

REF:

CC3 / ALH18002537 / A16 G/v

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: 800

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 65K

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 04888 days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKB 2931J Yr Regn: 2011 / MayType: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A5 cc 1798Colour: Grey A/C: Insured / Std / NI / NASp. Reading: 200962 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZ8T4BA015000Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 245/40R18R: 245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Fullan

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 96 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 07/02/18Survey held at: PremiumDes. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

09 A16SKB 2931J - CC3 / ALH18002537 / A16DLA : 19012018Part by Part \$ 1792 (Red: 5296: 74%)

RECEIVED 14 JUN 2018

Date/Time, File Pass to?



Preli. Report

1) 13/6 Typist

Final Report

Date/Time, File Return to?

2)

Days Of Repair: 4Resurvey No. of Trip: —

Survey Fee:

Transportation:

) \$ + RS \$

) Photos

) Others

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ 1792)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18002537/Atb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 08-02-2018



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SKB 2931J
Policy No. 2100258891	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	07/02/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	31/01/2018	Inspection Date	07/02/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE)
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/01/2018 11:46
Date Of Accident	28/01/2018 10:00
Exact Location Of Accident	HEARTLAND MALL CARPARK LOT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKB2931J
Insured/Policyholder	
Name Of Registered Owner	CHEN MING LIEN
NRIC No	S1419949G
Email Address	CHEN1992BRANDON@GMAIL.COM
Mobile Phone No	(LOCAL) +65-81828428
Alternative Phone No	OFFICE-81828428

Vehicle Particulars

Manufacturer	AUDI
Model	A5-1.8 SPORTBACK (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100258891-06000
Cover Note Number	

Driver

Name of Driver	CHEN MING LIEN
NRIC No	S1419949G
Date Of Birth	27/04/1992
Occupation	INDOOR
Date Of Driving Pass	25/02/2014
Driving Experience	3 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81828428
Fax Number	
Contact Number	OFFICE-81828428
Email Address	CHEN1992BRANDON@GMAIL.COM

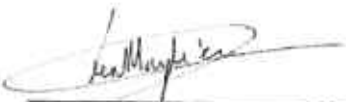
SKETCH PLAN


IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/132/2018/GW
Date	:	2-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Chen Ming Lien
Address	:	28B Poh Huat Road Singapore 546739
Telephone	:	HP +65 81828428
Type of Claim	:	Own Damage Claims
Policy No.	:	2100258891-06000
Vehicle No	:	SKB 2931 J
Model Code	:	Audi A5 1.8 Sportback
Model / Year	:	May-11
Engine No	:	CDH104517
Chassis No	:	WAUZZZ8T4BA015000
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	28-Jan-18
Place of Accident	:	Heartland Mall Carpark Lot

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKB 2931]

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rhs rear door's multi - lock system and power window devices.	S/N \$ 280.00	X
2	To dismantle and renew rhs rear door, align to position. Repair rhs rear fender. Reinstall all parts removed.	\$ 1,800.00	500
3	To respray rhs rear door and rhs rear fender.	\$ 1,600.00	1100
4	To carry out out diagnostic check.	S/N \$ 192.00	/
TOTAL LABOUR CHARGES		: \$ 3,872.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKB 2931 J

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR DOOR -RH <i>Ryie</i>	\$ 2,619.00	<i>✓</i>
2	REAR OUTER DOOR SEAL-RH <i>3een</i>	\$ 192.00	<i>✓</i>
3	REAR DOOR CATCH	\$ 105.00	<i>✓</i>
4	SUNDRIES <i>Not Net</i>	\$ 300.00	<i>✓ X</i>
TOTAL SPARE PARTS CHARGES		\$ 3,216.00	
TOTAL LABOUR CHARGES		\$ 3,872.00	
GRAND TOTAL		\$ 7,088.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adam L

Surveyed Date

:

07/02/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Authorized Rep, 07/02/18

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/132/2018/GW
Date	:	2-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

4 days of repairs - jb - 29 Apr 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Chen Ming Lien
Address	:	28B Poh Huat Road Singapore 546739
Telephone	:	HP +65 81828428
Type of Claim	:	Own Damage Claims
Policy No.	:	2100258891-06000
Vehicle No	:	SKB 2931 J
Model Code	:	Audi A5 1.8 Sportback
Model / Year	:	May-11
Engine No	:	CDH104517
Chassis No	:	WAUZZZ8T4BA015000
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	28-Jan-18
Place of Accident	:	Heartland Mall Carpark Lot

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKB 2931 J

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rhs rear door's multi - lock system and power window devices.	S/N \$	280.00	
2	To dismantle and renew rhs rear door, align to position. Repair rhs rear fender. Reinstall all parts removed.	\$	1,800.00	\$ 500.00
3	To respray rhs rear door and rhs rear fender.	\$	1,600.00	\$ 1,100.00
4	To carry out out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 3,872.00</u>	<u>\$ 1,792.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKB 2931 J

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	Remark
1	REAR DOOR -RH	\$ 2,619.00	
2	REAR OUTER DOOR SEAL-RH	\$ 192.00	
3	REAR DOOR CATCH	\$ 105.00	
4	SUNDRIES	\$ 300.00	
	TOTAL SPARE PARTS CHARGES	\$ 3,216.00	nil
	TOTAL LABOUR CHARGES	\$ 3,872.00	\$ 1,792.00
	GRAND TOTAL	\$ 7,088.00	\$ 1,792.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKB 2931 J

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0132/2018/MAS

6 June 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SKB 2931 J, Audi A5 SB 1.8 TFSI Mu

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SKB 2931 J**, claimant, **Mr. Chen Ming Lien**, please find the related document per attached.

1. A copy of the Original invoice no. 85012585 – S\$1,061.44
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKB 2931 J

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S9216361Z



Name
CHEN MINWEI, BRANDON

陈民威

Race
CHINESE

Date of birth
27-04-1992

Sex
M

Country/Place of birth
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



S9216361Z

CHEN MINWEI, BRANDON

Valid until 27 Apr 1992

Valid from 25 Feb 2014



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1419949G



Name
CHEN MING LIEN

陈明力

Race
CHINESE

Date of birth
07-02-1960

Sex
M

Country of birth
SINGAPORE

5281236



NRIC No. S9216361Z



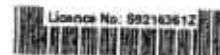
Date of issue
28-02-2014

Address
28B POH HUAT ROAD
SINGAPORE 546739

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

EFFECTIVE DATE

Class 2 Motor Cars < 3000kg with < 7 passengers, exclusive of the driver; and other motor vehicles < 2500kg 25 Feb 2014



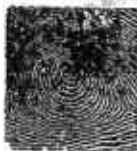
Licence No. S9216361Z

NP 428A



2381390

NRIC No. S1419949G



Date of issue

08-09-1994

28B POH HUAT ROAD

SINGAPORE 546739

NPIC No. S1419949G

Date: 08-09-1994 No: 3627700



HOTLINE TEL: (65) 6419 3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100258891-06000

OWN DAMAGE EXCESS S\$800.00 (1)
WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

SUM INSURED Market Value
INSURING WITH COE/PARF Yes
SKB2931J

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

Chen Ming Lien

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

14 May 2017

4) DATE OF EXPIRY OF INSURANCE

13 May 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *
SUBJECT TO AGE CONDITION : All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said
Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or
has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf
from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing
the carriage of goods other than samples in connection with any trade or business or use for any purpose in
connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63663323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engng - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethox - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sia Ming Ind (Tel: 64538110)

8. Movu Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Bld D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY DBS BANK LTD
/ EMPLOYER'S LOAN

* Limitations rendered Inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and
Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-
Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

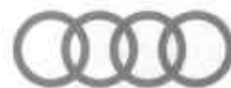
Issued At Singapore 19 Apr 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-200
PREMIUM LEASING - AP
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

Call Ref No 2010094096



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6834 2223
Main Telefax: 6471 1733
Page 1 12127

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6888 2223
Telefax: 6475 1823

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6884 2323
9828 1233

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012565 Date : 02/06/2018 Order : SKB2931J Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SKB2931J (V 13501) Regn Date: 14/05/2011 Mileage: 204595 WIP No.: 54380
Model: AS SB 1.8 TFSI MU 8TA02H Chassis: WAUZZZ8T4BA015000 Engine: CDH104517 Dept: U
VSB No.:
You have been assisted by :- U8-Jiayee (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR RHS REAR DOOR, ALIGN TO POSITION, REPAIR RHS REAR FENDER, REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY RHS REAR DOOR AND RHS REAR FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS	192.00	1.00	192.00

Parts 0.00
Labour 0.00
Sublet 1,792.00
Menus 0.00
Lubricant 0.00

Sub-Total 992.00
7% GST 69.44
Grand Total 1,061.44



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKB 2931 J

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0132/2018/GW
24 March 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages


RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A5 SB 1.8 TFSI Mu
Vehicle Chassis No. : WAUZZZ8T4BA015000
Vehicle Regn No. : **SKB 2931 J**
Vehicle Mileage : 203231KM
Vehicle Owner : Mr. Chen Ming Lien
Certificate No : 2100258891-0600
Policy Excess : **S\$856.00** (inclusive 7% GST)
Accident Date : 28th January 2018
Place : Heartland Mall Carpark Lot
Repair Cost : \$ 1,061.44
WIP No. : **54380**
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 24/03/18

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Jan 2018		08 Feb 2018 11:59 Edit Adj Rpt	S\$1,792.00 Edit Estimates	S\$1,792.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	CHEN MING LIEN , ID: S1419949G, Tel: +6581828428, Email: chen1992brandon@gmail.com								
Vehicle Reg. No.:	SKB2931J	Date of Loss:	28/01/2018 10:00 - :59 [80 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 2350717238SG	Policy/Cover Note No.:	2100258891-06000 (Comprehensive) Coverage: 14/05/2017 - 13/05/2018						
		Excess:	S\$800.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Tr, Tinesh] Tinesh.Tr@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 20/02/2018]								
Driver/Custodian:	CHEN MING LIEN (25 / Male), NRIC: S1419949G, Tel: +6581828428								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (08/02/2018): SKB2931J / OD / 28/01/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKB2931J (2350717238SG)
OD
Jan 28 2018 10:00AM
[CHEN MING LIEN]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	30/05/18 16:43	General View													Load JPG	<input checked="" type="checkbox"/>				
2	30/05/18 16:43	General View													Load JPG	<input checked="" type="checkbox"/>				
3	30/05/18 16:43	General View													Load JPG	<input checked="" type="checkbox"/>				
4	30/05/18 16:43	General View													Load JPG	<input checked="" type="checkbox"/>				
5	30/05/18 16:43	General View													Load JPG	<input checked="" type="checkbox"/>				
6	30/05/18 16:43	General View													Load JPG	<input checked="" type="checkbox"/>				
7	30/05/18 16:43	General View													Load JPG	<input checked="" type="checkbox"/>				
8	30/05/18 16:43	General View													Load JPG	<input checked="" type="checkbox"/>				
9	30/05/18 16:43	General View													Load JPG	<input checked="" type="checkbox"/>				
10	30/05/18 16:43	General View													Load JPG	<input checked="" type="checkbox"/>				
11	30/05/18 16:43	General View													Load JPG	<input checked="" type="checkbox"/>				
12	30/05/18 16:43	General View													Load JPG	<input checked="" type="checkbox"/>				
13	30/05/18 16:43	General View													Load JPG	<input checked="" type="checkbox"/>				
14	30/05/18 16:43	General View													Load JPG	<input checked="" type="checkbox"/>				
15	30/05/18 16:43	General View													Load JPG	<input checked="" type="checkbox"/>				
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	08/02/18 17:22	ESTIMATE													Load PDF					
2	08/02/18 17:22	Certificate of Insurance													Load PDF					
3	08/02/18 17:22	Driver's Driving License													Load PDF					
4	08/02/18 17:22	Singapore Accident Statement													Load PDF					
5	18/06/18 11:42	WORKSHOP INVOICE													Load PDF					
6	18/06/18 11:42	DISCHARGE VOUCHER													Load PDF					

Linked Accident Report Documents

View View in Browser

Assessment Reports										1 per page	
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)								Thumbnail	Print
1	29/01/18 12:24	Accident Statement									Load HTM
2	29/01/18 16:57	Addendum Sheet									Load TIF
3	29/01/18 16:59	Accident Statement Addm. #1									Load HTM
Photos/Images										3 per page	
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)								Thumbnail	Print
1	29/01/18 12:20	Accident Photo									Load JPG
2	29/01/18 12:20	Accident Photo									Load JPG
3	29/01/18 12:20	Accident Photo									Load JPG
4	29/01/18 12:20	Accident Photo									Load JPG
5	29/01/18 12:20	Accident Photo									Load JPG

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)		Thumbnail	Print
6	29/01/18 12:20	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
7	29/01/18 12:20	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
8	29/01/18 12:20	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
9	29/01/18 12:20	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
10	29/01/18 12:20	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
11	29/01/18 12:20	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
12	29/01/18 12:20	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)		Thumbnail	Print
1	29/01/18 16:57	Sketch Plan		Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18002537/ATBQ2

Date: 18/06/2018

REFERENCE

Insured/Claimant: CHEN MING LIEN Policy No: 2100258891-06000
Date of Loss: 28/01/2018 Nature of Claim: OD Claim No: 2350717238SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKB2931J**
Make & Model: AUDI A5, 1.8 SPORTSBACK TFSI MU (A) Engine No: CDH104517
Reg. Date: 14/05/2011 (Man. Year: 2010) Chassis No: WAUZZZ8T4BA015000
Colour: Grey Odometer: 200962 km
Engine Capacity: 1798 cc
Market Value/New Car Price: S\$65,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18
Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm
Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,216.00	0.00	3,216.00	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,872.00	1,792.00	2,080.00	53.72
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,088.00	1,792.00	5,296.00	74.72
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	6,288.00	992.00	5,296.00	84.22
+ GST 7.00/7.00% (S\$)	440.16	69.44	370.72	84.22
Nett Amount (S\$)	6,728.16	1,061.44	5,666.72	84.22

INSPECTION

Date of Assignment: 08/02/2018
Date Inspected: 07/02/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR -RH	Repair	2,619.00 FS	*- FS
2	1		*REAR OUTER DOOR SEAL -RH	Not Necessary	192.00 FS	*- FS
3	1		*REAR DOOR CATCH	Not Necessary	105.00 FS	*- FS
4	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
Total Parts (S\$)					3,216.00	0.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER RHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	280.00	0.00
2	TO DISMANTLE AND RENEW RHS REAR DOOR ,ALIGN TO POSITION .REPAIR RHS REAR FENDER ,REINSTALL ALL PARTS REMOVED	New	1,800.00	500.00
3	TO RESPRAY RHS REAR DOOR AND RHS REAR FENDER	New	1,600.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			3,872.00	1,792.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >