasonable claim of loss of usage should be 02 repair days + 02 days = 04 days.

As such, please try to settle at 04 days. Alternatively, you may settle at 4.5 days for amicable settlement.

Thanks & Best Regards,  
George Lee  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

[Ming-Yao.Lee@aig.com](mailto:Ming-Yao.Lee@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** 09 March 2018 14:08  
**To:** Lee, Ming-Yao  
**Subject:** Your Ref: 4640116002SG \*Our Ref: CC3/AIG18002609/K1ps3 [ACCIDENT INVOLVING SFW 1111P(OI) & SHC 8830H(TP) ON 31/01/2018]

Your Ref: **4640116002SG**  
Our Ref: CC3/AIG18002609/K1ps3

Dear Sirs/Madam,

### ACCIDENT INVOLVING SFW 1111P(OI) & SHC 8830H(TP) ON 31/01/2018

We refer to the above matter.

Liability is not in our insured's favour as he rear-ended third party.

We are negotiating settlement with third party repairer. However, for LOR & LOI, third party is unable to accept our offer at 4days and proposed for 5days (strictly for an amicable settlement). Based on taxi driver mileage log record, the taxi was laid up in the workshop for 8.5days. Third party repairer informed us that their taxi driver did not take down OI's vehicle number as he was in daze after the accident and he was sent to Changi Hospital. Therefore third party repairer was unable to retrieve OI's vehicle until they received PIR from traffic police on 06/02/2018.

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4. LTA/ GIA search fee	\$ 7.49	\$ 7.49	\$ 7.49
Total	\$ 3,090.30	\$ 2,083.80	<b>\$ 2,250.80</b>

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We have uploaded all the relevant documents in Merimen for your perusal.

We seek your mandate/ instruction in order for us to proceed further.

Please call us if you have any queries.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 31, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408931)

#### IMPORTANT NOTICE:

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## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 12 March 2018 5:21 PM  
**To:** cecilialee@sparkcarcare.com; 'Jasmine Cai Yuyan'  
**Subject:** Your Ref: T 0118/ SHC8830H/ CL(st) \*Our Ref: CC3/AIG18002609/K1ps3 [ACCIDENT INVOLVING SFW 1111P(AIG) & SHC 8830H ON 31/01/2018]

Your Ref: **T 0118/ SHC8830H/ CL(st)** Without Prejudice  
Our Ref: CC3/AIG18002609/K1ps3

Dear Sirs/ Madam,

### ACCIDENT INVOLVING SFW 1111P(AIG) & SHC 8830H ON 31/01/2018

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,408.31
2. Loss of Rental (4.5days x \$117.00)	\$ 526.50
3. Loss of Income (4.5days x \$50.00)	\$ 225.00
4. LTA/GIA search fee	\$ 7.49
Total	<b>\$ 2,167.30</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

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**From:** Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>  
**Sent:** Tuesday, 13 March 2018 8:50 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Jasmine Cai Yuyan  
**Subject:** Re: Your Ref: T 0118/ SHC8830H/ CL(st) \*Our Ref: CC3/AIG18002609/K1ps3 [ACCIDENT INVOLVING SFW 1111P(AIG) & SHC 8830H ON 31/01/2018]

Without Prejudice

Dear Hsiao Tong

Strictly on the basis of without admission of any liability and without prejudice to any other claims arising out of this accident, we confirm acceptance of your offer at **\$2,167.30**

Please note that this settlement is strictly on a without prejudice basis and only in relation to the claim of vehicle damages. It shall not include other claims which the driver and/or the passenger(s) may have against you and/or your insured for their damages in relation to their bodily injuries arising out of this accident, even if the medical expenses claimed herewith formed part of settlement reached.

Please forward Discharge Voucher for execution and your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off 6214 8354 | Fax:

6214 1843

---

**From:** "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>  
**To:** "cecilialee@sparkcarcare.com" <cecilialee@sparkcarcare.com>, Jasmine Cai Yuyan <jasminecai@cdge.com.sg>  
**Date:** 12/03/2018 05:21 PM  
**Subject:** Your Ref: T 0118/ SHC8830H/ CL(st) \*Our Ref: CC3/AIG18002609/K1ps3 [ACCIDENT INVOLVING SFW 1111P(AIG) & SHC 8830H ON 31/01/2018]

---

Your Ref: **T 0118/ SHC8830H/ CL(st)**  
Our Ref: CC3/AIG18002609/K1ps3

Without Prejudice

Dear Sirs/ Madam,

### ACCIDENT INVOLVING SFW 1111P(AIG) & SHC 8830H ON 31/01/2018

We refer to the above matter.

We propose settlement as follows; -

1. Cost of Repair (w/GST)	\$ 1,408.31
2. Loss of Rental (4.5days x \$117.00)	\$ 526.50
3. Loss of Income (4.5days x \$50.00)	\$ 225.00
4. LTA/GIA search fee	\$ 7.49

Our Ref : T 0118 / SHC8830H /CL(st)  
Your Ref:  
Date : 21-Feb-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC8830H YOUR INSURED SFW1111P**  
**AND OTHER ON 31.01.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC8830H** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SFW1111P** we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 1,408.31
2	8.5 days Loss of Rental @ \$ 117.00 per day	\$ 994.50
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 2,410.30

**HIRER'S CLAIM**

7	8.5 days Loss of Income @ \$ 80.00 per days	\$ 680.00
Total Claims :		\$ 3,090.30

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.  
b) LTA search slip/s of : SFW1111P  
c) GIA / Police report/s of : SHC8830H  
d) Letter of authority from owner / hirer / operator  
( ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( X ) PIR for SFW1111P ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6290  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198500444W

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 608286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732



**SINGAPORE  
POLICE FORCE**

Traffic Police  
10 Ubi Avenue 3  
Singapore 408865  
Tel +65 6547 0000  
Fax +65 6547 6259  
[www.police.gov.sg](http://www.police.gov.sg)

Our Ref : TP/IP/07239/2018  
Date : 6 February, 2018

ONG SEAH THONG  
BLK 35 LOR 5 TOA PAYOH  
#05-331  
SINGAPORE 310035

Dear Sir/Madam

**ACCIDENT INVOLVING SFW1111P AND SHC8830H ON 31.01.2018 AT 1805 HRS, ALONG  
TAMPINES AVENUE 10**

I refer to the above accident.

2. Please be informed that we have completed our investigations which shows that the driver of SFW1111P has committed an offence of Careless Driving under Rule 29 Road Traffic Rules. Action has been initiated against the driver for the said offence.
3. If you have any queries, please contact the Investigation Officer, Jeff Tan at telephone number 9299 0972.

Yours faithfully

SITI AFIQAH  
FOR HEAD INVESTIGATION  
TRAFFIC POLICE  
SINGAPORE POLICE FORCE



GW 4878D

83486101

**NOTICE TO COLLECT VEHICLE****Part A****1) To be completed by Investigation Officer**

Name of Owner: <b>Ong Seah Thong</b>		NRIC/FIN: <b>S1366512E</b>
Vehicle No: <b>SHC8830H</b>	<input type="checkbox"/> <b>No inspection required</b>	
Date of Accident: <b>31/01/2018</b>	<input type="checkbox"/> <b>Release only after inspection</b> ( Please tick ✓ )	
Time of Accident: <b>6.05 PM</b>	Place of Accident: <b>Tampines Ave 10</b>	

**2) Take note that the vehicle must be collected within 7 days from the date of this notice. Otherwise storage fee will be levied as follows :**

<u>Type of Vehicle</u>	<u>Storage Fee Per Day</u>
Motor Cycle / Scooter	\$ 20/-
Motor Car	\$ 40/-
Motor vehicle other than the above	\$ 80/-

**3) You have to make your own arrangement to have your vehicle removed at your own costs. If you are authorizing someone to collect your vehicle on your behalf, please ensure that he / she produces his / her NRIC / Passport for verification. Please fill up the letter of authorization at Annex 'A'**

**4) Please liaise with the duty officer of Traffic Vehicle Pound at 517 Airport Road, Singapore 539942, Tel no.: 6280 7841 for collection of vehicle. The collection hours are as follows:**

<b>Monday</b>	<b>2.00 pm to 4.00 pm</b>
<b>Tuesday to Friday</b>	<b>9.00 am to 12.00 pm</b> <b>2.00 pm to 4.00 pm</b>

Yours faithfully,

IO TAN JUN YAN, JEFF  
GIT A  
CONTACT NO: 9299 0972  
DATE: 01/02/2018





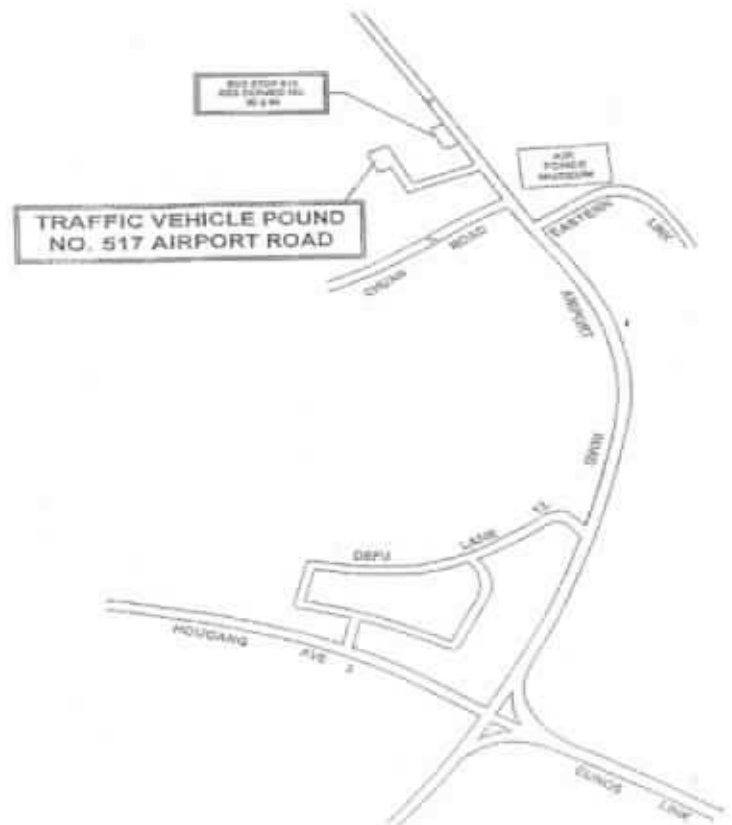
### LETTER OF AUTHORISATION

I,  Ong Seah Theng , NRIC/FIN No:  S1365125

hereby authorized \_\_\_\_\_, NRIC/FIN No: \_\_\_\_\_

to collect my vehicle, registration no:  SHC 8830H  on my behalf.

### LOCATION MAP FOR TRAFFIC VEHICLE POUND



Q

(Signature & Date)

Name of Owner:

NRIC/FIN No:

Contact No:

Note: Identification document must be produced for verification together with the Notice to collect vehicle (Part A) when collecting the vehicle.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18002609/K1ps3

23 FEBRUARY 2018

**YEO HONG TEE**  
BLK 107 TAMPINES STREET 11  
#07-349  
SINGAPORE 521107

Dear Sir/Madam,

**ACCIDENT INVOLVING SFW 1111P & SHC 8830H ON 31/01/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 8830H against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGi 40 SHC8830H , SFW IIIIP  
JUNCTION OF TAMPINES AVE S AND AVE10

ON 31-Jan-18 18:05

I / We

ONG SEAH THONG

(Hirer) NRIC No.: S1366512E

and/or

(Relief) NRIC No.:

Taxi Number

SHC8830H

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

01-Feb-2018

Name of Hirer

ONG SEAH THONG

Hirer NRIC

S1366512E

Signature :



Address

35 LORONG 5 TOA PAYOH #05-331  
310035

Contact No.

94658253

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$1,408.31 (Repair Cost), \$751.50 (Loss of Use/Rental), \$57.49 (Disbursement) for vehicle no. SHC 8830H that was damaged pursuant to the accident which occurred on 31/01/2018 (date) along JUNCTION OF TAMPINES AVE 5 & AVE 10 (location) involving vehicle no/s SFW 1111P. This is pursuant to the inspection conducted on 07/02/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 8830H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 8830H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

13 MAR 2018

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20\_\_\_\_ (year)



AWC

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
285 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

201, Brasell Road Singapore 378701  
Mobile: + 65 9083 8285, Fax: + 65 6280 8754

**Workshops**  
59 Loring Drive Singapore 530066  
252 Sun Ming Drive Singapore 731211  
45 Persim Road Singapore 100248  
300 Lta Road 3 Singapore 439642  
24 Benaki Quay Singapore 761166  
7 Surgey Market Way Singapore 720719  
A Cebu Avenue 1 Singapore 558537

COMPANY REG. NO.: 199506048W  
Page: 1

GST REG. NO. M2-8921817-3

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY.CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC8830H

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
24.03.2016

CHASSIS CODE  
KMHLB41UMGU086754

INV. NO/DATE  
91357281 14.02.2018

JOB NO.  
305112770

ODOMETER READING

DATE/TIME IN  
31.01.2018 18:05

Description : TP/3P 31.01.2018

S/No	Part No.
------	----------

Qty	Unit Price	%Disc	Net
-----	------------	-------	-----

## PART REQUISITION

0001	04-01-0103-0579	I40VC COVER ASSY-RR BUMPE	1	603.60	20.00	482.88
0002	04-01-0103-0738	I40VC COVER-RR BUMPER LWR	1	225.00	20.00	180.00
0003	04-01-0103-1150	I40VC PROTECTOR MAT	1	50.00	0.00	50.00
0004	09-01-9999-0068	HYUNDAI REVERSE SENSOR AS	1	135.70	0.00	135.70
0005	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	20.00	17.60

SUB-TOTAL	:	866.18
-----------	---	--------

### JOB NATURE

0001	23-01	TOWING FEE	50.00	50.00
0002	L	PANEL SEATING	200.00	200.00
0003	23-502	SPRAYPAINT ON AFFECTED AREA	180.00	180.00

**ComfortDelGro Engineering Pte Ltd**  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

<b>ACCOUNT No.</b>	<b>INVOICE No.</b>	<b>AMOUNT</b>	<b>BANK/CHO No.</b>
8010004	91357281	1,408.31	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC8830H

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
24.03.2016

CHASSIS CODE  
K0HLEB41UMGU086754

INV. NO/DATE  
91357281 14.02.2018

JOB NO.  
305112770

ODOMETER READING

DATE/TIME IN  
31.01.2018 18:05

S/No	Part No.		Qty	Unit Price	%Disc	Net
0004	20-22	REMOVE/REFIX REVERSE SENSOR	20.00			20.00
SUB-TOTAL				:		450.00

Items total	1,316.18
Add GST @ 7.000 %	92.13
Invoice amount	1,408.31

Issued by : CHEWBEELENG 14.02.2018 14:00:29  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91357281	1,408.31	

Our Ref: CT18010987

Date: 14 February 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 31/01/2018 @ 18:05 hrs  
ALONG JUNCTION OF TAMPINES AVE 5 AND AVE10  
INVOLVING SFW1111P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8830H** (the "Taxi"). The Taxi was hired to **ONG SEAH THONG IC NO S1366512E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
							FROM	TO		
28/01 (2)	Linn	2	7	5	3	306 Km	1234	1053		
29/01 (1)	Chua	2	7	2	3	193 Km	0520	1330		
	Ang	2	7	2	9	264 Km	2345	1411		
30/01 (2)	Chua	2	7	3	1	190 Km	0520	1240		
	Ang	2	7	3	4	280 Km	0711	1411		
31/01 (2)	Ang	2	7	3	6	199 Km	0610	1425		
31/01/18	Traffic Police	2				IN Km	1805	—		
01/02/18	Compound	2				OUT Km	—	1520		
01/02/18	Accident	2				045 km	1520	—		
08/02/18	Repair	2				— Km	—	1430		
		2				Km				



## Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SFW1111P	31 Jan 2018 / 18:05:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SAC PFB-H

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Feb 2018 <a href="#">Edit Reg</a>		07 Feb 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,316.18</b> <a href="#">Edit Estimates</a>	<b>S\$1,316.18</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
-------------	------------------	----------------------	------------------	--------------------------

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	<b>YEO HONG TEE (YANG FANGDI)</b> , ID: S7132225D		
Main Claimant:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	<b>SHC8830H</b>	Date of Loss:	31/01/2018 18:00 - :59
Claim Type:	<b>TP / 4640116002SG</b>	Policy/Cover Note No.:	1700022732 (Comprehensive) Coverage: 30/06/2017 - 29/06/2018
Vehicle Reg. No. (Insured):	<b>SFW1111P</b>	Policy No. (Claimant):	D-18088936MFSH
	Excess:		
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Lee, Ming-Yao</b> ] MingYao.Lee@aig.com		
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... [Final Rpt due 20/02/2018]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- AIG\_SG (09/02/2018): **No OI GIA Report**
- AIG\_SG (09/02/2018): **Request To Upload TP GIA Report**

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHC8830H (4640116002SG)  
[SFW1111P]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Jan 31 2018 6:00PM  
[YEO HONG TEE (YANG FANGDI)]  
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit					
Assessment Reports															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	09/02/18 09:32	Accident Statement From:OD - Reg. No: SFW1111P, Claimant: YEO HONG TEE												1	Load HTM					
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	09/02/18 08:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
2	09/02/18 08:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
3	09/02/18 08:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
4	09/02/18 08:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
5	09/02/18 08:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
6	09/02/18 08:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
7	09/02/18 08:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
8	09/02/18 08:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
9	09/02/18 08:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
10	09/02/18 08:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
11	09/02/18 08:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
12	09/02/18 08:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
13	09/02/18 08:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
14	09/02/18 08:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
15	09/02/18 08:52	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				
16	09/02/18 08:52	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				
17	09/02/18 08:52	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	09/02/18 11:47	TP GIA REPORT												1	Load PDF					
2	09/02/18 11:47	TP ESTIMATE- MARKED + TOWING												1	Load PDF					
3	09/03/18 14:05	Notice to Collect Vehicle_Traffic Police												1	Load PDF					
4	09/03/18 14:05	Rental & Mileage Record												1	Load PDF					
5	09/03/18 14:05	LTA												1	Load PDF					
6	09/03/18 14:05	Authorisation to Act												1	Load PDF					
7	15/03/18 10:46	WORKSHOP INVOICE												1	Load PDF					
8	15/03/18 10:46	Release Voucher												1	Load PDF					
9	15/03/18 10:46	LETTER TO OI												1	Load PDF					

Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SFW1111P (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDi F/L
	SHC8830H (TP veh)		AT ABS AIRBAG 4DR (M)
Date of Accident:	31/01/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	3,470.63
Final Repair Cost	:	\$	1,408.31
Loss of Use	:	\$	225.00
Rental (if any)	:	\$	526.50
LTA / GIA Search Fee	:	\$	7.49
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,167.30

4.50 days at \$50.00 per day  
4.50 days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: 27

BOLA Liability: \_\_\_\_\_100\_\_\_\_\_(%) Assessed Liability (\*): \_\_\_\_\_(%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,167.30
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

15 Mar  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18002609/K1PS3Q2

Date: 15/03/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700022732  
**Claimant Vehicle No :** SHC8830H **Insured Vehicle No :** SFW1111P  
 Date of Loss: 31/01/2018 Nature of Claim: TP Claim No: 4640116002SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SHC8830H**  
 Make & Model: HYUNDAI I40, 1.7 D CRDI F/L AT ABS AIRBAG 4DR (M) Engine No: D4DFU606001  
 Reg. Date: 24/03/2016 (Man. Year: 2015) Chassis No: KMHLB41UMGU086754  
 Colour: Blue Odometer: 0 km  
 Engine Capacity: 1685 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
 Front Left Side: Hankook 7 mm Rear Left Side: Hankook 7 mm  
 Front Right Side: Hankook 7 mm Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,243.58	866.18	1,377.40	61.39
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,000.00	450.00	550.00	55.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>3,243.58</b>	<b>1,316.18</b>	<b>1,927.40</b>	<b>59.42</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>227.05</b>	<b>92.13</b>	<b>134.92</b>	<b>59.42</b>
<b>Nett Amount (S\$)</b>	<b>3,470.63</b>	<b>1,408.31</b>	<b>2,062.32</b>	<b>59.42</b>
<b>+ Loss of Use (4.5 x S\$50.00/day) (S\$)</b>		225.00		
<b>+ Car Rental (4.5 x S\$117.00/day) (S\$)</b>		526.50		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>2,167.30</b>		

## INSPECTION

Date of Assignment: 07/02/2018  
 Date Inspected: 07/02/2018 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)  
 59 Loyang Drive  
 Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** KALVIN ANG WEI KUN**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	603.60 FL	*603.60 FL
2	1		*REAR BUMPER REINFORCEMENT	Serviceable	504.35 FL	*- FL
3	2		*REAR BUMPER REINFORCEMENT BRACKET (LH/RH)	Serviceable	360.00 FL	*- FL
4	1		*REAR BUMPER SPONGE	Serviceable	143.40 FL	*- FL
5	1		*REAR BUMPER UNDER COVER	Cut	225.00 FL	*225.00 FL
6	2		*REAR BUMPER REFLECTOR LAMP (LH/RH)	Serviceable	64.00 FL	*- FL
7	10		*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
8	1		*REAR PANEL	Serviceable	592.30 FL	*- FL
9	1		*REAR PANEL GARNISH	Serviceable	57.70 FL	*- FL
10	1		*REAR BUMPER RUBBER MAT	Necessary	50.00 FS	*50.00 FS
11	1		*REAR BUMPER REVERSE SENSOR	Shorted	135.70 FS	*135.70 FS
					<b>Sub Total (S\$)</b>	<b>2,758.05    1,036.30</b>
					<b>- List Item Discount on L Items 20.00/20.00% (S\$)</b>	<b>514.47    170.12</b>
					<b>Total Parts (S\$)</b>	<b>2,243.58    866.18</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	380.00	200.00
2	SPRAY PAINTING CHARGE	New	400.00	180.00
3	WIRING CHARGE	New	50.00	0.00
4	TOWING FEES	New	50.00	50.00
5	REMOVE /REFIX REVERSE SENSOR	New	120.00	20.00
Gross Labour Cost (S\$)			1,000.00	450.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >