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Insured Vehicle N			Claim No.	6 (11,00)	
Name of Insured	NKN PHE	CHUTARE PIL	Policy No.	· VLATPIZE	71440
L_U			1011010111011010101	. Isurn	
Insured Tel No.		-HP: - OVI OX LX	Make / Model	10: 20:	SHUN RIM POL
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Is driver the owner		Nature of Accident :		_	
If NO. Driver Na	me/Age: FENT YEV	(uv		RT: VES) NO ; TP GIA R	
Driver Tel		(V/L; VES / NO)	Insured Liabilit	ty: % Final	1? Yes/No
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	<u> </u>	316			
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isbursement:	ss –	(e.g. Tow/ Independen	t)	2) Report Format:	27714.
egal Cost	SS -	Clabel Surve Ch.		3) Survey fee:	250.W
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## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

AXA	INSURANCE PTE	LTD	Ref : CC4/ASM1800	02587/mb3		
VV	, moon moe r it					
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date: 08-02-2018			
			Code: ASM			
1.		Policy Pa	articulars :- THIRD PARTY CLA	AIM		
	Insured Veh.	YP 1415A	Veh. Inspected	GQ 27B		
	Policy No.		Coverage (\$)	0.00		
	Claim No.		Excess (\$)	0.00		
	Assign From		Assign Date	08/02/2018		
2.		Veh	icle Particulars & Condition			
	Make & Model		c.c	0		
	Engine No.	HIDDEN	Year of Reg.			
	Chassis No.		Colour	Colour		
	Odometer	*	Steering	Steering		
	Brakes		Modification	Modification		
	General					
3.			Conditions of Tyres			
		Size	Make	Balance		
	R/H Front Tyre			mm		
	L/H Front Tyre		₩	mm		
	R/H Rear Tyre			mm		
	L/H Rear Tyre			mm		
4.			Description of Damages			
5.		THE RESERVE OF THE PERSON OF T	General Information			
	Accident Date	04/02/2018	Inspection Date			
	Survey held at	WOON MENG MOTO	A STATE OF THE PARTY OF THE PAR			
	105	50 BUKIT BATOK ST #01-06 MIDVIEW BU SINGAPORE 659578	ILDING			
5a.			Remarks			
	A)THE INSPECTION	ON WAS CONDUCTED	ON A"WITHOUT PREJUDICE" BAS	SIS.		

## **Woon Meng Motor Pte Ltd**

: 50 Bukit Batok St 23, #01-06 Midview Building, Singapore 659578 Workshop: 50 Bukit Batok St 23, #01-06 Midview Building, Singapore 659578

> Tel: 6316 1131 HP: 9730 2017 Fax: 6316 7050 42, Sungei Kadut Ave, Singapore 729666 Tel: 63268523

( Email Adress : woonmeng @singnet.com.sg )

Co Reg No. 200603678M

GST Reg No. 20-0603678M

## **Estimate**

TP Claim

To : AXA Insurance Singapore Pte Ltd

Motor Claims Dept

Date: 17 Apr 2018

Dear Sirs:

Fax: 68804838

## RE: ESTIMATE COST FOR MERCEDES BENZ WDF44760323070258- GQ27B ACCIDENT INVOLVING GQ27B AND YP1415A ON 04.02.2018

<u>ITEMS</u>	DESCRI	PTION		<u>QTY</u>	Ē	PRICE	
1	Rear lamp o/s.			1pc	\$	744.27 (	RA
			744.27			744.07	
		Less 10%	10%			744.27 (74.42)	
		Less 10 /6	10%	9	-	669.85	
			169.84			003.00	
	Labour Charge & Misc						
	To remove, replace & rear I	amp o/s.			\$	120.00 8 60.00 3	O
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	To R & R wiring.	outo Consultan	is hence notify		s	60.00 3	O
		a c Repairer of the f	900100 8			-	110
	Total	<ul> <li>To display damaged par</li> <li>Farts prices are subject</li> </ul>	rt(s) during resurvey		\$	849.85	
		* Third party survey is on	and full rejudic	e" basis			
		No illegal modifications  • Supplementary items) i	) is allowed	and.		669.	84
All prices of	quoted are subjected to 7% GST.	is subject to final about	819 83	On Day		60 (	.23
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A. S. C. C.

Mattery ven not in

LKK AUTO CONSULTANTS PTE LTD (TP) -



## Service Request Details

Claim

58M008KA

Reference

CC4/ASM18002587/yb3 💣

Loss Date

February 4, 2018

Request Date

February 7, 2018

Due Date

February 8, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions		
Next Step		
Finish the work		
Complete Work	More •	

## Vehicle Information

Incident Vehicle Registration #

GQ27B

Make

TPVD MERCEDES-BENZ

Menu

## Service Address

## Primary Contact/Insured

N & N AGRICULTURE PTE LTD 1 LIM CHU KANG LANE 9A, 718845, Singapore 65674755

## Claim Handler

LOH Cynthia 6568804843 cynthia.loh@axa.com.sg

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes	
New Message	e.						
TYPE				0			
SENT		2/8	/18 5:02 PM				
FROM		LKK	( AUTO CONSUL	TANTS PTE LTD (	(TP)		
SUBJECT		RE:	NO DOCUMEN	г			
BODY		Dea	ar Cynthia, Please	grant right /uplo	ad the OI GI		
		4					
TYPE				0			
SENT		2/7	//18 4:30 PM				
FROM		LKI	( AUTO CONSUL	TANTS PTE LTD	(TP)		

Menu

RODA

Dear Cynthia, Please link / upload the document to...



## Catherine Chong (LKK Auto)

From:

Heng Sew Sow <woonmeng@singnet.com.sg>

Sent:

Tuesday, 6 February, 2018 4:55 PM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Cc:

SG AXA Insurance SM Claims Service Team

Subject:

Accident involving GQ27B & YP1415A On 04.02.18

Attachments:

20180206163710.pdf

Categories:

Shekhar

Dear Sir/Madam

We refer to the above accident

Kindly be advised that we will be assisting our client, owner of vehicle no: SGQ27B, to submit a third party claim against your insured vehicle. We would like to proceed with direct settlement. Please arrange for your surveyor to liaise with us for an inspection on our client's Vehicle at your earliest convenience.

Location: 50, Bukit Batok St 23, # 01-06 Midview Building (S) 659578 (Vehicle in)

Thank you.

Woon Meng Motor Pte Ltd

Tel: 63161131 Fax: 63167050

From:

bin chen <czbnnagri@hotmail.com>

Sent:

Friday, 11 October 2019 7:39 PM

To:

Hsiao Tong (LKKAuto)

Subject:

回复: ACCIDENT INVOLVING YP 1415A (AXA) AND GQ 27B ALONG/AT BLK 103

YISHUN RING ROAD CARPARK ON 03/02/2018

Attachments:

driver feng 08102019.pdf

Hi Tong,

Good day to you. So sorry is late reply , This is my driver . Have any matter, let me know.

## Thanks & Regards

### Chen

发件人: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

发送时间: 2019年10月9日4:31

收件人: CZBNNAGRI@HOTMAIL.COM <CZBNNAGRI@HOTMAIL.COM>

抄送: Admin A <admin-a@lkkauto.com>

主题: RE: ACCIDENT INVOLVING YP 1415A (AXA) AND GQ 27B ALONG/AT BLK 103 YISHUN RING ROAD CARPARK ON

03/02/2018

### URGENT

Dear Mr Chen,

As spoken earlier, kindly assist to provide us with the following document for our necessary action:

- · Copy of the driver's Feng YeYun driving license & work pass.
- Copy of the letter of authorization Please provide us with a copy of the letter of authorization which shows that you have authorized the driver Feng YeYun to drive the vehicle YP1415A during the time of the accident.

## Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

### LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 10 September 2019 9:38 AM

To: CZBNNAGRI@HOTMAIL.COM

Subject: RE: ACCIDENT INVOLVING YP 1415A (AXA) AND GQ 27B ALONG/AT BLK 103 YISHUN RING ROAD CARPARK

ON 03/02/2018

URGENT

Dear Mr Chen,

We would like to follow up on our below email. Kindly assist to provide us with the following:

Copy of the driver's Feng YeYun driving license & work pass.

 Copy of the letter of authorization - Please provide us with a copy of the letter of authorization which shows that you have authorized the driver Feng YeYun to drive the vehicle YP1415A during the time of the accident.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 20 August 2019 2:01 PM

To: CZBNNAGRI@HOTMAIL.COM

Subject: RE: ACCIDENT INVOLVING YP 1415A (AXA) AND GQ 27B ALONG/AT BLK 103 YISHUN RING ROAD CARPARK

ON 03/02/2018

Dear Mr Chen,

As spoken earlier, we would like to follow up on our below email. Kindly assist to provide us with the following:

- Copy of the driver's Feng YeYun driving license & work pass.
- Copy of the letter of authorization Please provide us with a copy of the letter of authorization which shows that you have authorized the driver Feng YeYun to drive the vehicle YP1415A during the time of the accident.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 10 August 2019 8:28 AM

To: CZBNNAGRI@HOTMAIL.COM

Subject: RE: ACCIDENT INVOLVING YP 1415A (AXA) AND GQ 27B ALONG/AT BLK 103 YISHUN RING ROAD CARPARK

ON 03/02/2018

Dear Sir/Mdm,

We would like to follow up on our below email. Kindly assist to provide us with the following:

Copy of the driver's Feng YeYun driving license & work pass.

 Copy of the letter of authorization - Please provide us with a copy of the letter of authorization which shows that you have authorized the driver Feng YeYun to drive the vehicle YP1415A during the time of the accident.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 1 July 2019 5:39 PM To: CZBNNAGRI@HOTMAIL.COM

Subject: ACCIDENT INVOLVING YP 1415A (AXA) AND GQ 27B ALONG/AT BLK 103 YISHUN RING ROAD CARPARK ON

03/02/2018

01 JULY 2019

### M/s N & N AGRICULTURE PTE LTD

Dear Sir/ Mdm

OUR REF : CC4/ASM18002587/R1pb3// S8M008KA

YOUR REF : YP 1415A

# ACCIDENT INVOLVING YP 1415A (AXA) AND GQ 27B ALONG/AT BLK 103 YISHUN RING ROAD CARPARK ON 03/02/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from WOON MENG MOTOR PTE LTD acting on behalf of the owner of GQ 27B against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle's door had collided onto third party vehicle. As such, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. You intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> within 7 days from the date of this letter <a href="mailto:if not provided at our reporting centre">if not provided at our reporting centre</a>. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's work permit/ work pass
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep
  us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to <a href="mailto:cst@axa.com.sg">cst@axa.com.sg</a> or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

## LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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### Mercedes-Benz Vito 114 CDI

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Price

\$59,800

Lifespan

19-Nov-2035

Depreciation

\$9,830 /yr

Reg Date

20-Nov-2015

(6yrs 29days COE left)

Mileage

N.A.

Manufactured

2015

Road Tax

N.A.

Transmission

Auto

Dereg Value

\$23,514 as of today (change)

View models with similar depre

OMV

\$40,071

COE

\$38,643

ARF

\$2,004

**Engine Cap** 

Type of Vehicle

2,143 cc

Curb Weight 1,800 kg

Van

No. of Owners



Shortlist

Seller Information

Company

Address

Location

Office No

Contact

Person(s)

Compare

Report Error

More Actions

Car (S) Pte Ltd

» dealer's pricelist

Mega @ Woodlands

63863322

Seng

Jasper

Siong

» 173 vens sold | 98 vens available

39 Woodlands Close #07-K1, #08-04

Search cars nearby this location

Location Map

87222869

97334022

98415759

Add note

Features

7G-Tronic, Paddle Shift, Eco Start/Stop, SRS Airbags, LED Intelligent Light Systems, Euro 6 Turbo Engine.

### Accessories

Reverse Camera. LCD Panel Audio System.

### Description

1 Owner Only, Luxury Van In Town! Auto Transmission. Smooth Driving Experience And Good Performance. Fast Loan Approval Up To 100% Loan, High Trade-In. Free Warranty Plus Free Servicing! Call Now For Better Offer!

### Category

Premium Ad Car

### Status

## Available

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Find out the market value of your existing car for free. Get started

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Upfront Payment

Tr. Compare

\$25

https://www.sgcarmart.com/used\_cars/info.php?ID=835247&DL=2976

1/2

\$5,980 (change) **Down Payment** Maximum 90% Loan 1st Instalment \$900 Based on 3,4% interest rate Insurance Powered by You'll also need a valid car insurance to drive this vehicle. 18% off with code CAR18 AVIVA Get a quote now! \$6,905 Check with seller for exact figure **Total Upfront Payment** (Without insurance)

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# <TP - Mandate IA> - S8M008KA [ACCIDENT INVOLVING YP 1415A(OI) & GQ 27B(TP) ON 03/02/2018]

Type

**Q** Question

## Message

Liability: 100%. Insured lorry door was opened and collided with third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$981.84(all-in). TP-Mandate IA had been uploaded in Smartclaims. We have uploaded a copy of OID D/L & work permit(indicated that his employer is OI company). Kindly let us have your approval/instruction. Hsiao Tong - 21-Oct-19

Reply



51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

## **Immediate Advice**

To: AXA Insurance Pte Ltd

21/10/2019

## **Survey Details:**

Date of loss	03.02.2018
Date of appointment	07.02.2018
Date of survey	17.04.2018
Location of survey	Woon Meng Motor Pte Ltd

## Vehicle Details:

Claim Type:	Third party	,	7
Vehicle number	GQ27B		1
Make and Model Mercedes Benz Vito (2143cc)		Benz Vito	
Date of registration	14.09.2015		1
Excess			1
Market Value/ Book Value	\$	55,000.00	(6
Parf/COE Rebate	\$		(e
Nett Value/ ERV	\$	16,000.00	(e

## Repair details:

Initial Estimate	\$	849.85
------------------	----	--------

## Proposed/Revised repair cost:

Lump Sum(if applicable)	2
Total	\$ 779.84
Supplementary	NIL
Labour	\$ 110.00
Check items (estimate)	NIL
Parts	\$ 669.84

Number of days for repair	1
---------------------------	---



51 UBLAYE I, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Remarks:

OID opened door and hit third	party.

## Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 779.84	
Loss of use	\$ 200.00	(2days x \$100.00)
Loss of rental	NIL	
Loss of income	NIL	
LTA/GIA search fees	\$ 2.00	
Others	NIL	
Proposed Total	\$ 981.84	

From:

Shu Pei (LKKAuto)

Sent:

Tuesday, 22 October 2019 9:25 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: New message for service request 29869, vehicle number GQ27B

Called Mr Chen. Remind him for the supp docs	CHT	10/10/2019 5:19:45 PM
Rec'd OID D/L & Work Permit. Still pending for OI LOA	CHT	21/10/2019 2:46:29 PM
Message AXA: Liability: 100%. Insured lorry door was opened and collided with third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$981.84(all-in). TP-Mandate IA had been uploaded in Smartclaims. We have uploaded a copy of OID D/L & work permit(indicated that his employer is OI company). Kindly let us have your approval/instruction. Hsiao Tong – 21-Oct-19	CHT	21/10/2019 3:03:20 PM
21/10/19 5:22 PM LOH Cynthia Approve	LSP	22/10/2019 9:11:46 AM

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 21 October 2019 5:26 PM To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 29869, vehicle number GQ27B

Best Regards.

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

----Original Message-----

From: cynthia.loh@axa.com.sg <cynthia.loh@axa.com.sg>

Sent: Monday, 21 October, 2019 5:23 PM

To: admin-d@lkkauto.com

Subject: New message for service request 29869, vehicle number GQ27B

AXA Insurance has sent you a message for claim number S8M008KA.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From:

Hsiao Tong (LKKAuto)

Sent:

Tuesday, 22 October 2019 3:43 PM

To:

Woon Meng

Cc:

Admin A; CS A Team; Suwanna (LKK Auto)

Subject:

RE: (OUTSTANDING) LKK REF: CC4/ASM18002587/R1pb3 || Pending Payment

Update for vehicle GQ27B

## Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement at a global sum of \$980.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

## LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Woon Meng < woonmeng@singnet.com.sg>

Sent: Thursday, 17 October 2019 5:39 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Suwanna (LKK Auto)

<Suwanna@lkkauto.com>

Subject: (OUTSTANDING) LKK REF: CC4/ASM18002587/R1pb3 || Pending Payment Update for vehicle GQ27B

Importance: High

Dear Hsiao Tong,

We refer to the matter below for your kind attention.

May we follow-up for this case urgently please.

Thank you & Warmest Regards,

## Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23

#01-06 Midview Building, Singapore (659578) Tel: 63161131 / 63161151 || Fax: 63167050

From: Woon Meng <woonmeng@singnet.com.sg>

Sent: Thursday, 10 October 2019 3:25 PM

From:

Woon Meng <woonmeng@singnet.com.sg>

Sent:

Tuesday, 29 October 2019 12:14 PM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A; CS A Team; Suwanna (LKK Auto)

Subject:

(OUTSTANDING) LKK REF: CC4/ASM18002587/R1pb3 || Pending Payment Update

for vehicle GO27B

Dear Hsiao Tong,

We refer to the matter below for your kind attention.

Kindly be informed that we confirm acceptance of \$980.00.

Thank you & Warmest Regards,

## Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23

#01-06 Midview Building, Singapore (659578) Tel: 63161131 / 63161151 || Fax: 63167050

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 24 October 2019 7:40 AM

To: Woon Meng <woonmeng@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Suwanna (LKK Auto)

<Suwanna@lkkauto.com>

Subject: RE: (OUTSTANDING) LKK REF: CC4/ASM18002587/R1pb3 | | Pending Payment Update for vehicle GQ27B

Without Prejudice

Hi,

## As requested,

1. Cost of Repair	\$ 779.84
2. Loss of Use (2days x \$100.00)	\$ 200.00
3. LTA/GIA Search Fee	\$ 2.00

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Bevan Lim (LKK Auto)

From:

Bevan Lim (LKK Auto)

Sent:

Friday, 9 March 2018 11:52 AM

To:

'Eileen.pang@allink.com.sg'

Cc:

Vic (LKKAuto); Admin A

Subject:

OUR REF : CC4/ASM18002587/mb3 , YOUR REF : YP 1415A ACCIDENT

INVOLVING YP1415A AND GQ 27B ALONG BLK 103 YISHUN RING ROAD CARPARK ON

03.02.2018

Dear Sir/Madam.

**OUR REF** 

: CC4/ASM18002587/mb3

YOUR REF

: YP 1415A

ACCIDENT INVOLVING YP1415A AND GQ 27B ALONG BLK 103 YISHUN RING ROAD CARPARK ON 03.02.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **M/s WOON MENG MOTOR PTE LTD**, acting on behalf of the owner of **GQ 27B** against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle's door had collided onto the Third Party vehicle **GQ 27B**. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to <a href="mailto:BevanLim@lkkauto.com">BevanLim@lkkauto.com</a> within 7 days from the date of this letter if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep
  us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at <a href="mailto:BevanLim@lkkauto.com">BevanLim@lkkauto.com</a>.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: <u>BevanLim@lkkauto.com|</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IKK Save the Earth Print only when necessary.



# Woon Meng Motor Pte Ltd

50 Bukit Batok Street 23 #01-06 Midview Building, Singapore 659578

Tel: +6563161131 / +6563161151 FAX: +6563167050

42, Sungei Kadut Ave Singapore 729666 Tel: +6563628523

Email: woonmeng@singnet.com.sg)

Co Reg No 200603678M GST Reg No. 20-0603678M

AXA Insurance Singapore Pte Ltd 8 Shenton Way # 27 - 01 # 27- 01 AXA Tower Singapore 068811

18 Apr 2018

Attn: Motor Claim Dept.

Dear Sirs

## DIRECT SETTLEMENT FOR REPAIR OF M. BENZ WDF44760323070258- GQ27B

RE : ACCIDENT INVOLVING GQ27B & YP1415A ALONG YISHUN RING ROAD ON 03.02.18

We have been given the full authority to act on behalf of Guan Huat Provision Shop, registered owner of motor vehicle no: GQ27B, which was involved and damaged in the above accident.

We were told that the said accident was caused solely due to the negligence of your insured driver. Therefore, we are compelled to claim against you for the losses incurred as follows:-

1)	Cost of repairs.	\$ 779.84
2)	Loss of use for 2days @280.00perday.	\$ 560.00
3)	LTA search.	\$ 2.00
	TOTAL AMOUNT:-	\$ 1,341.84

We have told our client that this matter is strictly on a DIRECT SETTLEMENT basis. If you do not dispute liability, please arrange to let us have your payment for the sum of S/D : ONE THOUSAND THREE HUNDRED FORTY ONE AND CENTS EIGHTY FOUR ONLY in full and final settlement for our client's claim.

We enclose herewith the GIA report, Surveyor's report and the invoices for your attention.

We look forward to your early favourable reply.

You's faithfully

Chong Nan



# **Woon Meng Motor Pte Ltd**

50 Bukit Batok Street 23 #01-06 Midview Building, Singapore 659578

Tel: +6563161131 / +6563161151 FAX: +6563167050

42, Sungei Kadut Ave Singapore 729666 Tel: +6563628523

Email: woonmeng@singnet.com.sg)

Co Reg No 200603678M GST Reg No 20-0603678M

TAX INVOICE NO: WM2018/C04073/apr/TP

Date: 18 Apr 2018

AXA Insurance Singapore Pte Ltd 8 Shenton Way # 27 - 01 # 27- 01 AXA Tower Singapore 068811

Attn

Motor Claims Department

Dear Sirs

## RE: REPAIR COST FOR MERCEDES BENZ WDF44760323070258 - GQ27B ACCIDENT INVOLVING GQ27B & YP1415A ON \$3.02.2018

ITEM	DESCRIPTION		PRICE	
1	Cost of repair		\$	779.84
			\$	779.84
		ADD GST 7%	\$	54.59
		TOTAL AMOUNT S\$	\$	834.43

S/D : Eight Hundred Thirty Four And Cents Forty Three Only.

This is a computer-generated document. No signature is required.



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inter	nationale Des Experts En Auton	nobile	
AXA INSURANCE PTE LTD			Ref: CC4/ASM18002587/R1pb3s2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: CYNTHIA LOH		Date: 20-12-2019 Code: ASM			
1.		Policy Particul	ars :- THIRD PARTY CLA	IM	
	Insured Veh.	YP 1415A	Veh. Inspected	GQ 27B	
	Policy No.	VCA/P1751440	Coverage (\$)	0.00	
	Claim No.	S8M008KA	Excess (\$)	0.00	
	Assign From	CYNTHIA LOH	Assign Date	07/02/2018	
2.		Vehicle P	articulars & Condition		
	Make & Model	MERCEDES BENZ VITO 11	4 c.c	2143	
	Engine No.	HIDDEN	Year of Reg.	2015	
	Chassis No.	WDF44760323070258	Colour	BROWN	
	Odometer	41854	Steering	IN ORDER	
	Brakes	IN ORDER	Modification	SPORTS RIM	
	General	FAIR			
3.		Cor	nditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre	205/65 R16	ACHILLES	6 mm	
	L/H Front Tyre	205/65 R16	ACHILLES	6 mm	
	R/H Rear Tyre	205/65 R16	ACHILLES	6 mm	
	L/H Rear Tyre	205/65 R16	ACHILLES	6 mm	
4.		Descr	iption of Damages		
	THE VEHICLE SU	STAINED DAMAGES AT THE	REAR O/S PORTION.		
	DAMAGES SEE D	ETAILS.			
5.	General Information				
	Accident Date	03/02/2018	Inspection Date	17/04/2018	
	Survey held at	WOON MENG MOTOR PTE	LTD		
		50 BUKIT BATOK ST 23 #01-06 MIDVIEW BUILDING SINGAPORE 659578	3		
5a.			Remarks		
	A)THE INSPECTION B)IN ACCORDANCE	ON WAS CONDUCTED ON A" CE TO YOUR INSTRUCTIONS	WITHOUT PREJUDICE" BAS S, WE HAVE NOT AUTHORIS	IS. ED REPAIRS.	
5b.		Estim	ate Days of Repair		
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	1 Working Day	rs .	



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GQ 27B

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS		1 20 3000	
1	REAR LAMP O/S (CONSISTENT)	CRACKED	744.27	744.27
	LESS 10% DISCOUNT	0.0000000000000000000000000000000000000	-74.42	-74.43
			669.85	669.84
	LABOUR			
-	TO REMOVE, REPLACE & REAR LAMP O/S.		120.00	80.00
	TO R&R WIRING.		60.00	30.00
			180.00	110.00
	GRAND TOTAL		849.85	779.84

RECOMMENDED COST OF REPAIRS	779.84
-----------------------------	--------

Report Ref No. CC4/ASM18002587/R1pb3s2

MKB

MOHAMMED RASUL BIN MOHD YUNUS

**Automotive Assessor** 

Simport

HO LEONG CHUAN

**Automotive Assessor** 

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