

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18002490/Smb3	Bevan – 6749 4274

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Thursday, 22 March 2018 11:38 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re-quantify LOD Re: Accident on 5/2/2018 involving SHB 5816A & SJA 9852A (AXA insured) Our Ref: TAX/02/18/2035/lg

Dear All,

We re-quantify our claim as there is no LTA search. Thanks.

Cost of Repair	\$9,300.00
Loss of Rental	\$1,474.46 (13 days x \$113.42)
Loss of Income	\$780.00 (13 days x \$60.00)
LTA Search Fee	-
Total	\$11,554.46

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report
- 6) video footage

We have notified AXA of PRS on 7/2/2018 at 3.02pm and our taxi was surveyed on 7/2/2018 at 4.47pm. We attach our email for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Friday, 11 May 2018 12:49 PM
To: 'STHCHIA@GMAIL.COM'
Cc: Vic (LKKAuto); Admin A
Subject: OUR REF : CC4/ASM18002490/Smb3 YOUR REF : SJA 9852A ACCIDENT INVOLVING SJA 9852A AND SHB5816A ALONG CROSS JUNCTION AT EU TONG SEN ST & MERCHANT ROAD ON 05.02.2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

11 MAY 2018

CHIA TI HUI SAMANTHA
257 ARCADIA ROAD
#05-02
SINGAPORE 289851

Dear Sir/Madam,

OUR REF : CC4/ASM18002490/Smb3
YOUR REF : SJA 9852A
ACCIDENT INVOLVING SJA 9852A AND SHB5816A ALONG CROSS JUNCTION AT EU TONG SEN ST & MERCHANT ROAD ON 05.02.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s SMRT AUTOMOTIVE SERVICES PTE LTD, acting on behalf of the owner of **SHB5816A** against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle was making a turn had collided onto the Third Party vehicle **SHB5816A**. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to bevanlim@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at bevanlim@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.



Date: 6/2/2018

Our Ref. No.:

Letter of Authorisation

I, Teow Pak Sun (NRIC No.: S 1465229/I) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHB No 5816A hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and BJA 9842A happened on 5/2/18 time 2130hrs (approx) along 24 Place St Towards Macmillan Court 14782 (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : Teow Pak Sun Signature: [Signature] 6/2/18
NRIC No. : S 1465229/I
Tel No. : 84833403
Address : BLK 69, B60M South Ave 3
#03-476 (460069)

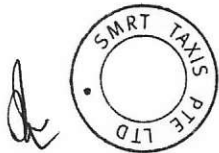
AUTHORISATION TO ACT

I/We, **SMRT TAXIS PTE LTD** ("the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 5816A** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHB 5816A** that was damaged pursuant to the accident which occurred on **05/02/2018** (date) along **Eu Tong Sen Street** (location) involving vehicle no/s **SJA 9852A** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27 (day) of Dec (month) 20 18 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



redefining / insurance

CLAIM REF : S8M008JN
INSURED : CHIA TI HUI SAMANTHA

DISCHARGE VOUCHER

We, SMRT Automotive Services Pte Ltd confirm that by letter of authorisation dated 06/02/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of SMRT Taxis Pte Ltd and the Hirer, Teoh Pak Sun of vehicle no. SHB 5816A.

Now we SMRT Automotive Services Pte Ltd for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **Eleven Thousand Four Hundred only (\$\$11,400.00)** in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (SJA 9852A) arising out of an accident with (SHB 5816A) on 05.02.2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SJA 9852A arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of SMRT Taxis Pte Ltd is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SJA 9852A.

Dated this 27 day of Dec 2018

Signed by [Signature]
(AUTHORISED SIGNATORY)

Company Stamp [Signature]



Witness : [Signature]

Name : Sam Lee Goh

I/C No : S1420706F

Address : 60 Woodlands Industrial Park E4
Singapore 757705
Tel: 65 6482 3888 Fax: 65 6368 7421
www.smrt.com.sg

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180200607
Date : 26.02.2018
Vehicle No. : SHB5816A
Your Ref No. : TAX/02/18/2035
Our Ref No. : 24094506
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 9,300.00

GRAND TOTAL \$ 9,300.00

Remark :

Make/Model : CHEVROLET EPICA 2.0
Accident Date : 05.02.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/18/2035

From: SMRT Taxis Pte Ltd

Date: 15/02/2018

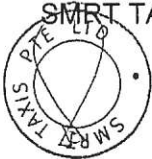
**ACCIDENT ON 05/02/2018 INVOLVING SHB 5816A & SJA 9852A
ALONG EU TONG SEN STREET TOWARDS MERCHANT COURT HOTEL**

This is to confirm that the daily rental rate for SHB 5816A is \$113.42 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB5816A Accident Case No. : TAX/02/18/2035

Make / Model : CHEVROLET EPICA 2.0 VCDi Ref. No. : 24094506

Date and Time Vehicle off-road for Accident Repair : 05.02.2018 21:58:00

Date and Time Repair Completed : 19.02.2018 09:10:39

Remarks :

Generated by : NGSIUCHING

Printed on : 21.02.2018