

INS. CASE OWNER:

Stacy

CC 4/AXA1800

W90, S F 1/2

LKK:
IDAC:

Surveyor:

Ywk

DOI:

ASSIGNMENT

9/7/18

Date / Time:

pohkin 9/7/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SYA 9852A

Claim No.:

S8M008JN / 29445

Name of Insured:

KIA TI HUI SAM ANINA

Policy No.:

GAD77938

Insured Tel No.:

HP:

97617850

Make / Model:

VOLKSWAGEN

Excess Sec II :SS

D.O.A.:

05/07/18

Place of Accident:

* JUNE @ EN TOWN SEW ST

Is driver the owner?

(YES / NO)

Nature of Accident:

* MERLUANT RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SHB 5816A



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMART



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

9/7/18
JMSSHB 5816A - X
* shared claim

SYA 9852A - X

RECEIVED 02 JAN 2019

11/5/18

Pursuit to OI, video footage shown
green light on TP. TP travelling
straight, OI turn a turn.

1/6/18:

Speeding, and TP didn't deny.
based on favour, no investigation
time to allow TP to pass.10/7/18 2:20pm
(conv.)Spoke to Mr. Samanin. She confirmed she had home claim.
Held told Bena that TP was speeding. Heptin that
she confirmed she did not make police report, and also
no notification from Traffic police. not have will proceed
to wrap up the matter.

After repair done

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 11/5/18

After call ltr to OI: 11/5/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

9/7/18

Sent By:

Dun

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 9,300.00 (10 days) Reduction: 40.08 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

26/11/2018

Confirm with:

Lee Gek

Email ☒ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No. : #5

If NO or B 28, Ass. Lia:

Repair Cost:

SS 9,300.00

Loss of Rental (LOR):

SS 1,474.46 (13 days) x \$113.42

Loss of Use (LOU):

SS - (\$ x days)

Loss of Income (LOI):

SS 650.00 (\$5000 x 13 days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOI ☒

[Tick only one]

GIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

Total:

SS 11,474.46

Global Sum SS:

11,400.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Payee 1:

SS 11,400.00

Name 1:

SMART TAXIS PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Summary

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

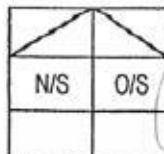
Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value: _____

IDAG Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 10 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHB5816AYr Regn: 27/2/2013

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Chrysler Eptcac.c. 1991Colour: Maroon

A/C: Insured / Std / NI / NA

Sp. Reading: 60/863

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KLILA 69KJ013 / 4851

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55 R15R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Fallen

Front

Rear

R/Bal. 6 mmR/Bal. 6 mmL/Bal. 6 mmL/Bal. 6 mmD.O.A. 5/2/2018D.O.I. 7/2/2018Survey held at SMRT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

TAX / 02/18 / 2055

Ck

AxA

Date/Time, File Pass to?



Prel. Report



Final Report

1) _____
Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐

Site Insp (\$

) \$ + RS. \$



Interview (\$

) Photos



Tech. Invs (\$

) Others



Weekend (\$

)

Report Format :

Lump Sum / I.B.I. (\$) _____

TOTAL

451 \$9,300.00 (Rd) \$6,214.80 / 40.08%




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18002490/Syb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 07-02-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJA 9852A	Veh. Inspected	SHB 5816A	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	07/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	05/02/2018	Inspection Date	07/02/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : KL1LA69RJBB134851

Mileage

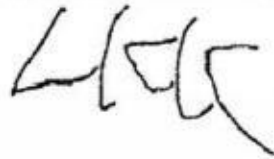
0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	1,690.00	1,100.00
Total Spray Painting Charges	2,772.00	1,250.00
Total Material Charges	6,620.78	6,620.78
Other Charges	1,120.00	330.00
TOTAL	12,202.78	9,300.78
Lum Sum Total	12,200.00	9,300.00
No. of Repair Days	10.00	7.00
Prepared / Adjusted By		SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date	07/02/2018 09:21:51 AM	07/02/2018 04:47:17 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 07/02/2018 09:21:51 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

GN-1802-0464

Invoice No :

Quotation Date :

26/2

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	1,690.00	1,100.00 /
Total Labour	1,690.00	1,100.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	378.00	200.00 /
TO RESPRAY REAR FENDER RH	378.00	200.00 /
TO RESPRAY RH REAR WHEEL HOUSE	180.00	0.00
TO RESPRAY REAR DOOR RH	378.00	200.00 /
TO RESPRAY ROCKER PANEL MOULDING	180.00	100.00 /
TO RESPRAY ROCKER PANEL	180.00	100.00 /
TO RESPRAY SILL MEMBER PANEL RH	180.00	100.00 /
TO RESPRAY RIM	180.00	50.00 /
TO RESPRAY FRONT DOOR RH	378.00	200.00 /
TO RESPRAY CENTER PILLAR RH	180.00	100.00 /
TO RESPRAY PANEL SIDE ROOF RH	180.00	0.00
Total Spray Painting & Panel Beating	2,772.00	1,250.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	80.00	0.00 40 /
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	40.00 /
TO APPLY RUST-PROOFING ON AFFECTED AREA	200.00	60.00 /
TO TRANSFER DOOR MECHANISM	240.00	120.00 /
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	60.00 /
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	30.00 /
TO REMOVE AND REFIT TYRE	120.00	0.00
TO REPLACE SUNDRY PARTS	100.00	20.00 /
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	1,120.00	330.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
93745100	REAR	6504569	BUMPER RR	1	1,238.00	10.00	1,114.20	Replace	Replace	No ✓ TN
96633534	REAR		BRACKET RR BUMPER SIDE RH	1	49.00	10.00	44.10	Replace	Replace	No ✓ NEC
96632800	REAR	6504638	FENDER RH REAR	1	1,467.00	10.00	1,320.30	Replace	Replace	No ✓ BT
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No ✓
	COMMON		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No ✓) NEC
			LINER RH REAR FENDER (PROTECTOR)	1	65.00	10.00	58.50	Replace	Check	No ✓) AN
96632584	BODY		WHEEL HOUSE INNER RH	1	734.27	10.00	660.84	Replace	Check	No ✓) AN
96635656	DOOR	6504604	PANEL RH REAR DOOR	1	1,863.00	10.00	1,676.70	Replace	Replace	No ✓ DT
	COMMON		STICKER DECAL 6555 8888 (DOOR)	1	60.00	0.00	60.00	Replace	Replace	No ✓ NEC
96635362	DOOR		REGULATOR W/GLASS RR RH	1	94.00	10.00	84.60	Replace	Replace	No ✓) Dmg
			MOTOR POWER WINDOW RH REAR	1	294.85	10.00	265.37	Replace	Replace	No ✓) Dmg
	DOOR		HINGE RR DOOR LOWER RH	1	24.00	10.00	21.60	Replace	Replace	No ✓) BT
	DOOR		HINGE RR DOOR UPPER RH	1	30.00	10.00	27.00	Replace	Replace	No ✓) BT
96633959	DOOR	6504605	CHECK REAR DOOR RH	1	22.00	10.00	19.80	Replace	Replace	No ✓)
96651985	DOOR		LATCH REAR DOOR RH	1	539.00	10.00	485.10	Replace	Check	No ✓) AN
	COMMON		HANDLE DOOR OUTER RH	1	60.00	10.00	54.00	Replace	Replace	No ✓) SCR
			RH REAR, DOOR TOP BELT	1	85.87	10.00	77.28	Replace	Replace	No ✓) NEC
96636524	DOOR		GLASS RUN RR DOOR RH	1	81.00	10.00	72.90	Replace	Check	No ✓) AN
96635862	DOOR	6504566	W/STRIP QUARTER GLASS RH	1	23.00	10.00	20.70	Replace	Replace	No ✓) NEC
96635890	DOOR		W/STRIP RR DOOR RH	1	71.00	10.00	63.90	Replace	Replace	No ✓) TN
96635878	DOOR		RH REAR DOOR GARNISH	1	36.00	10.00	32.40	Replace	Replace	No ✓)
96483050	DOOR		W/STRIP RR DOOR LOWER RH	1	5.00	10.00	4.50	Replace	Replace	No ✓) NEC
96662916			W/STRIP A-DR OPG,RR RH	1	43.00	10.00	38.70	Replace	Replace	No ✓)
96662740	DOOR		TRIM RR DOOR RH	1	474.00	10.00	426.60	Replace	Check	No ✓) AN
96466369			COVER A-ROCKER PNL,RR	1	23.00	10.00	20.70	Replace	Replace	No ✓) Defect
96637805	INTER RM		GARNISH LOWER CENTRE PILLAR RH	1	54.00	10.00	48.60	Replace	Check	No ✓) AN
96632796			PANEL-ROCKER RH	1	597.00	10.00	537.30	Replace	Replace	No ✓)
96397252			SILLMEMBER RH (ROCKER PNL)	1	503.00	10.00	452.70	Replace	Replace	No ✓) DT
96634088	RIGHT	6504610	MOLDING PANEL RH ROCKER	1	304.00	10.00	273.60	Replace	Replace	No ✓) CRK

605-85

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
	COMMO N	8504666	TYRE RIM	1	328.99	100.00	0.00	Replace	Repair	No <i>l</i>
	COMMO N	8503708	TYRE	1	126.74	0.00	126.74 <i>76.04</i>	Replace	Replace <i>60%</i>	No <i>✓</i>
96452311	COMMO N		CAP HUB	0	21.95	10.00	0.00	Replace	Not given	No <i>X</i>
96635578	DOOR	8504597	PANEL RH FRONT DOOR	1	2,020.00	10.00	1,818.00	Replace	Replace	No <i>✓</i>
	DOOR		SMRT LOGO DOOR	1	60.00	0.00	60.00	Replace	Replace	No <i>✓</i>
96635812	DOOR		GARNISH FRT DOOR CTR RH	1	36.00	10.00	32.40	Replace	Replace	No <i>✓</i>
96636522	DOOR		GLASS RUN FRT DOOR RH	1	80.00	10.00	72.00	Replace	Check	No <i>X</i>
96636832	DOOR		W/STRIP FRT DOOR RH	0	144.00	10.00	0.00	Replace	Not given	No <i>X</i>
96326749	DOOR	8504600	HINGE DOOR LOWER RH FRT	0	75.00	10.00	0.00	Replace	Not given	No <i>X</i>
96326750	DOOR	8504602	HINGE DOOR UPPER RH FRT	0	75.00	10.00	0.00	Replace	Not given	No <i>X</i>
96326817	DOOR	8504598	CHECK FRONT DOOR RH	0	25.00	10.00	0.00	Replace	Not given	No <i>X</i>
96632590			REINF A-RR PILLAR RH	1	105.00	10.00	94.50	Replace	Check	No <i>X</i>
			PILLAR CTR RH	1	574.21	10.00	516.79	Replace	Check	No <i>X</i>
96632794	RIGHT		PANEL-SIDE, ROOF RH	1	597.00	10.00	537.30	Replace	Check	No <i>X</i>
TOTAL MATERIALS							11,249.12	8,275.99		
TOTAL MATERIALS(Discounted)							8,999.30	6,620.73		

Added Spare Parts / Material Usage After Surveyor Signed off

1786.94

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

* Tyre 60% = \$76.04

18720.28

$$\begin{array}{r}
 8225.29 \\
 -20\% \\
 \hline
 6580.23 \\
 + 1100.00 \\
 + 1620.00 \\
 \hline
 9300.23
 \end{array}$$

$$\begin{array}{r}
 8275.99 \\
 -20\% \\
 \hline
 6620.78 \\
 + 1100.00 \\
 + 1580.00 \\
 \hline
 9300.78
 \end{array}$$

4/5 - 19300

4/5 - \$9,300/-

*Substation
26/2/18.*

Contractor	WEGA ENGINEERING PTE LTD		
Accident Case Number	TAX/02/18/2035	Date of Collection	8/2/18
Vehicle No	SHB 5816A	Date of Request	9/2/18
Vehicle Model	CHEVROLET EPICA	Number of Days to Extend	4 DAYS

REQUEST FOR SUPPLYMENT PARTS

2 days

S/N	Number photos	Part Description	Quantity	Unit Price
1	6301, 02, 03, 104 05	To Repair Locker Panel 2nd		\$500.00
2	6326, 27	Layer And 3rd Layer		300
3				
4				
5		To Repair Locker Panel 2nd Layer		\$200.00 100
6	6328, 29	And 3rd Layer		\$94.00 ✓ 100
7	6350, 31	Regulator w/class RR RH		\$294.85 ✓ 100
8		Motor power window RH Rear		

<<<Please submit photographs for damaged parts>>>

I, (Name) CHIA

(Position) ADVISOR

Do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Chia

Signature of person making this declaration

[To be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form22 / PO / WOC / Reservation / Number
Photo Submitted		Date of submission

For SMRT Staff



SMRT Automotive Service Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

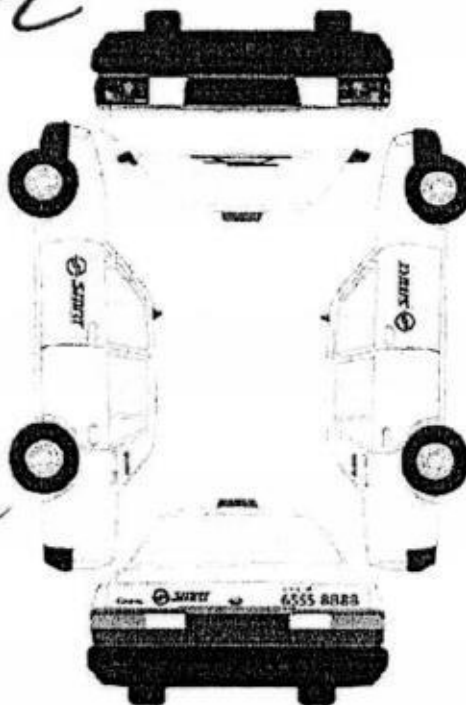
Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

13-2-18/13:00
14-2-18/08:00
8-2-18/08:00

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5816A
Ref. No : TAX/02/18/2035
Reg. Date : 27/02/2013
Vehicle Type : TAXI
Make : CHEVROLET EPICA 2.0 VCDI
Model : EPICA-2.0
Name of Driver : TEOH PAK SUN
Type of Accident : HEAD TO SIDE
Date / Time of Accident : 05/02/2018 09:30:00 PM
Accident Reported Date / Time : 06/02/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Sebastian
Vehicle is Towed Back? : No/Yes
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024094506
Special Instruction to ARC, if any :



TOWED \$40 / SJA9852A - AXA
BEFORE PAINT PHOTO AND AFTER PAINT PHOTO FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL
SURVEYOR SEBASTIAN (LKK) & Email : sebastianyeang@lkkauto.com HP: 90036121
LUMPSUM REPAIR

Prepared Date : 06/02/2018 02:08:02 PM

11.45 14.2.18 pass

Recording Camera ☐ ☒
Radio Antenna ☐ ☒
1st witness : N Date : 7-2-18
2nd witness : Date :

E 12 F
KM 601863

Vehicle to Waga Date In:	8/2	Towing:	Pang
Time In:	1330	Driver:	
Waga Job No:	02016		
Vehicle sent to SMRT Date In:	14/2/18	Towing:	
Time In:	0950	Driver:	N
Received by (SMRT):			

Attached
Supplementary

SMRT Accident Vehicle Repair Estimates

A x A

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5816A
 Ref. No : TAX/02/18/2035
 Reg. Date : 27/02/2013
 Vehicle Type : TAXI
 Make : CHEVROLET EPICA 2.0 VCDI
 Model : EPICA-2.0
 Name of Driver : TEOH PAK SUN
 Type of Accident : HEAD TO SIDE
 Date / Time of Accident : 05/02/2018 09:30:00 PM
 Accident Reported Date / Time : 06/02/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024094506
 Special Instruction to ARC, if any :
 TOWED \$40 / UNKNOWN
 Prepared Date : 06/02/2018 02:08:02 PM



Sebastian
 7/2/18
 - Lump Sum Repair
 - Question Mark Item
 Photo
 - Photo After Paint

LKK Auto Consultants hence notify
 the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : KL1LA69RJBB134851

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,690.00	0.00
Total Spray Painting Charges	: 2,772.00	0.00
Total Material Charges	: 9,937.80	9,937.80
Other Charges	: 1,120.00	0.00
TOTAL	: 15,519.80	0.00
Lum Sum Total	: 15,500.00	0.00
No. of Repair Days	: 10.00	0.00
Prepared / Adjusted By	:	<i>S. days.</i>
Arc / Surveyor Sign Off Date	: 07/02/2018 09:21:51 AM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 07/02/2018 09:21:51 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	1,690.00	0.00 800
Total Labour	1,690.00	0.00 (Supply necessary) 200 + 300 = 500

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY REAR FENDER RH	378.00	0.00 200
TO RESPRAY RH REAR WHEEL HOUSE	180.00	0.00 X
TO RESPRAY REAR DOOR RH	378.00	0.00 200
TO RESPRAY ROCKER PANEL MOULDING	180.00	0.00 100
TO RESPRAY ROCKER PANEL	180.00	0.00 100
TO RESPRAY SILL MEMBER PANEL RH	180.00	0.00 100
TO RESPRAY RIM	180.00	0.00 50
TO RESPRAY FRONT DOOR RH	378.00	0.00 200
TO RESPRAY CENTER PILLAR RH	180.00	0.00 100
TO RESPRAY PANEL SIDE ROOF RH	180.00	0.00 X
Total Spray Painting & Panel Beating	2,772.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	80.00	0.00 ✓ 40
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 40
TO APPLY RUST-PROOFING ON AFFECTED AREA	200.00	0.00 60
TO TRANSFER DOOR MECHANISM	240.00	0.00 120
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 60
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00 30
TO REMOVE AND REFIT TYRE	120.00	0.00 X
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	1,120.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
93745100	REAR	6504569	BUMPER RR	1	1,238.00	10.00	1,114.20	Replace	Replace ✓	No <i>TN</i>
96633534	REAR		BRACKET RR BUMPER SIDE RH	1	49.00	10.00	44.10	Replace	Replace ✓	No <i>NEC</i>
96632800	REAR	6504638	FENDER RH REAR	1	1,467.00	10.00	1,320.30	Replace	Replace ✓	No <i>BT</i>
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace ✓	No <i>NEC</i>
	COMMON		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace ✓	No <i>NEC</i>
			LINER RH REAR FENDER (PROTECTOR)	1	65.00	10.00	58.50	Replace	Replace ?	No
96632584	BODY		WHEEL HOUSE INNER RH	1	734.27	10.00	660.84	Replace	Replace ✓	No
96635656	DOOR	6504604	PANEL RH REAR DOOR	1	1,863.00	10.00	1,676.70	Replace	Replace ✓	No <i>DT</i>
	COMMON		STICKER DECAL 6555 8888 (DOOR)	1	60.00	0.00	60.00	Replace	Replace ✓	No <i>NEC</i>
96635362	DOOR		REGULATOR W/GLASS RR RH	1	94.00	10.00	84.60	Replace	Replace ?	No
			MOTOR POWER WINDOW RH REAR	1	294.85	10.00	265.36	Replace	Replace ?	No
	DOOR		HINGE RR DOOR LOWER RH	1	24.00	10.00	21.60	Replace	Replace ✓	No <i>BT</i>
	DOOR		HINGE RR DOOR UPPER RH	1	30.00	10.00	27.00	Replace	Replace ✓	No <i>BT</i>
96635999	DOOR	6504605	CHECK REAR DOOR RH	1	22.00	10.00	19.80	Replace	Replace ✓	No <i>BT</i>
96851985	DOOR		LATCH REAR DOOR RH	1	539.00	10.00	485.10	Replace	Replace ?	No
	COMMON		HANDLE DOOR OUTER RH	1	60.00	10.00	54.00	Replace	Replace ✓	No <i>SCR</i>
			RH REAR, DOOR TOP BELT	1	85.87	10.00	77.28	Replace	Replace ✓	No <i>NEC</i>
96836524	DOOR		GLASS RUN RR DOOR RH	1	81.00	10.00	72.90	Replace	Replace ?	No
96635862	DOOR	6504556	W/STRIP QUARTER GLASS RH	1	23.00	10.00	20.70	Replace	Replace ✓	No <i>NEC</i>
96635890	DOOR		W/STRIP RR DOOR RH	1	71.00	10.00	63.90	Replace	Replace ✓	No <i>TN</i>
96635878	DOOR		RH REAR DOOR GARNISH	1	36.00	10.00	32.40	Replace	Replace ✓	No <i>NEC</i>
96483050	DOOR		W/STRIP RR DOOR LOWER RH	1	5.00	10.00	4.50	Replace	Replace ✓	No <i>NEC</i>
96862916			W/STRIP A-DR OPG,RR RH	1	43.00	10.00	38.70	Replace	Replace ✓	No <i>NEC</i>
96862740	DOOR		TRIM RR DOOR RH	1	474.00	10.00	426.60	Replace	Replace ?	No
96466369			COVER A-ROCKER PNL,RR	1	23.00	10.00	20.70	Replace	Replace ✓	No <i>Before</i>
96637805	INTER RM		GARNISH LOWER CENTRE PILLAR RH	1	54.00	10.00	48.60	Replace	Replace ?	No
96632796			PANEL-ROCKER RH	1	597.00	10.00	537.30	Replace	Replace ✓	No <i>DT</i>
96397252			SILLMEMBER RH (ROCKER PNL)	1	503.00	10.00	452.70	Replace	Replace ✓	No <i>DT</i>
96634088	RIGHT	6504610	MOLDING PANEL RH ROCKER	1	304.00	10.00	273.60	Replace	Replace ✓	No <i>CRK</i>

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
	COMMON	6504666	TYRE RIM	1	328.99	0.00	328.99	Replace	Replace R	No Yes
	COMMON	6503708	TYRE	1	126.74	0.00	126.74	Replace	Replace 60% ✓	No Yes cut 0760
96452311	COMMON		CAP HUB	1	21.95	10.00	19.75	Replace	Replace X	No
96635578	DOOR	6504597	PANEL RH FRONT DOOR	1	2,020.00	10.00	1,818.00	Replace	Replace ✓	No 07
	DOOR		SMRT LOGO DOOR	1	60.00	0.00	60.00	Replace	Replace ✓	No N=C
96635812	DOOR		GARNISH FRT DOOR CTR RH	1	36.00	10.00	32.40	Replace	Replace ✓	No N=C
96836522	DOOR		GLASS RUN FRT DOOR RH	1	80.00	10.00	72.00	Replace	Replace ?	No
96635832	DOOR		W/STRIP FRT DOOR RH	1	144.00	10.00	129.60	Replace	Replace X	No
96326749	DOOR	6504600	HINGE DOOR LOWER RH FRT	1	75.00	10.00	67.50	Replace	Replace X	No
96326750	DOOR	6504602	HINGE DOOR UPPER RH FRT	1	75.00	10.00	67.50	Replace	Replace X	No
96326817	DOOR	6504598	CHECK FRONT DOOR RH	1	25.00	10.00	22.50	Replace	Replace X	No
96632590			REINF A-RR PILLAR RH	1	105.00	10.00	94.50	Replace	Replace ?	No
			PILLAR CTR RH	1	574.21	10.00	516.79	Replace	Replace ?	No
96632794	RIGHT		PANEL-SIDE, ROOF RH	1	597.00	10.00	537.30	Replace	Replace ?	No
TOTAL MATERIALS							11,884.97	11,884.95		
TOTAL MATERIALS(Discounted)							9,937.80	9,937.80		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									




Service Request Details

Claim

S8M008JN

Reference

None 

Loss Date

February 5, 2018

Request Date

February 7, 2018

Sebastian

Due Date

February 14, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHB5816A

Make

TPVD CHEVROLET

Service Address

...

Primary Contact/Insured

CHIA TI HUI SAMANTHA

257 ARCADIA ROAD, #05-02 HILLCREST ARCADIA, 289851, Singapore

97417880

STHCHIA@GMAIL.COM

Claim Handler

NG Stacey

6568804351

stacey.ng@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 26 December 2018 6:01 PM
To: 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)'
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: RE: FINAL ATTEMPT Re: Accident on 5/2/2018 involving SHB 5816A & SJA 9852A (AXA insured) Our Ref: TAX/02/18/2035/lg
Attachments: ATA SHB 5816A.pdf; DV SHB 5816A.pdf
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/ASM18002490/Smb3
Your Ref: TAX/02/18/2035/lg

Dear Lee Gek,

We refer to the above matter.

We hereby confirmed settlement at global sum of **\$11,400.00** (all in) on this matter.

Please duly sign the DV attached and return with ATA for payment processing.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:LeeGek@smrt.com.sg]
Sent: Monday, 17 December 2018 5:26 PM

Poh Kin (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Monday, 17 December 2018 5:26 PM
To: Poh Kin (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: FINAL ATTEMPT Re: Accident on 5/2/2018 involving SHB 5816A & SJA 9852A (AXA insured) Our Ref: TAX/02/18/2035/lg

FINAL ATTEMPT

Dear Poh Kin,

Your revised offer of \$10,200 is unacceptable.

Purely for sake of an amicable settlement, we are prepared to accept a **minimum global sum of \$11,400.00 provided the matter is settled at this stage.**

Please let us know by **26th December 2018**, otherwise we will pass the case to our panel of lawyer to proceed accordingly. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: 15/12/2018 16:48
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: RE: Accident on 5/2/2018 involving SHB 5816A & SJA 9852A (AXA insured) Our Ref: TAX/02/18/2035/lg
Importance: High

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref: CC4/ASM18002490/Smb3

Your Ref: TAX/02/18/2035/lg

Dear Lee Gek,

ROAD TARRIFIC ACCIDENT INVOLVING VEHICLE NOS. SJA 9852A AND SHB 5816A ON 05/02/2018

We refer to the above matter.

Please be informed that our Principal had review the matter again, Purely towards an amicable settlement, we have instruction from our Principal to revise offer settlement at global sum of **\$10,200.00(all in)** on this matter.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Saturday, 15 December 2018 4:48 PM
To: 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)'
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: RE: Accident on 5/2/2018 involving SHB 5816A & SJA 9852A (AXA insured) Our Ref: TAX/02/18/2035/lg

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/ASM18002490/Smb3
Your Ref: TAX/02/18/2035/lg

Dear Lee Gek,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJA 9852A AND SHB 5816A ON 05/02/2018

We refer to the above matter.

Please be informed that our Principal had review the matter again, Purely towards an amicable settlement, we have instruction from our Principal to revise offer settlement at global sum of **\$10,200.00(all in)** on this matter.

We appreciate if you could kindly reconsider on our offer and kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Poh Kin (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Wednesday, 14 November 2018 3:03 PM
To: Poh Kin (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO)
Subject: RE: Accident on 5/2/2018 involving SHB 5816A & SJA 9852A (AXA insured) Our Ref: TAX/02/18/2035/lg
Attachments: breakdown of no. of days.xlsx
Categories: clear

Dear Poh Kin,

Your offer of \$10,000/- is totally unacceptable.

We are only prepared to accept as follows:-

COR \$ 9,300.00 (as per your recommendation)
LOR \$ 1,474.46 (\$113.42 x **13 days)
LOI \$ 650.00 (\$50.00 x **13 days)
\$11,424.46
=====

Please reconsider your offer. If your principal is not agreeable to our counter-proposal, we shall have no option but to seek legal redress. Thanks.

** please refer to the attached breakdown of no. of days.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: 14/11/2018 14:38
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Hsiao Tong (LKKAUTO)
Subject: Re: Accident on 5/2/2018 involving SHB 5816A & SJA 9852A (AXA insured) Our Ref: TAX/02/18/2035/lg
Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASM18002490/Smb3
Your Ref: TAX/02/18/2035/lg

Dear Lee Gek,

ROAD TARRIFIC ACCIDENT INVOLVING VEHICLE NOS. SJA 9852A AND SHB 5816A ON 05/02/2018

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 14 November 2018 2:38 PM
To: 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)'
Cc: Hsiao Tong (LKKAuto)
Subject: Re: Accident on 5/2/2018 involving SHB 5816A & SJA 9852A (AXA insured) Our Ref: TAX/02/18/2035/lg

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASM18002490/Smb3

Your Ref: TAX/02/18/2035/lg

Dear Lee Gek,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJA 9852A AND SHB 5816A ON 05/02/2018

We refer to the above matter.

Thank you for your patience waiting on this matter.

Please be informed that we just received the mandate approval from our principal.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to offer settlement at global sum of **\$10,000.00(all in)**:

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

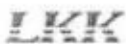
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Bevan Lim (LKK Auto)

To: sth Chia
Cc: Vic (LKKAuto); Admin A
Subject: RE: OUR REF : CC4/ASM18002490/Smb3 YOUR REF : SJA 9852A ACCIDENT INVOLVING SJA 9852A AND SHB5816A ALONG CROSS JUNCTION AT EU TONG SEN ST & MERCHANT ROAD ON 05.02.2018

Dear Sir/Madam,

we refer to your email below.

We would like to check if the traffic light on your side ^{and conspirer} ~~were~~ ^{was} green arrow light when you made the turn, ~~as you mentioned the light was green in your favour in your accident report.~~

We understand there is a passenger in your vehicle at the point of accident, but she will not be able to be consider an independent witness, ~~as there is a relation.~~

^{would like to}
~~In the~~ Meanwhile, we ~~will also request~~ ^{are currently requesting} evidence from Third party before we conclude on this matter.

We will update you on this matter.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: sth Chia [mailto:sthchia@gmail.com]

Sent: Sunday, 13 May 2018 1:20 PM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Subject: Re: OUR REF : CC4/ASM18002490/Smb3 YOUR REF : SJA 9852A ACCIDENT INVOLVING SJA 9852A AND SHB5816A ALONG CROSS JUNCTION AT EU TONG SEN ST & MERCHANT ROAD ON 05.02.2018

Dear Bevan,

As I reported in my insurance report to AXA, the road was clear when I was slowly turning right, when, all of a sudden this taxi came straight. I jammed on my brakes to stop and the taxi sped through but I ended up hitting



its back passenger door. I didn't make a police report as there were no injuries suffered. I have no video camera in my car. I did take photos - they are attached to this email.

The taxi was clearly speeding. The road was clear when I made the turn. I had a passenger in my car. Her name is Zhu Meishan. She was not hurt. I don't know if she can recall anything but let me know if you would like to speak with her.

Regards
Samantha

