

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 18 November, 2019 2:06 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Returned of DV Re: Accident on 5/2/2018 involving SHB 1973E & PC 6461H (Our Ref: TAX/02/18/2030/lg) *** LKK REF: CC4/ASM18002556/Sha3
Attachments: img-Y18135832-0001.pdf

Dear Vic,

We attach the duly signed DV and ATA for your necessary action. Please let us have AXA's cheque for \$4,900.00 payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 18/11/2019 11:41
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: URGENT / FINAL REMINDER Re: Accident on 5/2/2018 involving SHB 1973E & PC 6461H (Our Ref: TAX/02/18/2030/lg) *** LKK REF: CC4/ASM18002556/Sha3

Without Prejudice

Dear Lee Gek,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we propose a global sum of **\$4,900.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached **DV and ATA** then forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Monday, 14 January, 2019 4:26 PM

To: CS A Team; Admin A

Subject: URGENT / FINAL REMINDER Re: Accident on 5/2/2018 involving SHB 1973E & PC 6461H (Our Ref: TAX/02/18/2030/lg) *** LKK REF: CC4/ASM18002556/Swa3

URGENT

FINAL REMINDER

Dear All,

Please review the matter and let us hear from you by **22nd January 2019**, otherwise we will escalate the matter to GIA for their deliberation. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent: 01/11/2018 11:07

To: 'Vivian Lau (LKKAuto)'

Cc: Thin Thin (LKKAuto); Admin A

Subject: URGENT / FINAL REMINDER Re: Accident on 5/2/2018 involving SHB 1973E & PC 6461H (Our Ref: TAX/02/18/2030/lg) *** LKK REF: CC4/ASM18002556/Swa3

Dear Vivian,

From our cctv, it clearly showed that there are 2 arrows for turning left ahead. The space is wide enough for 2 vehicles (even heavy vehicles) to turn left abreast. Your insured's bus is seen proceeding towards the right arrow which implies that our driver can proceed towards the left arrow on his left.



Your insured's bus is already at the right turning lane which means that our taxi can proceed towards the left turning lane.



when our driver saw your insured's bus coming near, he stopped to avoid a collision and horned to alert your insured's driver but to no avail.



your insured's driver continued to come closer and encroached onto our driver's path thus causing the accident. Your insured's driver had failed to look out when turning turn.



Please note that there are 5 gantries ahead with 2 for existing. The accident would not have occurred if your insured's bus had proceeded towards the right gantry (meant for the vehicles coming from the right turning arrow). It is clear that your insured's driver had negligently encroached onto our driver's path and collided onto our **stationary taxi**.

Fyi, we have rejected your insured's claim in view of the above.

Please review the matter and settle our claim at 100% based on Bola s15, otherwise please let us have your principal's consent to escalate the matter to GIA for their Adjudication. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department



From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]
Sent: 31/10/2018 12:55
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Thin Thin (LKKAuto); Admin A
Subject: RE: URGENT / FINAL REMINDER Re: Accident on 5/2/2018 involving SHB 1973E & PC 6461H (Our Ref: TAX/02/18/2030/lg) *** LKK REF: CC4/ASM18002556/Swa3

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Your Ref: TAX/02/18/2030/lg
Our Ref: CC4/ASM18002556/Swa3

Dear Sir/Madam,

Accident on 5/2/2018 involving SHB 1973E & PC 6461H

We refer to the above matter
Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Based on our Insured's video, your client was driving along the parking lot overtake OI's bus. If your client follow behind our Insured, Our Insured would not brush against stationary vehicle .

We attached herewith our insured's CCTV video Footage for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]
Sent: Wednesday, 31 October, 2018 10:03 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: URGENT / FINAL REMINDER Re: Accident on 5/2/2018 involving SHB 1973E & PC 6461H (Our Ref: TAX/02/18/2030/lg) *** LKK REF: CC4/ASM18002556/Swa3

Dear Vivian,

We have just sent a reminder to Richard Ang for an offer.

Please let us know if you have received the required document from your insured. We cannot be waiting indefinitely.

Please let us have your offer **by 8th November 2018**.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: 11/09/2018 16:42

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Khor Saw Theng; vale oh (vale.oh@axa.com.sg); Admin A

Subject: RE: URGENT / FINAL REMINDER Re: Accident on 5/2/2018 involving SHB 1973E & PC 6461H (Our Ref: TAX/02/18/2030/lg) *** LKK REF: CC4/ASM18002556/Swa3

WITHOUT PREJUDICE

Dear Lee Gek,

We refer to the email below,

We are pending letter of authorisation from our insured.

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]
Sent: Wednesday, 29 August, 2018 4:21 PM
To: Khor Saw Theng <sawtheng.khor@axa.com.sg>; vale oh (vale.oh@axa.com.sg) <vale.oh@axa.com.sg>
Cc: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Subject: URGENT / FINAL REMINDER Re: Accident on 5/2/2018 involving SHB 1973E & PC 6461H (Our Ref: TAX/02/18/2030/lg) *** LKK REF: CC4/ASM18002556/Swa3

**URGENT
FINAL REMINDER**

Dear All,

Please let us have your offer by **5th September 2018** otherwise please let us have your consent to escalate the matter to GIA for deliberation.

If we do not hear from you by the due date, we shall deem that you have given your consent and we will proceed accordingly. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 29/06/2018 17:14
To: 'vivian lau'
Subject: URGENT / 2ND REMINDER Re: Accident on 5/2/2018 involving SHB 1973E & PC 6461H (Our Ref: TAX/02/18/2030/lg) *** LKK REF: CC4/ASM18002556/Swa3

**URGENT
2ND REMINDER**

Dear Vivian,

We attach the video footage for your perusal.

Since your insured has reported and liability is clear, please let us have your offer by **6th July 2018**. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd

