

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 10 July 2019 8:48 AM
To: Lee Meilin
Cc: Olivia Lau (LKKAuto); Admin A
Subject: RE: URGENT - FINAL REMINDER: RE: PC2166L / GY2860G (China Taiping) DOA 08.01.18
*** LKK REF - CC6/CTI18002605/Sus3

Tracking:	Recipient	Delivery
	Lee Meilin	
	Olivia Lau (LKKAuto)	Delivered: 10/7/2019 8:48 AM
	Admin A	
	shupeil@lkkauto.com	Delivered: 10/7/2019 8:48 AM
	Meikwan@lkkauto.com	Delivered: 10/7/2019 8:48 AM

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,243.00
2. Loss of Use (7 days x \$250)	\$ 1,750.00
3. LTA/GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 6995.00</u>

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee Meilin <meilin.lee@scauto.com.sg>
Sent: Tuesday, 9 July 2019 2:49 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: URGENT - FINAL REMINDER: RE: PC2166L / GY2860G (China Taiping) DOA 08.01.18 ***
LKK REF - CC6/CTI18002605/Sus3
Importance: High

Without Prejudice

Hi Khanchna,

Please refer to the attachment, we have submitted our LOD & relevant docs to LKK since 12.02.2018.
Kindly let us have your offer settlement urgently.

Thanks and best regards,

Aelyne Lee Mei Lin
After Sales Department
D 6571 9981

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Tuesday, 9 July 2019 2:36 PM
To: Lee Meilin <meilin.lee@scauto.com.sg>
Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: URGENT - FINAL REMINDER: RE: PC2166L / GY2860G (China Taiping) DOA 08.01.18 ***
LKK REF - CC6/CTI18002605/Sus3

WITHOUT PREJUDICE

Dear Sirs/Madam,

ACCIDENT INVOLVING GY2860G (AIG) AND PC 2166L ON 08/01/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) **to us (LKK)** for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee Meilin <meilin.lee@scauto.com.sg>

Sent: Tuesday, 9 July 2019 1:58 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: URGENT - FINAL REMINDER: RE: PC2166L / GY2860G (China Taiping) DOA 08.01.18 ***

LKK REF - CC6/CTI18002605/Sus3

Importance: High

WITHOUT PREJUDICE

URGENT
FINAL REMINDER

Hi All,

We refer to the above matter and our numerous reminders.

Please note that owner plans to recover their losses through legal means, but we had advised them to hold for now.

Therefore, kindly let us have your settlement within **10 days**, otherwise, we shall proceed to pass the case to our lawyer without further notice.

Thanks and best regards,

Aelyne Lee Mei Lin

After Sales Department

D 6571 9981

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From: Lee Meilin [<mailto:meilin@scauto.com.sg>]

Sent: Thursday, 27 September 2018 1:56 PM

To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; Hsiao Tong (chewht@lkkauto.com) <chewht@lkkauto.com>; bryanang@lkkauto.com; 'Edmund Heng' <edmund@scauto.com.sg>; 'Catherine' (catherine@scauto.com.sg) <catherine@scauto.com.sg>; 'Rusli' <rusli.mataris@scauto.com.sg>; 'jeff.chang@scauto.com.sg' <jeff.chang@scauto.com.sg>; 'Hamimah Bte Jamaluden' <hamimah.j@scauto.com.sg>

Subject: 2ND REMINDER: RE: PC2166L / GY2860G (China Taiping) DOA 08.01.18 *** LKK REF - CC6/CTI18002605/Sus3

Importance: High

Without Prejudice

REMINDER

Hi All,

We regret to inform that till now we have yet to receive any offer from your end.

Please let us have your offer by 01.10.18, otherwise we will have no other alternative but to pass the case to our lawyer.

Thanks and best regards,

Aelyne Lee Mei Lin

After Sales Department

D 6571 9981

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From: SC Auto Claims [<mailto:claims@scauto.com.sg>]

Sent: Saturday, 16 June 2018 2:22 PM

To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'jason@scauto.com.sg' <jason@scauto.com.sg>; Hsiao Tong (chewht@lkkauto.com) <chewht@lkkauto.com>

Subject: REMINDER: RE: PC2166L / GY2860G (China Taiping) DOA 08.01.18 *** LKK REF - CC6/CTI18002605/Sus3

Importance: High

Without Prejudice

REMINDER

Hi All,

Claim submitted in Feb, till now there is no offer.
Please let us have your offer urgently.

Thanks and best regards,

Aelyne Lee Mei Lin
Insurance Claims Department
D 6571 9981

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Tuesday, 13 February 2018 9:28 AM
To: claims@scauto.com.sg; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: workshop1@scauto.com.sg; Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; jason@scauto.com.sg
Subject: FW: PC2166L / GY2860G (China Taiping) DOA 08.01.18 *** LKK REF - CC6/CTI18002605/Sus3

Dear Mei Lin,

We refer to the above matter.

Kindly note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: SC Auto Claims [<mailto:claims@scauto.com.sg>]
Sent: Monday, 12 February 2018 5:35 PM
To: Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: SC Workshop Staff1 <workshop1@scauto.com.sg>; workshop2@scauto.com.sg; Jason Chow <jason@scauto.com.sg>
Subject: PC2166L / GY2860G (China Taiping) DOA 08.01.18

Without Prejudice

Hi,

Please note that this vehicle was surveyed by Sebastian on 06.02.18.
Attached herewith our LOD, Final Bill, GIA Search Inv & scene video for your attention.
We await your prompt settlement.

****IN VIEW OF LUNAR NEW YEAR HOLIDAYS, PLEASE NOTE THAT WE WILL BE CLOSED BETWEEN 15-19 FEB****

Thanks and best regards,

Aelyne Lee Mei Lin
Senior Claims Executive
D 6571 9981

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