

1/5/2018

INS. CASE OWNER:

Ong Li Li

CC4 / LPC18002473 / SCS35V

LKK:  
IDAC:

## ASSIGNMENT

Surveyor:

Sebastian

DOI:

07/02/18

Date / Time:

06/02/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFV SSD

Claim No.:

17/8/18/UP05/070268

Name of Insured:

SUBRAMANIAM S/O GOVENDARAJ

Policy No.:

Z17UP05D16610

Insured Tel No.:

HP: 92999185

Make / Model:

TOYOTA CAMRY - 2.5 (17)

Excess Sec II :SS

D.O.A: 02/02/18

Place of Accident:

PIE TOWARDS CHANGI BEFORE  
JALAN BUNDS EXIT

Is driver the owner?

( YES / ☒ )

Nature of Accident:

If NO: Driver Name / Age: KAVINTHARAN S/O S SUBRAMANIAM

OI GIA REPORT: ☒ YES / NO: TP GIA REPORT: ☒ YES / NO

Driver Tel No.: 8202 2910

(V/I ☒ YES / NO)

Insured Liability:

% Final? Yes / No

SLG 8185R

INSRS:  
WSP: Auto Insure  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time	STAGE	DATE / PIC
09/02/18 (Asker)	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
12/2/18	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
PRELIMINARY ADVICE Date/Time: 09/02/18	Sent By: Shirley Hwe	
FINALIZATION Date/Time: 20-6-18	Confirm with: SAM	Confirm by: TWK
Repair Cost: PIP SS 7,139.96	( 9 days) Reduction: 99 %	Email <input checked="" type="checkbox"/> Call <input checked="" type="checkbox"/>
FINAL SETTLEMENT Date/Time: 19-7-18	Confirm with: ALYON	Email <input checked="" type="checkbox"/> Call <input checked="" type="checkbox"/>
Final Liability: % 100	(Agreed / Assessed) BOLA S/N No.: 37	If NO or B 28, Ass. Lia:
Repair Cost: 10/6/18 SS 7,139.96	OID REAR ENDED TP.	
Loss of Rental (LOR): SS	( 15 days)	
Loss of Use (LOU): SS 1,950.00	(S130 x 15 days)	
Loss of Income (LOI): SS -	(S x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOU <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search: SS 31.00		
Medical: SS -		
Disbursement: SS -	(e.g. Tow/ Independent)	
Legal Cost: SS -		
Total: SS 9,620.76	Global Sum SS:	
FINAL PAYMENT Date/Time: 19-7-18	Confirm with: ALYON	Email <input checked="" type="checkbox"/> Call <input checked="" type="checkbox"/>
Payee 1: SS 9,620.76	Name 1: AUTO INSURE PTE LTD.	
Payee 2: (Strike if N.A.) SS	Name 2:	
Payee 3: (Strike if N.A.) SS	Name 3:	

REF: LPC

## ASSIGNMENT

From: Date: 07022018

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLW 8185R

at Workshop/mis: Auto Insure

of: Auto Insure

Insured: 6 Marsiling Lane

Policy No:

Claims No:

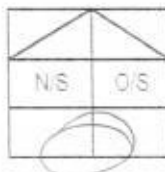
Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 9 days Res.: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Date / Time Action / Instruction

Veh No: SLW 8185R Yr Regn: 24/7/2017

Type: ☒ M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Vezel CC 1496

Colour: Grey A/C Insured / Std / NI / NA

So Reading: 019250 T/Radio: Insured / Std / NI / NA

Eng No:

C No: KU 31221370

Gen. Cond: Good / ☒ Fair / Poor / BurntSteering: In ☒ Order / Jammed / Leaked / Burnt orBrake: In ☒ Order / Jammed / Leaked / Burnt orModi: ☒ S/Rim / STD A/Rim or

Tyre Size: F: 215/60 R16

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 2/2/18 D.O.I. 7/2/2018

Survey held at: Auto Insure.

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

P/P: +7,139.46 (REQ: +2,750.24 39%)

Date/Time: File Pass to?

☐ : Preli. Report

Days Of Repair:

Date/Time: File Return to?

☐ : Final Report

Resurvey No. of Trip:

Survey Fee

Transportation

Report Format:

Lump Sum / I.B.I. / \$

Add Fee: ☐ Site Insp. \$☐ Interview \$☐ Tech. Insp. \$☐ Weave and \$

\$ - \$

Photo

Draw

TOTAL



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC18002473/Ses3		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 07-02-2018		
		Code : LPC2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SFV 555D	Veh. Inspected	SLQ 8185R	
Policy No.	Z17VP05016610	Coverage (\$)	0.00	
Claim No.	17/18/18/VP05/020368	Excess (\$)	0.00	
Assign From		Assign Date	07/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	02/02/2018	Inspection Date	07/02/2018	
Survey held at	AUTO INSURE PTE LTD 6 MARSILING LANE S739145			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



## Auto Insure Pte. Ltd.

Blk 3, 391A Woodlands Road  
Yew Tee Industrial Estate  
Singapore (677964)  
E: [claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg)  
W: [www.autoinsure.com.sg](http://www.autoinsure.com.sg)  
T: 6368 2788 F: 6368 0081  
GST No.: 201437380M

Page No.1

### AUTOMOBILE ASSESSMENT REPORT

Our Ref: SLQ8185R  
Your Ref: SFV555D

Date: 5-Feb-18

BY EMAIL ONLY  
([claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg))

#### ATTENTION: MOTOR CLAIMS DEPT

email: [geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)

Lonpac Insurance BHD  
100 Beach Rd,  
Singapore 189702

Assessed Vehicle No : SLQ8185R  
Car Make and Model : HONDA VEZEL-1.5 HYBRID (A)  
Date of Accident : 2-Feb-18  
Date of Assessment : 5-Feb-18

We have carried out a physical assessment of SLQ8185R at our workshop Auto Insure Pte Ltd sustained damages to the REAR portion of the vehicle.

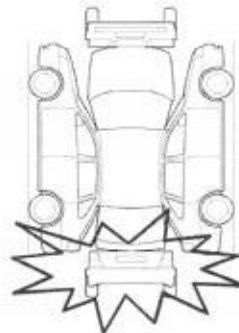
#### 4. DESCRIPTION OF DAMAGE

At the time of the inspection observed that this vehicle had sustained damages to the REAR portion of the vehicle.

Please see attached schedule for details.

Remarks: NIL

Estimated Amount : P/P  
Adjusted Amount : \$ 10,500.00  
Est. Repair Days : 7



\*\* Considering that our vehicle is less than 6 months old.  
We will not agree to any repair of parts, only replacement will be done. \*\*

Pursuant to your instruction, we have **NOT AUTHORIZED** repair.  
The assessment was conducted on a "**WITHOUT PREJUDICE**" basis.

If we are not notified of anything within 14 Days from the date hereof, this report shall be treated as correct.

#### Disclaimer:

This report is intended for the exclusive use of the addressee solely in relation to the loss of occurrence in which the assessed vehicle is involved.  
No liability or responsibility whatsoever shall be held by  
**AUTO INSURE PTE. LTD.** For any reliance on this report by any third party.

Our Ref: SLQ8185R

Your Ref: SFV555D

S/NO	QTY	DESCRIPTIONS	ASSESSED CONDITION	EST. BY WORKSHOP
<b>PARTS REPLACEMENT - LIST ITEMS</b>				
1	1	REAR BUMPER ✓ Deform.		\$ 1,326.80
2	2	REAR BUMPER SIDE RETAINERS X NN		\$ 118.00
3	1	REAR END PANEL ✓ DT		\$ 785.00
4	1	REAR END PANEL TOP GARNISH ✓ Deform.		\$ 425.00
5	1	REAR PANEL LOCK CATCH LOWER X NN		\$ 62.50
6	1	REAR FLOOR COMPARTMENT PANEL ✓ Deform.		\$ 1,265.90
7	1	REAR TAIL GATE ✓ DT		\$ 1,456.00
8	1	REAR TAIL GATE WEATHERSTRIP X NN		\$ 190.00
9	1	REAR BOOT INNER TRIMBOARD X NN		\$ 405.90
10	1	REAR BOOT LOCK UPPER ✓ JM		\$ 288.50
11	2	REAR BUMPER REFLECTOR X 1 LH CRK.		\$ 118.00
12	1	REAR LOWER FENDER LH X NN		\$ 388.70
13	1	REAR LOWER FENDER RH X NN		\$ 388.70
			SUB TOTAL	\$ 7,219.00
			LESS 20%	\$ 1,443.80
			TOTAL AMOUNT	\$ 5,775.20

S/NO	QTY	SPECIAL NETT ITEMS	ASSESSED CONDITION	EST. BY WORKSHOP
1	1	REAR REVERSE SENSOR ✓ DMG		\$ 280.00
2	1SET	REAR BUMPER CLIPS ✓ NEC		\$ 60.00
3	1	REAR LICENCE PLATE WITH HOLDER X NN		\$ 75.00
4	1	REAR END PANEL SEALANT ✓ NEC		\$ 80.00
5	1 SET	REAR FLOOR PANEL SOUND INSULATOR X NN		\$ 120.00
			SUB TOTAL	\$ 615.00
			TOTAL PARTS COST	\$ 6,390.20

Our Ref: SLQ8185R

Your Ref: SFV555D

S/NO	DESCRIPTION	EST. BY WORKSHOP
<b>LABOUR &amp; PAINTWORK</b>		
1	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS; PANEL BEAT & RESHAPE THE AFFECTED AREAS AND REPLACED THE DAMAGED PARTS AND COMPONENTS	\$ 1,000.00 900

2	TOWING CHARGE	\$	700.00	80
3	TO CONDUCT HEADLAMP FOCUS <i>nn</i>	\$	-	
4	TO REMOVE/INSTALL REAR WINDSCREEN	\$	200.00	120
5	TO DIAGNOSE ERASE FAULT MEMORY AFTER REPAIR	\$	250.00	200
6	TO REMOVE / REFIX WIRING SYSTEM AT ACCIDENT AND CHECK FOR PROPER FUNCTIONS	\$	200.00	40
7	TO REMOVE / INSTALL REAR REVERSE SENSOR	\$	200.00	30
8	TO REMOVE / INSTALL REAR BOOT MACHANISM	\$	200.00	50
9	TO REMOVE / REFIX UPHOSTERY, GARNISH AND ATTACHMENT PARTS <i>nn</i>	\$	-	
11	TO RESPRAY AND SUPPLY EXPANDABLE ITEMS & PUFFY ON PARTS REPLACED	\$	1,000.00	800
12	TO PERFORM ANTI-RUST TREATMENT ON AFFECTED AREAS	\$	150.00	50
13	TO VACUUM, WAXING & CLEAN	\$	100.00	X
14	TO PERFORM WATER SEEPAGE TEST ON REPAIRED PORTIONS	\$	100.00	30
TOTAL BEFORE GST		\$	9,890.20	
GST 7%		\$	692.31	
TOTAL (PARTS & LABOUR):		\$	10,582.51	

#### Adjustments / Recommendations

Our estimator have thoroughly inspected each and every item on the estimate against physical damage found on the vehicle and have listed the breakdown of our finding and recommendation.

Our Workshop has agreed to undertake the job at a sum of \$10,500.00 for direct settlement with the third party insurance.

Yours Faithfully,

Jason Heng  
Claims Director

Sebastian  
7/2/2015

- Part by part repair.
- Question Mark Item Photo
- Photo Before Paint.

90036121

sebastianyeang@lkkauto.com

9 days.

#### LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 17/18/18/VP05/020368  
Our ref: CC4/LPC18002473/Ses3

Date: 08.02.2018

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SLQ 8185R**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 07.02.2018 at the premises of M/s Auto Insurer Pte Ltd - (Marsiling Lane) have the following to report:-

Workshop Estimate Amount	: S\$	9,890.20
Revised Estimate Amount	: S\$	6,192.48
"Check" Items Amount	: S\$	1,161.04
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 9.0 days

