Shu Pei (LKKAuto)

From: Focus Auto <focus.autopteltd@yahoo.com.sg>

Sent: Wednesday, 7 February 2018 11:54 AM

To: Admin A

Subject: Fw: Offer made- Request evidence / proof for Your Insured: GBD 323 Z Our Ref: SLD

9441 M DOA: 10/07/2016

Dear OIC,

I have call this morning & was informed that the OIC handle this file case is no longer with the company.

Please advise us who follow up as we are still pending for DV.

Thank You

Best Regards Bereza

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6 #02-50 AutoBay Singapore 417883 Tel: 6886 9097 Fax: 6481 9095

On Tuesday, 30 January 2018, 13:49, Focus Auto <focus.autopteltd@yahoo.com.sg> wrote:

Dear Zayyer,

WRT our tele-conversation earlier, still pending DV.

Thank You

Best Regards Laura

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6 #02-50 AutoBay Singapore 417883 Tel: 6886 9097 Fax: 6481 9095

On Wednesday, 3 January 2018, 13:43, Focus Auto <focus.autopteltd@yahoo.com.sg> wrote:

Dear Zayyer,

WRT our tele conversation earlier, we agreed to the offer \$9770.00

Please enclosed us the discharge voucher.

Thank You

Best Regards Bereza

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6 #02-50 AutoBay Singapore 417883 Tel: 6886 9097 Fax: 6481 9095

On Thursday, 16 March 2017, 19:51, Zayyer (LKKAuto) <zayyer@lkkauto.com> wrote:

Dear Tiara,

Let's have your acceptance as our principal is asking for status. Thanks.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: <u>zayyer@lkkauto.coml</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zayyer (LKKAuto)

Sent: Monday, 6 March, 2017 2:38 PM

To: 'Focus Auto' <focus.autopteltd@yahoo.com.sg>

Subject: RE: Offer made- Request evidence / proof for Your Insured: GBD 323 Z Our Ref: SLD 9441 M DOA:

10/07/2016

Dear Tiara,

Refer to the below email.

Kindly confirm the acceptance. Thanks.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.coml fax: 6741-4108

From: Zayyer (LKKAuto)

Sent: Monday, 6 February, 2017 5:29 PM

To: 'Focus Auto' < focus.autopteltd@yahoo.com.sq >

Subject: RE: Offer made- Request evidence / proof for Your Insured: GBD 323 Z Our Ref: SLD 9441 M DOA:

10/07/2016

Dear Tiara.

This is a case where your client attempted to make a right turn at X junction and collided into our insured going straight vehicle. Under BOLA, turning vehicle (your client) should exercise caution and more liable for the accident.

However, due to having no conclusive evidence and considering of your claim, we therefore made reasonable offer to you as below accordingly.

Kindly let's have your evidence to prove the your client is not liable. We will review the matter upon hearing from you.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: <u>zayyer@lkkauto.coml</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Focus Auto [mailto:focus.autopteltd@yahoo.com.sq]

Sent: Monday, 6 February, 2017 5:11 PM **To:** Zayyer (LKKAuto) <<u>zayyer@lkkauto.com</u>>

Subject: Re: Offer made- Request evidence / proof for Your Insured: GBD 323 Z Our Ref: SLD 9441 M DOA:

10/07/2016

Dear Zayer,

Our client is not liable for the accident. Kindly revert 7 working days for a favorable reply.

Thank you.

Best Regards, Tiara

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6 #02-50 AutoBay Singapore 417883 Tel: 6886 9097 Fax: 6481 9095 On Wednesday, 1 February 2017, 14:54, Zayyer (LKKAuto) < zayyer@lkkauto.com > wrote:

WITHOUT PREJUDICE

Dear Tiara.

We refer to the below email.

On a without prejudice basis, we proposed to settle the claim global sum at \$\$9770.00

Breakdown is as follow:

COR \$\$17655.00

LOR \$\$1900.00 (\$100 X 19DAYS)

\$\$19555.00

@50% liability \$\$9777.50 (Global sum \$\$9770.00)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

Best Regards.

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: <u>zayyer@lkkauto.coml</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Focus Auto [mailto:focus.autopteltd@yahoo.com.sg]

Sent: Tuesday, 10 January, 2017 5:37 PM **To:** Zayyer (LKKAuto) <<u>zayyer@lkkauto.com</u>>

Subject: Re: Request evidence / proof for Your Insured: GBD 323 Z Our Ref: SLD 9441 M DOA: 10/07/2016

Dear Zayer,

Please find attached Police Investigation Result.

Kindly let us have your offer soonest.

Thank you.

Best Regards,

Tiara

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

[&]quot;Wishing you a Happiness and Prosperity New Year"

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

On Thursday, 22 December 2016, 17:11, Zayyer (LKKAuto) <zayyer@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Tiara,

We refer to the below email.

This is a case where your client was making a right turn at the X-junction and collided with our insured.

Traffic light was conflicting as both parties reported on their favour. Enclosed here is the statement of our insured for your record purposes.

Kindly assist to check if any video footage / CCTV / witness to support your claim before we write to our principal. Thanks.

"Wishes you a Merry Christmas & Happy New Year 2017"

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: <u>zayyer@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)

Sent: Monday, 12 December, 2016 1:37 PM

To: Focus Auto < focus.autopteltd@yahoo.com.sq >; Zayyer (LKKAuto) < zayyer@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Your Insured: GBD 323 Z Our Ref: SLD 9441 M DOA: 10/07/2016

Dear Tiara.

We acknowledge your email below.

Dear Zayyer,

Kindly assist. CC6/AIG16012822/Uzb3

"Wishes you a Merry Christmas & Happy New Year 2017"

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Focus Auto [mailto:focus.autopteltd@yahoo.com.sq]

Sent: Monday, 12 December, 2016 1:32 PM

To: admin@lbs-auto.com; Thin Thin (LKKAuto) < thinthin@lkkauto.com > **Subject:** Your Insured: GBD 323 Z Our Ref: SLD 9441 M DOA: 10/07/2016

Dear office In-charges,

Kindly refer to the attached LOD, Repair Claim & Relevant Document.

Our client's claim breakdown as follow:

COR \$17,655.00

LOR \$2,400.00 (20days X \$120)MC late report+4 Sunday

Incidentals \$88.00 TOTAL \$20,143.00

Please revert with an offer asap.

Thank you.

Best Regards,

Tiara

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883 Tel: 6886 9097 Fax: 6481 9095