Vic (LKKAuto)

From: Erofia Motor - LeeLee Tan <erofia@singnet.com.sq>

Sent: Monday, 14 May, 2018 12:58 PM

To: Vic (LKKAuto)

Subject: RE: Pre repair inspection request - JPA4446 VS EY9188S (OI) DOA 29/01/2018 ***

LKK REF - CC4/AIG18002489/Uhb3

Without prejudice

Dear Vic

We accept your offer of S\$1,800.00 cost of repair for JPA4446

My client does not agreed with the offer on loss of use

For an amicable settlement, we propose close case at \$\$1,940.00 (All-in) for both cost of repair and loss of use

Thank you

Regards LeeLee Tan Erofia Motor Trading Pte Ltd

Tel: 67527740 Fax: 67528669

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: 09 May, 2018 2:36 PM

To: Erofia Motor - LeeLee Tan <erofia@singnet.com.sg>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: Pre repair inspection request - JPA4446 VS EY9188S (OI) DOA 29/01/2018 *** LKK REF -

CC4/AIG18002489/Uhb3

WITHOUT PREJUDICE

Dear Lee Lee,

We refer to the subject matter and we confirmed in receipt of your LOD.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we propose to settle your client's claim at a global sum of \$1,900.00 (all in).

If agreeable, kindly chop and sign the attached DV and forward to us(LKK) together with the copy of the Authorization to Act Letter duly signed by the owner for payment processing.

The above amount is to be made payable to **EROFIA MOTOR TRADING PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present

matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Thursday, 26 April, 2018 11:31 AM

To: Erofia Motor - LeeLee Tan

Cc: Asher Sng (LKKAuto); Admin A; Admin-D (LKKAuto); Vic (LKKAuto)

Subject: RE: Pre repair inspection request - JPA4446 VS EY9188S (OI) DOA 29/01/2018 *** LKK REF -

CC4/AIG18002489/hs3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not

read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Shirley Hiew (LKK Auto)

Sent: Wednesday, 7 February, 2018 5:01 PM To: Erofia Motor - LeeLee Tan; Vic (LKKAuto)

Cc: Asher Sng (LKKAuto); Admin A; Admin-D (LKKAuto)

Subject: Pre repair inspection request - JPA4446 VS EY9188S (OI) DOA 29/01/2018 *** LKK REF -

CC4/AIG18002489/hs3

Dear Sir/Madam,

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Dear Mariesa,

We refer to your email of 6th February 2018.

Our client selects Marcus Chua of LKK as the SJE for the property damage claim.

Kindly get the surveyor to contact our client's repairer for the pre-repair inspection.

Thanks & regards,

Ashley Su (Mr) Legal Executive M/s Roy & Partners 101 Cecil Street #11-09 Tong Eng Building

Singapore 069533

Tel: 6536 8466 Fax: 6536 1963

Email: ashley@roypartners.com.sg

IMPORTANT NOTE: The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please notify the sender immediately. You should also delete and destroy all copies of it. Thank you.

From: Abu Kassim, Noor Mariesa [mailto:NoorMariesa.AbuKassim@aig.com]

Sent: Tuesday, 6 February, 2018 4:47 PM

To: roynpartners < roynpartners@roypartners.com.sg >

Cc: Tan, Lily (AIG) < Lily.Tan@aig.com >; Fong, Andy-SY < Andy-SY.Fong@aig.com >; Kaur, Baljit < Baljit.Kaur@aig.com >; Chin, Lee-Ying < Lee-Ying.Chin@aig.com >; Lim, Sheng Yang < ShengYang.Lim@aig.com >; Md Ishak, Mohd Imran < Imran.Ishak@aig.com >; Chan, Yoke Shi < yokeshi.chan@aig.com >; Supramaniam, Darshene

<Darshene.Supramaniam@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EY9188S AND JPA4446 ON 29/01/2018

Your Reference : MKR/103/7771/2018.as Our Reference : 8931907270SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the prerepair survey carried out by the single joint expert.

Thank you.

Best Regards,

Mariesa Abu Kassim (Mariesa)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto Shared Services – Malaysia | Global Business Services AIG Shared Services (M) Sdn Bhd (887191-D) Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

From: roynpartners [mailto:roynpartners@roypartners.com.sg]

Sent: Tuesday, February 06, 2018 4:13 PM

To: AIG SGP, Claims-Survey; Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Chan, Yoke Shi

Subject: Your Ref: EY 9188S; Our Ref: MKR/103/7771/2018.as

Importance: High

Dear Sirs,

Kindly refer to attached our PRI notice for your immediate attention.

Thanks & regards,

Ashley Su (Mr) Legal Executive

M/s Roy & Partners 101 Cecil Street #11-09 Tong Eng Building Singapore 069533

Tel: 6536 8466 Fax: 6536 1963 Email: **ashley@roypartners.com.sg**

IMPORTANT NOTE: The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please notify the sender immediately. You should also delete and destroy all copies of it. Thank you.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



Virus-free. www.avg.com