22/05/2002 ASS. REC. BY:	REF. Col.		Cadda	
SULVEUOT: 60		5918002559		on:
	tuna ASSI	GNMENT (Office		1110
Menmen Monica C	nung of _	M819	Date/Time	8/2/18 @ 9.26cm
Estimated Cost:		Bill to:		
OD (TP) WS/TP RES / OD I			-	4
To Inspect Vehicle No:		5056E	_ Insured: _ FB(	57618L
at Workshop m/s	Efficarz	il il	Tel: _638	44404
of 56 Loyeng	Way #64	1-04		
Policy No: MSD VM		938 Claim No:	MSC/V/18	-000215
Sum Insured:		Excess:		
Make of Veh:			D.O.A	2/2/2018
(Client's Record)	1		9/2/18 @ M	
CA / REV / REP. / REV 24	HRS UP			dorsement:
Date/Time 2.19 pm 8 3	Person Con	tacted. Kim	Vehicle(IN	DOUT
Date/Time Action/Instruction	n ( ) Est	timate		
SLP 505	SF-X	- Diego		
FB G 761	GI N			
127/18@5.51m Ve	XI-X	May Co. Church	C La Miss	
17/10 C 7/3/1 02	vised to	Monica Chun	& Ma Mena	ren ,
03/9/150 lo la cont	smed with	fatherine is	\$ 2400,40	lays by ever!
(Red & 1	130,37/0)			0 0

# ...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adi Assigned	Arti Rot	Adi Submitted	Ins Auth'ed	Status
	11000100	Luc Ducinicou		Auj Rpt	maj Subiliteas	Ina Addi ed	Status
Main	03 Feb 2018		08 Feb 2018 09:26				New Assignment
114111		1	Assign				Cancel Case

Main	Reference	Claim Details	Documents	Show All
CLAIM SUBFOLDER DETAI	LS	THE RESERVE THE PARTY OF THE PA	[Created by ins	urer]
Insured:	RAMLIE BIN SAINI, ID: S7513	993D, Tel: +6592422928, En	nail: ramliesaini77@gma	ail.com
Main Claimant:	TAN YEOW KWANG, ID: S8515	5807D		
Vehicle Reg. No.:	SLP5056E	Date of Loss:	02/02/2018 20:00	- :59
Claim Type:	<b>TP</b> / MSC/V/18-000215	Policy/Cover Note No.:	MSD/VMS/17-375 Theft) Coverage: 20/12/2	M 5
Vehicle Reg. No. (Insured):	FBG7618L	Policy No. (Claimant):		
		Excess:		
Repairer:	Ethicarz Pte Ltd (HQ) 56 LOYAN 63844404	G WAY #04-04 LOYANG ENTERP	RISE BUILDING, 508775	5 Loyang - Tel:
Handling Insurer:	MSIG Insurance (Singapore) Pt Zhen - 6594 2552]	te. Ltd. (HQ) - Tel: +65 6827 7	888 [Handled by <b>Mo</b> i	nica Chung Pei
Adjuster:	LKK Auto Consultants Pte Ltd (	HQ) - Tel: 6256-3561 [Imm	Advice due 09/02	/20181
Adjuster: Driver/Custodian (Insured):	RAMLIE BIN SAINI (42 / Male),	HQ) - Tel: 6256-3561 [Imm NRIC: S7513993D, Tel: +6592		/2018]
Driver/Custodian (Insured):				/2018]
	RAMLIE BIN SAINI (42 / Male), Pls assign Adrian Ling to survey		422928	
Driver/Custodian (Insured): Adj Asg. Remarks:	RAMLIE BIN SAINI (42 / Male), N Pls assign Adrian Ling to survey		422928	/2018] Compose Case Mail
Driver/Custodian (Insured): Adj Asg. Remarks: ASSOCIATED MAIL RECEI	RAMLIE BIN SAINI (42 / Male), No Pls assign Adrian Ling to survey  VED	NRIC: S7513993D, Tel: +6592	422928	Compose Case Mai
Driver/Custodian (Insured): Adj Asg. Remarks:  ASSOCIATED MAIL RECEI There are no mail for this case	RAMLIE BIN SAINI (42 / Male), N Pls assign Adrian Ling to survey	View All   Se	View All	Compose Case Mai



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

MS			onale Des Experts En Auton	lopile			
	IG INSURANCE (S	SINGAPORE) PTE LTD	Ref : CS/MSG18002	2559/Gqd3			
	RAFFLES QUAY 1-01 HONG LEONG	BLDG SINGAPORE 048581	Date: 08-02-2018 Code: MSG				
1.		Policy Particulars	:- THIRD PARTY CLA	IM			
	Insured Veh.	FBG 7618L	Veh. Inspected	SLP 5056E			
	Policy No.	MSD/VMS/17-375938-CA	Coverage (\$)	0.00			
	Claim No.	MSC/V/18-000215	Excess (\$)	0.00			
	Assign From	MERIMEN (MONICA CHUNG)	Assign Date	08/02/2018			
2.		Vehicle Parti	culars & Condition				
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.		Colour				
	Odometer	-	Steering				
	Brakes		Modification				
	General						
3.		Conditi	ons of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre			mm			
١.	STED STORES	Description	on of Damages				
5.	Emple No. 14	Genera	Information				
	Accident Date	02/02/2018	Inspection Date				
	Survey held at	ETHICARZ PTE LTD	,				
		56 LOYANG WAY #04-04 LOYANG ENTERPRISE BUILDIN SINGAPORE 508775	NG				
ā.		Re	emarks	CAN SERVICE			
	A)THE INSPECTIO	ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, WI	HOUT PREJUDICE" BASI	S.			

### Shiau Chan (LKKAuto)

From:

katherinechan@ethicarz.sg

Sent:

Monday, 3 September 2018 10:11 AM

To:

Shiau Chan (LKKAuto); Hsiao Tong (LKKAuto)

Cc:

heng@ethicarz.sg; Guo Qiang (LKKAuto); SUR; CS A Team; Admin A

Subject:

**RE: FINALISED** 

#### WITHOUT PREJUDICE

Dear Ms Shiau,

We accept your finalised @ \$ 2,400.00 / 4 days ( SLP5056E).

Is direct settle with yours?

Thanks!

#### HAVE A NICE DAY

Regards,

Katherine Chan

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Monday, 3 September 2018 9:44 AM

To: katherinechan@ethicarz.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: heng@ethicarz.sg; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-

a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: FINALISED

Dear Katherine,

As per your requested.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: katherinechan@ethicarz.sg <katherinechan@ethicarz.sg>

Sent: Monday, 3 September 2018 9:37 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: <a href="mailto:heng@ethicarz.sg">heng@ethicarz.sg</a>; Guo Qiang (LKKAuto) <a href="mailto:docume">GuoQiang@lkkauto.com</a>; SUR <a href="mailto:sur@lkkauto.com">sur@lkkauto.com</a>; CS A Team <a href="mailto:sur@lkkauto.com">cs-</a>

a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: FINALISED

Dear Ms Shiau,

Kindly let us have the mark estimate SLP5056E.

Thanks!

# Note: This document has not been finalised. LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933 Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Monica Chung Pei Zhen Attn:

12 Feb 2018 Date:

## Preliminary Advice

Insured Vehicle No : FBG7618L

TP Vehicle No

: SLP5056E

Accident Date

: 02/02/2018

Make

To:

: VOLKSWAGEN POLO

Assignment Date

: 08/02/2018

Date of Inspection

: 09/02/2018

Est. Duration of Repair

: 4.00

Inspection At

: ETHICARZ PTE LTD (HQ)

56 LOYANG WAY #04-04 LOYANG ENTERPRISE BUILDING

SINGAPORE 508775

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion, undercarriage and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,670.00 (SN + LABOUR)
Revised Amount	:S\$	940.00
Check Items (Estimated)	:S\$	150.00
Total	:S\$	1,090.00

:S\$ Lump Sum Repair

#### **Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

#### Remarks

The vehicle is economical/not economical for repair.

( X ) The above survey was conducted on a 'without prejudice' basis.

# Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5807D
Vehicle Details	
Vehicle No.:	SLP5056E
Vehicle to be Exported:	No
Intended De-registration Date:	12 Feb 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	POLO 1.4 AT 6R13E7
Primary Colour:	Red
Manufacturing Year:	2010
Engine No.:	CGG333010
Chassis No.:	WVWZZZ6RZAU038067
Maximum Power Output:	63.0 kW (84 bhp)
Open Market Value:	\$15,073.00
Original Registration Date:	14 May 2010
First Registration Date:	14 May 2010
Transfer Count:	2
Actual ARF Paid:	\$15,073.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 May 2020
PARF Rebate Amount:	\$9,043.00
Intended COE Rebate Details	
COE Expiry Date:	13 May 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$18,502.00
COE Rebate Amount:	\$4,167.00
Total Rebate Amount:	\$13,210.00

The information contained herein is correct as at 12 Feb 2018



#### polo Used Vehicle List (5 vehicles)

Car Model Price **Depreciation Reg Date Eng Cap** Mileage Company Availability Volkswagen Polo 1.4A \$25,800 \$8,210 /yr 05-May-2010 1,390 cc High Speed Motor Available

Road Tax Till May 2018, In Top Condition, No Repairs Needed As The Car Has Been Regularly Serviced, Interior/Exterior Condition Looks New, Hot Red Exterior With Red And Black Interior, Bank And In Hou...

Office No. - 64568190

Harjinder Singh - 93386317 | Manjit Singh - 98581265

Volkswagen Polo 1.4A \$26,800 \$8,090 /yr 02-Jul-2010 1,390 cc 66,000 km Asgard Automobile

Popular Conti Hatch In Pristine Condition, Genuine Low Mileage Done, Affordable VW Hatch With Decent Cabin Space Well Suited For Young Families Or Executives. Original Paintwork, 100% Accident Free, S...

Office No - -

Edward Chee - 88133111 | Jimmy Tan - 97469909

Volkswagen Polo 1.4A \$26,800 \$8,030 /yr Available 12-Jul-2010 1,390 cc Autolink Holdings Pte

Available

Wear And Tear Parts Replaced With Receipts To Provel Excellent Condition. Buy With Peace Of Mind From Award Accredited Company. Attractive Loan Package And Competitive Trade In Price! Call Now To Find...

Office No. - 63463383

Lee - 98468156 | Erik Tan - 94500673 | John Lim - 96419096

Volkswagen Polo 1.2A \$29,888 \$8,720 /vr 26-Jul-2010 1,197 cc 126,000 km Available

Reason For Selling Due Upgrading, Newly Renewed 6 Months Road Tax, Low Maintenance, Low Depreciation And I'm A Direct Owner.

Office No. - -

Mr Lim - 97731086

Volkswagen Polo 1.4A \$29,800 \$8,490 /yr Trillium Automobile Pte Available 27-Sep-2010 1,390 cc 96,000 km I td

1 Year Free Servicing! 120 Points STA Check And Accident Free Report For A Peace Of Mind Welome! High Trade In And In House Financing Available! View Today!

Office No. - 64632050

Nic - 91182220 | Sky - 91191186 | Ben - 90830001

sgCarMart is the number one car classifieds for parallel import cars, Toyota, Honda, Nissan, Mitsubishi & BMW. There are plenty of cars for sale, even for COE cars, OPC cars, vans, trucks, hybrid cars, sports cars or stationwagons. You can also buy from a car auction, look up car loans, low mileage cars, car brands, carpark rates & car insurance. We have new car dealers comprising parallel importers, authorised car dealers, and used car dealers on our site. Find new car price lists, new car launches and new car promotions, and also motoring advice, car reviews & car news on the latest models. Visit our partner sites for job openings for Singapore jobs, real estate properties for sale, mover, car performance parts, car discussion, forum discussion, commercial vehicle leasing & COE results.

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#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	A	CI	DEN.	T STA	MEN	IENT
--	---	----	------	-------	-----	------

Date Of Report 05/02/2018 13:15

Date Of Accident 02/02/2018 20:00

Exact Location Of Accident JURONG WEST ST 52 TOWARDS JURONG WEST AVE 1

Country/State of Loss SINGAPORE

#### DETAILS OF OWN VEHICLE

Vehicle Registration Number SLP5056E

Insured/Policyholder

Name Of Registered Owner TAN YEOW KWANG

NRIC No S8515807D Email Address NOEMAIL

Mobile Phone No (LOCAL) +65-96531163
Alternative Phone No OFFICE-96531163

**Vehicle Particulars** 

Manufacturer VOLKSWAGEN

Model POLO 1.4 AT 6R13E7

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category

PRIVATE CAR

Insurance Company

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 5093614697 CLASSIC

Cover Note Number

Driver

Name of Driver TAN YEOW KWANG

 NRIC No
 \$8515807D

 Date Of Birth
 21/05/1985

 Occupation
 INDOOR

 Date Of Driving Pass
 20/02/2013

Driving Experience 4 YEARS AND 11 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96531163

Fax Number

Contact Number OFFICE-96531163

EMail Address NOEMAIL

Address

. ...

BLK 185B #08-113 RIVERVALE CRESCENT

Postcode

542185

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

AFTER RAIN

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

YES

Was any other material or property damaged? I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

## **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

FBG7618L

Vehicle Make/Model/Colour

YAMAHA JUPITER MX (HC)

**Details Of Properties** 

Vehicle Category

MOTORCYCLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Palicyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the G A Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (III) carrying out and/or dealing with my instructions or responding to any enquiries by mo;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. [collectively the "Purposes"
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (I) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders LACE BUKIT (VAC)

23 Kaki Bukit Ave 4

Singapore 415933

Tel: 67416697 Fax: 67492305 Email: vackb@singnet.com.sg

Reporting Centre Personnel's Signature Name:

NRIC/TIN No.

Policyholder's Signature

Date & Time: 5 FEB 2018

Driver's Signature (If driver is not the policyholder)

Date & Time:

	Ve declare the foregoing particular	rs are true in every resp	ect.	23 Kaki Bi Singapor Tel: 67416697	e 415933
DE	CLARATION			IDAC KAKI I	
-					
I	DAMAGE TO MY	CAR			
	AME AND HIT O				
1	LANG, SUDDENLY	VEHICLE (	FBG 761	RL) SUERVE	INTO MY
	I VEHICLE (A SL	P 50566)	WAS TRAVEL	LING STRAIGH	Т он ту
F	ON THE STATE	ED DATE A	NO SMIT ON	THE STATED	VENUE
D	ESCRIBE CIRCUMSTANCES OF	THE ACCIDENT			4-1-1-1-
H					
EH.	A 8LP 505	6 <u>E</u>			
			<b>©</b>		
x 1165					
16					



Ethicarz Pte. Ltd. 56 Loyang Way, Singapore (508775) #04-04 Loyang Enterprise Building, Email: johnong@ethicarz.sg

Tel: 63844404, FAX: 63840444

VECHICLE NUM: MAKE & MODEL: SLP5056E VOLKSWAGON POLO

MILEAGE:

117012

TYRE:

EAGLE 215/40R17

CHASSIS NUM:

WVWZZZ6RZAU38067

ATTN:		
QTY	DESCRIPTION - PARTS	PRICE
1	FRONT WINDSCREEN MOULDING X	*
	THOUT HOLLING	
1	FRONT BONNET X	
1	FRONT BONNET OPENER X	
1	HEADLAMP RH / Ser	
10	HEADLAMP CLIPS RH X	
1	HEADLAMP PANEL RH X	
1	FRONT GRILLE X	
1	FRONT GRILLE LOGO - VW X	
10	FRONT GRILLE CLIPS X	
1	FRONT BUMPER / CM	
1	FRONT BUMPER REINFORCEMENT	
2	FRONT BUMPER RETAINER LH+RH 4/2 Cut	
2	FRONT BUMPER BRACKET LH+RH X	
1	FRONT BUMPER SPONGE	
1	FRONT BUMPER LOWER GRILLE X	
1	FRONT BUMPER LOWER GRILLE CLIPS $\chi$	
1	FRONT BUMPER FOG LAMP COVER RH X	
1	FRONT BUMPER LOWER / Call .	
1	FRONT FENDER RH X le par.	
1	FRONT FENDER COWLING RH	
10	FRONT FENDER COWLING CLIPS , MC.	
1	SIDE MIRROR ASSY X Lepals.	
1	FRONT SUPPORT PANEL ×	
1	FRONT RIM RH / Cut	
1	FRONT ABSORBER 7.	
1	FRONT KNUCKLE ?	
1	FRONT KNUCKLE BEARING /	
1	FRONT KNUCKLE LOWER ARM ?	

QTY	DESCRIPTION - SPECIAL NETT		PRICE
1	FRONT TYRE RH / 100	\$	600.00
1	FRONT WINDSCREEN SEALANT X	\$	120.0
1	FRONT FENDER SEALANT 🗸	\$	120.0
	SPECIAL NETT TOTAL	\$	840.0
QTY	DESCRIPTION - LABOUR		PRICE
1	TO RNR ACCIDENT AFFECTED FRONT 300	<b>\$</b>	1,500.0
1	TO PUTTY AND RESPRAY ACCIDENT AFFECTED FRONT 45	<b>\$</b>	1,300.0
1	TO RUST PROOF ACCIDENT AFFECTED FRONT	\$	150.0
1	TO RNR FRONT WINDSCREEN	\$	250.0
1	TO CHECK WIRING AND HEADLAMP FOCUS 2.	\$	250.0
1	TO RNR FRONT UNDERCARRIAGE SYSTEM	\$	150.0
1	TO ALIGN FRONT WHEEL	> \$	150.0
1	TO CHECK WATER SEEPAGE	\$	80.0
	LABOUR TOTAL	\$	3,830.0
	LABOUR TOTAL	\$	3,830.0
	LABOUR TOTAL	\$	3,830.0
	LABOUR TOTAL UPays.	\$	3,830.0
	Upays.	\$	3,830.0
	Upays.	\$	3,830.0
	Upays.	\$	3,830.0
	Upays.	\$	3,830.00
	Upays.	\$	3,830.00
	Upans. Umpan Repair. After repair photos. Smo Qiap.	\$	3,830.0
	Unpain Repair . The solution of the Relation photos. 32 Sans Carp.	S	3,830.0
	Upays.	S	3,830.0
	Company Report.  Company Report.  Company Photos.  Come along.  To resurvey before/after spray painting.	S	3,830.00
	Upans.  Compan Repart.  After relax photos.  Some Qi orp.  Consultants hence notify the Repairer of the following:  To display damaged part(s) during resurvey  Parts prices are subject to confirmation		3,830.00
	Upon Mpar.  Compan Mpar.  After relax photos.  Some Qd orp.  LKY Auto Consultants hence notify the Repairer of the following:  • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a Without Prejudice* base		3,830.00
	Compoun Repart.  After repart photos.  Since ad ap.  LKY Auto Consultants hence notify the Repairer of the following:  * To resurvey beforefalter spray painting  * To display depart again for a display day during resurvey  * Parts prices are subject to confirmation  * Third party survey is on a "Without Prejudice" bas  * No illegal modification(s) is allowed  * Supplementary item(s) must be resurveyed and	115	3,830.00
	Upans.  Limpan Mpar.  After repar photos.  Smo Qi or.  18  LKY Auto Consultants hence notify the Repairer of the following:  To resurvey before/alter spray painting  To display damaged part(s) during resurvey.  Parts prices are subject to confirmation  Third party survey is on a "Without Prejudice" bas No illegal modification(s) is allowed supplementary item(s) must be resurveyed and is subject to final approval from Insurance Compared.	115	3,830.00
	Compoun Repart.  After repart photos.  Since ad ap.  LKY Auto Consultants hence notify the Repairer of the following:  * To resurvey beforefalter spray painting  * To display depart again for a display day during resurvey  * Parts prices are subject to confirmation  * Third party survey is on a "Without Prejudice" bas  * No illegal modification(s) is allowed  * Supplementary item(s) must be resurveyed and	115	3,830.00

# Stamford Tyres International Pte Ltd

31 Loyang Way Singapore 508729

Phone Number:

SLP5056E

65423355

Fax Number:

65423066

Customer:

Date:

2/7/2018 5:37 PM

Company:

VIN

License NO:

Technician:

Odometer:

Order NO:

VEHICLE ALIGNMENT REPORT

VOLKSWAGEN, POLO Standard Suspension, 08-09 (Customized)

Primary	/ Angles		Initial	Specifi Min.	cations Max.	Final
	Caster	Left Right	4°36' 4°35'	3°58' 3°58'	4°58' 4°58'	4°30′ 4°18′
Front	Camber	Left Right	-0°42' -1°12'	-0°58' -0°58'	0°02′ 0°02′	-0°48' -1°48'
	Toe	Left Right Total	0°03' -0°03' 0°00'	-0°05' -0°05' -0°10'	0°05' 0°05' 0°10'	0°12' 2°06' 2°18'
	Camber	Left Right	-1°18′ -1°30′	-1°24' -1°24'	-1°12' -1°12'	-1°24' -1°30'
Rear	Toe	Left Right Total	0°12' 0°09' 0°21'	0°05' 0°05' 0°10'	0°15' 0°15' 0°30'	0°09' 0°12' 0°21'
Thrust Angle			0°01'			-0°01'
Secondary Angles			Initial	Specif Min.	cations Max.	Final
SAI		Left Right	14°00' 14°38'			14°00 14°38
Included A	ngle	Left Right	13°18' 13°26'			13°12 12°50
Toe Out O	n Turns	Left Right				
Max Turn	Inside	Left Right				
Toe Curve	Change	Left Right				
Setback		Front Rear	2mm 0mm			2mm 0mm
Track Wid			9mm 2mm			9mm 2mm
Front Ride	e Height	Left Right				
Rear Ride	Height	Left Right				
Frame An	ale	3111				



Ethicarz Pte. Ltd. 56 Loyang Way, Singapore (508775) #04-04 Loyang Enterprise Building, Email: johnong@ethicarz.sg

Tel: 63844404, FAX: 63840444

VECHICLE NUM: MAKE & MODEL: SLP5056E VOLKSWAGON POLO

MILEAGE:

117012

TYRE:

EAGLE 215/40R17

CHASSIS NUM:

WVWZZZ6RZAU38067

ATTN:		
QTY	DESCRIPTION - PARTS	PRICE
1	FRONT WINDSCREEN MOULDING X	112
	THE SAME POLICE AND A SAME PARTY OF THE SAME PAR	1094-35
1	FRONT BONNET X	
1	FRONT BONNET OPENER X	111.85
1	HEADLAMPRH / Ser 486	647.
10	HEADLAMP CLIPS RH X /	100
1	HEADLAMP PANEL RH X	63.68
	NN	
1	FRONT GRILLE X	428-10
1	FRONT GRILLE LOGO - VW X	166.78
10	FRONT GRILLE CLIPS X	(00)
1	FRONT BUMPER / CM 860	1077-83
1	FRONT RUMPER REINFORCEMENT X NN	547.80
2	FRONT BUMPER RETAINER LH+RH 4/2 Cut 62.4	128.85×2
2	FRONT BUMPER BRACKET LH+RH X	62×2.
1	FRONT BUMPER SPONGE	33.50
1	FRONT BUMPER LOWER GRILLE X	21870
1	FRONT BUMPER LOWER GRILLE CLIPS X	(00)
1	FRONT BUMPER FOG LAMP COVER RH X	180
1	FRONT BUMPER LOWER / Cat. 86.4	550
1	FRONT FENDER RH X le flar.	566-38
1	FRONT FENDER COWLING RH	192.23
10	FRONT FENDER COWLING CLIPS / MC. 20(SN)	001
1	SIDE MIRROR ASSY X GOAY.	152.60
1	FRONT SUPPORT PANEL X NO	923.78
1	FRONT RIM RH / Cut 300(SN)	823
1	EDONT ARCORDED V	338
1	FRONT KNUCKLE	476.08
1	FRONT KNUCKLE BEARING / MC , 245.6	455.5
1	FRONT KNUCKLE LOWER ARM % NN	3 23 53

317 70 124 1982.63 1090: 1784.37

	[070°. (107.7)					
QTY	DESCRIPTION - SPECIAL NETT	PRICE				
1	FRONT TYRE RH / SUP 100	\$ 600.00				
1	FRONT WINDSCREEN SEALANT X	\$ 120.00				
1	FRONT FENDER SEALANT ×	\$ 120.00				
_	~					
	SPECIAL NETT TOTAL	\$ 840.00				
QTY	DESCRIPTION - LABOUR	PRICE				
1	TO RNR ACCIDENT AFFECTED FRONT	Ψ -,				
1	TO PUTTY AND RESPRAY ACCIDENT AFFECTED FRONT	TE 02000 00 000				
1	TO RUST PROOF ACCIDENT AFFECTED FRONT	\$ 150.00				
1	TO RNR FRONT WINDSCREEN	\$ 250.00				
1	TO CHECK WIRING AND HEADLAMP FOCUS	\$ 250.00				
1	TO RNR FRONT UNDERCARRIAGE SYSTEM NN 2	\$ 150.00				
1	TO ALIGN FRONT WHEEL	\$ 150.00				
1	TO CHECK WATER SEEPAGE	\$ 80.00				
	860					
	LABOUR TOTAL	\$ 3,830.00				
	200					
	CRAMS. PARTS = \$4004.41					
	SPECIAL NET = \$100					
	Lampan Repart. LABOR = \$ 990 ENOIS REPAIR = \$ 5094.41					
	GIOIS REPAIR = \$ 5094.41					
	Deter repair photos. LESS 201/. = \$ 1018.88					
	NOT ROTHER = \$4100					
	After separ photos. LESS 2011. = \$ 1018.88  Sue Que p.					
	09/2/18 2044.37					
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	1 - 11					
	209, 100	-				

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUBF	OLDER TRA	CKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj	Submitted	Ins Auth'ed	Status	
Main	03 Feb 2018		08 Feb 2018 09:26 Edit Adj Rpt	S\$2,400.00 Edit Estimate	1	<b>,400.00</b> ew Rpt		Pending for Survey Report Cancel Case	
	Main	R	eference	Claim	Details		Documents		Show All
CLATM SU	BFOLDER DE	TAILS				[Created	by insurer]		
Insured:			S7513993D, Tel: -	+6592422928,	Email: rai	mliesaini77@			
Main Claimant:	TAN YEO	W KWANG, ID:	S8515807D						
Vehicle Reg No.:	SLP505	6E		Date	of Loss:		8 20:00 - :59 s and <b>19</b> Days Fro	m LTA Reg [	Date (Man Yr)]
Claim Type:	TP / MS	C/V/18-000215			y/Cover No.:	MSD/VMS/17-375938-CA (TP, Fire & Theft) Coverage: 20/12/2017 - 19/12/2018			
Vehicle Reg No. (Insured):	FBG7618	L			y No. mant):				
				Exce					
Repairer:	Ethicarz	Pte Ltd (HQ) 56 l	OYANG WAY #04-0	4 LOYANG ENTER	RPRISE B	JILDING, 50	8775 Loyang - Tel	: 63844404	
Handling Insurer:			ore) Pte. Ltd. (HQ)			•			
Adjuster:		Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Han	dled by X	ING GUO Q	IANG] [Final	Rpt due	10/03/2018]
Driver/Cust dian (Insured):		IN SAINI (42 / Mai	e), NRIC: S75139	93D, Tel: +659	92422928	3			
Adj Asg. Remarks:	Pls assign	Adrian Ling to sur	vey						
ASSOCIAT	ED MAIL RE	CEIVED					Vie	w All Co	mpose Case Mail
There are n	o mail for this	case.							
ALL ASSO	CIATED TAS	SKS⊟			- 0	View All S	Search Tasks C	reate New Ta	sk   Complete
Due Date No results.	Priority	Type Task	Group Subjec	t Handler	Assign	ned By	Completed On	Create	d On Done

#### Claim Documents

Ass	essment Reports		1 per page	1 7
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbna	-
1	08/02/18 09:08	Accident Statement From:SC - Reg. No: FBG7618L, Claimant: RAMLIE BIN SAINI	<b>■</b> Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbna	il Prin
1	12/02/18 17:51	Adjuster Immediate Advice	1 Load HTM	
Pho	otos/Images		3 per page   ✓	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbna	-
1	03/09/18 10:23	General View	■ Load JPG	V
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7	03/09/18 10:23	General View	1 Load JPG	~
8	03/09/18 10:23	General View	1 Load JPG	V
9	03/09/18 10:23	General View	1 Load JPG	~
10	03/09/18 10:23	General View	1 Load JPG	~
11	03/09/18 10:23	General View	1 Load JPG	V
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25	03/09/18 10:23	General View	1 Load JPG	~
26	03/09/18 10:23	General View	1 Load JPG	~
27	03/09/18 10:23	General View	1 Load JPG	V
28	03/09/18 10:23	General View	1 Load JPG	~
29	03/09/18 10:23	General View	1 Load JPG	V
30	03/09/18 10:23	General View	1 Load JPG	V
31	03/09/18 10:23	Odometer Reading	■ Load JPG	~

Ass	ssessment Reports		1 per	page 🔻	✓
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
			0		~
33	03/09/18 10:23	General View	0	Load JPG	<b>✓</b>
34	03/09/18 10:23	General View	0	Load JPG	<b>V</b>
35	03/09/18 10:23	General View	0	Load JPG	~
36	03/09/18 10:23	General View	0	Load JPG	V
37	03/09/18 10:23	General View	0	Load JPG	V
38	03/09/18 10:23	General View	0	Load JPG	V
Doc	cumentation		1 per	page 💟	<b>V</b>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	08/02/18 09:10	SLP5056E GIA REPORT	0	Load PDF	
2	08/02/18 09:25	TP WORKSHOP NOMINATE ADRIAN LING FROM LKK TO BE THE SJE	0	Load PDF	

## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25. Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/MSG18002559/GQD3E2

Date:

06/09/2018

REFERENCE

MSIG Insurance (Singapore) Pte. Handling Insurer:

Policy No:

MSD/VMS/17-375938-

Claimant Vehicle

Insured Vehicle

FBG7618L

No:

SLP5056E

No:

Date of Loss:

02/02/2018

Nature of Claim: TP

Claim No:

MSC/V/18-000215

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

SLP5056E

Make & Model:

VOLKSWAGEN POLO, 1.4 (A)

Engine No:

CGG333010

Reg. Date: Colour:

14/05/2010 (Man. Year: 2010)

Chassis No: Odometer:

WWZZZ6RZAU038067 117014 km

Engine Capacity:

1390 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Yes Engine Modification:

215/40 R17

Front Tyre Size: Front Left Side:

Goodyear 6 mm

Rear Tyre Size: Rear Left Side:

215/40 R17

Front Right Side:

Goodyear 6 mm

Rear Right Side:

Goodyear 6 mm Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,187.39	2,204.37	8,983.02	80.30
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,830.00	840.00	2,990.00	78.07
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,017.39	3,044.37	11,973.02	79.73
Approved Total (Overridden) (S\$)		2,400.00		
(S\$)	15,017.39	2,400.00	12,617.39	84.02
+ GST 7.00/7.00% (S\$)	1,051.22	168.00	883.22	84.02
Nett Amount (S\$)	16,068.61	2,568.00	13,500.61	84.02

INSPECTION

Date of Assignment:

08/02/2018

Date Inspected:

09/02/2018 Inspected At:

Ethicarz Pte Ltd (HQ)

56 LOYANG WAY #04-04 LOYANG

ENTERPRISE BUILDING

Singapore 508775

Estimated Period of Repair:

4.0 days

Adjuster: XING GUO QIANG Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Page 3 of 4

## REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 06 Sep 2018)

Parts: 144 VOLKSWAGEN POLO 1.4 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLP5056E)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

#### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT WINDSCREEN MOULDING	Not Necessary	115.00 F	*-FL
2	1		*FRONT BONNET	Not Necessary	1,094.35 F	*-FL
3	1		*FRONT BONNET OPENER	Not Necessary	111.85 F	*-FL
4	1		*HEADLAMP RH	Scratched	647.00 F	*486.00 FL
5	10		*HEADLAMP CLIPS RH	Not Necessary	100.00 F	*- FL
6	1		*HEADLAMP PANEL RH	Not Necessary	63.68 F	*-FL
7	1		*FRONT GRILLE	Not Necessary	428.10 F	*- FL
8	1		*FRONT GRILLE LOGO - VW	Not Necessary	166.78 F	*-FL
9	10		*FRONT GRILLE CLIPS	Not Necessary	100.00 F	*- FL
10	1		*FRONT BUMPER	Cracked	1,077.83 F	*810.00 FL
11	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	547.80 F	*-FL
12	1		*FRONT BUMPER RETAINER LH + RH	N/S Cut	317.70 F	*62.40 FL
13	2		*FRONT BUMPER BRACKET LH + RH	Not Necessary	124.00 F	*- FL
14	1		*FRONT BUMPER SPONGE	Not Necessary	33.50 F	*-FL
15	1		*FRONT BUMPER LOWER GRILLE	Not Necessary	218.70 F	*- FL
16	10		*FRONT BUMPER LOWER GRILLE CLIPS	Not Necessary	100.00 F	*- FL
17	1		*FRONT BUMPER FOG LAMP COVER RH	Not Necessary	180.00 F	*-FL
18	1		*FRONT BUMPER LOWER	Cut	550.00 F	*86.40 FL
19	1		*FRONT FENDER RH	Repair	566.38 F	*-FL
20	1		*FRONT FENDER COWLING RH	Torn	192.23 F	*192.23 FL
21	1		*FRONT FENDER COWLING CLIPS	Necessary	100.00 FS	*20.00 FS
22	1		*SIDE MIRROR ASSY	Repair	152.60 F	*- FL
23	1		*FRONT SUPPORT PANEL	Not Necessary	923.78 F	*-FL
24	1		*FRONT RIM RH	Cut	823.00 FS	*300.00 FS
25	1		*FRONT ABSORBER	Not Necessary	338.00 F	*- FL
26	1		*FRONT KNUCKLE	Not Necessary	496.08 F	*-FL
27	1		*FRONT KNUCKLE BEARING	Necessary	455.50 F	*345.60 FL
28	1		*FRONT KNUCKLE LOWER ARM	Not Necessary	323.53 F	*- FL
29	1		*FRONT TYRE RH	Scratched	600.00 FS	*100.00 FS
30	1		*FRONT WINDSCREEN SEALANT	Not Necessary	120.00 FS	*-FS
31	1		*FRONT FENDER SEALANT	Not Necessary	120.00 FS	*-FS
F=Fr	anchise	part. S=SpcI	Nett. L=ListItemDisc.		CONTRACTORINA	
				Sub Total (S\$)	11,187.39	2,402.63
			- List Item Discount on L Ite	ms 0.00/10.00% (S\$)	0.00	198.26
				Total Parts (S\$)	11,187.39	2,204.37

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO RNR ACCIDENT AFFECTED FRONT	New	1,500.00	300.00
2	TO PUTTY AND RESPRAY ACCIDENT AFFECTED FRONT	New	1,300.00	450.00
3	TO RUST PROOF ACCIDENT AFFECTED FRONT	New	150.00	0.00
4	TO RNR FRONT WINDSCREEN	New	250.00	0.00
5	TO CHECK WIRING AND HEADLAMP FOCUS	New	250.00	30.00
6	TO RNR FRONT UNDERCARRIAGE SYSTEM	New	150.00	0.00
7	TO ALIGN FRONT WHEEL	New	150.00	60.00
8	TO CHECK WATER SEEPAGE	New	80.00	0.00
	Gross Lab	our Cost (S\$)	3,830.00	840.00

< END OF ESTIMATES >

Report was unsubmitted during this print-out.