

22/03/2002

ASS. REC. BY:

REF: CS/AIG18002597/Avd3 n4 Special Instruction:

Surveyor:

Minimen

Adnan

ASSIGNMENT (Office)

From (Person):

Abu Kasim

of

AIG

Date/Time: 8/2/18 @ 10:27am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBG 8305 H

Insured:

SLV 1364 K

at Workshop m/s

Hiap Hong Motor

Tel:

67459633

of

2 Kaki Bkt Ave 2 #02-13 AutoHub

Policy No:

Claim No:

888545481SG0003

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 5/2/18

CA / REV / REP. / REV 24 HRS

'up'

H.O.D. Endorsement:

Date/Time:

12:36pm 8/2/18

Person Contacted:

Mr. Chuen

Vehicle IN OUT

Date/Time

Action/Instruction (✓) Estimate

GBG 8305 H - x

SLV 1364 K - x

12/4/18

Adrian confirmed : \$907.32 (Real B31.78, 5910)

ASSIGNMENT

From: \_\_\_\_\_ Date: **8/2/18**  
 Estimated Cost: \_\_\_\_\_  
 OD ☒ WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: **GBG8305H**  
 at Workshop: **Hiap Hong Motor Repair**  
 of **2 Kaki Bkt Ave 2 #02-13 AutoHub**  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_



(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.  
 Ball or Market Value: \_\_\_\_\_  
 IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
 QIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Yrs: Yes or No  
 CA / REV / REP. / 24 HRS **Wp**  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: **GBG8305H** Reg: **2017 Nov**  
 Type: ☒ M/Cycle Bus ☒ Lorry / Taxi / Prime Mover  
 Truck / Trailer:  
 Make: **Toyota Hiace** No: **2982**  
 Colour: **White** Insured / Std / NI / NA  
 Sp Reading: **3348** T-Read: Insured / Std / NI / NA  
 Eng No: \_\_\_\_\_  
 C No: **JTFH702P200236872**  
 Gen. Cond: ☒ Good / Fair / Poor / Burnt  
 Steering: ☒ In order / Jammed / Leaked / Burnt or  
 Brakes: ☒ In order / Jammed / Leaked / Burnt or  
 Mod: ☒ Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: **185R15C**  
 R: **185R15C**  
☒ BS DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R.Bal: **06** mm L.Bal: **06** mm  
 D.O.A: \_\_\_\_\_ D.O.A: **08/02/18**  
 Survey held at: **Hiap Hong**  
 Des. of Damages: **Front / Rear / OS / NS / U/C / Roof top or**  
**Rear OS**  
 The U/C / Chassis frame / Body Structural affected due to collision

Date / Time: \_\_\_\_\_ Action / Instruction: **TPAIG.**

RECEIVED 13 APR 2018

Date/Time File Pass to: \_\_\_\_\_  
☐ : Prel. Report  
☐ : Final Report  
 Date/Time File Return to: \_\_\_\_\_  
**13/4 - typist**  
 Report Format: **merimen**  
 Lum Sum / I.B.L: **907.32**

Days Of Repair: **3**  
 Resurvey No. of Trip: **1**  
 Add Fee: ☐ Site Insp: \$  
☐ Interfer: \$  
☐ Tack: \$  
☐ Assess: \$  
 Survey Fee: **250**  
 Transportation: **20**  
**270**

# Survey Department Check List (Case Handler)

Reference No. : CS/AIG/800 2597/Avd3  
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

**Admin (** ): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

## (1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No				
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

**Surveyor (** ): Case handler to make sure the surveyor completed all required information.

## (1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

## (2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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## (3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

## (4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
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Check By: VERON 13/4/18  
Case Handler Date

\*C: Critical \*N: Non-Critical

21/05/2014



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CS/AIG18002597/Avd3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 08-02-2018



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLV 1364K	Veh. Inspected	GBG 8305H
Policy No.		Coverage (\$)	0.00
Claim No.	8885454281SG003	Excess (\$)	0.00
Assign From	ABU KASSIM	Assign Date	08/02/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	05/02/2018	Inspection Date	08/02/2018
Survey held at	HIAP HONG MOTOR REPAIR 2 KAKI BUKIT AVE 2 #02-13 SINGAPORE 417921		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

## Nivitha (LKK Auto)

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**From:** Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>  
**Sent:** Thursday, 8 February 2018 10:27 AM  
**To:** 'assignments@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene  
**Subject:** AIGENCRYPT - Pre repair inspection request - GBG8305H VS SLV1364K (OI) DOA 05/02/2018  
**Attachments:** Fax4D46.tif; Fax6F1A.TIF

Hi,

Please refer to the enclosed request from **Tng Soon Chye & Co.**

Claim no : 8885454281SG003  
Case Owner : Norsiah bte Md Noor

If you have any queries/concerns, please let us know.  
*Kindly assist to assign Adrian Ling as Single Joint Expert as requested.*

Thank you.

Best Regards,

Mariesa Abu Kassim (Mariesa)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com) | [www.aig.com](http://www.aig.com)

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**湯 順 才 律 師 樓**  
**TNG SOON CHYE & CO.**

ADVOCATES & SOLICITORS  
NOTARY PUBLIC  
COMMISSIONER FOR OATHS  
UBRN NO: 93131141D

150 South Bridge Road #02-15 Fook Hai Building Singapore 058727  
Tel: 6438 3188 - Fax: 6438 5066  
(Service of Court documents via fax is not acceptable)

Our Ref: TSC.GBG8305H.Accid.2018 (HH)-c  
Your Ref: 8885454281SG003

8<sup>th</sup> February 2018

M/S AIG ASIA PACIFIC INSURANCE PTE LTD  
Motor Claim Department  
78 Shenton Way  
#07-16  
Singapore 079120  
(Insurer of vehicle no. SLV1364K)

**URGENT ATTENTION**  
By Fax/ /Hand  
(Fax: 6835 7416/ 6415 3727)

Dear Sirs,

**ACCIDENT ON 5<sup>th</sup> FEBRUARY 2018 @ 0805HRS INVOLVING MOTOR-VEHICLES  
NOS. GBG8305H & SLV1364K ALONG BOON LAY WAY**

We refer to your fax dated 7 February 2018 to us.

Our client instructs that he agrees to the appointment of Mr Adrian Ling of M/s LKK Auto Consultants Pte Ltd as the single joint expert for the pre-repair inspection of the vehicle GBG8305H at the workshop, Hiap Hong Motor Repair, situated at 2 Kaki Bukit Avenue 2 #02-13 Auto Hub Singapore 417921 (tel: 67459633).

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Our client's rights are hereby expressly reserved.

Yours faithfully

  
Tng Soon Chye  
cc. client - via fax: 6747 8602 only  
(ref: GBG8305H)

GBG830SH

Toyota Hiace

JTFHT02P200236872

TPAIG

Veron

Rear Bumper	Repair	465.10	X
		30	X
Rear Bumper Lips.	new		
Rear Bumper Side Holder RH	new	121.60	X.
Taillamp	cracked	303.10	✓
Taillamp lower Apron.	Repair	169.30	X

Panel Beating  
Spray Painting  
Wiring.

~~500~~ 200

~~600~~ 450.

~~30~~ 30.

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2239.10

Labour: 680

total: 907.32

03 Days

Inst. 303.10

less 25%: 227.32

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG18002597/AVD3N2

Date: 16/04/2018

## REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1700092115
Claimant Vehicle No :	GBG8305H	Insured Vehicle No :	SLV1364K
Date of Loss:	05/02/2018	Nature of Claim:	TP
		Claim No:	8885454281SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	GBG8305H	Engine No:	1KD2764474
Make & Model:	TOYOTA HIACE, 3.0 D DX DIESEL TURBO MT 2WD LGV (M)	Chassis No:	JTFHT02P200236872
Reg. Date:	07/11/2017 (Man. Year: 2017)	Odometer:	3348 km
Colour:	White		
Engine Capacity:	2982 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	185R15C	Rear Tyre Size:	185R15C
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,089.10	227.32	861.78	79.13
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,150.00	680.00	470.00	40.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>2,239.10</b>	<b>907.32</b>	<b>1,331.78</b>	<b>59.48</b>

## INSPECTION

Date of Assignment:	08/02/2018		
Date Inspected:	08/02/2018	Inspected At:	Hiap Hong Motor Repair 2 Kaki Bykit Avenue 2, #02-13 Singapore 417921
Estimated Period of Repair:	3.0 days		

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	465.10 F	*- FL
2	1		*REAR BUMPER CLIPS	Not Necessary	30.00 F	*- FL
3	1		*REAR BUMPER SIDE HOLDER RH	Not Necessary	121.60 F	*- FL
4	1		*TAILLAMP	Cracked	303.10 F	*303.10 FL
5	1		*TAILLAMP LOWER APRON	Repair	169.30 F	*- FL

F=Franchise part, L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>1,089.10</b>	<b>303.10</b>
<b>- List Item Discount on L Items 0.00/25.00% (\$\$)</b>	<b>0.00</b>	<b>75.78</b>
<b>Total Parts (\$\$)</b>	<b>1,089.10</b>	<b>227.32</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	500.00	200.00
2	SPRAY PAINTING	New	600.00	450.00
3	WIRING	New	50.00	30.00
Gross Labour Cost (\$\$)			1,150.00	680.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >