

NATIONAL Assessment Centre Services

(NAT 1 20100)

19/04/2018/9756

Date In: 08/01/2018 16:58	Job description	Date & Time Completed	Done by
Ref No: NBA/MCC/000599/1	SAS e-illing		
Veh No: SLJ 329H	E-mail (within 2hrs, A/C 2hrs)		
D.O.A: 07/01/2018 12:05	1-Motor Claim Form	mt/0981443-002	09/01/2018 10:26
OB / TP / Reporting Only	1-Motor W/O (V/LINE) 00 2hrs, TP (3hrs)		
	1-Photo Uploaded		
TP Insured:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW:	Tel:	Fax:
TP Particulars	Yell No: STV 1118D	INC () / Non-INC ()
Owner / Driver:	Tel:	
Policy No: ()	Period: ()	Cover Type: ()
Confirmed by: ()	Date:	Time:
Insured/Driver Liability: () %	(Note: Est. Status (WO): N: 0-20%; P: 21-79%; P: 80-100%)	
Year of Registration: ()	Warranty: YES () / NO ()	
Excess: (\$)	Loading: \$1,000 () / \$2,000 ()	

General Remarks
() Walk-In Customer: Customer's information strictly Confidential & strictly NO refer of repeller.
() Total Loss Case: to e-mail Insurer URGENTLY.
Drive-In () / Towed-In () ; Invoice: YES () / NO () ; Towing Co: ()

Removals	INC () / Non-INC ()	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo (Repair Cost > \$3000) ()		

Injury: _____

On-site Time	Actions

NBA/00954	Invoice Preparation Checklist
Driver/Owner:	1) AR: Accident Reporting (330)
Policy No:	2) DA: Damage Assessment (3100) INC (530)
Assessed Portion:	3) TP: Towing Fee \$40/\$45
C. Checked by (Bug-In-Charge):	4) FT: Follow-Through Survey \$120
	5) YT: Follow-Through Survey (Resurvey) \$20
	6) TR: Re-inspection \$35
	7) NI: (day DA + SMRT Survey) \$160
	8) NTUC Additional Services
	9) NI: (day DA + SMRT Survey) \$160
	10) NI: (day DA + SMRT Survey) \$160
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	100) NI: (day DA + SMRT Survey) \$160

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	08/02/2018 16:58
Date Of Accident	07/02/2018 12:05
Exact Location Of Accident	PIE TOWARDS TUAS
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLJ329H
Insured/Policyholder	
Name Of Registered Owner	YAP YAN SENG
NRIC No	S0080922E
Email Address	WILLIAMYOS9@GMAIL.COM
Mobile Phone No	(LOCAL) +65-90040858
Alternative Phone No	OTHERS-90040858
Vehicle Particulars	
Manufacturer	MAZDA
Model	3-1.5 4 DOOR SEDAN SP (A)
Exact Purpose for which vehicle was being used at time of accident	DRIVING GRAB
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE HIRE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5096341548
Cover Note Number	
Driver	
Name of Driver	YAP YAN SENG
NRIC No	S0080922E
Date Of Birth	10/09/1950
Occupation	OUTDOOR
Date Of Driving Pass	30/09/1969
Driving Experience	48 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90040858
Fax Number	
Contact Number	OTHERS-90040858
Email Address	WILLIAMYOS9@GMAIL.COM

Address	BLK 15 FARRER PARK ROAD #05-41
Postcode	210015
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : UNKNOWN PASSENGER GENDER: : MALE
Passenger 2	NAME: : UNKNOWN PASSENGER GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJV1118D
Vehicle Make/Model/Colour	MERCEDES BENZ
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	JOANN CHOO
NRIC/Passport Number	S7933535E
Contact Number	97952017
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SLQ5805E

Vehicle Make/Model/Colour

HONDA CIVIC

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 12.45 noon

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

8-2-18 Now Running
11300 Km
Range 336 km

SKETCH PLAN

Along PIKE towards Tuar

- A) SLJ 329H
- B) SJV 1118D
- C) SLQ 5805E



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 07/02/2018 AT ABOUT 12:04HRS I WAS TRAVELLING ALONG PIKE TOWARDS TUAR & WAS AT THE 1ST LANE OF 4 LANE. SUDDANLY I SAW A CAR SJV 1118D BRAKE & I ALSO BRAKE BUT TOO LATE MY CAR HIT THE CAR SJV 1118D & THE CAR SJV 1118D HIT THE CAR SLQ 5805E TOTAL 3 CARS THAT ALL.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

ASS. DEC. 01

P10

P1000

P11100

ASSIGNMENT ATTACH

By Assessor- 1) Features of Accident:

- 1) Vehicle hit Vehicle: 2) Vehicle hit 3rd
- a) Motorcar () a) Pedestrian ()
- b) Motorcycle () b) Animal ()
- c) Bicycle ()
- 3) Vehicle hit Road Side Objects:
- a) Gown Property () b) Road Work Object ()
(Electric poles, light poles, etc.)
- c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God:
- a) Fallen Object () b) Flood ()
- c) Other ()
- 6) Parked & Found Damaged:
- a) Vandalism () b) Hit by Moving Object ()
- 7) Theft Case:
- a) Stolen () b) Damage found ()
when recovered.
- 8) Fire:
- a) Whilst driving () b) Parked ()
- 9) Accident date more than 24hrs ()

Remarks for Internal Information:

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ()
- 2) SRS Light on ()
- 3) ABS Light on ()

By Assessor- 2) Vehicle Information:

Veh No: SLJ 329H Reg: NOV 2016Type: (M.Ca) / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / MB
/ Truck / Trailer isMake & Model: MAZDA 3Colour: SILVER Transmission Type: Auto / ManualEng/No: P520369788 Sp Reading: 11300ChNo: JMBM42A86034374Gen. Cond: Good / Fair / Poor / Burnt orSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orMod: Nil / SiRim / STD A/Rim orTyre Size: F: 205/60 R16R: 205/60 R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bul

6

mm

R/Bul

6

mm

L/Bul

6

mm

L/Bul

6

mm

Parallel Import: Yes / No

Towed-In: (Yes) / No

Repair Type: LS / I.B.I

Towing Required: (Yes) / No

No of Repair Days:

Vehicle in Use: (Yes) / NoD.O.I: 8/08/2018Time: 1715

By Assessor- 2) Comments:

1) Damages not due to recent accident.

2) Damages do not seem hit onto:

a) Vehicle () b) Motorcycle () c) Bicycle () d) Pedestrian ()

e) Animal () f) Gown Object () g) Road Work Object ()

h) Private Property () i) Drain () j) Road Kerb/Cross Varga ()

3) Vehicle does not seem damaged as a result of:

a) Fallen Object () b) Flood () c) Vandalism () d) Fire ()

e) Moving Object () f) Stolen () g) Stolen & Recovered ()

Date Survey:

Time completed:

T/CSD:

C/ASA:

By Police Station Completed Time:

Continued (Cont)

(1)Went (2)Dented (3)Disrupted (4)Cracked (5)Cut (6)Scratched (7)Punctured (8)Deformed (9)Shattered (10)Broken (11)Necessary (12)Missing (13)Firm (14)Unconfirmed (15)Not Working

MOTOR CAR (Frt)

ACTION (AC)

(1)Replace (2)Repair (3)Check (4)Not Consistent (NC)

Aug 2003

Front Portion

Vehicle No

SL329H

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate	BR		
1002	991887	Frt Number Plate Base			
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper	DM		
1005	992341	Frt Bumper Clips	BR		
1006	991323	Frt Bumper Bracket	BR		
1007	991462	Frt Bumper Side Retainer	BR		
1008	991433	Frt Bumper Reinforcement	BR		
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Pad			
1013	991363	Frt Bumper Grille	BR		
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover			
1018	991355	Frt RH Bumper Fog Lamp Cover			
1019	995079	Frt LH Bumper Fog Lamp			
1020	995080	Frt RH Bumper Fog Lamp			
1021	991793	Frt Grille	BR		
1022	991328	Frt Grille Emblem	BR		
1023	991799	Frt Grille Chrome Moulding	BR		
1024	991222	Frt Apron Panel	BR		
1025	992013	Frt Support Panel	BR		
1026	992025	Frt Support Panel Top Garnish Cover	BR		
1027	992416	Horn			
1028	991277	Frt Brace Panel			
1029	995153	Frt LH Headlamp Assy	BR		
1030	991821	Frt RH Headlamp Assy	BR		
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet	BR		
1034	991328	Bonnet Emblem	BR		
1035	990287	Bonnet Lock	BR		
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge	BR		
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber	BR		
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser			
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator			
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990319	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield			
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield			
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991923	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Slicker			
		FRONT RH DOOR			

No of Items:

Accessories:

Claim Handling

Accident MT/0981443

Policy No.	5096341548	Vehicle No.	SLJ329H	GST Registration No.	
Policyholder Name	YAP YAN SENG			Policyholder NRIC	
Product Code	COMMERCIAL VEHICLE INSURAN	Cover Type	Comprehensive	Loading	
Contact No.(Mobile)	N/A	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	
KFK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	10	Private Hire	Not available

Accident Details

Report Date	07/02/2018 18:34	Accident Report Within 24 hrs	Yes	Accident Type	Unknown
Date of Accident	07/02/2018	Time of Accident (hh:mm)	11:50	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	FIE TOWARDS TUAS				

Benefits

Excess

Own damage Excess	2,000.00	Additional Excess		Windscreen Excess	
Unnamed Driver Excess		Outside Singapore OD Excess			
Third Party Excess	2,000.00	Outside Singapore TP Excess			

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History	08/02/2018 10:06:53 Kartilyn Yuen changed GST Status Verified from No to Yes		

Policyholder Mailing Address

Address 1	BLK 15 #05-41	Address 2	FARRER PARK ROAD	Address 3	
Address 4	SINGAPORE 210015	Address Type	Singapore address	Post Code	
Unit No.	05-41	Related Policy Number	5096341548		

OI Driver Info

Driver Name		Driver Type		Driver DOB	
Unnamed driver Name		Driver NRIC		Driving Experience	
Register Date of Driver License		Driver Age		Contact No.(Home)	
Contact No.(Mobile)		Contact No.(Office)		Address 3	
Address 1		Address 2		Post Code	
Address 4		Address Type	Foreign address		
Unit No.					
Does he own a Singapore Registered car?	☒ Yes ☐ No	Driver Vehicle No.		Driver Insurer Company	

Modification History

Claim 002 **New**

Claim Type *	OD-MD	Insured Name	YAP YAN SENG	Insured NRIC	
Contact No.(Mobile)	90040858	Contact No.(Home)		Contact No.(Office)	
Email Address	tanyps18@gmail.com	OI Vehicle Number	SLJ329H	TP Vehicle Number	
Claim Description	SLJ329H / SJV111RD ON 7 Feb 2018				Name of Preferred Workshop
Preferred Workshop Contact No.		Insured Liability *	Fully at Fault		
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	GIA report	
Date Registered	09/02/2018 10:21	Claim Close Date		Date Received	
Report Taken By	ROSLI WAHAB				
☐ Print AK letter					

Save Submit

Attachment

Accident No.	MT/0981443	Claim No.	002	Confidential	Urgency
Last Doc. Received	☒ Yes ☐ No	Upload Date	09/02/2018 10:25		
Path *		Category *			
	Browse	Clear	Please Select	No	Normal
	Browse	Clear	Please Select	No	Normal
	Browse	Clear	Please Select	No	Normal
	Browse	Clear	Please Select	No	Normal

		Browse...	Clear	Please Select	1/1	Normal
		Browse...	Clear	Please Select	1/1	Normal
Attachment List						
Attachment	Uploaded By/Date	Category		Urgency	De	
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (BUK IT MERAH)) on 09 Feb 2018 10:26	Photos		Normal	Photo	
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	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (BUK IT MERAH)) on 09 Feb 2018 10:23	NRIC/ Driving License	Normal	NRIC/ Drives
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (BUK IT MERAH)) on 09 Feb 2018 10:21	SAS	Normal	SAS

Video List

Uploaded By/Date	Folder Date	File Name	?	Source
		Display in New Window	Scan and uploading	

Claim Handling

[Task Transfer](#) [Exit](#)

Accident MT/0981443

100% 50% 0%

Policy No.	5096341548	Vehicle No.	SLJ329H	GST Registration No.	
Policyholder Name	YAP YAN SENG			Policyholder NRIC	S0080922E
Product Code	COMMERCIAL VEHICLE INSURANCE	Cover Type	Comprehensive	Loading	0
Contact No.(Mobile)	NA	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	
KFK	☐ No ☒ Yes	TCA	☐ No ☒ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	10	Private Hire	Not available

Accident Details

Report Date	07/02/2018 18:34	Accident Report Within 24 hrs	Yes	Accident Type	Unknown
Date of Accident	07/02/2018	Time of Accident (hh:mm)	11:50	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTRE	Orange Force	No	ICM No.	
Accident Location	PIE TOWARDS TUAS				

Benefits

Excess

Own damage Excess	2,000.00	Additional Excess		Windscreen Excess	100.00
Unnamed Driver Excess		Outside Singapore OD Excess			
Third Party Excess	2,000.00	Outside Singapore TP Excess			

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History	08/02/2018 19:06:53 Karthiyni Yuen changed GST Status Verified from No to Yes		

Policyholder Mailing Address

Address 1	BLK 15 #01-41	Address 2	FARRER PARK ROAD	Address 3	FARRER PARK VIEW
Address 4	SINGAPORE 210015	Address Type	Singapore address	Post Code	210015
Unit No.	05-41	Related Policy Number	5096341548		

OT Driver Info

Driver Name		Driver Type			
Unnamed driver Name		Driver NRIC		Driver DOB	
Register Date of Driver License		Driver Age		Driving Experience	
Contact No.(Mobile)		Contact No.(Office)		Contact No.(Home)	
Address 1		Address 2		Address 3	
Address 4		Address Type	Foreign address	Post Code	
Unit No.					
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Modification History

Investigation

Claim 002 OD-MD

Claim Case Officer Tan Siew Choo

Claim Type	OD-MD	Insured Name	YAP YAN SENG	Insured NRIC	S0080922E
Contact No.(Mobile)	98040858	Contact No.(Home)		Contact No.(Office)	+
Email Address	tonyys18@gmail.com	OT Vehicle Number	SLJ329H	TP Vehicle Number	57V1118D
Claim Description	SLJ329H / 57V1118D ON 7 Feb 2018			Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability	Fully at Fault		
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	GIA report	Received
Date Registered	09/02/2018 10:26	Claim Close Date		Date Received	09/02/2018 00:00
Report Taken By	ROSLE WAHAB	Workshop Repairer		Total Loss but Repaired	

Print AK letter

Modification History

Special Claim Creation Approval

Approval	Reason
Remarks	

damage assessment Attachment

Vehicle Info

Vehicle Make	MAZDA	Vehicle Model	OTHERS	Engine Capacity	1.5
Date of Registration	25/11/2016	Class No.	JM6BM42ABG034371R		
Towing Required *	☒ Yes ☐ No	Vehicle In IDAC *	☐ Yes ☒ No	Parallel Import *	☐ Yes ☒ No
Type of Tender *	Own Damage	Assessor Name *	ROSLI WAHAB	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTRE	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		
Windscreen Parts & Labour Cost		Total Loss *	☐ Yes ☒ No		
Market Value (\$)		Scrape Value(\$)		Economical Repair Value(\$)	
Remark:					

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code
root					
Not Applicable	1	32200101	NUMBER PLATE (FRONT)	1	Replace
ABS	2	16000101	BUMPER (FRONT)	1	Replace
ABSORBER					
ACCELERATOR	3	16001301	BUMPER BRACKET (FRONT LEFT)	1	Replace
ACTUATOR					
ADVERTISEMENT STICKER	4	16001302	BUMPER BRACKET (FRONT RIGHT)	1	Replace
AIR BAG	5	16001901	BUMPER CENTRE GRILLE (FRONT)	1	Replace
AIR BLOWER					
AIR BOX	6	16002401	BUMPER CLIPS (FRONT)	1	Replace
AIR CHAMBER BOX	7	16005001	BUMPER REINFORCEMENT (FRONT)	1	Unconfirm
AIR CLEANER					
AIR COMPRESSOR	8	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace
AIR CON	9	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace
AIR CON (VAN)					
AIR COOLER	10	16005901	BUMPER SPONGE (FRONT)	1	Unconfirm
AIR DISTRIBUTOR					
AIR FILTER	11	27100301	GRILLE (TOP) (FRONT)	1	Replace
AIR FLOW	12	27100801	GRILLE EMBLEM (FRONT)	1	Replace
AIR GRILLE	13	27101001	GRILLE MOULDING (FRONT)	1	Replace
AIR HORN					
AIR INTAKE	14	12900301	APRON PANEL (FRONT)	1	Replace
AIR RESONATOR BOX	15	41300101	SUPPORT PANEL (FRONT)	1	Replace
AIR THROTTLE BODY AND SENSOR					
ALARM	16	41300801	SUPPORT PANEL TOP GARNISH (FRONT)	1	Replace
ALTERNATOR	17	27700102	HEAD LAMP (RIGHT)	1	Replace
ALUMINIUM PANEL (SIDE)					
AMPLIFIER	18	27700101	HEAD LAMP (LEFT)	1	Replace
ANTENNA	19	149001	BONNET	1	Replace
ANTI ROLL					
APRON	20	14902201	BONNET HINGE (LEFT)	1	Replace
ARCH	21	14902202	BONNET HINGE (RIGHT)	1	Replace
ARM REST					
ASH TRAY	22	14903401	BONNET LOCK (LOWER)	1	Replace
AUTO CLUTCH	23	149041	BONNET RUBBER (CENTRE)	1	Replace
AUTO COOLER PIPE					
AUTO CRUISE MOTOR	24	112023	AIR CON CONDENSER	1	Unconfirm
AUTO TRANSMISSION	25	344001	RADIATOR	1	Unconfirm
AXLE					
BACK REST (MIC)	26	23300202	DOOR (FRONT RIGHT)	1	Repair
BACK SEAT	27	25400103	FENDER (FRONT RIGHT)	1	Repair



NATIONAL ASSESSMENT CENTRE SERVICES
(J.K.K GROUP)
51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315

NA

Vehicle Movement Form

Vehicle Check-In

Vehicle No: SL5 329H Date In: 08/07/2018 Time In: 1700 with Keys: Y
For Office use
Attended by: Raid

Workshop Collection of Vehicle

Workshop: HOCK WAH MOBILE
Collection Date: 12/2/18 Time: 1610 with Keys: Yes / No
Tow Truck No: YH 1388L Tow Man: ONG ENG BENG NRIC: S7048447A
Signature: [Signature]
For office use
Attended by: Rosli Approved by: [Signature]

Workshop Return of Vehicle

Workshop: _____
Returned Date: _____ Time: _____ with Key: Yes / No
* Tow In / Drive In
Tow Man / Workshop Representative: _____ NRIC: _____
Signature: _____
For office use
Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No
Owner: _____ NRIC: _____
Signature: _____
For office use
Attended by: _____ Approved by: _____

From: Zuraimee Bin Mantau <zuraimee.mantau@income.com.sg>
Sent: Monday, 12 February, 2018 12:11 PM
To: Hock Wah
Cc: LKK Bukit Merah (rsbm@lkkauto.com); Zuraimee Bin Mantau
Subject: Vehicle SLJ329H, OD Claim No: MT/0981443-002, DOA: 07/02/2018

Dear Hock Wah Motor

OD Excess \$2000 applies.

Vehicle is currently at NAC Bukit Merah.

Please arrange to take away the vehicle and help update owner Mr Yap Yan Seng at 90040858 on the repair status.

Strictly no further supplementary is allowed. A **survey before repair** is required.

Please forward the invoice and DV within 7 working days to us once repairs has been done and survey conducted. Update the 'Repair Status' when repairs are done.

XX

Our Ref: MT/CA/OD/051/0981443-002/ZBM
12 Feb 2018

HOCK WAH MOTOR WORKSHOP PTE LTD
BLK 3011 BEDOK NORTH AVE 4 #01-2008/10/12
BEDOK INDUSTRIAL PARK E
SINGAPORE 489977

Dear Sir

CLAIM NUMBER: MT/0981443-002

REPAIR OF VEHICLE NUMBER: SLJ329H

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 12 Feb 2018

Make: MAZDA

Model: OTHERS

Estimated Repair Days: 7

Location: NATIONAL ASSESSMENT CENTRE SERVICES (BUKIT MERAH)

Address: BLK 1007 #01-11 BUKIT MERAH LANE 3 ALEXANDRA VILLAGE INDUSTRIAL ESTATE SINGAPORE 159721

Benefits Applicable: N/A

Excess Applicable: 2000

Please note that supplementary items will not be allowed.

If you have any queries, please contact Zuraimee Bin Mantau at 64307891 or email us at motor@income.com.sg.

Thank you

Zuraimee Bin Mantau
Senior Executive, Motor Insurance
T +65 6430 7891
www.income.com.sg



Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

②

ACCIDENT STATEMENT

ACCIDENT DATE: 7 / 2 / 2018 (DD/MM/YYYY), TIME: 12.04 (HH:MM)

LOCATION: PIE TO TOWARDS MAS

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SLJ 329H
b) INSURANCE COMPANY: NTUC
c) POLICY NUMBER: _____
d) POLICY TYPE: COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT
e) MAKE & MODEL: Mazda 3
f) TYPE: SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS
g) VEHICLE CATEGORY: PRIVATE / COMMERCIAL / MOTORCYCLE
h) PURPOSE OF USING AT ACCIDENT TIME: Private Car
i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- A) NAME: As Below (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: _____ CONTACT: _____
c) ADDRESS: _____

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: YAP YAN SENG (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: 0080922E CONTACT: 90040858
c) ADDRESS: APT 15 Ferrer Park Road
#05-41

* d) DATE OF BIRTH: 10 / 9 / 1950 (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) DATE OF DRIVING PASS: 30-9-1969

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO)
IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: own

5. a) WEATHER CONDITION: CLEAR / RAINING / OTHERS
b) ROAD SURFACE: DRY / WET / OTHERS

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)

IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: SJV 1118D MODEL: MARCHEZ BHM 2
b) DRIVER'S NAME: JOHN CHOO
c) NRIC/FIN/PASSPORT: S7933535E CONTACT: 97952017

9. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: SLQ 5805E MODEL: HONDA CIVIC
b) DRIVER'S NAME: _____
c) NRIC/FIN/PASSPORT: _____ CONTACT: _____

email = WilliamPS9@gmail.com

fax =

V1080

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S0080922E



Name

YAP YAN SENG

葉延勝

Race

CHINESE

Date of birth

10-09-1950

Sex

M

Country of birth

SINGAPORE

S0080922E

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S0080922E

Name

YAP YAN SENG

Birth Date 10 Sep 1950

Issue Date 02 Dec 2004



001303916F



3467993

NRIC No. S0080922E



Date of issue

19-01-2004

APT BLK 15 FARRER PARK ROAD #05-41
SINGAPORE 210015

NRIC No. S0080922E

Date: 22-12-2006

No: 5607493

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

CLASS DATE

Class 3 Motor cars $\leq$ 3000 kg with $\leq$ 7 passengers,
exclusive of the driver; and motor tractors
vehicles $\leq$ 2500 kg

30 Sep 1969



Licence No: S0080922E

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960

ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5096341548

Cover: Comprehensive

1. Index mark and Registration Number of Vehicle : **SLJ329H**
Chassis Number : **JM6BM42ARG0343718**
 2. Name of Policyholder : **YAP YAN SENG**
 3. Effective Date of Insurance : **30 Nov 2017**
 4. Expiry Date of Insurance : **29 Nov 2018**
 5. Persons or Classes of Persons entitled to drive#
 - (a) The Policyholder.
 - (b) Any other person who is driving on the Policyholder's order or with his/her permission.
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
 6. Limitations as to Use#
 - (a) Use for social domestic and pleasure purposes and in connection with the Policyholder's or Hirer's business.
 - (b) Use for the carriage of passengers or goods in connection with the Policyholder's or Hirer's business.
- This Policy does not cover
- (a) Use for racing, pace-making, reliability trial or speed-testing.
 - (b) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$2,000
EXCESS (SECTION 2)	: S\$2,000
WINDSCREEN EXCESS	: S\$100
INSURE WITH COE	: YES
HIRE PURCHASE COMPANY	: HONG LEONG FINANCE LTD
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : GRABCAR PTE. LTD. (00000601726)
Date of Issue : 29 Nov 2017 15:47 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive