

REF: CS3/MSG18002498/Gvd302

Special Instruction:

From (Person): Jasmine Lok of MSLH Date/Time: 16/03/2018  
Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

45: \$10200.00

Third Parties:

Claimant:

Surveyor: CL Appraisers

Workshop: Hook muture

OD/TP Re-inspection) / Evaluation

To Inspect Vehicle No: STB 9969 P  
at Workshop m/s Holk Motors Insured: STW 1394P

at Workshop m/s Hock Motors. Insured: \_\_\_\_\_  
of Blk 1 Kaki Bukit Ave 6 Tel: # 02-22  
Policy No: \_\_\_\_\_

Policy No: \_\_\_\_\_ Sum Insured: \_\_\_\_\_ Claim No: M543877

Sum Insured: \_\_\_\_\_ Claim No: 17548877  
Make of Veh: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record) \_\_\_\_\_ D.O.A. 07022018

Date/Time: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle IN / OUT

H.O.D. Endorsement/Date:

Date/Time: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle IN / OUT \_\_\_\_\_  
 Confirmed with \_\_\_\_\_ Final Fig \_\_\_\_\_, \_\_\_\_\_ days (Red \$ \_\_\_\_\_ / \_\_\_\_\_ %; Original \_\_\_\_\_ days)  
 Date/Time: 12/4/18 Submit Final Fig 37100, 6 days (Red \$ 3100 / 30 %; Original \_\_\_\_\_ days)  
 Date/Time \_\_\_\_\_ Action/Instruction \_\_\_\_\_

Date/Time	Action/Instruction
-----------	--------------------

SFB 99699 - 731/LAW/1021243 / (J) v23  
ATW 129110 -

9FW 13911P - X

N. Au

DAF: 0415201

RECEIVED 13 APR 2018

Para(1) : Parts found not replaced (To highlight R or UB, LR, Etc)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)
--

**Para(3) : Nett Value**

Market Value :

Salvage Value :

Nett Value : \_\_\_\_\_

Inspected/  
Evaluated by:

Fee Charged:

Basic & Add	
Transport	
Photos	
Others	
Total	

Date: \_\_\_\_\_

1) Date/Time 13/4- typst File Pass to

File Pass to

File Pass to

2) Date/Time

#### 4) Date/Time

6) Date/Time

File Return to

File Return to

File Return to

PRS & TR

REF:

5396D

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SFB 9969P

Yr Regn:

20 Aug 2015

Type: ☒ Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Nissan Teana

C.C.

2488

Colour:

Blue

A/C

Insured / Std / NI / NA

Sp Reading

82566

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

MNTBCAL33 Z 0003044

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F:

215/55 R17

R:

11

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

20-03-18

Survey held at

W/S

2:30pm

Des. of Damages: Frt / Rear / ☒ O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) S + P.C. SI

) Photos

) Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$) )

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

25/03/2002

ASS. REC. BY:

REF: CS3

MSG18002498/

d3

Special Instruction:

Surveyor

GQ

ASSIGNMENT (Office)

Mentem

From (Person):

Jasmine Lok

of

MSG

Date/Time:

7/2/18 @ 3:00pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SFB 9969P

Insured:

SFW 1394P

at Workshop m/s

Hack Motors

Tel:

9784 5529

of

No. 1, Kaki Bkt Ave 6 #02-22

Policy No:

289650198MA

Claim No:

548877

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

07/02/2018

CA / REV / REP. / REV 24 HRS

'wp'

8/2/18 @ Morning ; Kaki Bkt, 02-22

H.O.D. Endorsement:

Date/Time:

3:53pm @ 7/2/18

Person Contacted:

Vehicle: IN/OUT

Date/Time

Action/Instruction (X) Estimate

SFB 9969P-CS1 / LAW11021243 / Uvk3

D.O.A.: 4/5/2011

SFW 1394P-X

PRS

REF:

Surrender

Xml

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV

To inspect Vehicle No. \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

Hock Motor

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Date / Time Action / Instruction

Veh No: \_\_\_\_\_

SEB969P

Yr Regn: \_\_\_\_\_

2015 20 Apr

Type: ☒ M. Car / ☐ M. Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: \_\_\_\_\_

Nissan Teana cc 2488

Colour: \_\_\_\_\_

Black

A/C: Insured / Std / NI / NA

Sp. Reading: \_\_\_\_\_

78857

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: \_\_\_\_\_

MNTBCAL 338000344

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: \_\_\_\_\_

F: \_\_\_\_\_

215/55 R17

R: \_\_\_\_\_

11

☒ DUN / ☐ EXNOVA / ☐ GY / ☐ FS / ☐ LIZA / ☐ MIC / ☐ OHTSU / ☐ PIR / ☐ SUMI /

TOYO / YOKO or \_\_\_\_\_

Front

Rear

R/Bal. \_\_\_\_\_

6

mm

R/Bal. \_\_\_\_\_

6

mm

L/Bal. \_\_\_\_\_

6

mm

L/Bal. \_\_\_\_\_

6

mm

D.O.A. \_\_\_\_\_

D.O.I. \_\_\_\_\_

08-02-18

Survey held at \_\_\_\_\_

IDAC UBi 9:30 AM

Des. of Damages: Frt / ☒ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: \_\_\_\_\_

☐

Site Insp (\$ \_\_\_\_\_)

☐

Interview (\$ \_\_\_\_\_)

☐

Tech. Invs (\$ \_\_\_\_\_)

☐

Weekend (\$ \_\_\_\_\_)

S + RS. \$ \_\_\_\_\_

Photos \_\_\_\_\_

Others \_\_\_\_\_

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Feb 2018		07 Feb 2018 15:00 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	TAN ZHI CHOON, ID: S8021355G		
Main Claimant:	LAU TAI HWEE, ID: S1195396D		
Vehicle Reg. No.:	SFB9969P	Date of Loss:	07/02/2018 00:00 - :59
Claim Type:	TP / 548877	Policy/Cover Note No.:	28965019SMA (Comprehensive) Coverage: 28/06/2017 - 27/06/2018
Vehicle Reg. No. (Insured):	SFW1394P	Policy No. (Claimant):	
		Excess:	
Repairer:	Hock Motors Workshop (HQ) NO 1 KAKI BUKIT AVENUE 6, #02-38 AUTOBAY @ KAKI BUKIT, 417883 Kaki Bukit - Tel: 68469707		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 08/02/2018]		
Adj Asg. Remarks:	Third Party Pre-Repair Survey		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Catherine Chong (LKK Auto)

---

**From:** Jasmine Lok Kheng Kwei <jasmine\_lok@sg.msig-asia.com>  
**Sent:** Friday, 16 March, 2018 3:28 PM  
**To:** Helen  
**Cc:** assignments@lkkauto.com; SUR  
**Subject:** RE: Your ref: M548877 Our ref: CY.9671.18(HMW)/AC/hh Re: Confirmation of re-inspection

Dear Helen,

We refer to the email below.

Our appointed surveyor, LKK Auto Consultants (tel: 6256 3561) will be reverting to you shortly.

Dear Catherine,

Please reply Ms Helen from C YOGARAJAHLIC (tel: 6292 5838) regarding the re-inspection date.

Thank you.





Have a nice day ahead

Jasmine Lok

Executive, Claims Services (Motor)

Direct line +65 6594 2550 | Direct fax +65 6225 7402 | [jasmine\\_lok@sg.msig-asia.com](mailto:jasmine_lok@sg.msig-asia.com)



**MSIG Insurance (Singapore) Pte. Ltd.** 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on    

---

**From:** Helen [mailto:helen@yoga-legal.com]  
**Sent:** Friday, 16 March, 2018 2:36 PM  
**To:** Jasmine Lok Kheng Kwei <jasmine\_lok@sg.msig-asia.com>  
**Subject:** FW: Your ref: M548877 Our ref: CY.9671.18(HMW)/AC/hh Re: Confirmation of re-inspection  
**Importance:** High

Oops, sorry, the re-inspection the date should read as Tuesday, 20<sup>th</sup> March 2018 @ 2.30 p.m.

Regards

Helen Han  
Secretary

**M/s C. YOGARAJAH LLC**  
883 North Bridge Road  
#19-05 Southbank  
Singapore 198785  
Tel : (65) 6292 5838  
Fax : (65) 6292 5938  
Email : [helen@yoga-legal.com](mailto:helen@yoga-legal.com)

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---

**From:** Helen [<mailto:helen@yoga-legal.com>]  
**Sent:** Friday, 16 March, 2018 2:34 PM  
**To:** 'Jasmine Lok Kheng Kwei'  
**Subject:** Your ref: M548877 Our ref: CY.9671.18(HMW)/AC/hh Re: Confirmation of re-inspection  
**Importance:** High

Hi! Jasmine

**URGENT**

**WITHOUT PREJUDICE**

Please be informed that our client's vehicle is available for **re-inspection on Tuesday, 20 April 2018 @ 2.30 p.m.** at our client's workshop:-

M/s. Hock Motors Workshop  
1 Kaki Bukit Avenue 6 #02-38  
AutoBay @ Kaki Bukit  
Singapore 417883  
Person to contact: Mr. Kelvin Khoo  
Tel: 68469707

Please note that our client's repairer, Mr. Kelvin Khoo has personally contacted LLK Auto Consultants Pte Ltd , on the re-inspection date, and your appointed surveyor has confirmed the appointment and they want us to keep you informed accordingly.

Thank you.

Regards

Helen Han  
Secretary

**M/s C. YOGARAJAH LLC**  
883 North Bridge Road  
#19-05 Southbank  
Singapore 198785  
Tel : (65) 6292 5838  
Fax : (65) 6292 5938  
Email : [helen@yoga-legal.com](mailto:helen@yoga-legal.com)

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---

**From:** Keline [<mailto:keline@yoga-legal.com>]  
**Sent:** Wednesday, 14 March, 2018 1:17 PM  
**To:** [helen@yoga-legal.com](mailto:helen@yoga-legal.com)  
**Cc:** [jasmine\\_lok@sg.msig-asia.com](mailto:jasmine_lok@sg.msig-asia.com)  
**Subject:** FW: Our ref: M548877 Your ref: CY.9671.18(HMW)/AC/hh

Ms. Helen,

For your attention.

Regards

Keline Tung (Ms)  
**M/s C. YOGARAJAH LLC**  
883 North Bridge Road  
#19-05 Southbank  
Singapore 198785  
(UEN No. 201333127N)  
(GST Reg No. 201333127N)  
Tel : (65) 6292 5838  
Fax : (65) 6292 5938  
Email : [keline@yoga-legal.com](mailto:keline@yoga-legal.com)

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**From:** Jasmine Lok Kheng Kwei [[mailto:jasmine\\_lok@sg.msig-asia.com](mailto:jasmine_lok@sg.msig-asia.com)]  
**Sent:** Wednesday, 14 March, 2018 01:15 PM  
**To:** Keline  
**Subject:** Our ref: M548877 Your ref: CY.9671.18(HMW)/AC/hh

Dear Keline,

We acknowledge receipt of your client's claim on 05.03.2018

We would like to re-inspect your client's vehicle. Please arrange for an appointment, giving at least 10 days prior notice.

Thank you.

Have a nice day ahead.

**Jasmine Lok**  
Executive, Claims Services (Motor)  
Direct line +65 6594 2550 | Direct fax +65 6225 7402 | [jasmine\\_lok@sg.msig-asia.com](mailto:jasmine_lok@sg.msig-asia.com)





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Our Ref : CY.9671.18(HMW)AC/hh

Your Ref : 548877

5th March 2018

**MSIG Insurance (Singapore) Pte Ltd**  
(Motor Claims Department)  
4 Shenton Way #21-01  
SGX Centre 2  
Singapore 068807



**WITHOUT PREJUDICE**

**BY HAND**

Mr. Tan Zhi Choon (Chen Zhizhong)  
Block 348 Ubi Ave 1 #11-1057  
Singapore 400348  
(Documents were enclosed to your insurers)

Dear Sirs

**ACCIDENT INVOLVING SFB9969P & SFW1394P ON 07/02/2018 @ 09:15 HRS**  
**ALONG BEDOK NORTH RD B4 JTN BEDOK RESERVOIR RD**

We are instructed by **Mr. Lai Tai Hwee** to claim damages and losses against you in connection with the above-captioned road traffic accident which our client's vehicle **SFB9969P** was damaged by vehicle **SFW1394P** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

1)	Repair costs	\$10,200.00
2)	Loss of rental	\$ 1,200.00
3)	Survey fee	\$ 742.00
4)	LTA search fee	\$ 7.49
5)	Accident report fee & search fees	\$ 29.00
6)	Costs & Incidental inclusive of GST	\$ 1,070.00
		<b><u>\$13,248.49</u></b>

.../2

Page 2  
CY.9671.18(HMW)AC/hh

A copy each of the following supporting documents is enclosed:-

- 1) Accident report of SFB9969P;
- 2) Survey report and survey invoice together with 97 coloured photographs;
- 3) Final repair bill;
- 4) Vehicle Rental Agreement;
- 5) GIA tax invoices;
- 6) LTA search result of SFW1394P together with transaction history.

We had on 7th February 2018 notified your company of the above accident and pre-repair inspection was carried out by your appointed surveyor.

Please let us know within the next seven (7) days upon receipt of this letter whether you intend to re-inspect our client's vehicle failing which the said vehicle will no longer be available for the same.

Please note that you should send to us an acknowledgment of receipt of this letter within fourteen (14) days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against your insured without further notice to you.

Please note that if you have a counterclaim against our client arising out of the accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

Yours faithfully



C. YOGARAJAH LLC

Encs

# HOCK MOTORS WORKSHOP

No 1 Kaki Bukit Avenue 6 #02-38 AutoBay @ Kaki Bukit  
Singapore 417883

Tel : 68469707 Fax : 67535346

Reg No. 53038012M

Email : hockmotors@hotmail.com

Name : Lau Tai Hwee

Address : C/o: No.1 Kaki Bukit Ave 6 #02-38  
AutoBay, Singapore 417883

Vehicle Model : Nissan Teana

Date of accident : 7-Feb-18

Final repair cost SFB 9969 P

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Lump Sum Repair Costs

\$ 10,200.00

Singapore Dollars : Ten Thousand And Two Hundred Only.

MSME18019046 / SME Motor Pte Ltd - Kaki Bukit  
 ON FILE DATE & TIME: 08/02/2018 09:23  
 SUBMITTED BY: Chis Pei Ying

*Heck Motors*

## SINGAPORE ACCIDENT STATEMENT

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## ACCIDENT STATEMENT

Date Of Report 08/02/2018 09:23  
 Date Of Accident 07/02/2018 09:15  
 Exact Location Of Accident BEDOK NORTH RD BEFORE JUNCTION BEDOK RESERVOIR RD  
 Country/State of Loss SINGAPORE

## DETAILS OF OWN VEHICLE

Vehicle Registration Number SFB9969P  
**Insured/Policyholder**  
 Name Of Registered Owner LAU TAI HWEE  
 NRIC No S1195396D  
 Email Address NOEMAIL  
 Mobile Phone No (LOCAL) +65-97916015  
 Alternative Phone No OFFICE-97916015

## Vehicle Particulars

Manufacturer NISSAN  
 Model TEANA

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

## Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.  
 Type Of Coverage COMPREHENSIVE  
 Fleet Policy NO  
 Policy Number A28996244QMY  
 Cover Note Number

## Driver

Name of Driver LAU TAI HWEE  
 NRIC No S1195396D  
 Date Of Birth 28/04/1956  
 Occupation INDOOR  
 Date Of Driving Pass 08/12/1977  
 Driving Experience 40 YEARS AND 1 MONTH  
 Gender MALE  
 Mobile Number (LOCAL) +65-97916015  
 Fax Number  
 Contact Number OFFICE-97916015  
 Email Address NOEMAIL

Address 15B JALAN LIMAU KASTURI  
 Postcode 468422  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured OWNER  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -

#### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR  
 Weather Conditions CLEAR  
 Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles involved in the accident  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

#### Circumstances of Accident

DUE TO TRAFFIC LIGHT TURN RED, I STOPPED MY VEHICLE. SUDDENLY, VEHICLE B (SFW1394P) FROM BEHIND HIT ONTO MY VEHICLE REAR PORTION.

#### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SFW1394P  
 Vehicle Make/Model/Colour  
 Details Of Properties VEHICLE B  
 Vehicle Category PRIVATE CAR  
 Name of Driver ZHONG  
 NRIC/Passport Number  
 Contact Number 97778655  
 Address  
 Postcode  
 Insurance Company Name  
 Nature Of Damage  
 No. Of Passenger (Including Driver)

## Sketch Plan Pg. 1

## SKETCH PLAN

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Taha  
Policyholder's Signature  
Date & Time:

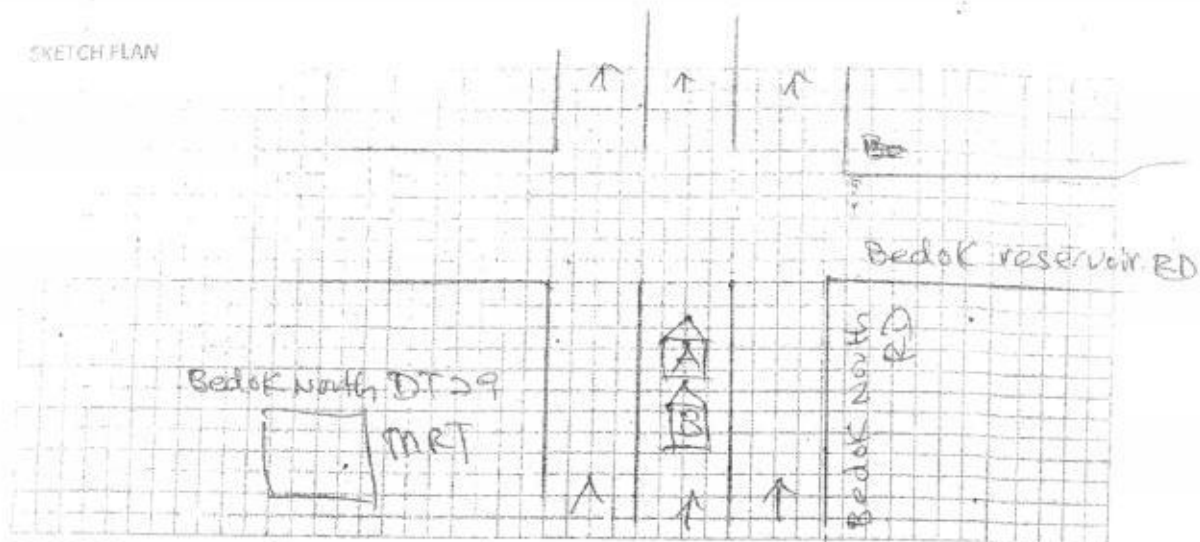
Taha  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Hoea motor  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



## Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Due to traffic light turn red I stopped my vehicle suddenly vehicle B (SFV1394P) from behind and hit on to my vehicle near portion

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

*Tuday*  
Policyholder's Signature  
Date & Time:

*Tuday*  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



# DAWN ENTERPRISES

21 Seletar West Farmway 1

Singapore 798125

Tel: 63832661 Fax: 64842836

Reg No.430058/00D

No 35413

## RENTAL AGREEMENT

DATE 7/2/18

### HIRER'S PARTICULARS

Name Lau Tai Hwee  
Address 15B Jalan Limau Kasturi  
S(468422)  
I/C or Passport No. S1195396D Country \_\_\_\_\_  
Occupation \_\_\_\_\_  
Date of Birth \_\_\_\_\_ Age \_\_\_\_\_  
Driving Licence No. S1195396D Date Passed \_\_\_\_\_  
Tel: (HP) 97916045 (Residence) \_\_\_\_\_

### DRIVER'S PARTICULARS

Name \_\_\_\_\_  
Address \_\_\_\_\_  
I/C or Passport No. \_\_\_\_\_ Country \_\_\_\_\_  
Occupation \_\_\_\_\_  
Date of Birth \_\_\_\_\_ Age \_\_\_\_\_  
Driving Licence No. \_\_\_\_\_ Date Passed \_\_\_\_\_  
Tel: (Office) \_\_\_\_\_ (Residence) \_\_\_\_\_

### IMPORTANT NOTES:

- 1 No Insurance Coverage if the driver is below 24yrs old or less than 2 years driving licence.
- 2 This vehicle is licenced to carry 2800 passengers only.
- 3 Hirer is liable to pay first \$ 2800 as excess all claims any accident plus loss of earning while damaged vehicle is under repair.
- 4 For usage to Malaysia subject to higher excess all claims of S\$5,000.00 and different rental rate
- 5 Please notify our office should there be any accident involving this hired vehicle within 24 hrs
- 6 No refund will be given for vehicle returns early.
- 7 No refund will be given for petrol left in vehicle.
- 8 Hirer is liable to pay all parking fee and traffic summonses.
- 9 Vehicles to be return during office hour only.
- 10 No Service on Public Holiday and Sunday.

### SCHEDULE

### MODEL

SFH 3489P

1/Carry

Date

Time

Mileage

7/2/18

10.00am

12/2/18

6.00pm

### CHARGES

6 Day at \$200.00 per days	\$1200.00
Day at \$ per week	
Day at \$ per month	
TOTAL AMOUNT	\$1200.00
AMOUNT PAID	\$1200.00
BALANCE DUE	
Days Extension From To	
Amount Deposit (refundable) \$	

FROM

7/2/18

TO

12/2/18

I/we have read and understood the terms and conditions above and hereby agreed to abide

Hirer's Signature

Driver/Gurantor's Signature

DAWN ENTERPRISES



GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-18-023263  
Date of Request: 12/02/2018

Your Ref No: CY(HMW)SFB9969P(AC/HH)

C YOGARAJAH LLC  
883 North Bridge Road #19-05  
SouthBank  
Singapore 198785

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 07/02/2018  
Place of Accident: BEDOK NORTH RD B4 JTN BEDOK RE  
Client Vehicle No: SFB9969P

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-023264  
Date of Request: 12/02/2018

Your Ref No: CY(HMW)SFB9969P(AC/HH)

C YOGARAJAH LLC  
883 North Bridge Road #19-05  
SouthBank  
Singapore 198785

Dear Sir/Madam,

Date of Accident: 07/02/2018  
Vehicle No: SFB9969P  
Place of Accident: BEDOK NORTH RD BEFORE JUNCTION BEDOK RESERVOIR RD  
Involving Vehicle No: SFW1394P

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SFW1394P	BEDOK NORTH RD BEFORE JUNCTION BEDOK RESERVOIR RD	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**Enquire Vehicle & Owner Information ( Vehicle No. SFW1394P As At 07 Feb 2018 / 09:15:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: CY(HMW)SFB9969P(AC)

**Current Owner Details**

Owner ID Type: Singapore NRIC

Owner ID: S8021355G

Owner Name: TAN ZHI CHOON

Registered Address Type: HDB / HUDC

Registered Block/House  
No.: 348

Registered Street Name: UBI AVENUE 1

Registered Unit No.: # 11 - 1057

Registered Building Name: -

Registered Postal Code: 400348

**Current Vehicle Details**

Vehicle No.: SFW1394P

Make Description/Model: MERCEDES BENZ / C 180 CGI

Insurance Company Name:MSIG INSURANCE (SINGAPORE) PTE LTD

# Thank you



Phee Lay San has successfully logged out.

Your last login date and time was 07 Feb 2018, 10:02:57.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please CLEAR YOUR CACHE after each session.

## Session Transaction History

<u>S/No.Asset</u> <u>Type</u>	<u>Asset ID</u>	<u>Asset</u> <u>Owner ID</u>	<u>Transaction Type</u>	<u>Transaction</u> <u>Amount</u> <u>(S\$)</u>	<u>Log</u> <u>Date/Time</u>
1 Vehicle	SFW1394P-		18.19 Enquire Veh Owner Info (Others) by Law Firm	7.49	07 Feb 2018 / 10:05:27

# CL APPRAISER PTE LTD

47A Edgefield Plains #13-16 Singapore 828714  
Email: [clappraiser@yahoo.com](mailto:clappraiser@yahoo.com) Hp: 9068 8689 Fax: 6452 9783  
Reg No: 201000228E

## INVOICE

Lau Tai Hwee  
C/o: Hock Motors Workshop  
No.1 Kaki Bukit Ave 6 #02-02  
AutoBay, Singapore 417883

Invoice No: CL/18141  
Ref No: HM/02/1803/TP  
Date: 26 February 2018

DESCRIPTION	AMOUNT
<b>OUR SERVICE FEE CHARGES:</b>	
<ul style="list-style-type: none"><li>SURVEY INSPECTION FOR VEHICLE NO. <u>SFB 9969 P</u></li><li>RESURVEY INSPECTION</li><li>DIGITAL PHOTOGRAPHS SERVICES (INCLUSIVE OF STORAGE AND SUBMISSION OF DIGITAL PHOTOGRAPHS)</li><li>TRANSPORTATION</li></ul>	
<b>GRAND TOTAL</b>	<b>SS 742.00</b>

E & O. E

All cheque payment should be "Crossed" and made payable to "CL APPRAISER PTE LTD"

We shall be grateful if you could forward our payment at your early convenience.

  
CL Appraiser Pte Ltd



# SCL APPRAISER PTE LTD

47A Edgefield Plains #13-16 Singapore 828714  
Hp: 90688689 Email: clappraiser@yahoo.com  
Reg No: 201000228E

## VEHICLE INSPECTION REPORT

To: Lau Tai Hwee  
C/o: Hock Motors Workshop  
No.1 Kaki Bukit Ave 6 #02-02  
AutoBay, Singapore 417883

Date : 26 February 2018  
Our ref : HM/02/1803/TP

Accident Date : 07 February 2018  
Inspection Date : 07 February 2018  
Repairer Name : Hock Motors Workshop  
No.1 Kaki Bukit Ave 6 #02-02  
AutoBay, Singapore 417883

Type of Survey : Third Party

### PARTICULARS OF VEHICLE

Registration No : SFB 9969 P  
Make / Model : Nissan Teana  
Chassis No : MNTBCAL33Z0003044  
Engine No : QR25038263L

Year / Capacity : 2015 / 2488 cc  
Colour : Black  
Mileage : 78853

### CONDITION OF TYRES

	Make	Size	Thread Balance	Rim
Front Nearside	: Bridgestone	215/55 R17	5 mm	Sport
Front Offside	: Bridgestone	215/55 R17	5 mm	Sport
Rear Nearside	: Bridgestone	215/55 R17	5 mm	Sport
Rear Offside	: Bridgestone	215/55 R17	5 mm	Sport

### GENERAL DESCRIPTION OF DAMAGE VEHICLE

The impact damages sustained on the vehicle at the time of inspection is on the rear portion.  
(Details refer to the photographs attached)

Enclosed number of photographs: 97 copies

### REMARKS

This inspection was conducted entirely on a "WITHOUT PREJUDICE" basis  
and we have not given authorization and instruction to the repairer to proceed with the repair

### RECOMMENDATIONS

We have thoroughly inspected each and every item on the estimate against the physical damage found on the vehicle and we have listed the breakdown of our finding and our recommendation.

The repairer has agreed to undertake the job at a **Lump Sum of \$ 10,200.00** on a contractual basis.

Under normal circumstances, the repair period would be about 7 (Seven) working days.

# **LCL APPRAISER PTE LTD**

Vehicle Registration No: SFB 9969 P

Our Ref No: HM/02/1803/TP

Qty	Description	Conditions	Repairer's Estimate	Revised Amount
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## SPARE PARTS - LIST ITEMS

1	Rear boot lid	Damage	\$ 1,080.80	\$ 1,080.80
2	Rear boot dampers	Intact	\$ 322.40	{ NN
2	Rear boot hinges	Intact	\$ 298.80	{ NN
1	Rear boot inner trim	Damage	\$ 179.60	\$ 179.60
1	Rear end panel	Damage	\$ 660.60	\$ 660.60 436.75
1	Rear bumper	Damage	\$ 899.40	\$ 899.40
1	Rear bumper inner sponge	Damage	\$ 133.80	\$ 133.80
1	Rear bumper reinforcement	Damage	\$ 360.30	\$ 360.30
2	Rear bumper reinforcement stays	Damage	\$ 183.40	\$ 183.40
2	Rear bumper side retainers	Necessary	\$ 97.00	\$ 97.00
1	Rear bumper sensor wire harness set	Damage	\$ 235.00	\$ 235.00
2	Rear number plate lamps	Damage	\$ 90.00	\$ 90.00
1	Rear floor panel	Damage	\$ 1,298.10	\$ 1,298.10 Repair
2	Rear floor side boards	Damage	\$ 317.60	\$ 317.60
1	Rear fender	Repair	\$ 1,268.70	
2	Rear fender inner trims	Damage	\$ 467.20	\$ 467.20
			<b>\$ 7,892.70</b>	<b>\$ 6,002.80</b> 4480.85
Less 30%			\$ 2,367.81	\$ 1,800.84
<b>Total Cost - List Items</b>			<b>\$ 5,524.89</b>	<b>\$ 4,201.96</b> 3136.59

## NETT ITEMS

1	Rear boot chrome moulding	Damage	\$ 351.10	\$ 351.10
1	Rear boot inner lock	Damage	\$ 149.50	\$ 149.50
1	Rear boot lock catch	Damage	\$ 45.00	\$ 45.00
1	Rear boot weatherstrip	Necessary	\$ 107.00	\$ 107.00
1	Rear boot "NISSAN" emblem	Necessary	\$ 62.40	\$ 62.40
1	Rear boot "TEANA" emblem	Necessary	\$ 66.40	\$ 66.40
1	Rear boot "250XV" emblem	Necessary	\$ 62.70	\$ 62.70
2	Rear taillamps	Damage	\$ 941.20	\$ 941.20
1	Rear end panel inner garnish	Damage	\$ 180.80	\$ 180.80
1	Rear bumper lower undercover	Damage	\$ 175.00	\$ 175.00
4	Rear bumper PDC sensors	Damage	\$ 780.00	\$ 780.00 390
1	Rear floor top board	Damage	\$ 285.00	\$ 285.00
2	Rear exhaust silencers	Damage	\$ 1,446.80	\$ 1,446.80 Repair
2	Rear exhaust mountings	Necessary	\$ 109.00	\$ 109.00 NN
1	Rear keyless sensor	Damage	\$ 189.50	\$ 189.50
			<b>\$ 4,951.40</b>	<b>\$ 4,951.40</b> 3005.6
Less 10%			\$ 495.14	\$ 495.14
<b>Total Cost - Nett Items</b>			<b>\$ 4,456.26</b>	<b>\$ 4,456.26</b> 2705.09

# **SCL APPRAISER PTE LTD**

Vehicle Registration No: SFB 9969 P

Our Ref No: HM/02/1803/TP

Qty	Description	Conditions	Repairer's Estimate	Revised Amount
	Spare Parts Sub Total c/f		\$ 9,981.15	\$ 8,658.22

## SPECIAL NETT ITEMS

1	Rear boot inner trim clip (1 set)	Necessary	\$ 45.00	\$ 45.00
1	Rear bumper clip (1 set)	Necessary	\$ 35.00	\$ 35.00
1	Rear number plate with holder	Damage	\$ 50.00	\$ 50.00
1	Rear reverse camera *	Damage	\$ 480.00	\$ <del>480.00</del> <i>NN</i>
1	Rear floor panel insulator	Necessary	\$ 180.00	\$ 150.00
2	Rear exhaust chrome tail pipes *	Damage	\$ 560.00	\$ 560.00
Total Cost - Special Nett items			\$ 1,350.00	\$ 1,320.00

*840*

Total cost of parts

\$ 11,331.15    \$ 9,978.22

# **ECL APPRAISER PTE LTD**

Vehicle Registration No: SFB 9969 P

Our Ref No: HM/02/1803/TP

S/No	Description	Repairer's Estimate	Revised Amount
	<b>Total cost of parts c/f</b>	<b>\$ 11,331.15</b>	<b>\$ 9,978.22</b>

## LABOUR

1	To remove, refit, replaced damaged lamps and check up rear electrical wiring	\$ 80.00	\$ <del>50.00</del> 30
2	To remove and refit inner garnishes, inner trim to assist repair.	\$ 150.00	\$ <del>120.00</del> 60
3	To remove and refit rear reverse sensor and camera.	\$ 150.00	\$ <del>120.00</del> 40
4	To transfer boot lid mechanism and wiring assembly to assist repair.	\$ 80.00	\$ 60.00 -
5	To remove, refit and replace exhaust silencer and mountings.	\$ 200.00	\$ <del>180.00</del> 150
6	To apply undercoating on repaired and replaced panel.	\$ 180.00	\$ <del>120.00</del> 60
7	To provide labour charges, workmanship to dismantle above damaged parts, repair including cut and weld ; re-align body structure and damaged consistent to the accident.	\$ 1,400.00	\$ <del>1,000.00</del> 800
8	To respray painting include polishing and waxing on the changed body parts, repaired portions where consistent to the accident.	\$ 1,200.00	\$ <del>1,100.00</del> 1000 2200

**GRAND TOTAL**

**\$ 14,771.15 \$ 12,728.22**

8881.63

20% : 7100

# C L APPRAISER PTE LTD

Vehicle Registration No: SFB 9969 P

Our Ref No: HM/02/1803/TP

The repairer has agreed to undertake the repair under a Lump Sum Basis. We have further adjusted the amount to a **Lump Sum Repair Contract of : \$ 10,200.00**


By accepting to carry out the repairs on a contract lump sum basis, the repairer has the discretion to replace the damaged parts with used, reconditioned or new parts, or to repair it to a roadworthy condition.

Note: The revised estimate was made from a visual inspection. Should there be any discrepancy or unseen damage / item in this survey, kindly notified the company within seven (7) from the date hereof. Otherwise, the revised amount shall be deem to be vaild.

## Disclaimer

*The rates and assessment of damages as stated in this report is to be used solely for legal proceedings in relation to the surveyed vehicle and the accident in which the surveyed vehicle was involved in. The rates and assessment of damages must not be used in any circumstances for comparison with other vehicle and/or other accident in other legal proceedings.*

C L APPRAISER PTE LTD

---

Cheong K. H  
Automotive Appraiser

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Feb 2018		07 Feb 2018 15:00 <a href="#">Edit Adj Rpt</a>	<b>S\$7,100.00</b> <a href="#">Edit Estimates</a>	<b>S\$7,100.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured: <b>TAN ZHI CHOON</b> , ID: S8021355G									
Main Claimant: <b>LAU TAI HWEE</b> , ID: S1195396D									
Vehicle Reg. No.: <b>SFB9969P</b>		Date of Loss: 07/02/2018 00:00 - :59 [29 Months and 18 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 548877</b>		Policy/Cover Note No.: 28965019SMA (Comprehensive) Coverage: 28/06/2017 - 27/06/2018							
Vehicle Reg. No. (Insured): <b>SFW1394P</b>		Policy No. (Claimant):							
		Excess:							
Repairer: <b>Hock Motors Workshop (HQ)</b> NO 1 KAKI BUKIT AVENUE 6, #02-38 AUTOBAY @ KAKI BUKIT, 417883 Kaki Bukit - Tel: 68469707									
Handling Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Jasmine Lok Kheng Kwei</b> - 6594 2550]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... [Imm.Advice due 08/02/2018]									
Adj Asg. Remarks: Third Party Pre-Repair Survey									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SFB9969P (548877)

[SFW1394P]



































TP

LAU TAI HWEE

Feb 7 2018 12:00AM





































[TAN ZHI CHOON]

















































Hock Motors Workshop

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	13/02/18 14:30	<b>Accident Statement</b> From: SC - Reg. No: SFW1394P, Claimant: TAN ZHI CHOON (CHEN ZHIZHONG)	 Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/04/18 17:13	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
2	11/04/18 17:13	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
3	11/04/18 17:13	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
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18	11/04/18 17:13	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
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21	11/04/18 17:13	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
22	11/04/18 17:13	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
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2	07/02/18 15:08	TP REJECTION REPLY & WE NOMINATED LKK TO BE SJE	 Load PDF	
3	13/02/18 14:30	E-FILE REPORT (SFB9969P) From: SC - Reg. No: SFW1394P, Claimant: TAN ZHI CHOON (CHEN ZHIZHONG)	 Load PDF	
4	14/03/18 13:32	TP LOD, REPAIR BILL, RENTAL INVOICE, LTA & GIA SEARCH FEE	 Load PDF	
5	14/03/18 13:32	SURVEY REPORT	 Load PDF	

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1	13/04/18 11:57	PHOTO		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18002498/GVD3E2

Date: 13/04/2018

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 28965019SMA

Claimant Vehicle No : SFB9969P

Insured Vehicle No : SFW1394P

Date of Loss: 07/02/2018

Nature of Claim: TP

Claim No: 548877

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SFB9969P

Make &amp; Model: NISSAN TEANA, 2.5 CVT ABS D/AB HID 2WD 4DR (A)

Engine No: QR25038263L

Reg. Date: 20/08/2015 (Man. Year: 2015)

Chassis No: MNTBCAL33Z0003044

Colour: Blue

Odometer: 82566 km

Engine Capacity: 2488 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/55 R17

Rear Tyre Size: 215/55 R17

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,331.15	6,681.63	4,649.52	41.03
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,440.00	2,200.00	1,240.00	36.05
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	14,771.15	8,881.63	5,889.52	39.87
Approved Total (Overridden) (S\$)		7,100.00		
Nett Amount (S\$)	14,771.15	7,100.00	7,671.15	51.93

## INSPECTION

Date of Assignment: 07/02/2018

Date Inspected: 20/03/2018 Inspected At:

Blk 1 Kaki Bukit Ave 6 #02-22  
Repairer : Hock Motors Workshop (HQ)

Estimated Period of Repair: 6.0 days

Adjuster: XING GUO QIANG

Manager: VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 13 Apr 2018)
<b>Parts:</b>	143	NISSAN TEANA 2.5 CVT ABS D/AB HID 2WD 4DR (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SFB9969P)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LID	Replaced	1,080.80 FL	*1,080.80 FL
2	2		*REAR BOOT DAMPERS	Not Necessary	322.40 FL	*- FL
3	2		*REAR BOOT HINGES	Not Necessary	298.80 FL	*- FL
4	1		*REAR BOOT INNER TRIM	Replaced	179.60 FL	*179.60 FL
5	1		*REAR END PANEL	Replaced	660.60 FL	*436.75 FL
6	1		*REAR BUMPER	Replaced	899.40 FL	*899.40 FL
7	1		*REAR BUMPER INNER SPONGE	Replaced	133.80 FL	*133.80 FL
8	1		*REAR BUMPER REINFORCEMENT	Replaced	360.30 FL	*360.30 FL
9	2		*REAR BUMPER REINFORCEMENT STAYS	Replaced	183.40 FL	*183.40 FL
10	2		*REAR BUMPER SIDE RETAINERS	Replaced	97.00 FL	*97.00 FL
11	1		*SET REAR BUMPER SENSOR WIRE HARNESS	Replaced	235.00 FL	*235.00 FL
12	2		*REAR NUMBER PLATE LAMPS	Replaced	90.00 FL	*90.00 FL
13	1		*REAR FLOOR PANEL	Repaired	1,298.10 FL	*- FL
14	2		*REAR FLOOR SIDE BOARDS	Replaced	317.60 FL	*317.60 FL
15	1		*REAR FENDER	Repaired	1,268.70 FL	*- FL
16	2		*REAR FENDER INNER TRIMS	Replaced	467.20 FL	*467.20 FL
17	1		*REAR BOOT CHROME MOULDING	Replaced	351.10 FN	*351.10 FN
18	1		*REAR BOOT INNER LOCK	Replaced	149.50 FN	*149.50 FN
19	1		*REAR BOOT LOCK CATCH	Replaced	45.00 FN	*45.00 FN
20	1		*REAR BOOT NISSAN EMBLEM	Replaced	62.40 FN	*62.40 FN
21	1		*REAR BOOT TEANA EMBLEM	Replaced	66.40 FN	*66.40 FN
22	1		*REAR BOOT 250XV EMBLEM	Replaced	62.70 FN	*62.70 FN
23	2		*REAR TAILLAMPS	Replaced	941.20 FN	*941.20 FN
24	1		*REAR END PANEL INNER GARNISH	Replaced	180.80 FN	*180.80 FN
25	1		*REAR BUMPER LOWER UNDERCOVER	Replaced	175.00 FN	*175.00 FN
26	4		*REAR BUMPER PDC SENSORS	Replaced	780.00 FN	*390.00 FN
27	1		*REAR FLOOR TOP BOARD	Replaced	285.00 FN	*285.00 FN
28	2		*REAR EXHAUST SILENCERS	Repaired	1,446.80 FN	*- FN
29	2		*REAR EXHAUST MOUNTINGS	Not Necessary	109.00 FN	*- FN
30	1		*REAR KEYLESS SENSOR	Replaced	189.50 FN	*189.50 FN
31	1		*SET REAR BOOT INNER TRIM CLIP	Replaced	45.00 FS	*45.00 FS
32	1		*SET REAR BUMPER CLIP	Replaced	35.00 FS	*35.00 FS
33	1		*REAR NUMBER PLATE WITH HOLDER	Replaced	50.00 FS	*50.00 FS
34	1		*REAR REVERSE CAMERA	Not Necessary	480.00 FS	*- FS
35	1		*REAR FLOOR PANEL INSULATOR	Replaced	180.00 FS	*150.00 FS
36	2		*REAR EXHAUST CHORME TAIL PIPES	Replaced	560.00 FS	*560.00 FS
37	1		*REAR BOOT WEATHERSTRIP	Replaced	107.00 FN	*107.00 FN

F=Franchise part. S=SpcNett. L=ListItemDisc. N=NettItemDisc.

Sub Total (S\$) 14,194.10 8,326.45

- List Item Discount on L Items 30.00/30.00% (S\$) 2,367.81 1,344.26

Report was unsubmitted during this print-out.



No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
				- Nett Item Discount on N Items 10.00/10.00% (S\$)	495.14	300.56
				Total Parts (S\$)	11,331.15	6,681.63

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE, REFIT, REPLACED DAMAGED LAMPS AND CHECK UP REAR ELECTRICAL WIRING	New	80.00	30.00
2	TO REMOVE AND REFIT INNER GARNISHES, INNER TRIM TO ASSIST REPAIR	New	150.00	60.00
3	TO REMOVE AND REFIT REAR REVERSE SENSOR AND CAMERA	New	150.00	40.00
4	TO TRANSFER BOOT LID MECHANISM AND WIRING ASSEMBLY TO ASSIST REPAIR	New	80.00	60.00
5	TO REMOVE, REFIT AND REPLACE EXHAUST SILENCER AND MOUNTINGS	New	200.00	150.00
6	TO APPLY UNDERCOATING ON REPAIRED AND REPLACED PANEL	New	180.00	60.00
7	TO PROVIDE LABOUR CHARGES, WORKMANSHIP TO DISMANTLE ABOVE DAMAGED PARTS, REPAIR INCLUDING CUT AND WELD; RE-ALIGN BODY STRUCTURE AND DAMAGED CONSISTENT TO THE ACCIDENT	New	1,400.00	800.00
8	TO RESPRAY PAINTING INCLUDE POLISHING AND WAXING ON THE CHANGED BODY PARTS, REPAIRED PORTIONS WHERE CONSISTENT TO THE ACCIDENT	New	1,200.00	1,000.00
Gross Labour Cost (S\$)			3,440.00	2,200.00

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;