

Asher Sng (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 11 July 2018 2:49 PM
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R ***
LKK REF - CC4/LPC18002473/Ses3

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 10 July, 2018 5:27 PM
To: ONG LI LI; GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: [MANDATE REQUEST] RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R *** LKK REF - CC4/LPC18002473/Ses3

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 09/02/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **AUTO INSURE PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$10,582.51	\$ 7,639.76
2. Loss of Rental (16days x \$120)	\$ 1,920.00	\$ 1,950.00 (15days x \$130)
3. Loss of Income (16days x \$200)	\$ 3,200.00	
4. LTA Search Fee	\$ 31.00	\$ 31.00
Total	\$15,733.51	\$ 9,620.76

**9 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 9 February 2018 9:31 AM

To: llong@lonpac.com

Cc: 'ericwoo@lonpac.com'; 'llong@lonpac.com'; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R *** LKK REF - CC4/LPC18002473/Ses3

Your ref: 17/18/18/VP05/020368

LKK ref: CC4/LPC18002473/Ses3

WITHOUT PREJUDICE

Dear Li Li,

We refer to the above matter.

Enclosed revert of estimated cost of repair and preliminary advice in due course.

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 8 February 2018 9:39 AM

To: llong@lonpac.com

Cc: 'ericwoo@lonpac.com'; 'llong@lonpac.com'; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R *** LKK REF - CC4/LPC18002473/es3

Dear Li Li,

Thanks and received.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 7 February 2018 5:36 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; 'mt_claim@lonpac.com'

Cc: 'ericwoo@lonpac.com'; 'llong@lonpac.com'; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R *** LKK REF - CC4/LPC18002473/es3

Hi Shirley

Please see our Insured's GIA report attached.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 7 February, 2018 4:59 PM

To: 'mt_claim@lonpac.com'

Cc: 'ericwoo@lonpac.com'; 'llong@lonpac.com'; GERALD POH WEE BIN; Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R *** LKK REF - CC4/LPC18002473/es3

Your ref: 17/18/18/VP05/020368

LKK ref: CC4/LPC18002473/es3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Auto Insure Pte Ltd – Marsiling Lane.

Enclosed for your perusal is:

- TP's GIA report

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 6 February 2018 2:22 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R

Dear Li Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 6 February, 2018 1:09 PM

To: assignments@lkkauto.com; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; claims01@web-dezigners.com

Subject: RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R

Hi Catherine

Please refer to the attached and arrange survey.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ERIC WOO JUN KIAT

Sent: Tuesday, 6 February, 2018 1:00 PM

To: claims01@web-dezigners.com

Cc: MT_Claim_SG

Subject: RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R

Dear Serene,

Please note that we will be appointing LKK Auto consultants Pte Ltd to survey SLQ 8185R.

Dear Catherine,

FYA.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: claims01@web-dezigners.com [<mailto:claims01@web-dezigners.com>] **On Behalf Of** AutoInsure (Claims)

Sent: Monday, 5 February, 2018 4:55 PM

To: GERALD POH WEE BIN

Subject: PRS SLQ8185R

WITHOUT PREJUDICE

Hi,

Attached for your attention.

****As we are doing direct settlement with your company, please give us a list of SJE (single joint expert) to choose from.**

Thanks.

****Kindly note that w.e.f 21st Mar 2017, we are relocated to:***

6 Marsiling Lane S739145

tel: (65) 3157 2626

Please mail all future correspondence to stated address.*

Regards

Serene Lim

did: (65) 3157 2624 / 3157 2628

e: claims01@autoinsure.com.sg

Auto Insure Pte. Ltd.

201437380M

6 Marsiling Lane S739145

t: (65) 3157 2626
f: (65) 6368 0081
w: www.autoinsure.com.sg
g.e: claims@autoinsure.com.sg

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**Auto Insure Pte. Ltd.**

6 Marsiling Lane
Singapore (739145)
E: claims@autoinsure.com.sg
W: www.autoinsure.com.sg
T: 3157 2626 F: 6368 0081
GST No.: 201437380M

Our Ref: SLQ8185R

Your Ref: SFV555D

Accident Date: 2-Feb-18

WITHOUT PREJUDICE

25-Jun-18

ATTENTION: MOTOR CLAIMS DEPT

Email: geraldpo@lonpac.com

Lonpac Insurance BHD
300 Beach Road,
#17-04/07 The Concourse,
Singapore 199555

CLAIMANT: LCRF PTE LTD

ACCIDENT INVOLVING SLQ8185R & SFV555D ALONG PIE BEFORE EXIT 9 HEADING TOWARDS CHANGI AIRPORT ON 02/02/2018.

We are instructed by **LCRF PTE LTD** to claim damages against your insured in connection with a road accident ON involving our client's motor registration number and motor vehicle registration number driven by you or your authorised driver at the material time.

We are instructed that your negligent driving and/or management of your vehicle caused the accident. As a result of the accident, our client's vehicle was damaged and our client was put to loss and expense, particulars of which are as follows;

1) Cost of Repair (with GST) after surveyor final esti.	\$ 7,639.76
2) Loss of Rental (Includes loss of PRS and loss of Sun & PHs) (16 days x \$120)	\$ 1,920.00
3) LTA/GIA Search Fees	\$ 31.00
4) Other incidentals	\$ 300.00
5) Towing	
6) Loss of Income (16 days x \$200)	\$ 3,200.00
TOTAL:	<u>\$ 13,090.76</u>

A copy of each of the following supporting documents is enclosed:

- 1) GIA report of our Insured
- 2) Repairer's Invoice
- 3) Letter of Authorization
- 4) LTA/GIA Search Receipt

Please note that if you are insured and wish to claim under your insurance policy, you should immediately pass this letter to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within **14 days** of your receipt of this letter, failing which our client will have no alternative but to commence claims against you without further notice to you or your insurer.

Please note that if you have a counterclaim against our client arising out of accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within **8 weeks** of your receipt of this letter.

For any further enquiry, kindly contact us via email to claims01@autoinsure.com.sg or call Sam at 3157 2628 directly.

Yours Faithfully,

Jason Heng
Auto Insure Pte Ltd
Claims Director

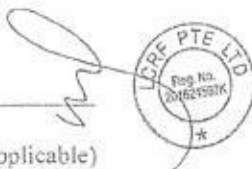
LETTER OF AUTHORISATION

To: M/S AUTO INSURE PTE. LTD.

RE: ACCIDENT ON 02/02/2018 12:40 INVOLVING VEHICLE NOS:SLQ8185R & 3FV555D ALONG P1E Before EXH 9 Heading
Towards Chanay AirportI/We, LCRF PTE. LTD., NRIC/Reg No: 201624597K, owner of vehicle No.SLQ8185R hereby authorise you to commence repair to the said vehicle forthwith.

1. I/We hereby irrevocably authorise you to demand claims settle receive whatever amount settled/payable by the insurance and/or third party or to commence proceeding, if necessary, in my name for the costs of repair and loss of use, etc and to you appointing any Workshop to act for me in respect of the accident claims and all an any amount claimed, received and/or settled shall belong absolutely to you, I/We agree to assign the whole proceeds of my/our third-party claims to you and my/our Workshops (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Workshop & Client basis. I/We undertake to co-operate fully with you and my/our Workshops to see the claims to as successful conclusion.
2. I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claims in my/our absence. I/We irrevocable authorise you to appoint such a firm of workshop on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.
3. I/We undertake to inform you and/or the Workshops appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally and in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.
4. My vehicle is repaired by the repairer on my own will without any inducement, threat or promise.
5. Upon settlement of the third-party claims and in case the settlement monies were sent to me/us by the third party's insurers, I/We undertake to pay you and my/our Workshops the cost of repairs settled and related expenses and disbursement incurred.

Owner's Signature
(Company's Stamp If applicable)



Witness Signature/Name



*Kindly note that w.e.f 21st Mar 2017, we will relocated to:
6 Marsiling Lane S739145
tel: (65) 3157 2626
Please mail all future correspondence to stated address.*

My execution of this Discharge Voucher is only for
my claim for property damage and not prejudicial
to any other claims arising from the same accident.



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020368
DATE : 19 JULY 2018

DISCHARGE VOUCHER

I/We, LCRF PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner SFV 555D the sum of Singapore Dollars NINE THOUSAND SIX HUNDRED TWENTY AND CENTS SEVENTY SIX ONLY. **(\$9,620.76)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SLQ 8185R on 02/02/2018 along/at PIE BEFORE EXIT 9 HEADING TOWARDS CHANGI AIRPORT.

I /We hereby agree to indemnify and keep indemnify (**SUBRAMANIAM S/O GOVINDARAJU P /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s **AUTO INSURE PTE LTD**.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date



LCRF PTE LTD 201624597K
.....
Name of vehicle owner/Date 20 Sep 2018

Auto Insure Pte. Ltd.



6 Marsling Lane
Singapore (739145)
E: claims@autoinsure.com.sg
W: www.autoinsure.com.sg
T: 3157 2626 F: 6368 0081
GST No.: 201437380M

TAX INVOICE

Invoice No.: **AI-3288-1934**

Date: 22/06/2018
Terms: **30 DAYS**
Ref: C2341

BILLING DETAILS	
NAME	LION CITY RENTALS PTE LTD
VEH REG. NO.	SLQ8185R
ADDRESS	
ATTENTION TO	LONPAC INSURANCE BHD
TEL	
EMAIL	

S/N	DATE	CODE	DESCRIPTION	PRICE w/o GST	GST AMT	AMOUNT (\$)
1	2-Feb-18		Lump Sum Repair Cost: To supply and replace parts, labour charges for repair, panel beating, welding and respray painting.	\$7,139.96	\$ 499.80	\$7,639.76

Autoinsure

Cheque Payment should be crossed and issued in favour of

AUTO INSURE PTE. LTD.

No Receipt will be issued.

Thank you for your patronage.

SUBTOTAL \$7,139.96

ADD GST 7.00 % \$ 499.80

TOTAL AMOUNT (\$) \$ **7,639.76**

This is a computerized document. No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-019496

Date of Request: 05/02/2018

Your Ref No:

Online Purchase

Auto Insure Pte Ltd
6 Marsiling Lane
Singapore 739145

Dear Sir/Madam,

Enquiry Date 05/02/2018
Enquiry By Lim Wei Ling
TP Vehicle No. SFV555D
Accident Date 02/02/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SFV555D	Lonpac Insurance Bhd	19/12/2017-23/03/2019	+65 62507388

Thank You.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-019496

Date of Request: 05/02/2018

Your Ref No: Online Purchase

Auto Insure Pte Ltd
6 Marsiling Lane
Singapore 739145

Dear Sir/Madam,

Enquiry Date 05/02/2018
Enquiry By Lim Wei Ling
TP Vehicle No. SFV555D
Accident Date 02/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

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For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

SEARCH RESULTS

Our Ref No: GR-18-019855

Date of Request: 06/02/2018

Your Ref No: Online Purchase

Auto Insure Pte Ltd
6 Marsiling Lane
Singapore 739145

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 02/02/2018

Place of Accident: PIE BEFORE EXIT 9 HEADING TOWA

Client Vehicle No: SLQ8185R

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SFV555D	pie towards changi before jalan eunos exit	02/02/2018 13:10

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-019855

Date of Request: 06/02/2018

Your Ref No: Online Purchase

Auto Insure Pte Ltd
6 Marsiling Lane
Singapore 739145

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 02/02/2018

Place of Accident: PIE BEFORE EXIT 9 HEADING TOWA

Client Vehicle No: SLQ8185R

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

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For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-019859

Date of Request: 06/02/2018

Your Ref No: Online Purchase

Auto Insure Pte Ltd
6 Marsiling Lane
Singapore 739145

Dear Sir/Madam,

Date of Accident: 02/02/2018

Vehicle No: SLQ8185R

Place of Accident: PIE BEFORE EXIT 9 HEADING TOWARDS CHANGI AIRPORT

Involving Vehicle No: SFV555D

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SFV555D	PIE BEFORE EXIT 9 HEADING TOWARDS CHANGI AIRPORT	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

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Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque