

1000000

INS. CASE OWNER:

Joe

CC 3/LCR18002522 / M1J53

LOG:

IDAC:

Surveyor:

MA CHEN FOOLC

DOI:

06/02/18

Date / Time:

06/02/18

Registered in Merimen:

07/02/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SLM 9207B

Claim No. : 057284320656

Name of Insured : LCR

Policy No. : 0999995087

Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_

Make / Model : MAZDA 3-1.5 SEDAN ZU6 (A)

Excess See II : \$5 \_\_\_\_\_ D.O.A. : 05/02/18

Place of Accident : HOLLAND AVE NEAR ENTRANCE OF BU

Is driver the owner? ( YES ☒ NO ) Nature of Accident : 12

If NO, Driver Name / Age : MASRIAH STE ITHANNIN

OI GIA REPORT: ☒ YES / NO : TP GIA REPORT: ☒ YES / NO

Driver Tel No. : 8821 2626 (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SHD 71642



INSRS: \_\_\_\_\_  
WSP: CODE (Laps)  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_

Date/ Time

12/02/18 (Joy)

SHD 71642 - NA/INCIDENT 2522-3 PUA 10/09/18

SLM 9207B - X

REQ TR FOR CCTV.

TP VIDEO SHOWED OI SQUEEZED IN.

STAGE

DATE / PIC

Non-Reporting Ir (1st):

Non-Reporting Ir (2nd):

Non-Reporting Ir (Final):

Notification Ir (if non-pickup):

Call Ot:

After call Ir to Ot:

Documentation Check List: Handler Typist

Notification Ir (if non-pickup):

After call Ir to Ot:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GLA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

RECEIVED 22 MAR 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

1

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

21-3-18

Confirm with:

CELINA

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

NIL

Repair Cost:

GST

\$5

652.70

Loss of Rental (LOR):

\$5

292.50

12.5 days) X117

Loss of Use (LOU):

\$5

125.00

15

days)

Loss of Income (LOI):

\$5

125.00

15

days)

LOR only

☐

LOU only

☐

LOR + LOU

☐

LOR + LO

☐

[Tick only one]

GIA/LTA Search

\$5

7.49

Medical:

\$5

Disbursement:

\$5

X

(e.g. Tow/ Independent)

Legal Cost:

\$5

Total:

\$5

1,077.69

Global Sum \$5:

1,000.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

1,000.00

Name 1:

COMFORT DELORO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

\$5

X

Name 2:

X

Payee 3: (Strike if N.A.)

\$5

Name 3:

COPY SENT  
22/03/18





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR18002522/M1js3	
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 07-02-2018	
		Code : LCR	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SLM 9207B	Veh. Inspected	SHD 7164Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	07/02/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	05/02/2018	Inspection Date	06/02/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Team: ARC Repair TP(CLSO)1 JOB CARD Sales Order: JC NO.305113988

CUSTOMER		REGN NO:	MILEAGE
MS		SHD7164Z	
CUSTOMER NO		MAKE:	FUEL
7010045		HYUNDAI	E 1/2 F
ADDRESS		MODEL	DATE/TIME IN
383 SIN MING DRIVE		I-40	05.02.2018 13:10
Singapore SINGAPORE 575717		YR OF MANU	TARGET DATE
(R) 65508755 (O)		17.11.2016	
(P)		CHASSIS CODE	COMPLETION DATE/TIME
		KMHLB41UMHU096372	

COUNT CARD NO.

JOB DESCRIPTION

Accident Date: 05.02.2018  
NATURE: 3P 05.02.2018

3/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SHD7164Z CHIANG @

Vehicle No.: SHD7164Z

Name of Service Advisor Signature/Date Name of Service Advisor Date

Returned to Service Reception upon collection To be kept by Security Guard

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHD 7164Z

MAKE :

MODEL : HYUNDAI i40

DATE 6/2/2018 10:39

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	<b>Labour Charge</b>			250
	Panel Beating			\$ 350.00
	Spray Painting Charge		360	\$ 400.00
	FRT Wheel Alignment		2/H	\$ 120.00
	<b>TOTAL LABOUR</b>			<b>\$ 870.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 870.00</b>
<p>LABOUR ONLY, 2w/obay c, LKK Auto (KMP), 6/2/2018 @ 14:15 After paint photo</p> <div> <p>LKK Auto Centre</p> <p>the Repairer</p> <ul style="list-style-type: none"> <li>To resolve all claims</li> <li>To supply all parts during warranty</li> <li>Parts price will be subject to price list</li> <li>The parts will be supplied without warranty</li> <li>No wage most works is done</li> <li>Supplementary items must be provided and is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p> </div>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Joy.

# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

Our Job Ref No : 305113988

Date : 02/07/18

## FINALIZATION FORM

To : LKK

Fax :

Attn : MA

Vehicle Reg No. : SHD7164Z

05/02/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SLM9207B

2. The finalized amount shall be:

(a) Spare Parts after List discount

(b) Labour Charges \$610.00

**Total for Part-By-Part Repair Cost** \$610.00

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20%

**Final Lumpsum Repair cost**

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :

Signature :

Name : CHIANG

Name : wael.

Tel : 62148314

Date : 28/2/2018

Fax : 65468156

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305113988  
REGN NO : SHD7164Z  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 17.11.2016  
DATE/TIME IN : 05.02.2018 13:10  
ACCIDENT DATE : 05.02.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

SUB-TOTAL : 0.00

## JOB NATURE

0000 L PANEL BEATING 250.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 360.00

SUB-TOTAL : 610.00

TOTAL : 610.00

MVA NAME &amp; SIGNATURE

DATE :

AUTHORISED : YES / NO

SURVEYOR NAME &amp; SIGNATURE

DATE :

Labour only.

Our Ref : T 0218 / SHD7164Z /CL(st)  
Your Ref :  
Date : 7-Mar-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD7164Z YOUR INSURED SLM9207B**  
**AND OTHER ON 05.02.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD7164Z** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLM9207B** we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 652.70
2	3 days Loss of Rental @ \$ 117.00 per day	\$ 351.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
<b>Sub Total :</b>		<b>\$ 1,011.19</b>

#### HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
<b>Total Claims :</b>		<b>\$ 1,251.19</b>

We enclosed herewith the following documents to support the claims :-

- a) Original repair bill and photocopies of photographs : 9 pcs.  
b) LTA search slip/s of : SLM9207B  
c) GIA / Police report/s of : SHD7164Z  
d) Letter of authority from owner / hirer / operator  
( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept

59 Loyang Drive 4th Floor

Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280

Facsimile +65 6280 8755

www.cdge.com.sg

Company Registration No: 188600400

Workshops

Braddell

205 Braddell Road  
Singapore 579701

Loyang

59 Loyang Drive  
Singapore 508969

Sin Ming

383 Sin Ming Drive  
Singapore 575717

Pandan

45 Pandan Road  
Singapore 609286

Ubi

320 Ubi Road 3  
Singapore 408649

Senoko

24 Senoko Loop  
Singapore 758156

Sungei Kadut

7 Sungei Kadut Way  
Singapore 728791

Yishun

501 Yishun Industrial Park A  
Singapore 768732



*Onyiafect.*

MILEAGE READING					MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		MILEAGE TRAVELLED (KM)	NAME OF DRIVER	DATE	HOURS OPERATED (TIME)		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
8	8	8	8	8		FROM	TO				FROM	TO		FROM	TO
22	09	54			304	1515	0200	5/2	SHD 71647	5/2	1515	0200	In	1310	
8	11	52			197	0530	1532	7/2	Accident repair	7/2	0530	1532	Out		1315
8	13	56			204	1600	0200				1600	0200			
8	15	18			162	0808	1657				0808	1657			
8	17	19			201	1825	0405				1825	0405			
8	19	88			269	0530	1542				0530	1542			
8	22	43			255	1715	0435				1715	0435			
8	23	25			82	0803	1707				0803	1707			
8	26	10			285	1730	0340				1730	0340			
						0803					0803				

**Joy Irene (LKKAUTO)**

---

**From:** Joy Irene (LKKAUTO)  
**Sent:** Tuesday, 20 March 2018 9:59 AM  
**To:** 'Eileen, May Hwee Yap'  
**Cc:** Chong, Joe; Admin A; Vivian Lau (LKKAUTO)  
**Subject:** AIG : 0570843206SG / LCR SLM9207B ON 05.02.2018  
**Attachments:** SHD7164Z.05.02.18.LCR.avi

20 March 2018

**LION CITY RENTALS PTE LTD**

Policy Holder

AIG : 0570843206SG  
LKK : CC3/LCR18002522/M1js3

Dear Sir/Madam,

**ACCIDENT INVOLVING LCR SLM 9207B AND SHD 7164Z ON 05.02.2018 (12:20 HOURS) ALONG HOLLAND AVE**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 7164Z against your insurance policy.

Based on the information on hand, we are of the opinion that we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHD7164Z , SLM 9207B ON 05-Feb-18 12:05  
ALONG HOLLAND AVENUE IN FRONT HOLLAND VILLAGE SHOPPING CENTRE

1 / We HO CHENG CHEN (Hirer) NRIC No.: S1102389D

and/or ONG BOON TECK (Relief) NRIC No.: S0112506J

Taxi Number SHD7164Z

hereby authorise ComfortDelGro Engineering Pte Ltd (CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date 05-Feb-2018

Name of Hirer HO CHENG CHEN  
Hirer NRIC S1102389D

Signature :

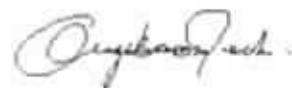


Address 148 BUKIT BATOK WEST AVENUE 6 ...  
650148

Contact No. 96902389

Name of Relief ONG BOON TECK  
Relief NRIC S0112506J

Signature :



Address 334 BUKIT BATOK STREET 32 #03-283  
650334

Contact No. 93243932

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,000.00 (Global Sum) for vehicle no. SHD 7164Z that was damaged pursuant to the accident which occurred on 05/02/2018 (date) along HOLLAND AVE (location) involving vehicle no/s SLM 9207B. This is pursuant to the inspection conducted on 06/02/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no SHD 7164Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 7164Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

22 MAR 2018

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 2018 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to  
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD7164Z

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
17.11.2016

CHASSIS CODE  
KMHLB41UMHU096372

INV. NO/DATE  
91359969 28.02.2018

JOB NO.  
305113988

ODOMETER READING

DATE/TIME IN  
05.02.2018 13:10

Description : 3P 05.02.2018

S/No	Part No.	Qty	Unit Price	Disc	Net
------	----------	-----	------------	------	-----

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0001	1.	PANEL BRATING	250.00		250.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	360.00		360.00
SUB-TOTAL :					610.00

Items total	610.00
Add GST @ 7.000 %	42.70
Invoice amount	652.70

WHILST TAKING ALL REASONABLE PRECAUTIONS, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND PARKED AT OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWEING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR INADEQUACIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91359969	652.70	

## TAX INVOICE

COMPANY RKG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHERIDAN WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD7164%

INV. NO/DATE  
91359969 28.02.2018

MAKE  
HYUNDAI

JOB NO.  
305113988

MODEL  
I-40

ODOMETER READING

DATE OF RKG  
17.11.2016

DATE/TIME IN  
05.02.2018 13:10

CHASSIS CODE  
KMHLB41UMHU096372

Issued by : KATHERINE TAN 01.03.2018 11:42:06  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

1. WHILE TAKING ALL RESPONSIBILITY UNDERTAKING AGAINST THE THEFT OR ACCIDENTS, VEHICLES ARE REMOVED FROM THE OWNER'S RISK.  
2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 3 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.  
4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91359969	652.70	

Our Ref: CT18020135

Date: 01 March 2018



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	05/02/2018 @ 12:05 hrs
ALONG	HOLLAND AVENUE IN FRONT HOLLAND VILLAGE SHOPPING CENTRE
INVOLVING	SLM 9207B

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD7164Z** (the "Taxi"). The Taxi was hired to **HO CHENG CHEN IC NO S1102389D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLM9207B	05 Feb 2018 / 12:05:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHD71642



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Feb 2018 <a href="#">Edit Reg</a>		06 Feb 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$610.00</b> <a href="#">Edit Estimates</a>	<b>S\$610.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
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**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	LCRF Pte Ltd, Co. Reg. No.: 201624597K		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHD7164Z	Date of Loss:	05/02/2018 12:00 - :59
Claim Type:	TP / 0570843206SG	Policy/Cover Note No.:	0999995087
Vehicle Reg. No. (Insured):	SLM9207B	Policy No. (Claimant):	MCOM0015
		Excess:	
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by <b>Chong, Joee</b> ]		
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>MA CHIN FOOK</b> ] ... [Final Rpt due 19/02/2018]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- AIG\_SG (08/02/2018): Request To Upload TP GIA Report

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SHD7164Z (0570843206SG)**  
**[SLM9207B]**  
**TP**  
**COMFORT TRANSPORTATION PTE LTD**  
**Feb 5 2018 12:00PM**  
**[LCRF Pte Ltd]**  
**ComfortDelGro Engineering Pte Ltd**

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View <span style="border: 1px solid black; padding: 0 5px;">View in Browser</span> <span style="font-size: 0.8em;">v</span>
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Letters/Correspondences				1 per page <span style="font-size: 0.8em;">v</span>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	Edit	

Assessment Reports				1 per page <span style="font-size: 0.8em;">v</span>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	08/02/18 10:28	<b>Accident Statement</b> <small>From: SC - Reg. No: SLM9207B, Claimant: LCRF PTE LTD</small>	1	Load HTM	

Documentation				1 per page <span style="font-size: 0.8em;">v</span>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/02/18 14:14	TP GIA REPORT	1	Load PDF	
2	08/02/18 14:14	TP ESTIMATE- MARKED	1	Load PDF	
3	20/03/18 10:06	LETTER TO LCRF	1	Load PDF	
4	23/03/18 11:34	WORKSHOP INVOICE	1	Load PDF	
5	23/03/18 11:34	LETTER TO OI	1	Load PDF	
6	23/03/18 11:34	Release Voucher	1	Load PDF	
7	23/03/18 11:34	RENTAL RECEIPT	1	Load PDF	
8	23/03/18 11:34	LTA SEARCH	1	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLM9207B (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI F/L
	SHD7164Z (TP veh)		AT ABS AIRBAG 4DR (M)
Date of Accident:	05/02/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No	
Repair Estimate	:	\$		930.90
Final Repair Cost	:	\$		1,000.00
Loss of Use	:	\$		2.50 days at \$50.00 per day
Rental (if any)	:	\$		2.50 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		1,000.00

**Is Third Party Workshop GIA Registered?**     ☒ [ X ] YES     ☐ [ ] NO     (Kindly indicate below)

**A) For Non GIA Registered Workshop:**     Agreed Liability \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**     BOLA Applicable: ~~Yes~~/ No     BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%)     Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,000.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

23 Mar  
2018

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18002522/M1JS3Q2

Date: 23/03/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995087  
 Claimant Vehicle No: SHD7164Z Insured Vehicle No: SLM9207B  
 Date of Loss: 05/02/2018 Nature of Claim: TP Claim No: 0570843206SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD7164Z  
 Make & Model: HYUNDAI I40, 1.7 D CRDI F/L AT ABS AIRBAG 4DR (M) Engine No: D4FDGU689959  
 Reg. Date: 17/11/2016 (Man. Year: 2016) Chassis No: KMHLB41UMHU096372  
 Colour: Blue Odometer: 182710 km  
 Engine Capacity: 1685 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
 Front Left Side: Hankook 8 mm Rear Left Side: Hankook 8 mm  
 Front Right Side: Hankook 8 mm Rear Right Side: Hankook 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	870.00	610.00	260.00	29.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>870.00</b>	<b>610.00</b>	<b>260.00</b>	<b>29.89</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>60.90</b>	<b>42.70</b>	<b>18.20</b>	<b>29.89</b>
<b>Nett Amount (S\$)</b>	<b>930.90</b>	<b>652.70</b>	<b>278.20</b>	<b>29.89</b>
<b>+ Loss of Use (2.5 x S\$50.00/day) (S\$)</b>		125.00		
<b>+ Car Rental (2.5 x S\$117.00/day) (S\$)</b>		292.50		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>1,077.69</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,000.00</b>		

### INSPECTION

Date of Assignment: 06/02/2018  
 Date Inspected: 06/02/2018 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** MA CHIN FOOK

**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	250.00
2	SPRAY PAINTING CHARGE	New	400.00	360.00
3	FRT WHEEL ALIGNMENT	New	120.00	0.00
Gross Labour Cost (S\$)			870.00	610.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >