2.703/2001 E.SS. REC. BY:		REF: (3	081 m 2A\	0F4C0	AVD	ial Instruction	1.	
Surveyor:	Adrum	A 0.0	TO A LA STORTE	(A) 80°	\			
From (Person	o Cynthia W	<u>)hof</u>	<b>Ps</b>	M	D	ate/Time:	16122018	9.554
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OD ATTY W	S†TP RES / OD I	RES / EVA / INV	LIMVICS					
To Inspect Ve	chicle No:	<u> 51)U -</u>	19187		Insured: _	<u> </u>	D 4944X	<u> </u>
at Workshop	m/s	<u> </u>	Solution		Tel:	62113		·
				he 4	#107-(BB			
Policy No:				Claim No:	_ SS MU	(i)8	1114	
Sum Insured:				Excess:				
Make of Veh: (Client's Record							D3 D2 DVB	
CA / REV	REP. / REV 24	-¢ω·sπH				H.O.D. End	orsement:	
Date/Time:	OPD 2018 120	m Person Co	ontacted:	ns wong	<u> </u>	hicle (N)	OUT	
Date/Time	Action/Instruction	on(V)	stimate		<del></del>	· ·		<del></del> -
	SDU 7598Y	- X						·· <del>·</del> ···
	SAD LATTA	- Mrs /AXA	11010233	/Hinido	ļ		DUA: JSUB	<u> </u>
9218	. 0							
	1	Cynthia pe	inding wo	orkshop	, est bu	y sma	RT Claim	^
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OD (P) WS TTP RES / OD RES / EVA / INV	1 My	. Prus	k Fraderon			
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nsured		Eng No		4	4	
Policy No.		0 \6	MNTBE	3AL33Z00	55076	
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repair at the time of inspection.		TOYO!Y	OKO or			
Balt of Market Value.		Ereni	,	<u>Rear</u>	/.	
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G.A == Seen - Consistent		L Bai.	06	- LBal.		
Est Repairs days Rest		00#			- 07/02/18	g @ 15>
Lum Sum.	: Yes or No	Surveyine:		MG Solution		
CA / REV / REP. / 24 HRS		Desict De:  }	mages Fr. ( Cas	ህ O/S / N/S / ሀ/ር	7 Rooftop 11	
Date Person Contacted	Venicie (N / OUT	The Inc	O I Obagola frama	Body Structure	ili. Ig#artan a to	2013/07
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Reference No.: CS ASM 1800 >470 AVD
Policy Type: OD / TP / TP RES / TL / EVA

**Typist** 

<u>in</u> (	): Case handler to make sure all Inform	<u>Y-Date</u>	N-Date	Y-Date	N-Date
Office C	Assign Form Reference No.	~			
	Customer Code				
<u>C</u>					
N_	Assign From	~			
<u>c</u>	Assign Date	~			
<u> </u>	Veh No (Inspected)	~			
C	Veh No (Insured)				
<u>C</u>	D.O.A				<u> </u>
С	Policy No	~			
<u></u>	Claim No				
С	Insurance Authorisation (CA /REV/REP)	-			
<b>C</b>	Report Type				
С	Weekend Charges		+		
N	Survey held at/Repairer		† 1		
C	Excess		<b></b>		
rveye	or ( ): Case handler to make sure	the surveryor o	ompleted al	II required	intorma
	nment Form		<del></del>		
C	Vehicle No	<u>~</u>			<u> </u>
C	Regn Month/Year				<del>  </del>
	Vehicle Type	~			<del> </del>
	Make & Model				
<u>N</u> _	Engine Capacity. (C.C)	~			<b></b>
<u>C</u>	Colour	7			·
_ <u>N</u> _		~			<u> </u>
С	Odometer. (Sp.Reading)				
<u>C</u>	Chassis No	~			
N	General Condition	~			
N	Steering				
N	Brake				
N	Modification (Modi)				
<u>C</u>	Tyre Size		+ 1		
N	Tyre Make				
С	Tyre Balance				
С	Date of Inspection			┧ ├───	<del>                                     </del>
N	Survey held			1	_
N	Des.of Damages	<i>J</i>		J L	_1
2) Svst	em - (Views/Merimen)			,	
-, <del>-, -, -, -</del> , -, -, -, -, -, -, -, -, -, -, -, -, -,	Damaged Vehicle Photographs Uploaded			J L	
	rkshop Estimate/Assignment Form  ALL Parts condition	~			
N	Market Value for OD cases				
<u> </u>		<del> </del>		] [	
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)	7		1	
C	Days of repair			1	
<u>C</u>	Finalised Amount Re-inspection Cases to Finalize within 5 Days			1	
С					
_					
_	tem - (Views/Merimen) Resurvey photo Uploaded	V		_l	

Date

\*C: Critical \*N: Non-Critical

Case Handler



# **LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Internation					
AXA INSURANCE PT	ELTD	Ref:	CS/ASM18002470	/Avb		
8 SHENTON WAY #24	I-01					
AXA TOWERSINGAP		Date :	07-02-2018			
		Code:	ASM			
	Policy Particulars	:- THIRI	PARTY CLAIM	CONTRACTOR		
Insured Veh.	SGD 4944X	Veh. In	spected	SDU 7898Y		
Policy No.		Covera	age (\$)	0.00		
Claim No.	S8M008G2	Exces	s (\$)	0.00		
Assign From	SMART CLAIM (CYNTHIA LOH)	Assign	Date	06/02/2018		
	Vehicle Partic	ulars &	Condition			
Make & Model		c.c		0		
Engine No.	HIDDEN	Year o	f Reg.			
Chassis No.		Colour				
Odometer -		Steering				
Brakes		Modification				
General	<u></u>					
3 en est.	Condition	ons of T	yrės"			
	Size	Make		Balance		
R/H Front Tyre				mm		
L/H Front Tyre				mm		
R/H Rear Tyre			<del></del>	mm		
L/H Rear Tyre				mm		
	<b>√</b> Description	n of Da	mages	in a service of the constitution of the consti		
	ผลง ค นายGeneral	wl				
Accident Date	03/02/2018	A CONTRACTOR OF THE PERSON NAMED IN	ation	07/02/2018		
Survey held at	MG SOLUTION PTE LTD	IIIspec	tion Date	07/02/2010		
Survey neid at	23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933					
5a.	, Re	marks				
A)THE INSPECTION	ON WAS CONDUCTED ON A"WIT	HOUT P	REJUDICE" BASIS.			
B)IN ACCORDANG	DE TO YOUR INSTRUCTIONS, W	E HAVE	NOT AUTHORISED	REPAIRS.		



# **IA SUBMITTED SDU 7898Y**

Type

**Q** Question

Message

Dear Sir/Madam, Please be informed that IA submitted. Thanks Veron Chen

Reply

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408935 TEL : (065) 62563561 FAX : (065) 62564315

# **Immediate Advice**

To: AXA Insurance Pte Ltd

# Survey details

Date of loss	3/2/2018	
Date of appointment	6/2/2018	
Date of survey	7/2/2018 @1.52PM	
Location of survey	MG SOLUTION PTE LTD	

# Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SDU 7898Y
Make and Model	NISSAN TEANA
Date of registration	30/10/2015
Excess	
Market Value	
Parf Rebate	
Nett Loss	

## Repair details

1 11 1 E 11 1		011 FC		
Initial Estimate	1210	.011.56		

#### Proposed/Revised repair cost:

Revised Estimate Amount	\$4,688.55	
"Check items (Estimated)		
Total Repair (Estimated)	\$4,688.55	
Lump Sum(Estimated)	\$3,700.00	

Number of a	lays of repair	5 days (est)	
JINGHIDEL OF	ia ya vi icpuli	12 0032 (021)	

#### Remarks:

The vehicle sustai	ned damage:	s at the rear	portion.	
Damages Consiste	ent			

Menu

# LKK AUTO CONSULTANTS PTE LTD (TP) ▼



# **Service Request Details**

Claim

58M008G2

Reference

None 🥒

Loss Date

February 3, 2018

Request Date

February 6, 2018

Due Date

June 29, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Standard workshop survey

## **Actions**

**Next Step** 

Finish the work

Complete Work More ▼

## Vehicle Information

Incident Vehicle Registration # SDU7898Y

Make

**TPVD NISSAN** 

\_\_\_\_

# Service Address

, , ,

# Primary Contact/Insured

TAN YEW CHUAN 4C ST. GEORGE'S LANE, #14-157, 322004, Singapore 98243310 JACKTANYC@YAHOO.COM.SG

# Claim Handler

LOH Cynthia 6568804843 cynthia.loh@axa.com.sg

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes	

New Message

#### SINGAPORE ACCIDENT STATEMENT

#### **IMPORTANT NOTICE**

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any witful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT
***************************************	<u>.</u>

 Date Of Report
 05/02/2018 16:28

 Date Of Accident
 03/02/2018 18:25

Exact Location Of Accident PAYA LEBAR RD TOWARDS PIE BF GEYLANG EAST CENTRAL

Country/State of Loss SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number SDU7898Y

Insured/Policyholder

Name Of Registered Owner TAY YEOW CHAI

NRIC No S1408620Z Email Address NOEMAIL

Mobile Phone No (LOCAL) +65-94517639

Alternative Phone No OFFICE-88888888

Vehicle Particulars

Manufacturer NISSAN

Model TEANA-2.0 CVT (A)

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

**Insurance Company** 

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 5093875574

Cover Note Number

**Driver** 

Name of Driver TAY YEOW CHAI

NRIC No S1408620Z
Date Of Birth 04/04/1960
Occupation INDOOR
Date Of Driving Pass 01/07/1977

Driving Experience 40 YEARS AND 7 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-94517639

Fax Number

Contact Number OFFICE-88888888

EMail Address NOEMAIL

507 SEMBAWANG ROAD Address

#02-55

Postcode 757709

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured **OWNER** 

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

#### **General Information of the Accident**

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions **CLEAR** Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

Passenger 1

NAME: : JOEL

GENDER: : MALE

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### **Circumstances of Accident**

ON 03/02/2018 AT ABOUT 1826HRS AT ALONG PAYA LEBAR ROAD TOWARDS PIE BEFORE GEYLANG EAST CENTRAL. I WAS TRAVELLING ON THE LANE 3 AND WHEN MY FRONT VEHICLE SLOW DOWN AND STOP DUE TO HEAVY TRAFFIC HENCE I FOLLOW SUIT. SUDDENLY I HEARD A LOUD BANG FROM BEHIND AND WHEN I ALIGHTED, I REALISED THAT IT WAS VEHICLE (B) WHO HIT ONTO MY REAR PORTION OF MY VEHICLE (A) CAUSING DAMAGES TO MY VEHICLE. I HAVE ONE PASSENGER INSIDE MY VEHICLE. (A) SDU 7898Y (B) SGD 4944X

#### Attachment(s)

Are accident photos available for attachment? YE\$ Was there any video captured by Car Camera? NO Was there any audio recorded? NO

## **DETAILS OF OTHER VEHICLE PROPERTY 1**

SGD4944X Vehicle Registration Number

Vehicle Make/Model/Colour

**Details Of Properties** 

PRIVATE CAR Vehicle Category

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

#### Sketch Plan Pg. 1

#### SKETCH PLAN

#### MPORTANT NOTICE

- Please report <u>correctly</u> the details of the assident to speed up the claims process.
- This form must be sompleted by the Collegibolder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to regudiate pality liability.
- 4. The issue and asseptance of this form by incurance companies is not an admission of policy liability on the part of the insurance
- L. Any fairs reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Contralectablished by the Coneral insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurans, you hareby consent to the archiving of this report at the centre and to cupies of the report being made available afareseig.
- 3. Consent under the Personal Data Protection Act (POPA)

t understand, acknowledge, ugrce and consent that:

- (a) May insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law fams, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (f) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the daims;
  - (it) investigating the accident and/or my daims:
  - (iii) carrying out end/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the enternal cover of envelopes/mail packages); and/or
  - (v) complying with applicable low in administering, processing, handling and/or dealing with my claims.(collectively the
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' (swyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- my Personal Indernation may/can be disclosed by any of the insurers and/or GLA to their third party service providers on agents (including their lawyerry aw firms), which may be sited outside of Singepord, for one or more of the above furnaces
- my Personal information will also be collected and used to compile claims bistory for the purpose of fixed deternion, Investigation and management in present and all future dains.
- (e) the information so collected under (a) above may be shared / discloseds
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing freud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Followsicers Signature

Date & Time:

Driver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Control Personnel's Signature

Name: NRIC/FIN No.

# Sketch Plan Pg. 2

SKETCH PLAN	Aug Stop	
	(A (D)	
Pour	or Rd towords PIE	
E Ga. VEOC	or 100 Towords FAE	
DESCRIBE CIRCUMSTANCE	ES OF THE ACCIDENT	
on 03/02/2011	8 at about 1826 hrs.	at along Paya Lebor
F		9 -
Road towards	PIE before Geylang	East Central. I was
1		hen my front vehicle
<b>†</b>		
slow down	and stop due to hea	zvy traffic hence I
	. Suddenly I heard	
behind and	when I alighted, I r	ealised that it was
	who hit outs my Re	
		J
vohide (A)	causing damages f	o my vehide. I
have one p	owenger inside my	vehide,
	(A) SAU	7878 Y
	(B) SGD	4944 X
DEC CONTION		
DECLARATION //We deciate the foregoing par	ticulars are true in every respect.	
× &~		1 com la
Policyholder's Signature Date & Tunos	Oriver's Signature (If driver is not the policyholder) Date & Time:	Reporting Centre Personnel's Signature Name: WRIC/FIN No.;

# MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

Email: mg3solution@gmail.com

Ιтο

: AXA INSURANCE

DATE

: 06/02/2018

ATTENTION

: MOTOR CLAIMS DEPT

JOB TYPE : T/P CLAIM

ESTIMATE REPORT

VEHICLE DETAILS

VEHICLE NO

: SDU7898Y

MODEL

: NISSAN TEANA 2.5

Veron.

CHASSIS NO

MN7BBAC33Z0005076.

ACCIDENT DETAILS

DATE: 3-Feb-18

TIME : 18:25HRS

THIRD PARTY REQUESTOR / CONTACT :

JACK LI

**CLAIM DETAIL: PARTS** 

S/N	DESCRIPTION		UNIT LIST PRICE		T	OTAL LIST PRICE	
1	BOOTLID Fented	1	\$	1,420.00	\$\$	420.00	1080,40
2	REAR BUMPER TELES	1	\$	1,250.00	\$	1,250.00	682.70.
3	REAR BUMPER BRACKET MIN	2	\$	124.60	\$	249.20	#
4	REAR END PANEL TYLE	1	\$	710.00	\$	710.00	ak .
5	REAR END PANEL TOP GARNISH	1	\$	222.60	\$	222.60	

1985.70

1389.55

TOTAL PRICE

\$ 3,851.80

LESS 30%

\$ 1,155.54

SUB TOTAL PRICE

2,696.26

X

**CLAIM DETAIL: PARTS** 

S/N	DESCRIPTION		DESCRIPTION QTY UNIT LIST PRICE		TOTAL LIST PRICE	
1	BOOT LID LOGO	1	\$	53.20	\$	53.20
2	BOOT LID EMBLEM 'TEANA'	1	\$	75.10	\$	75.10
3	BOOT LID EMBLEM '2.0 XL'	1	\$	65.20	\$	65.20
4	BOOT LID EMBLEM 'XTRONIC CVT'	1	\$	65.20	\$	65.20
5	BOOT LID TOP LOCK Dange	1	\$	147.90	\$	147.90
6	BOOT LID LOWER LOCK THE NEW	1	\$	50.60	\$	50.60

		T					h/"
7	BOOT LID DETECTOR	1	\$	384.90	\$	384.90	
8	BOOT LID WEATHER STRIP HER	1	\$	166.30	\$	166.30	*
9	REAR BUMPER SIDE RETAINER 🐠	2	\$	55.60	\$	111.20	/
10	REAR BUMPER SPONGE CMCd	1	\$	195.00	\$	195.00	e y
11	TAIL LAMP RH conced	2	\$	590.00	\$	1 <u>.180.00</u> -	4-590 ys
12	REVERSE SENSOR 272 Pieus.	4	\$	255.60	\$	1, <del>022.40</del>	- <del>5011-</del> 2
	2018.4						5/12
	1888.36	TOTAL	_ PRIC	E	\$	3,517.00	
	1000 > 0	LECC	400/		Φ	254.70	

LESS 10%

351.70 SUB TOTAL PRICE 3,165.30

S/N	DESCRIPTION	QTY	UN	T S/NETT	тот	AL S/NETT	
1	REAR NUMBER PLATE ~~~	1	\$	50.00	\$	50.00	4
2	BOOT LID SEALANT , MOR MA	1	\$	100.00	\$	100.00	-0
3	REAR BUMPER CLIP(SET)	1	\$	20.00	\$	20.00	/
4	TAIL LAMP CLIP(SET)	1	\$	20.00	\$	20.00	+
5	REAR END PANEL TOP GARNISH CLIPS(SET)	1	\$	20.00	\$	<del>-20.00</del>	7
6	REAR END PANEL SEALANT MA	1	\$	150.00	\$	150.00	ᆤ

30 TOTAL \$ 360.00

# **CLAIM DETAILS: LABOUR AND SPRAY PAINTING**

1	PANEL BEATING, REMOVAL AND REPLACING PARTS	\$ 1,400.00	60 s.	
2	TO SPRAY PAINT AFFECTED AREA	\$ 1,400.00	603	
3	TUFF COAT	\$ 250,00	45 %.	
4	WIRING CHECK	\$ 120.00	- 3)	
5	REMOVE AND REFIX CUSHION SEAT/ UPHOLSTRY AND ROOF LINNING TO FACILITATE REPAIR	\$ 180.00	^ <b>4</b> 3	
6	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	\$ 80.00	· 50	
7	TRANFER BOOTLID MECHANISM	\$ 80.00	60	
8	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS,RESET MEMORIES TO SPECIFICATION ETC.	\$ 280.00	X	

TOTAL

\$3,790.00

1380

TOTAL PARTS COST : \$ 6,221.56 TOTAL LABOUR COST: \$ 3,790.00 TOTAL REPAIR COST : \$ 10,011.56

#### **APPROVED DETAILS**

**EXCESS** 

NO. OF WORKING DAYS :

RE-SURVEY

PART BY PART OR LUMP SUM :

DATE & TIME OF SURVEY

SURVEYED BY

CONTACT NUMBER

FAX NUMBER

Adrian Ly total: 468855 Us 07/02/18. Hs: 3.716.

# LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed.
- Supplementary tem(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date: