

Surveyor

REF: CSI / GAL18002563 / D H 2

Special Instruction:

\$ 7799.50

## ASSIGNMENT (Office)

From (Person): Kelvyna Ngian GAL Date/Time: 07/02/2018

Estimated Cost: Bill to:

Third Parties:

Claimant:

Surveyor: Vicom Ltd

Workshop: SBS Transit

OD/TP Re-inspection / Evaluation

To Inspect Vehicle No: SBS 8601P Insured: SDN 8988B

at Workshop m/s SBS Transit Ltd.  
of 550 Bukit Batok St 23

Policy No: Claim No: CLMOMYP000000083

Sum Insured: Excess:

Make of Veh: D.O.A. 28-08-2016

(Client's Record)

H.O.D. Endorsement/Date:

Date/Time: Person Contacted: Vehicle IN / OUT

Date/Time: Confirmed with Final Fig days (Red \$ / %; Original 8 days)

Date/Time: 6/4/2018 Submit Final Fig 8 days (Red \$ 0 / 0%; Original 8 days)

7799.50

Date/Time	Action/Instruction
	SBS 8601P - NA / INC 15017592 / HU
	SDN 8988B - CS / GAL16017107 / TIV

DIA: 15.10.15

DIA: 28.08.16

05/04/18

Have reviewed the cost of repair and survey report of Vicom.

The total repair cost and labour is fair and reasonable.

The vehicle would take 8 days to repair.

Labour inclusive of removing front windscreen and painting.

It is therefore fair and reasonable.

Refer to Vicom survey report

last page under remarks.

Para(1) : Parts found not replaced (To highlight R or UB, LR, Etc)

Submit fair &amp; reasonable.

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

Para(3) : Nett Value

Market Value :

Salvage Value :

Nett Value :

Inspected/  
Evaluated by:

Fee Charged:

Basic &amp; Add

Transport

Photos

Others

Total

Date:

28/0

1) Date/Time 6/4/2018 File Pass to

2) Date/Time File Return to

3) Date/Time File Pass to

4) Date/Time File Return to

5) Date/Time File Pass to

6) Date/Time File Return to

RECEIVED 06 APR 2018



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

GREAT AMERICAN INSURANCE COMPANY

Ref : CS1/GAI18002563/tb

3 TEMASEK AVENUE  
#16-01 CENTENNIAL TOWER  
SINGAPORE 039190

Date : 08-02-2018



Code : GAI

## 1. Policy Particulars :- PAPER SURVEY

Insured Veh.	SDN 8988B	Veh. Inspected	SBS 8601P
Policy No.		Coverage (\$)	0.00
Claim No.	CLMOMVP000000083	Excess (\$)	0.00
Assign From	KELVYNA NGIAN	Assign Date	07/02/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	28/08/2016	Inspection Date	08/02/2018
Survey held at	SBS TRANSIT LTD (Branch) BUKIT BATOK ST 23 SINGAPORE 659519		

## 5a. Remarks

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## Catherine Chong (LKK Auto)

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**From:** Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>  
**Sent:** Wednesday, 7 February, 2018 12:18 PM  
**To:** Catherine Chong (LKK Auto); SUR  
**Subject:** TP SBS8601P - insd sdn8988b - doa 28/08/2016  
**Attachments:** 8988.pdf; Insured SDN8988B.PDF; 2017-03-29 LOD from SBS Transit.pdf

Hi team

Please refer to attached TP claim and do paper resurvey/comment on the damage consistency.

Thanks  
Kelvyna

-----Original Message-----

**From:** Goh, Stella  
**Sent:** Tuesday, September 20, 2016 9:47 AM  
**To:** 'Tan, William (VWG Singapore)' <william.tan@vw.com.sg>  
**Cc:** Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Tan, Evelyn (VWG Singapore) <evelyn.tan@vw.com.sg>; Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>; 'KKLau' <kklau@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>  
**Subject:** RE: arrange the vehicle to be survey vehicle sdn8988b - doa 28/08/2016 (od claim)

Our Claim ref: CLMOMVP0000000083

Dear William,

We refer to your email on even date.

We will appoint LKK to conduct the PRI.

By copy to Catherine, please assist.

Thank you.

Stella Goh, Senior Executive | P. 65 6804 6059 | F. 65 6235 3354 | stella.goh@sg.gaig.com

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Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](http://GAIG.com/FinancialStrength).

-----Original Message-----

**From:** Tan, William (VWG Singapore) [mailto:william.tan@vw.com.sg]  
**Sent:** Tuesday, September 20, 2016 9:30 AM  
**To:** Goh, Stella <Stella.Goh@sg.gaig.com>  
**Cc:** Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Tan, Evelyn (VWG Singapore) <evelyn.tan@vw.com.sg>; Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>

Subject: arrange the vehicle to be survey vehicle sdn8988b - doa 28/08/2016 (od claim)

Dear Claims,

Please arrange the vehicle be survey at Volkswagen Group Singapore, 17 Tuas Ave 9 Singapore 639197. I have attached the GIA report & estimate repair.

