

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Wednesday, 31 October, 2018 12:55 PM
To: 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)'
Cc: Thin Thin (LKKAUTO); Admin A
Subject: RE: URGENT / FINAL REMINDER Re: Accident on 5/2/2018 involving SHB 1973E & PC 6461H (Our Ref: TAX/02/18/2030/lg) *** LKK REF: CC4/ASM18002556/Swa3
Attachments: PC 6461H.mp4

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: TAX/02/18/2030/lg
Our Ref: CC4/ASM18002556/Swa3

Dear Sir/Madam,

Accident on 5/2/2018 involving SHB 1973E & PC 6461H

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Based on our Insured's video, your client was driving along the parking lot overtake OI's bus. If your client follow behind our Insured, Our Insured would not brush against stationary vehicle.

We attached herewith our insured's CCTV video Footage for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:LeeGek@smrt.com.sg]
Sent: Wednesday, 31 October, 2018 10:03 AM
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Subject: URGENT / FINAL REMINDER Re: Accident on 5/2/2018 involving SHB 1973E & PC 6461H (Our Ref: TAX/02/18/2030/lg) *** LKK REF: CC4/ASM18002556/Swa3

Dear Vivian,

We have just sent a reminder to Richard Ang for an offer.

Please let us know if you have received the required document from your insured. We cannot be waiting indefinitely.

Please let us have your offer **by 8th November 2018**.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: 11/09/2018 16:42

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Khor Saw Theng; vale oh (vale.oh@axa.com.sg); Admin A

Subject: RE: URGENT / FINAL REMINDER Re: Accident on 5/2/2018 involving SHB 1973E & PC 6461H (Our Ref: TAX/02/18/2030/lg) *** LKK REF: CC4/ASM18002556/Swa3

WITHOUT PREJUDICE

Dear Lee Gek,

We refer to the email below,

We are pending letter of authorisation from our insured.

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Wednesday, 29 August, 2018 4:21 PM

To: Khor Saw Theng <sawtheng.khor@axa.com.sg>; vale oh (vale.oh@axa.com.sg) <vale.oh@axa.com.sg>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: URGENT / FINAL REMINDER Re: Accident on 5/2/2018 involving SHB 1973E & PC 6461H (Our Ref: TAX/02/18/2030/lg) *** LKK REF: CC4/ASM18002556/Swa3

**URGENT
FINAL REMINDER**

Dear All,

Please let us have your offer by **5th September 2018** otherwise please let us have your consent to escalate the matter to GIA for deliberation.

If we do not hear from you by the due date, we shall deem that you have given your consent and we will proceed accordingly. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent: 29/06/2018 17:14

To: 'vivian lau'

Subject: URGENT / 2ND REMINDER Re: Accident on 5/2/2018 involving SHB 1973E & PC 6461H (Our Ref: TAX/02/18/2030/lg) *** LKK REF: CC4/ASM18002556/Swa3

**URGENT
2ND REMINDER**

Dear Vivian,

We attach the video footage for your perusal.

Since your insured has reported and liability is clear, please let us have your offer by **6th July 2018**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

