

ASS. REC. BY: Yee Pei Li REF: CS/EGI/8002582/ vd3

Surveyor: Yee Pei Li ASSIGNMENT (Office)

From (Person): Yee Pei Li of EGI Date/Time: 7/2/18 @ 5:27pm

Estimated Cost: _____ Bill to: _____

OD: TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLL 8178 M Insured: GX 4405E

at Workshop n/s: Hock Wah Motor Tel: 6441 5655

of 81k 3011, Bedok North Ave 4 # 01-2008

Policy No: _____ Claim No: GX 4405E / SE / pl

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A: 3/2/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS ^{wp} R.O.D. Endorsement: _____

Date/Time: 9:07am @ 8/2/18 Person Contacted: Mavis Vehicle IN OUT

Date/Time	Action/Instruction (✓) Estimate
	SLL 8178M-NS/INC17017235/8tho2 D.O.A: 4/9/17
	GX 4405E - X
	10:16am: Received email from Steve @ Ergo Ins. to withdraw this survey as Insured had privately settled with third party. <u>Alvin 15/8/18</u>

Nivitha (LKK Auto)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Sent: Wednesday, 7 February 2018 5:27 PM
To: 'admin-d@lkkauto.com'
Subject: OI : GX4405E / TP : SLL8178M/LKK / DOA : 03/02/2018
Attachments: SLL8178M - PRS FORM.pdf; SLL8178M - SAS.pdf

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre-Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please conduct this survey request from **HOCK WAH MOTOR WORKSHOP PTE LTD.**

ADDRESS : BLK 3011 BEDOK NORTH AVENUE 4
#01-2008
SINGAPORE 489977

PERSON TO CONTACT : MAVIS ER @ 6441 5655

ERGO OFFICER-IN-CHARGE : STEVE LIM

Note: To survey on without prejudice basis. Please note that our insured/insured driver has yet to e-file their SAS for this accident. Obtain estimate and advise the consistency of damages to third party vehicle that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached is TP's SAS (note: reports not to be released to any Third Party). No estimates was provided.

Kindly acknowledge receipt of this email.

Thank you.

Yee Pei Li

Claims Assistant (Motor)
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
Tel: 65 6829 9199 DID: 65 6829 9194
Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

Date: 06.02.2018
 Our Reference: GX 4405E/SE/pl
 Your Reference: SLL 8178M

Sent via Fax

or

Email:

To: HOCK WAH MOTOR WORKSHOP PTE LTD

Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: SLL 8178M
 Insured's Vehicle: GX 4405E
 Date Of Accident: 03.02.2018

We acknowledge receipt of your request for PRS on: 05.02.2018

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked *.

*

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infinite Appraisal Service	PS	Priority Services
IPK	JP Knights Pte Ltd	VAC	Vicom Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
- Your request for inspection does not have your client's GIA report, kindly forward a copy.
- We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
- Our insured's driver has not reported the accident to us to date.
- Others: **We are therefore not in a position to discuss on liability at this juncture.**

OFFICER-IN-CHARGE - STEVE LIM

Prepared by:  Pei Li 6829 9194 claims@ergo.com.sg
 Signature:  FAX : 6829 9247

Assessor use only:
 Assignment Date: _____
 Assignment Time: _____

Remarks:

Workshop use only:
Assessor attended workshop on:
 Date: _____
 Time: _____
 Inspector: _____
 Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.
 Note: Our inspection is on a without admission to liability basis.

Nivitha (LKK Auto)

From: Steve Lim <steve.lim@ergo.com.sg>
Sent: Thursday, 5 April 2018 10:18 AM
To: Nivitha (LKK Auto); Survey Report (ERGO Insurance Pte. Ltd.); ASSIGNMENTS@LKKAUTO.COM
Cc: 'SUR'
Subject: RE: GX4405E / TP : SLL8178M/LKK / DOA : 03/02/2018

Hi Nivitha,

Our Ref: DSMCV1800278

As spoken, kindly withdraw this survey as our insured had privately settled with third party.

Steve Lim

Manager
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
Tel : 65 6829 9197
Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Thursday, 8 February, 2018 9:10 AM
To: Survey Report (ERGO Insurance Pte. Ltd.); ASSIGNMENTS@LKKAUTO.COM
Cc: 'SUR'
Subject: RE: GX4405E / TP : SLL8178M/LKK / DOA : 03/02/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [mailto:Survey.Report@ergo.com.sg]
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