Vehicle is in the workshop

Regards and Thank you

William Tan  
Service Advisor  
Aftersale  
(Body & paint Dept)

Volkswagen Group Singapore Pte Ltd  
No: 17 Tuas Ave 9  
Singapore 639197

Main Line : +65-65156560  
Main fax : +65-68618225  
Mobile : +65-81214693  
Mobile : +65-85187912 (Ah Seong)

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	13/09/2016 18:15
Date Of Accident	28/08/2016 13:45
Exact Location Of Accident	CLEMENTI ROAD TURNING RIGHT INTO CLEMENTI AVE 2
Country/State of Loss	Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDN8988B
<b>Insured/Policyholder</b>	
Name Of Registered Owner	HIEW THAI
NRIC No	S1848254A
Email Address	kangyang@gmail.com
Mobile Phone No	(LOCAL) +65-96931990
Alternative Phone No	Office-96931990

### Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	JETTA-1.4 TSI (A)
Exact Purpose for which vehicle was being used at time of accident	P[RIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	Yes
If No, Please state action to be taken	
Vehicle Category	Private Car

### Insurance Company

Name of Insurance Company	Great American Insurance Company
Type Of Coverage	Comprehensive
Fleet Policy	No
Policy Number	MOMVP000000263-00-000
Cover Note Number	

### Driver

Name of Driver	NG KANG YANG
NRIC No	S9034405F
Date Of Birth	08/09/1990
Occupation	Indoor
Date Of Driving Pass	17/01/2013
Driving Experience	3 Years And 7 Months
Gender	Male
Mobile Number	(Local) +65-96931990
Fax Number	
Contact Number	Office-96931990
EMail Address	kangyang@gmail.com

Address	9 HONG SAN WALK
Postcode	689000
Was driver an employee of the Insured's Company	No
If No, Relationship of the Driver with the Insured	Children
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	Collision- Head to Side
Weather Conditions	Clear
Road Surface	Dry

#### Other Information

Was any foreign vehicle involved in this accident?	No
Was any body injured in the Accident?	Yes
Was any other material or property damaged?	Yes
Was there any video captured by Car Camera?	Yes
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	Yes
If Yes, Please state which Police Station	
Police Station Name	Bukit Panjang
Police Station Address	ROAD: 1 SEGAR ROAD , POSTCODE: 677738 , COUNTRY: Singapore
Police Station Contact	TEL NO: 1800-8929999 - FAX NO:
Was notice of intended Prosecution given?	No
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Are accident photos available for attachment?	Yes
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#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SBS
Vehicle Make/Model/Colour	BUS
Details Of Properties	
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### Details of Witness

Name	
Phone Number	
Email Address	

#### DETAILS OF INJURED PERSON 1

Name	NG KANG YANG
Approximate Age	
Injuries Sustain	SERIOUS INJURIES

Injured person in which vehicle?	SDN8988B
Were seat belts worn?	Yes
Was injured conveyed to hospital by ambulance?	Yes
Address	
Postcode	



# Sketch Plan

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to revoke policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)  
I understand, acknowledge, agree and consent that:  
(a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:  
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;  
(ii) investigating the accident and/or my claims;  
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;  
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or  
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")  
(b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and  
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan



A) SAN 8988S

B) SBS BUS

C) UNKNOWN CAR

→

→

↓

↓

CUMMANT ROAD  
APR 2



Sketch Plan #2

Describe Circumstances of the Accident

*Phone Called to Police Report  
1/17/08 31/2209*

Declaration

We declare the foregoing particulars are true in every respect.

*[Signature]*  
Policyholder's Signature / Date & Time

*[Signature]* 12/09/16  
Driver's Signature (if driver is not the policyholder) / Date & Time

*[Signature]* 13/09/2016  
Witnessed by Reporting Centre Personnel



**SINGAPORE  
POLICE FORCE**

Police Station Of Origin:  
Bukit Panjang N.P.C  
1 Segar Road #01-05 SINGAPORE 677738  
Tel No: 1800-8929999



T/20160831/2204

1 of 3

Report No: T/20160831/2204

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 31/08/2016 22:49		Vide Report No.:		Station Diary No.: 194	
<b>Informant's Particulars</b>					
Name of Informant: NG KANG YANG			Address: 9 HONG SAN WALK SINGAPORE 689000		
ID Type / ID No.: NRIC NO / S9034405F			Contact No.: Home/Office: Mobile: 96931990		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 25	Date of Birth: 08/09/1990	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name
Occupation: UNEMPLOYED			Driving Licence Information: Class: 3 Date of Expiry:		

**General Information of the Accident**

Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 28/08/2016 13:45	Type of Location: T-Junction
Location: Along Road 1 CLEMENTI ROAD CLEMENTI AVENUE 2 Clementi Road towards AYE, Turning Right onto Clementi Avenue 2				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: Dual Carriage Way		Traffic Control: Traffic Light - Working		Traffic Volume: Moderate
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: Yes

**Details of Vehicle Involved**

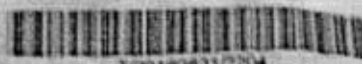
Vehicle No.	Type	Make	Model	Color	Condition	No of
SDN8988B	Car				Totally Damaged	0

**Details of Person Involved**

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE  
POLICE FORCE**



T/20180831/2204

2 of 3

Report No. T/20180831/2204

Police Station Of Origin  
Bukit Panjang N.P.C.  
1 Segar Road #01-05 SINGAPORE 677738  
Tel No. 1800-8929999

**CONTINUATION OF REPORT**

<b>Driver</b>			
Name	NG KANG YANG	ID No	S9034405F
Related Vehicle	SDN8988B (Car)	Contact No	96931990
Hospital/Clinic	NATIONAL UNIVERSITY HOSPITAL	Class of Driving Licence & Expiry Date	Class 3 Date of Expiry: NIL
Date Treatment	28/08/2016	Date Discharge	30/08/2016
No. of Days granted Medical Leave	22	Degree of Injury	Serious

**Brief Details.**

On the 28th August at about 1345hrs, I was driving my vehicle (SDN8988B) along Clementi Road towards Ayer Rajah Expressway. The traffic was moderate at the point of time. I then approached a traffic junction and wanted to turn right onto Clementi Avenue 2. The traffic light was in favor of me (Green light & Green arrow). There was car in front of me which proceeded to turn right onto Clementi Avenue 2. I then proceeded to turn right after checking my blind spots and checking that there wasn't any on coming vehicles. I only remembered turning right onto Clementi Avenue 2. The next thing I remember was that I was in the ambulance. I was then conveyed to NUH Hospital. I suffered 5 stitches to my left arm, numbness on my right shoulder, bruises on the left side of my right knee. There were also bruises and abrasions on my legs and arms. I was also given MC till 22nd September 2016. My car is not fitted with a car-cam. This is the first such incident that happened.



**SINGAPORE  
POLICE FORCE**



T/20160831/2204

2 of 3

Police Station Of Origin:  
Bukit Panjang N.P.C  
1 Segar Road #01-05 SINGAPORE 677738  
Tel No: 1800-8929999

Report No: T/20160831/2204

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

Sketch Plan #5

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

JJ

Staff Sgt TAMILMAARAN S/O LETCHMANAN

Signature Of Informant:

Signature Of Interpreter:  
Not applicable

Date/Time:  
31/08/2016 22:49

Officer In Charge Of Case

TP / GIT /

Staff Sgt MOHAMED YAZID BIN MOHAMED  
YUSOFF

Contact No: 65472075

Authentication Stamp  
NP 168

Classification Of Case:

SN 117

Singapore Police Force



# VEHICLE CONDITION REPORT FORM / JOB RECORD

Allianz 

Global Assistance

Date: 13/09/16 Time: ADP 2:00 PM Customer Name: NG KANG YING  
 Technician Name: SEH WEN YUEN Customer Telephone: 1631790  
 Reg. No: STN 81885 Job No: VR16.00916-8 Make/Model: VW JETTA  
 Odometer Reading (Customer Vehicle): \_\_\_\_\_ Location: TF FOUND  
 KM Travelled by Assistance Vehicle: \_\_\_\_\_ (1 way) Time on Scene: 2:00 PM  
 Fault Reported: ACCIDENT Time Job Completed: \_\_\_\_\_  
 Fault Found: \_\_\_\_\_ Repaired at Breakdown Scene: Y/N  
 How was vehicle repaired? \_\_\_\_\_ VIN No: \_\_\_\_\_

Hubcaps Y/N  
 Spare Wheel Y/N  
 Tools Y/N  
 Audio System Y/N  
 Keys + Remote Y/N  
 Aerial Y/N  
 Cashcard (RM) Y/N

Fuel 

E		F
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Interior Condition :  
 Front Seats  
 Rear Seats  
 Floor Covering  
 Headlining

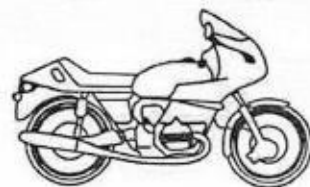
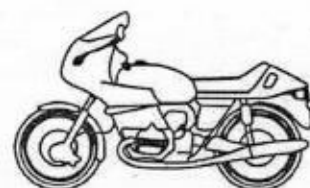
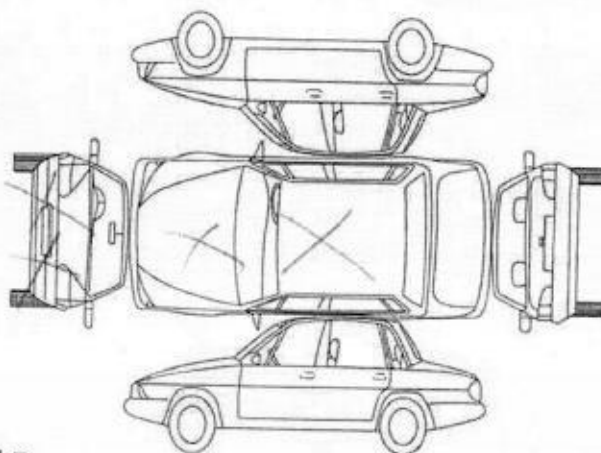
Day/Night

Wet/Dry

Clean/Soiled

Please circle the above as appropriate

Place X on damaged area for scratch and Y for dent





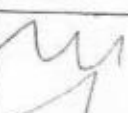
Delivery to Dealership / Date and Time: VW JETTA 13/09/16

Vehicle received in the above condition YES/NO

If not stated as above specify difference: \_\_\_\_\_

## CUSTOMER DECLARATION

- I am entitled to the service requested. In the event of this subsequently not being the case I shall be responsible for the cost of any assistance provided.
- I accept that any roadside repairs will be of a temporary nature and that advice of a franchised dealer should be sought by me as soon as possible.
- In the case of forced entry, I confirm that I specifically requested that the operator forcefully enter the vehicle and that all damages occasioned thereby is and shall be my sole responsibility.
- I accept that any removable items left in the vehicle will not be the responsibility of the emergency service or their agents.

<b>Customers Signature</b> (white copy)		<b>Dealer/Workshop Signature</b> (pink copy)		<b>Operators Signature</b> (yellow copy)	
--	---	---	--	---	---



Address

Postcode

Was driver an employee of the Insured's Company Yes

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

### General Information of the Accident

Type Of Accident

Unknown - head On

Weather Conditions

Clear

Road Surface

Dry

### Other Information

Was any foreign vehicle involved in this accident? No

Was any body injured in the Accident? Yes

Was any other material or property damaged? Yes

Was there any video captured by Car Camera? Yes

Number of Passengers (Including Driver) 15

### Details of Police Action

Was the accident reported to the police? Yes

If Yes, Please state which Police Station

Police Station Name

Clementi N.p.c

Police Station Address

ROAD: 20 CLEMENTI AVE 5, POSTCODE: 129858, COUNTRY: Singapore

Police Station Contact

TEL NO. - FAX NO:

Was notice of intended Prosecution given?

No

If Yes, against whom?

### Circumstances of Accident

On 28/08/2016, along CL Rd I was driving my bus at the 1st right outer heading to infront T-junct of CL ve 2. I was the 1st m/veh & said junct showed green in my dir, bef said junct I noticed opp oncoming m/car SDN8988B at 1st right outer, at fast & when my bus just drove into box junct opp dir said m/car did not stopped at pocket junct & make a fast right turn twds CL Ave 2. And I could not stop in-time as a result bus front ctr portion hit onto the front left portion of said car. I checked with my pax & a t/ch age 27 claimed waist pain & her husband requested for an amb, I alighted to check, the m/car driver m/ch was blurr & by-passes & me assisted him to roadside. His right hand was injured. Informed WOCC to activate amb, I also sustained some pain on the back of my neck, 1st Amb, MTI, Police car, 10 & 2nd amb. Pax was conveyed to hosp by ambulance first. Everything had settled then I together with m/car driver then conveyed to NUH by ambulance.

Are accident photos available for attachment?

Not available due to circumstances of accident

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SDN8988B

Vehicle Make/Model/Colour

VOLKSWAGAN / CAR / WHIT

Details Of Properties

LEFT FRONT DAMAGED

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

LEFT FRONT DAMAGED

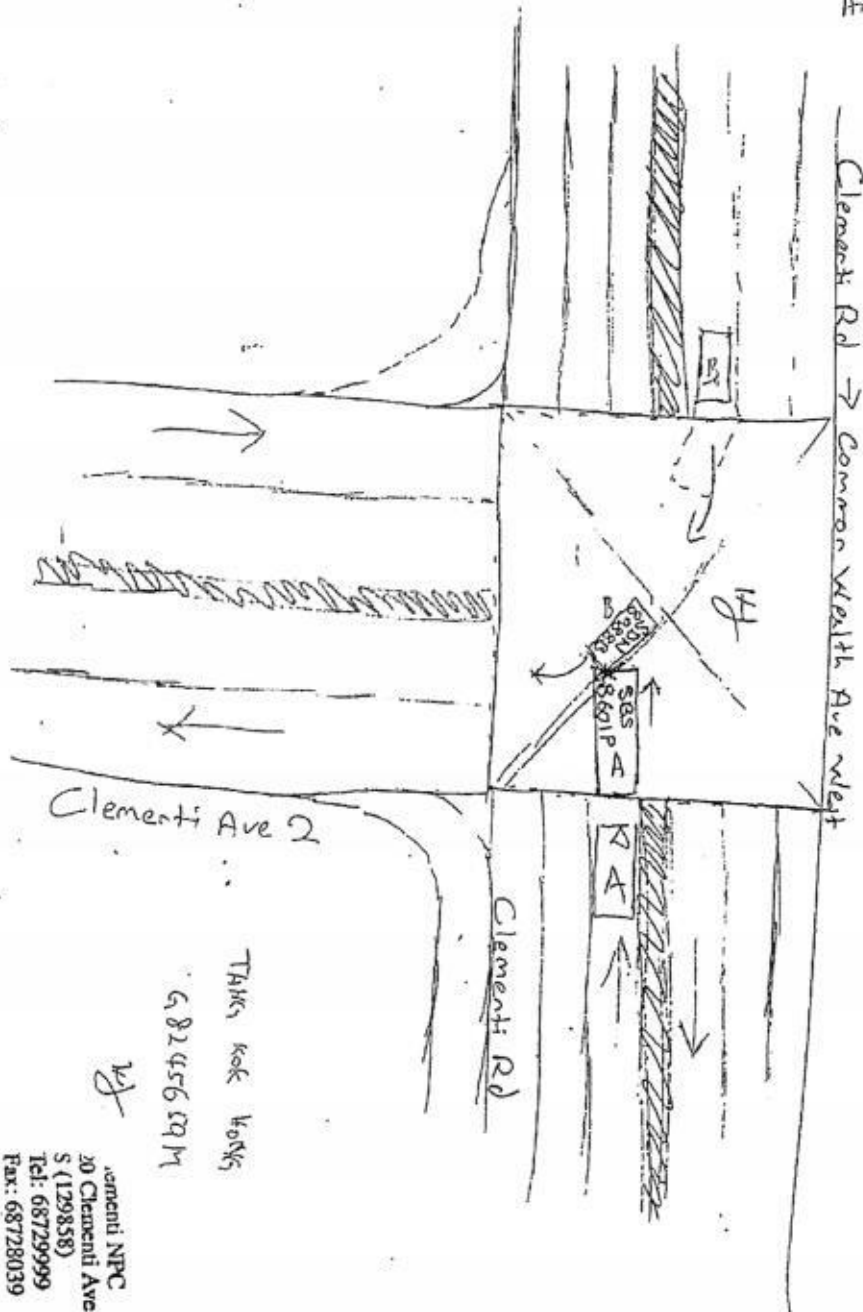
### Details of Witness

Name

Phone Number

CLARIE KNOWLEG / SAMSON WOON / LEONG JIA JUN  
83324156 / 97129882 / 94797838

W. 4493/16  
Anderson



TAKA KOK HOSE  
68245639M

NP  
Clementi NPC  
20 Clementi Ave 5  
S (129858)  
Tel: 68729999  
Fax: 68728039



**SBS Transit****Certification for Bus Repairs**

District :

WEST

Driver's Co no. &amp; Name :

78020 Tang Kok HongReport No.: W44952016CBR REF NO.: BB20164373

Accident Date :

28/08/2016BUS VEHICLE NO.: SBS8601PDate in : 28/08/2016Date Out : 17/09/2016

Yr Of Reg	Make / Model	Chassis No.
2009	Scania KUB4X2(EEV), SD, AC, 2 Axle	YS2K4X20001863431

Stock Code	Description	Quantity	Total Material cost (\$)
30122083	FRT CENTRE SERVICE HATCH FRAME; C+	0	\$0.00
30122055	HEADLAMP COVER N/S; F/GLASS; C	1	\$432.00
30311209	PRIMA P335 LOCKING GEAR; FRT BUMER ASSY	1	\$217.50
30122054	HEADLAMP COVER O/S; F/GLASS; C	2	\$105.00
30122208	FRT CENTRE SEV HATCH LOCK	1	\$217.50
30122374	HEADLAMP COVER CATCH BRACKET RH	2	\$91.50
30122192	GAS SPRG BOTTOM BRACKET RH	1	\$19.50
30122375	HEADLAMP FIBRE SUPPORT BRACKET	1	\$15.00
30122193	GAS SPRG BOTTOM BRACKET LH	1	\$15.00
30122180	HIGH BEAM MOUNTING PLATE S/S	1	\$15.00
30122176	LOW BEAM MTG PLATE S/S; 1.2MM	1	\$28.50
30122041	CENTRE SERVICE HATCH COVER; FRT; F/GLASS	1	\$31.50
30122039	NYLON CLAW CATCH BRACKET; CONST. PANEL	1	\$375.00
30122194	HEADLAMP COVER CATCH BRACKET LH	1	\$37.50
30122016	TOGGLE M8; INTERIOR FITTING	1	\$13.50
30122176	BOTTOM RAIL; FRT FRAME	14	\$46.50
30311402	FRONT BUMPER; F/GLASS; SERIES C	1	\$202.50
30122196	CONNECTION PILLAR; FRT FRAME	1	\$315.00
30122198	ATTACHMENT BRACKET; FRT FRAME	1	\$180.00
30117429	FRONT WINDSCREEN GLASS; SERIES C	1	\$199.50
30122126	CORNER R80; SIDE FRAME	1	\$1,186.50
30122309	BOLT TORX; M8X15; SIDE FRAME	3	\$51.00
30122125	CORNER R120; SIDE FRAME	15	\$18.00
30541665	MAIN BEAM HEADLAMP	4	\$73.50
38501048	LATCH HOOK; FRT GRILLE PANEL; CL	1	\$88.50
30122554	BEARER SUPPORT LEG@A; FLOOR FRAME	6	\$42.00
30122555	DIAGONAL BRACE@A; FLOOR FRAME	1	\$30.00
30122254	FRONT FRAME STRESS PANEL; FRONT FRAME	1	\$48.00
30122552	WIPER SERVICE HATCH COVER; FRT FRAME	1	\$94.50
30117651	WASHER; BULKHEAD FTTG; W/S	1	\$30.00
30541680	WIPER BLADE O/S; 39 1/2"; (L=1M)	2	\$9.00
30541673	BULB. HEADLIGHT BULB 24V	2	\$45.00
91451242	BULB. 24V; 45MMX25.5 DIA; AMBER	2	\$10.50
30541665	MAIN BEAM HEADLAMP	4	\$6.00
30600024	BULB. 4W; LIGHTING UNIT	1	\$88.50
30541747	WIPER ARM; O/S; MATADOR; A&B	2	\$6.00
	PAINT	1	\$135.00
		2	\$144.00
TOTAL FOR PARTS			\$4663.50
S/N	Assessment Labour / Spray Painting / Contractor Cost	Amount	
1	(3) Workshop Labour for Repair and Replace Bus Damage & Parts	\$3136.00	
2	Contractor's repair charges	\$	
TOTAL ASSESSMENT / LABOUR / SPARY PAINTING / CONTRACTOR COST			\$3136.00
Total Cost for Parts and Labour			\$7799.50
Overheads			\$779.95
			\$

	Repair cost of Advertisement / Livery	
Repair Period : 8 days	Towing Charges	S\$ -
	Loss of Use	S\$ 2768.72
	TOTAL AMOUNT	S\$ 11348.17

Prepared By : Choo Wee HuatDate : 17/09/2016Approved By  
Workshop Mgr : Eddie Chiew Chok SengDate : 06/10/2016

	Survey Fee	refer to Group Claims
TOTAL DUE		S\$ 11348.17

Approved By  
District Safety : Liang YufangDate : 06/10/2016

\* This is computer generated document and does not require signature

TAX INVOICE

SBS Transit Ltd  
205 BRADDELL ROAD  
SINGAPORE 579701

ATTN : MOTOR CLAIMS DEPT.

VEHICLE No. : SBS8601P  
ACCIDENT DATE : 28/08/2016  
CLAIM No. : W/4495/2016  
INSURED VEH.No: SDN8988B



VICOM ASSESSMENT CENTRE

VICOM LTD

385 Sin Ming Drive Singapore 575718

Mainline (65) 6458 4555  
Facsimile (65) 6458 1040

www.vicom.com.sg  
Company Registration No: 190100320K

GST REG No. : M9-0000652-A

CUSTOMER ID : VACS0001

INVOICE No. : CL014913

INVOICE DATE : 08/03/2017

PAYMENT TERM : 30 Days Credit

DESCRIPTION

Photographs  
Transportation  
VAC Assessment Fee

QTY	UNIT PRICE(SG\$)	AMOUNT(SG\$)
12	1.00	\$ 12.00
1	40.00	\$ 40.00
1	180.00	\$ 180.00

GROSS AMOUNT	\$	232.00
GST @ 7%	\$	16.24
INVOICE AMOUNT	\$	248.24

This is a computer generated TAX INVOICE  
No signature required

Cheque should be made payable to 'VICOM LTD'.

Sin Ming  
385 Sin Ming Drive Singapore 575718  
Tel: (65) 6455 3358 Fax: (65) 6455 8638

Bukit Batok  
511 Bukit Batok St 23 Singapore 659545  
Tel: (65) 6560 3312 Fax: (65) 6560 0722

Kaki Bukit  
23 Kaki Bukit Ave 4 Singapore 415033  
Tel: (65) 6741 6697 Fax: (65) 6749 2305

SBS Transit Ltd  
205 BRADDELL ROAD  
SINGAPORE 579701



VICOM LTD  
385 Sin Ming Drive Singapore 575718

Mainline (65) 6458 4555  
Facsimile (65) 6458 1040

www.vicom.com.sg  
Company Registration No: 198100320K

## SURVEY REPORT

GENERAL INFORMATION			
VAC Ref. No.	: 495380	Claim No.	: W/4495/2016
Accident Date	: 28/08/2016	Claim Type	: THIRD PARTY
Assignment Date	: 01/09/2016	Policy No.	:
Survey Date	: 01/09/2016	Finalised Dt.	:
Survey Report Date	: 03/03/2017	Insured Veh.	: SDN8988B

VEHICLE PARTICULARS			
Vehicle No.	: SBS8601P	Chassis No.	: YS2K4X20001863431
Registration Date	: 12/05/2009	Engine No.	: 6412119
Make	: SCANIA	Engine Cap.	: 9290 CC
Model	: KUB4X2 9.3L A/T ABS	Transmission	: AUTOMOTIVE
		Colour	: MULTI

CONDITION OF VEHICLE DURING SURVEY (VISUAL and STATIC TEST ONLY)			
Foot Brake	: SERVICEABLE	Steering	: SERVICEABLE
Hand Brake	: SERVICEABLE	Modification	: NONE
Mileage	: 6001636		

TYRES	SIZE	MAKE	BALANCE (mm)
FRONT RH	275/70 R22.5	BRIDGESTONE	10
FRONT LH	275/70 R22.5	BRIDGESTONE	10
REAR RH	275/70 R22.5	BRIDGESTONE	10
REAR LH	275/70 R22.5	BRIDGESTONE	10

SURVEY CONDUCTED AT	
550 BUKIT BATOK ST.23 SINGAPORE 659519 TEL:66653767	

REMARKS
[1] Workshop Estimate : S\$ 7,799.50 ✓
[2] Our Adjustment : S\$ 7,799.50
[3] Repair Period : 8 days
[4] We have not authorised repairs. This survey was carried out on without prejudice basis.

Sin Ming  
385 Sin Ming Drive Singapore 575718

Bukit Batok  
511 Bukit Batok St 23 Singapore 659545

Kaki Bukit  
23 Kaki Bukit Ave 4 Singapore 415933

## VICOM LTD

## SURVEY REPORT

SBS8601P @ 28/08/2016

## Annex A: Adjustment on Spare Parts

#	Qty	Vehicle Parts Description	Condition	Workshop Estimate (S\$)	VAC Adjustment (S\$)
1	1	Frt Centre Service Hatch Frame;C+			
2	1	Headlamp Cover N/S;F/Glass; C	Dent/Buckled	432.00	432.00
3	2	Prima P335 Locking Gear;Frt Bumer Assy	Crack/Graze	217.50	217.50
4	1	Headlamp Cover O/S;F/Glass; C	Bent	105.00	105.00
5	2	Frt Centre Sev Hatch Lock	Crack/Graze	217.50	217.50
6	1	Headlamp Cover Catch Brakcet Rh	Bent	91.50	91.50
7	1	Gas Sprg Bottom Bracket Rh	Bent	19.50	19.50
8	1	Headlamp Fibre Support Bracket	Bent	15.00	15.00
9	1	Gas Sprg Bottom Bracket Lh	Bent	15.00	15.00
10	1	High Beam Mounting Plate S/S	Bent	15.00	15.00
11	1	Low Beam Mtg Plate S/S; 1.2mm	Bent	28.50	28.50
12	1	Centre Service Hatch Cover;Frt;F/Glass	Bent	31.50	31.50
13	1	Nylon Claw Catch Bracket;Const.Panel	Dent/Buckled	375.00	375.00
14	1	Headlamp Cover Catch Bracket Lh	Dent/Buckled	37.50	37.50
15	14	Toggle M;Interior Fitting	Bent	13.50	13.50
16	1	Bottom Rail;Frt Frame	Bent	46.50	46.50
17	1	Front Bumper;F/Glass;Series C	Dent/Buckled	202.50	202.50
18	1	Connection Pillar;Frt Frame	Cut/Broken	315.00	315.00
19	1	Attachment Bracket;Frt Frame	Dent/Buckled	180.00	180.00
20	1	Front Windscreen Glass;Series C	Dent/Buckled	199.50	199.50
21	3	Corner R80;Side Frame	Crack	1186.50	1186.50
22	15	Bolt Torx; Side Frame	Bent/Buckled	51.00	51.00
23	4	Corner R120;Side Frame	Dent/Buckled	18.00	18.00
24	1	Main Beam Headlamp	Dent/Buckled	73.50	73.50
25	6	Latch Hook;Frt Girle Panel;Cl	Cut/Broken	88.50	88.50
26	1	Bearer Support Leg@A;Floor Frame	Dent/Buckled	42.00	42.00
27	1	Diagonal Brace@A;Floor Frame	Dent/Buckled	30.00	30.00
28	1	Front Frame Stress Panel;Front Frame	Dent/Buckled	48.00	48.00
29	1	Wiper Service Hatch Cover;Frt Frame	Dent/Buckled	94.50	94.50
30	2	Washer; Bulkhead Fftg;W/S	Bent	30.00	30.00
31	2	Wiper Blade O/S;39a1/2;(L=1m)	Bent/Cut	9.00	9.00
32	2	Bulb.Headlight Bulb 24v	Bent	45.00	45.00
33	4	Bulb.24v;45mmx25.5 Dia;Amber	Necessary	10.50	10.50
34	1	Main Beam Headlamp	Necessary	6.00	6.00
35	2	Bulb.4w;Lighting Unit	Cut/Broken	88.50	88.50
36	1	Wiper Arm O/S;Matador; A&B	Necessary	6.00	6.00
37	2	Paint	Bent	135.00	135.00
			Necessary	144.00	144.00

VICOM LTD

SURVEY REPORT

## Annex A: Adjustment on Spare Parts

#	Qty	Vehicle Parts Description	Condition	Workshop Estimate (S\$)	VAC Adjustment (S\$)
			Subtotal	: 4663.50	4663.50
			TOTAL	: 4663.50	4663.50
			TOTAL FOR SPARE PARTS	: 4663.50	4663.50

VICOM LTD

SURVEY REPORT

SSS8601P @ 28/08/2016

Annex B: Adjustment on Labour and Spray Painting

#	Job Description	Workshop Estimate (S\$)	VAC Adjustment (S\$)
1	Workshop labour for repair and replace bus damage and parts	3136.00	3136.00
TOTAL FOR LABOUR AND SPRAY PAINTING		3136.00	3136.00

Summary

Description	Workshop Estimate (S\$)	VAC Adjustment (S\$)
TOTAL FOR SPARE PARTS		
TOTAL FOR LABOUR AND SPRAY PAINTING	4663.50	4663.50
TOTAL REPAIR COST	3136.00	3136.00
	7799.50	7799.50



**VICOM LTD****SURVEY REPORT****Annex C: Conclusion****ASSESSOR'S REPORT**

At the place of inspection, we saw this vehicle sustained front damage.

The damages seen during our survey were at front: windscreen, wiper panel, center cover panel, panel inner reinforcement structure frame, bumper, headlamp, headlamp cover panel and cross lower structure member and surrounding areas. A fuller detailed description of the damages is in Annex A of this survey report.

We examined all the front damages and assessed they were from a collision or impact nature.

By cross-referencing with the e-filed report, we were satisfied the damages were consistent with the circumstances of accident as detailed.

**ASSESSOR'S RECOMMENDATION**

Sbs Transit Ltd - (Bukit Batok Bus Depot) estimated a repair cost of S\$7,799.50. We adjusted it to S\$7,799.50 on a part-by-part basis.

Accordingly, we recommend repairs to this vehicle be carried out on a part-by-part basis at S\$7,799.50.

The repairs would require a period of 8 working days.

We submit our survey report for your kind attention and would add the survey was carried out to the best of our ability, knowledge and experience.

**REMARKS**

SBS Transit, as owner of a large fleet and having an infrastructure of own workshops to maintain its buses at various depots, would have the parts price at costs. The parts are in the inventory. Correspondingly, the labour charge is actual cost based on man hours expended for the repairs. SBS Transit provides transportation to the general public. The repairs carried out by SBS Transit workshops is not a profit entity.

  
Fock Ping Yan  
for VICOM Ltd

9/18/2016

Vehicle Hub

Text size + -

## Enquire Vehicle & Owner Information ( Vehicle No. SDN8988B As At 28 Aug 2016 / 13:27:00 )

### Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident  
Law Firm Case No.: WT.16.0002

### Current Owner Details

Owner ID Type: Singapore NRIC  
Owner ID: S1848254A  
Owner Name: HIEW THAI  
Registered Address Type: Private Residential (non-Condo Apt / non-House)  
Registered Block/House No.: 9  
Registered Street Name: HONG SAN WALK  
Registered Unit No.: -  
Registered Building Name: -  
Registered Postal Code: 689000

### Current Vehicle Details

Vehicle No.: SDN8988B  
Make Description/Model: VOLKSWAGEN / JETTA 1.4 TSI A/T ABS D/AIRBAG 2WD  
Insurance Company Name: GREAT AMERICAN INSURANCE COMPANY

Land Transport Authority

Please read through the Privacy Statement, Terms of Use and Disclaimer.  
Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.  
Best viewed with IE 8.0 SP3 and above, 1024 X 768 resolution  
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## Repair Estimate

19<sup>th</sup> September 2016

**Great American Insurance Company**

3 Temasek Avenue  
#16-01 Centennial Tower  
Singapore 039190

Attention: Motor Claims Department

**Without Prejudice**

Dear Sirs,

RE: VEHILCE NO.: SDN8988B  
CHASSIS NO.: WVWZZZ16ZEM061994  
Model : JETTA A6 1.4 TSI DSG 90KW HL

After inspection of the above vehicle both frt chassis member badly damaged.

Cost of repair for the vehicle is approximately above \$95,000 before GST.

The vehicle sustained badly damaged, both frt chassis member badly damaged, dash board damaged, both front airbag deployed, both front seat beat activated, front w/screen glass crack, engine unit and body frame badly affected.

Please conduct the survey at no:17 Tuas Ave 9, Singapore 639197

Please advise us accordingly.

**NB. THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIAL AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER YOU WILL BE INFORMED PRIOR TO ACTION TAKEN. PARTS PRICES ARE SUBJECT TO CHANGES.**

Yours faithfully .

William Tan  
( 81214693 )



51 UBI AVE 1, #01/02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 6256 3561 FAX: (065) 6256 4315

Your Ref: CLMOMVP000000083

Date: 06<sup>th</sup> April 2018

Our Ref: CS1/GAI18002563/Dtbs2

**M/s Great American Insurance Company**

3 Temasek Avenue  
#16-01 Centennial Tower  
Singapore 039190  
(The Motor Claims Department)

Dear Sir / Madam,

**EVALUATION REPORT (PAPER SURVEY) OF ACCIDENT VEHICLE NO.:  
SBS 8601P INSURED VEHICLE NO: SDN 8988B  
ACCIDENT ON 28.08.2016**

We thank you for your instruction on 07/02/2018.

We acknowledge receipt of the following documents:-

- a) Automobile Inspection Report of SBS 8601P from M/s Vicom Ltd.
- b) Final Repair Bill of SBS 8601P from M/s SBS Transit.
- c) Singapore Accident Statement of Vehicles SDN 8988B.
- d) Colour damaged vehicle photographs of SBS 8601P.

Based on the documents received from you, we have evaluated the damages of the vehicle and have the following comments:-

**1. Information Recorded: -**

Registration Number	: SBS 8601P
Make & Mode	: Scania KUB4X2 9.3L A/T ABS
Year of Registration	: 2009
Chassis Number	: YS2K4X20001863431
Engine Capacity	: 9290 cc



2. Our finding is that the repair cost of \$7,799.50 (before GST) quoted by M/s SBS Transit Ltd (Branch) is fair & reasonable.
  
3. We recommend that the repairs of the entire damage require about 8 (Eight) working days to complete.

Vehicle Inspection By:

ANG BRYAN TANI  
*Automotive Assessor / Investigator*

ADRIAN LING WAI PING  
*B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI*  
*Licensed Appraiser*



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SBS 8601P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRT CENTRE SERVICE HATCH FRAME; C+	DENTED / BUCKLED	-	432.00
1	HEADLAMP COVER N/S; F/GLASS; C	CRACKED / GRAZED	-	217.50
2	PRIMA P335 LOCKING GEAR; FRT BUMPER ASSY	BENT	-	105.00
1	HEADLAMP COVER O/S; F/GLASS C	CRACKED / GRAZED	-	217.50
2	FRT CENTRE SEV HATCH LOCK	BENT	-	91.50
1	HEADLAMP COVER CATCH BRACKET RH	BENT	-	19.50
1	GAS SPRG BOTTOM BRACKET RH	BENT	-	15.00
1	HEADLAMP FIBRE SUPPORT BRACKET	BENT	-	15.00
1	GAS SPRG BOTTOM BRACKET LH	BENT	-	15.00
1	HIGH BEAM MOUNTING PLATE S/S	BENT	-	28.50
1	LOW BEAM MTG PLATE S/S; 1.2MM	BENT	-	31.50
1	CENTRE SERVICE HATCH COVER; FRT;F/GLASS	DENTED / BUCKLED	-	375.00
1	NYLON CLAW CATCH BRACKET; CONST PANEL	DENTED / BUCKLED	-	37.50
1	HEADLAMP COVER CATCH BRACKET LH	BENT	-	13.50
14	TOGGLE M; INTERIOR FITTING	BENT	-	46.50
1	BOTTOM RAIL; FRT FRAME	DENTED / BUCKLED	-	202.50
1	FRONT BUMPER; F/GLASS; SERIES C	CUT / BROKEN	-	315.00
1	CONNECTION PILLAR.; FRT FRAME	DENTED / BUCKLED	-	180.00
1	ATTACHMENT BRACKET; FRT FRAME	DENTED / BUCKLED	-	199.50
1	FRONT WINDSCREEN GLASS; SERIES C	CRACKED	1,186.50	1,186.50
3	CORNER R80; SIDE FRAME	BENT / BUCKLED	51.00	51.00
15	BOLT TORX; SIDE FRAME	DENTED / BUCKLED	18.00	18.00
4	CORNER R120; SIDE FRAME	DENTED / BUCKLED	73.50	73.50
1	MAIN BEAM HEADLAMP	CUT / BROKEN	88.50	88.50
6	LATCH HOOK; FRT GRILLE PANEL; CL	DENTED / BUCKLED	42.00	42.00
1	BEARER SUPPORT LEG@A;FLOOR FRAME	DENTED / BUCKLED	30.00	30.00

Report Ref No. CS1/GAI18002563/Dtbs2





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	DIAGONAL BRACE@A; FLOOR FRAME	DENTED / BUCKLED	48.00	48.00
1	FRONT FRAME STRESS PANEL; FRONT FRAME	DENTED / BUCKLED	94.50	94.50
1	WIPER SERVICE HATCH COVER; FRT FRAME	BENT	30.00	30.00
2	WASHER, BULKHEAD FFTG; W/S	BENT / CUT	9.00	9.00
2	WIPER BLADE O/S;39A1/2;(L=1M)	BENT	45.00	45.00
2	BULB.HEADLIGHT BULB 24V	NECESSARY	10.50	10.50
2	BULB.24V;45MMX25.5 DIA;AMBER	NECESSARY	6.00	6.00
1	MAIN BEAM HEADLAMP	CUT / BROKEN	88.50	88.50
2	BULB.4W; LIGHTING UNIT	NECESSARY	6.00	6.00
1	WIPER ARM O/S MEMBER; A&B	BENT	135.00	135.00
2	PAINT	NECESSARY	144.00	144.00
			2,106.00	4,663.50
	<b>LABOUR</b>			
	WORKSHOP LABOUR FOR REPAIR AND REPLACE BUS DAMAGE AND PARTS.		3,136.00	3,136.00
			3,136.00	3,136.00
	<b>GRAND TOTAL</b>		<b>5,242.00</b>	<b>7,799.50</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>7,799.50</b>

Report Ref No. CS1/GAI18002563/Dtbs2

ANG BRYAN TANI

Automotive Assessor / Investigator

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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