

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 1 July 2019 5:39 PM  
**To:** CZBNNAGRI@HOTMAIL.COM  
**Subject:** ACCIDENT INVOLVING YP 1415A (AXA) AND GQ 27B ALONG/AT BLK 103 YISHUN RING ROAD CARPARK ON 03/02/2018

01 JULY 2019

**M/s N & N AGRICULTURE PTE LTD**

Dear Sir/ Mdm

**OUR REF : CC4/ASM18002587/R1pb3// S8M008KA**

**YOUR REF : YP 1415A**

**ACCIDENT INVOLVING YP 1415A (AXA) AND GQ 27B ALONG/AT BLK 103 YISHUN RING ROAD CARPARK ON 03/02/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from WOON MENG MOTOR PTE LTD acting on behalf of the owner of GQ 27B against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle's door had collided onto third party vehicle. As such, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's work permit/ work pass
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or [chewht@lkkauto.com](mailto:chewht@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## LETTER OF AUTHORITY

To: AXA Insurance Pte Ltd

ACCIDENT INVOLVING GQ27B & YP1415A  
ON 03/02/18 ALONG Yishun Ring Road

I Guan Hui Provision Shop NRIC 52955203E

Of

Owner of Motor Registration No: GQ27B do hereby

Authorise M/S **WOON MENG MOTOR PTE LTD** as my agent

and representative to correspond in, negotiate and settle, on my

behalf, my claim against the parties involved in the above-mentioned

accident. In the event of final settlement, we agreed that payment be

make payable to M/S **WOON MENG MOTOR PTE LTD**.

Date & signature







### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	YP 1415A (Insd veh)	Model: Mercedes Benz Vito (2143cc)
	GQ 27B (TP veh)	
Date of Accident/ Time:	03/02/2018	

Repair Estimate	: \$	849.85	
Final Repair Cost	: \$	779.84	
Loss of Use	: \$	200.00	2 days at \$100.00 per day
Rental (if any)	: \$	-	days at \$ per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	-	
Final Settlement Sum	: \$	981.84	
Payee Name : Woon Meng Motor Pte Ltd			
Is Third Party Workshop GIA Registered? [X] YES [ ] NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: <del>Yes</del> / No BOLA Scenario No: <u>NIL</u>	
BOLA Liability: <u>100</u> (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

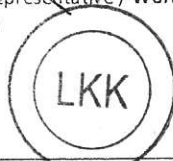
1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp  
Name of Representative:  
Date:



MPB

Signature of Witness / Workshop stamp (if applicable)  
Name of Witness:  
Date:

*(Signature)*



Signature of AXA's surveyor/representative:  
Name of AXA's surveyor /Representative:  
Date:



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-020337  
Date of Request: 06/02/2018

Your Ref No: Online Purchase

Woon Meng Motor Pte Ltd  
50 Bukit Batok Street 23,  
#01-06 Midview Building  
Singapore 659578

Dear Sir/Madam,

Enquiry Date 06/02/2018  
Enquiry By Heng Sew Sow  
TP Vehicle No. YP1415A  
Accident Date 04/02/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YP1415A	AXA Insurance Pte Ltd	01/03/2017-28/02/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-020337

Date of Request: 06/02/2018

Your Ref No:

Online Purchase

Woon Meng Motor Pte Ltd  
50 Bukit Batok Street 23,  
#01-06 Midview Building  
Singapore 659578

Dear Sir/Madam,

Enquiry Date 06/02/2018  
Enquiry By Heng Sew Sow  
TP Vehicle No. YP1415A  
Accident Date 04/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque