Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Monday, 12 February 2018 10:47 AM

To: Shirley Hiew (LKK Auto); claims01@web-dezigners.com; claims01@web-dezigners.com

Cc: Vic (LKKAuto); Admin A

Subject: RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R *** LKK REF -

CC4/LPC18002473/es3

WTHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Shirley Hiew (LKK Auto)

Sent: Wednesday, 7 February 2018 5:00 PM

To: claims01@web-dezigners.com; claims01@web-dezigners.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R *** LKK REF - CC4/LPC18002473/es3

Dear Serene,

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>ShirleyHiew@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims01@web-dezigners.com] On Behalf Of AutoInsure (Claims)

Sent: Monday, 5 February, 2018 4:55 PM

To: GERALD POH WEE BIN **Subject:** PRS SLQ8185R

WITHOUT PREJUDICE

Hi,

Attached for your attention.

**As we are doing direct settlement with your company, please give us a list of SJE (single joint expert) to choose from.

Thanks.

*Kindly note that w.e.f 21st Mar 2017, we are relocated to:

6 Marsiling Lane S739145 tel: (65) 3157 2626

Please mail all future correspondence to stated address.*

Regards

Serene Lim

did: (65) 3157 2624 / 3157 2628

e: claims01@autoinsure.com.sq

Auto Insure Pte. Ltd.

201437380M 6 Marsiling Lane S739145

t: (65) 3157 2626 f: (65) 6368 0081

w: www.autoinsure.com.sg g.e: claims@autoinsure.com.sg

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