Yours faithfully,

SEBASTIAN YEANG  
Licensed Appraiser

**Nivitha (LKK Auto)**

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Tuesday, 6 February 2018 1:09 PM  
**To:** assignments@lkkauto.com; Catherine Chong (LKK Auto); 'SUR' (sur@lkkauto.com)  
**Cc:** MT\_Claim\_SG; claims01@web-designers.com  
**Subject:** RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R  
**Attachments:** PRS (LONPAC)SIGNED.PDF; GIA REPORT-SLQ8185R.PDF

Hi Catherine

Please refer to the attached and arrange survey.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

*06.02.2018 @ 2.14pm  
mei Hong veh in.  
Sebastian.*

---

**From:** ERIC WOO JUN KIAT  
**Sent:** Tuesday, 6 February, 2018 1:00 PM  
**To:** claims01@web-designers.com  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R

Dear Serene,

Please note that we will be appointing LKK Auto consultants Pte Ltd to survey SLQ 8185R.

Dear Catherine,

FYA.

Thank you.

Best Regards,  
Eric Woo  
Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

---

**From:** [claims01@web-designers.com](mailto:claims01@web-designers.com) [<mailto:claims01@web-designers.com>] **On Behalf Of** AutoInsure (Claims)  
**Sent:** Monday, 5 February, 2018 4:55 PM  
**To:** GERALD POH WEE BIN  
**Subject:** PRS SLQ8185R

**WITHOUT PREJUDICE**

Hi,

Attached for your attention.



**\*\*As we are doing direct settlement with your company, please give us a list of SJE (single joint expert) to choose from.**

Thanks.

***\*Kindly note that w.e.f 21st Mar 2017, we are relocated to:***

***6 Marsiling Lane S739145***

***tel: (65) 3157 2626***

***Please mail all future correspondence to stated address.\****

Regards

Serene Lim

did: (65) 3157 2624 / 3157 2628

e: [claims01@autoinsure.com.sg](mailto:claims01@autoinsure.com.sg)

Auto Insure Pte. Ltd.

201437380M

6 Marsiling Lane S739145

t: (65) 3157 2626

f: (65) 6368 0081

w: [www.autoinsure.com.sg](http://www.autoinsure.com.sg)

g.e: [claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg)

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## **Shirley Hiew (LKK Auto)**

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Friday, 9 February 2018 9:31 AM  
**To:** llong@lonpac.com  
**Cc:** 'ericwoo@lonpac.com'; 'llong@lonpac.com'; GERALD POH WEE BIN; Vic (LKKAuto); Asher Sng (LKKAuto); Admin A  
**Subject:** RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R \*\*\* LKK REF - CC4/LPC18002473/Ses3  
**Attachments:** TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf

**Your ref: 17/18/18/VP05/020368**  
**LKK ref: CC4/LPC18002473/Ses3**

### **WITHOUT PREJUDICE**

Dear Li Li,

We refer to the above matter.

Enclosed revert of estimated cost of repair and preliminary advice in due course.

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Thursday, 8 February 2018 9:39 AM  
**To:** llong@lonpac.com  
**Cc:** 'ericwoo@lonpac.com'; 'llong@lonpac.com'; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** FW: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R \*\*\* LKK REF - CC4/LPC18002473/es3

Dear Li Li,

Thanks and received.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]  
**Sent:** Wednesday, 7 February 2018 5:36 PM  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; 'mt\_claim@lonpac.com'

Cc: 'ericwoo@lonpac.com'; 'llong@lonpac.com'; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R \*\*\* LKK REF - CC4/LPC18002473/es3

Hi Shirley

Please see our Insured's GIA report attached.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

---

**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
**Sent:** Wednesday, 7 February, 2018 4:59 PM  
**To:** 'mt\_claim@lonpac.com'  
**Cc:** 'ericwoo@lonpac.com'; 'llong@lonpac.com'; GERALD POH WEE BIN; Vic (LKKAuto); Asher Sng (LKKAuto); Admin A  
**Subject:** RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R \*\*\* LKK REF - CC4/LPC18002473/es3

**Your ref: 17/18/18/VP05/020368**  
**LKK ref: CC4/LPC18002473/es3**

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Auto Insure Pte Ltd – Marsiling Lane.

Enclosed for your perusal is:  
- TP's GIA report

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 6 February 2018 2:22 PM  
**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R

Dear Li Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ONG LI LI [<mailto:long@lonpac.com>]  
**Sent:** Tuesday, 6 February, 2018 1:09 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'SUR' ([sur@lkkauto.com](mailto:sur@lkkauto.com)) <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; [claims01@web-dezigners.com](mailto:claims01@web-dezigners.com)  
**Subject:** RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R

Hi Catherine

Please refer to the attached and arrange survey.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** ERIC WOO JUN KIAT  
**Sent:** Tuesday, 6 February, 2018 1:00 PM  
**To:** [claims01@web-dezigners.com](mailto:claims01@web-dezigners.com)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R

Dear Serene,

Please note that we will be appointing LKK Auto consultants Pte Ltd to survey SLQ 8185R.

Dear Catherine,

FYA.

Thank you.

Best Regards,  
Eric Woo  
Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

---

**From:** [claims01@web-dezigners.com](mailto:claims01@web-dezigners.com) [<mailto:claims01@web-dezigners.com>] **On Behalf Of** AutoInsure (Claims)  
**Sent:** Monday, 5 February, 2018 4:55 PM

**To:** GERALD POH WEE BIN  
**Subject:** PRS SLQ8185R

**WITHOUT PREJUDICE**

Hi,

Attached for your attention.

**\*\*As we are doing direct settlement with your company, please give us a list of SJE (single joint expert) to choose from.**

Thanks.

***\*Kindly note that w.e.f 21st Mar 2017, we are relocated to:  
6 Marsiling Lane S739145  
tel: (65) 3157 2626  
Please mail all future correspondence to stated address.\****

Regards

Serene Lim  
did: (65) 3157 2624 / 3157 2628  
e: [claims01@autoinsure.com.sg](mailto:claims01@autoinsure.com.sg)

Auto Insure Pte. Ltd.  
201437380M  
6 Marsiling Lane S739145

t: (65) 3157 2626  
f: (65) 6368 0081  
w: [www.autoinsure.com.sg](http://www.autoinsure.com.sg)  
g.e: [claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg)

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## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 12 February 2018 10:47 AM  
**To:** Shirley Hiew (LKK Auto); claims01@web-dezigners.com; claims01@web-dezigners.com  
**Cc:** Vic (LKKAuto); Admin A  
**Subject:** RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R \*\*\* LKK REF - CC4/LPC18002473/es3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 7 February 2018 5:00 PM  
**To:** claims01@web-dezigners.com; claims01@web-dezigners.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Our Ref: 17/18/18/VP05/020368 PRS SLQ8185R \*\*\* LKK REF - CC4/LPC18002473/es3

Dear Serene,

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [claims01@web-designers.com](mailto:claims01@web-designers.com) [<mailto:claims01@web-designers.com>] **On Behalf Of** AutoInsure (Claims)

**Sent:** Monday, 5 February, 2018 4:55 PM

**To:** GERALD POH WEE BIN

**Subject:** PRS SLQ8185R

**WITHOUT PREJUDICE**

Hi,

Attached for your attention.

**\*\*As we are doing direct settlement with your company, please give us a list of SJE (single joint expert) to choose from.**

Thanks.

***\*Kindly note that w.e.f 21st Mar 2017, we are relocated to:***

***6 Marsiling Lane S739145***

***tel: (65) 3157 2626***

***Please mail all future correspondence to stated address.\****

Regards

Serene Lim

did: (65) 3157 2624 / 3157 2628

e: [claims01@autoinsure.com.sg](mailto:claims01@autoinsure.com.sg)

Auto Insure Pte. Ltd.

201437380M  
6 Marsiling Lane S739145

t: (65) 3157 2626  
f: (65) 6368 0081  
w: [www.autoinsure.com.sg](http://www.autoinsure.com.sg)  
g.e: [claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg)

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC4/LPC18002473/Sea3s2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 02-11-2018	
		Code : LPC2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SFV 555D	Veh. Inspected	SLQ 8185R
Policy No.	Z17VP05016610	Coverage (\$)	0.00
Claim No.	17/18/18/VP05/020368	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	06/02/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	HONDA VEZEL	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	RU31221370	Colour	GREY
Odometer	019250	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	215/60R16	MICHELIN	6 mm
L/H Front Tyre	215/60R16	MICHELIN	6 mm
R/H Rear Tyre	215/60R16	MICHELIN	6 mm
L/H Rear Tyre	215/60R16	MICHELIN	6 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	02/02/2018	Inspection Date	07/02/2018
Survey held at	AUTO INSURE PTE LTD 6 MARSILING LANE S739145		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>9 Working Days</b>	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLQ 8185R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER	DEFORMED	1,326.80	1,326.80
2	REAR BUMPER SIDE RETAINERS	NOT NECESSARY	118.00	-
1	REAR END PANEL	DENTED	785.00	785.00
1	REAR END PANEL TOP GARNISH	DEFORMED	425.00	425.00
1	REAR PANEL LOCK CATCH LOWER	NOT NECESSARY	62.50	-
1	REAR FLOOR COMPARTMENT PANEL	DEFORMED	1,265.90	1,265.90
1	REAR TAIL GATE	DENTED	1,456.00	1,456.00
1	REAR TAIL GATE WEATHERSTRIP	NOT NECESSARY	190.00	-
1	REAR BOOT INNER TRIMBOARD	NOT NECESSARY	405.90	-
1	REAR BOOT LOCK UPPER	JAMMED	288.50	288.50
2	REAR BUMPER REFLECTOR	N/S CRACKED	118.00	59.00
1	REAR LOWER FENDER LH	NOT NECESSARY	388.70	-
1	REAR LOWER FENDER RH	NOT NECESSARY	388.70	-
	LESS 20% DISCOUNT		-1,443.80	-1,121.24
			5,775.20	4,484.96
<b>SPECIAL NETT ITEMS</b>				
1	REAR REVERSE SENSOR (SN)	DAMAGED	280.00	200.00
1	SET REAR BUMPER CLIPS (SN)	NECESSARY	60.00	30.00
1	REAR LICENCE PLATE WITH HOLDER (SN)	NOT NECESSARY	75.00	75.00
1	REAR END PANEL SEALANT (SN)	NECESSARY	80.00	50.00
1	SET REAR FLOOR PANEL SOUND INSULATOR (SN)	NOT NECESSARY	120.00	-
			615.00	355.00
<b>LABOUR</b>				
	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS; PANEL BEAT & RESHAPE THE AFFECTED AREAS AND REPLACED THE DAMAGED PARTS AND COMPONENTS.		1,000.00	900.00
	TOWING CHARGE.		100.00	80.00
	TO CONDUCT HEADLAMP FOCUS. (NPA)	NOT NECESSARY	-	-
	TO REMOVE / INSTALL REAR WINDSCREEN.		200.00	120.00
	TO DIAGNOSE ERASE FAULT MEMORY AFTER REPAIR.		250.00	200.00

Report Ref No. CC4/LPC18002473/Sea3s2



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE / REFIX WIRING SYSTEM AT ACCIDENT AND CHECK FOR PROPER FUNCTIONS.	NOT NECESSARY	200.00	40.00
	TO REMOVE / INSTALL REAR REVERSE SENSOR.		200.00	30.00
	TO REMOVE / INSTALL REAR BOOT MECHANISM.		200.00	50.00
	TO REMOVE / REFIX UPHOLSTERY, GARNISH AND ATTACHMENT PARTS. (NPA)		-	-
	TO RESPRAY AND SUPPLY EXPANDABLE ITEMS & PUFFY ON PARTS REPLACED.	NOT NECESSARY	1,000.00	800.00
	TO PERFORM ANTI-RUST TREATMENT ON AFFECTED AREAS.		150.00	50.00
	TO VACUUM, WAXING & CLEAN.		100.00	-
	TO PERFORM WATER SEEPAGE TEST ON REPAIRED PORTIONS.		100.00	30.00
			3,500.00	2,300.00
GRAND TOTAL			9,890.20	7,139.96
RECOMMENDED COST OF REPAIRS				7,139.96

Report Ref No. CC4/LPC18002473/Sea3s2

YEANG WAI KEEN

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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