



Borneo Motors

Co Reg No: 196700086Z

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2018/06/PD8460/DS(FC)

Your Ref: CC4/ASM18002530/wa3

14 Jun 2018

BY HAND (INS COPY)

M/S. AXA INSURANCE SINGAPORE PTE LTD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Vivian Lau

Dept : Motor Claims

RE : ACCIDENT INVOLVING SLC5602Y AND FBG9474X ON 06 Feb 2018

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$2,830.16	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use - \$400.00(\$80x5days)
E. Loss of Rental -	F. Others -
G. Medical Claims -	Total Claim - \$3,232.16
-Undertake By Claimant <input type="checkbox"/>	

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- | | |
|--|--|
| (✓) Original Tax Invoice | (X) Vehicle Registration Card |
| (X) Car Rental Invoice/Agreement/Medical Receipt | (✓) Driver's driving license / Identity card |
| (✓) GIAS/Police Report/s | (X) Original Photograph X _____ |
| (✓) Certificate of Insurance | (X) Original/Photocopy Survey |
| (✓) Letter of Authority | (✓) LTA Search Fees |

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

21 FEBRUARY 2018

LIU JIASSEN, JONATHAN
18 PINE GROVE
#11-05
SINGAPORE 591001

Dear Sir/Madam,

OUR REF : CC4/ASM18002530/R1wa3

YOUR REF : FBG 9474X

**ACCIDENT INVOLVING FBG 9474X AND SLC 5602Y ALONG PINE GROVE
TOWARDS MOUNT SINAI RISE ON 06.02.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from BORNEO MOTORS PTE LTD, acting on behalf of the owner of SLC 5602Y against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SLC 5602Y. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to Zaini@lkkauto.com within 10 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



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- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at Zaini@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Zaini
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: Zaini@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLC 5602Y and FBG 9474X on 06.02.18
Own vehicle's number Other vehicle's number Date of Accident

along Pine Grove
Accident location

BY THE LETTER OF AUTHORITY, I/we Tan Yock Lian
Name of Policy holder & IC Transport Company Registration number

of 5 Pine Grove #05-02 Astor Green S1597591
Address of Policy holder

owner of Vehicle Registration No SLC 5602Y hereby appoint BORNEO MOTORS (SINGAPORE) PTE LTD (hereinafter refers to BMS) a company incorporated in Singapore and having its registered office at 83 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which I/we may have against the other party/parties to the Accident and under the insurance policy/policies taken up by such party/parties or alternatively under Insurance Policy number _____ taken up by I/me/us and pay the compulsory excess in respect of the cost of repairs suffered by I/me/us arising from the Accident (loss and damage);
2. To collect payments due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of BORNEO MOTORS (SINGAPORE) PTE LTD and give a valid receipt and discharge therefor;
3. For any of the purpose aforesaid, to execute, sign and deliver all documents, receipts and/or return thereto;
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on my/our behalf shall be as good, valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by I/me/us in my/our own proper person(s) and I/we hereby ratify and confirm all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.

I/We further confirm that the acceptance by BMS of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, I/we have hereunto to set my/our hand and sign this 23 of the month Mar Year 20 18.

Signed & Delivered By:

Tan Yock Lian
 (To be sign by the policy holder only)
 *Please stamp the company chop for vehicle registered under a company's name

Witness By:

Francis Cher
 Motor Claims Assessor
 Borneo Motors (S) Pte Ltd



redefining / insurance

PD8460

CLAIM REF : S8M008KI
INSURED : LIU JIASEN JONATHAN

DISCHARGE VOUCHER

We/I TAN YOCK LIAN, S0438937I hereby agree to accept the sum of dollars Three Thousand Two Hundred Thirty Two and Cents Sixteen Only (S\$ 3,232.16) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. FBG9474X as a result of an accident along PINE GROVE on 06/02/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLC5602Y.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. FBG9474X in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. FBG9474X.

Dated this 28th day of July 2018

Claimant's Signature : Tan Yock Lian

NRIC no./ Company Stamp : S0438937/I

Occupation/ Business : Retired

Address : 5 Pine Grove #05-02, ASTOR GREEN, S597591

Telephone No. : 9068-5606

Witness's Name : NG KEE HUEK

Witness's Signature : Ng KEE HUEK

Witness's NRIC No. : S0367379J

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :
www.toyotasingsapore.com.sg

Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no.: 6631-1188

Account Detail	Account No	Customer Detail
AXA Insurance Singapore Pte Ltd 8 Shenton Way #27-01 Singapore 068811 Attn: Motor Claims Dept	S1000001 / ICASA1 Document No 38023423 Document Date 03/05/2018	Mdm Tan Yock Lian 5 Pine Grove #05-02 Astor Green Singapore 597591 Mobile: 90685606

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	HPXNP	S6	ZGE2OR	19/05/2016	SLC5602Y	20895	29549 :5DS/SLC5602Y/06021:
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	

JTDGG20W10J004238 2ZR1768216 60 Francis Cher T S 23/04/2018 17.19 23/04/2018 17.19

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES T/P INS. : AXA INSURANCE T/P VEH. : FBG9474X ACC DATE : 06.02.18 BY : RASUL (LKK)	*			30.00
2	B	BP-LAB CHK REAR WIRING SYSTEM AND CONDUCT WATER TEST.	*			169.50
3	B	BP-LAB REPLACE AND REALIGN REAR BUMPER. REPAIR R/R FENDER.	*			678.00
4	B	BP-RES SPRAY PAINT ON DAMAGED AFFECTED PORTION OF CAR.	*			1112.00
5	1	T52159-68907 COVER RR BUMPER	1.00	574.90	15.00	488.66
6	2	T52575-68020 RETAINER RR BUMPER	1.00	44.40	15.00	37.74
7	3	T52155-68030 SUPPORT RR BUMPER RH	1.00	93.90	15.00	79.81
8	4	T81910-13022 REFLECTOR ASSY, RH	1.00	58.00	15.00	49.30
Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 655.51 Labour 1,989.50 Materials 0.00 Lubrication/Fluid 0.00 Others 0.00	2,645.01
			GST 7.00% 185.15 Less 0.00 Amount Due 2,830.16

PLEASE MAIL YOUR CHEQUE TO 33 LENG KEE ROAD, SINGAPORE 159102

3667628

3667628

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 03/05/2018
TIME 19:27

VEHICLE NO SLC5602Y

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-020560
Date of Request: 07/02/2018

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date: 07/02/2018
Enquiry By: Angela Tan Hong Choo
TP Vehicle No: FBG9474X
Accident Date: 06/02/2018**Enquiry Result**

TP Vehicle No	Insurer	Period of Insurance	Insurer Tel. No.
FBG9474X	AXA Insurance Pte Ltd	11/02/2017-10/02/2018	6338 7268

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-020560
Date of Request: 07/02/2018

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date: 07/02/2018
Enquiry By: Angela Tan Hong Choo
TP Vehicle No: FBG9474X
Accident Date: 06/02/2018

DESCRIPTION	AMOUNT (\$\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque