

1000-100

ASS. REC. BY:

REF: CS/FCI 18002483/ d3

Special Instruction:

Survivor:

WS

ASSIGNMENT (Office)

From (Person):

Sereh Ler

at

FCI

Date/Time

6/2/18 @ 12:55pm

Estimated Cost:

Bill to:

OD ☒ TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGR 3771K

Insured:

SH7829M

at Workshop m/s

Motor Image

Tel:

9090 3323

of

19 lorong 8 fua payoh

Policy No:

Claim No:

D18000954 MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A

29/01/2018

CA / REV / REP. / REV 24 HRS

wp

H.O.D. Endorsement:

Date/Time

2:50pm @ 6/2/18

Person Contacted:

Oliver

Vehicle IN/OUT

Date/Time

Action/Instruction (—) Estimate

SGR 3771K - CC3/AIG/18001893/K/kb3

D.O.A: 29/1/18

SH7829M - CC3/AIG/18001893/K/kb3

D.O.A: 29/1/18

030518

Received email from Sereh Ler, owner convert to OD claim.

Oliver 15/8/18

Catherine Chong (LKK Auto)

From: Serene Ler <Sereneler@msfirstcapital.com.sg>
Sent: Thursday, 3 May, 2018 10:21 AM
To: Nivitha (LKK Auto); CWS Motor Claims; ASSIGNMENTS@LKKAUTO.COM
Cc: 'SUR'
Subject: RE: CANCEL SURVEY ASSESSMENT (TP REVERT TO OD CLAIM) - D18000954MFSH/1
Attachments: SURVEYOR APPOINTED; OUR REF : D18000954MFSH ; YOUR REF: SGR3771K (4.54 KB)

Dear Nivitha,

We refer to your email below dated 7/2/2018.

We note from Merimen that 3P has revert to OD claim. As such, please cancel the survey assessment and you may proceed to close file at your end.

Thank you & Regards,

Serene Ler
Motor Claims

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

*With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

With immediate effect, my email address will change to Sereneler@msfirstcapital.com.sg.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Wednesday, February 7, 2018 10:22 AM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; ASSIGNMENTS@LKKAUTO.COM
Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18000954MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 6 February 2018 12:55 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; SERENELER@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18000954MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

MOTOR SURVEY ASSIGNMENT

Date	31-01-2018	Our Ref No. D18000954MFSH
Accident Date	29-01-2018	Claim Type. Third Party
Insured Vehicle	SH7829M	Third Party Vehicle. SGR3771K
Survey Location	19 LORONG 8 TOA PAYOH	
Contact Person.	OLIVER ZUBIRI	
Contact No.	90903323/ 90903323	Fax No. 0
Survey Type	WITHOUT PREJUDICE: EST. COR PROVIDED - \$8,323.04	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	MOTOR IMAGE ENTERPRISES PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	SERENE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
 This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/234537)



PRI Documents



Close



PRI Header Details

Claim No	D18000954MFSH	Policy No	D-18088936MFSH	Claimant S.No & Name	1 & MOTOR IN
Workshop Name	MOTOR IMAGE ENTERPRISES PTE LTD (Contact Person : OLIVER ZUBIRI)	Survey Location & Contact Details	19 LORONG 8 TOA PAYOH Mobile: 90903323 , Phone: 90903323 , Fax: 0 EmailId: OLIVERGRACILLA@MOTORIMAGE.NET		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: EST. COR PROVIDED - \$8,323.04		
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SH7829M	TP Vehicle No	SGR3771K
PRI Recieved Date	02-02-2018 02:00:39 PM	Surveyor Appointed Date	06-02-2018 12:54:36 PM	Surveyor Accept Date	07-02-2018 1

Survey Report Upload

Surveyor Inspection Date *:	<input type="text"/>	Surveyor Report Date	07-02-2018	Upload Survey Report *:	<input type="button" value="Choose File"/>
-----------------------------	----------------------	----------------------	------------	-------------------------	--

Vehicle Particulars

Make	<input type="text" value="Please Select Make"/>	Model	<input type="text" value="Please Select Model"/>	Year	<input type="text" value="Select Year"/>
Chasis No	<input type="text"/>	Engine No	<input type="text"/>	Mileage	<input type="text"/>
Color	<input type="text"/>	Cubic Capacity	<input type="text"/>		

Multiple Documents Upload

<input type="button" value="Upload Multiple Documents"/>	
File Name	Action

Surveyor Job Remarks

Remarks	<input type="text"/>	<input type="button" value="Save"/>
---------	----------------------	-------------------------------------