

INSURANCE

INS. CASE OWNER:

Hai Chuan

CC 6 / LCR18002466 / 0853

LKK:

IDAC:

Surveyor:

Marcus

DOI:

07/02/18

Date / Time:

07/02/18

Registered in Merimen:

07/02/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLK 32365

Claim No.:

53812238959

Name of Insured:

LCK

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

12/2/17

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT ☒ / NO

Insured Liability:

% Final ? Yes / No

SLK 89541



INSRS:

WSP: Pegasus

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting 1st:

Non-Reporting 2nd:

Non-Reporting 3rd:

Notification 1st (if non-pickup):

Call Of:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup):

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice: RATE

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 880

( 2 days) Reduction:

40 %

Email

Call

FINAL SETTLEMENT

Date/Time: 19.12.19

Confirm with: PPT

Email

Call

Final Liability:

100%

%

60

(Agreed / Assessed) BOLA S/N No.:

Repair Cost:

SS 880

SS 545.10

Loss of Rental (LOR):

SS -

( days)

Loss of Use (LOU):

SS 130.10

(S 100 x 2 days)

Loss of Income (LOI):

SS -

(S x days)

LOR only ☐ LOU only ☒

LOR + LOU

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search:

SS 7.49

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost:

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

4320

Total:

SS 613.19

Global Sum SS: 750

FINAL PAYMENT

Date/Time: 19.12.19

Confirm with: PPT

Email

Call

Payee 1:

SS 750.00

Name 1:

PEGASUS ENGINEERING & TRADING PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT



# PEGASUS ENGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO : 201101753C

## Quotation

22/01/18 @ 1030 hrs  
svy only

<b>From :</b>  <b>PEGASUS ENGINEERING &amp; TRADING PTE LTD</b> C/O 51 DEFU LANE 10 539216  Officer in Charge : ALVIN LOW WAI LUN Tel : Email :
---

<b>Customer :</b>  <b>GRAB RENTALS PTE LTD</b> 18 SIN MING LANE #01-08 MIDVIEW CITY SINGAPORE 573960  Attn : Tel : Fax :
---

Quotation No : QO18/01-1158	Quotation Date : 20/01/2018	Terms : 30 DAYS
Vehicle No : SLL8854U	Chassis No : MHFB29F3502007320	Third Party Insurer :
Model : VIOS	Date of Accident :	
rks : TP INSURER: AIG, INSURED'S VEHICLE NO: SLK3236S, DATE OF ACCIDENT: 12.12.2017		

ITEM	DESCRIPTION	QTY	UNIT PRICE	AMOUNT (SGD)
1	FRONT BUMPER <i>DD</i>	1	427.9000	427.90
2	FRONT BUMPER CLIPS <i>neu</i>	6	4.3000	25.80
3	FRONT BUMPER SIDE RETAINER <i>1-1</i>	2	65.4000	130.80 <i>X</i>
4	FRONT BUMPER GRILLE <i>7.1.1</i>	1	276.2000	276.20
5	FRONT BUMPER CHROME GARNISH <i>neu</i>	2	66.8000	133.60
6	FRONT BUMPER UNDER COVER/SPLASHIELD <i>H 1</i>	1	209.1000	209.10 <i>A</i>
7	LESS 25% ITEM (1-6)	1	-300.8500	-300.85
8	TO CHECK ELECTRICAL LIGHTING CONCERNED	1	40.0000	40.00 <i>20</i>
9	PANEL BEATING, KNOCKING AND STRAIGHTEN THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME	1	300.0000	300.00 <i>200</i>
10	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	1	380.0000	380.00 <i>200</i>

*not Allowed*  
*2 hrs*  
*1/5 @ 850/2 vol.*  
*2 dy.*  
*7/2/18*  
*the photo Attached*

863.50  
 647.62  
 1067.62  
 894.09

Sub Total	1,622.55
GST(7.00%)	113.58
<b>Total (SGD)</b>	<b>1,736.13</b>

Please conduct the survey at  
 Pegasus Engineering @ Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/LCR18002466/Ujs3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 07-02-2018		
		Code : LCR		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLK 3236S	Veh. Inspected	SLL 8854U	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	07/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	12/12/2017	Inspection Date	07/02/2018	
Survey held at	PEGASUS ENGINEERING & TRADING PTE LTD 51 DEFU LANE 10 SINGAPORE 539216			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

## Enquire PARF/COE Rebate for Registered Vehicle

## Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 7200G

## Vehicle Details

Vehicle No.: SLL8854U

Vehicle to be Exported: Yes

Intended De-registration Date: 20 Jan 2018

Vehicle Make: TOYOTA

Vehicle Model: VIOS 1.5ECVT

Primary Colour: Silver

Manufacturing Year: 2017

Engine No.: 2NRX129433

Chassis No.: MHFB29F3502007320

Maximum Power Output: 79.0 kW (105 bhp)

Open Market Value: \$12,946.00

Original Registration Date: 15 Mar 2017

First Registration Date: 15 Mar 2017

Transfer Count: 0

Actual ARF Paid: \$7,946.00

## Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 14 Mar 2027

PARF Rebate Amount: \$5,959.00

## Intended COE Rebate Details

COE Expiry Date: 14 Mar 2027

COE Category: A - Car up to 1600cc &amp; 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$50,889.00

COE Rebate Amount: \$40,711.00

**Total Rebate Amount: \$46,670.00**

The information contained herein is correct as at 20 Jan 2018

OK

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	7200G
Vehicle Details	
Vehicle No.:	SLL8854U
Vehicle to be Exported:	No
Intended De-registration Date:	07 Feb 2018
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS 1.5E CVT
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	2NRX129433
Chassis No.:	MHFB29F3502007320
Maximum Power Output:	79.0 kW (105 bhp)
Open Market Value:	\$12,946.00
Original Registration Date:	15 Mar 2017
First Registration Date:	15 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$7,946.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Mar 2027
PARF Rebate Amount:	\$5,959.00
Intended COE Rebate Details	
COE Expiry Date:	14 Mar 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,889.00
COE Rebate Amount:	\$46,319.00
<b>Total Rebate Amount:</b>	<b>\$52,278.00</b>

The information contained herein is correct as at 07 Feb 2018

# PEGASUS ENGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO : 201101753C

## Quotation

02/02/18 @ 1030hrs  
svy only

**From :**  
PEGASUS ENGINEERING & TRADING PTE LTD  
C/O 51 DEFU LANE 10  
539216  
Officer in Charge : ALVIN LOW WAI LUN  
Tel :  
Email :

**Customer :**  
GRAB RENTALS PTE LTD  
18 SIN MING LANE  
#01-08 MIDVIEW CITY  
SINGAPORE 573960  
Attn :  
Tel :  
Fax :

Quotation No : QO18/01-1158	Quotation Date : 20/01/2018	Terms : 30 DAYS
Vehicle No : SLL8854U	Chassis No : MHFB29F3502007320	Third Party Insurer :
Model : VIOS	Date of Accident :	
Remarks : TP INSURER: AIG, INSURED'S VEHICLE NO: SLK3236S, DATE OF ACCIDENT: 12.12.2017		

ITEM	DESCRIPTION	QTY	UNIT PRICE	AMOUNT (SGD)
1	FRONT BUMPER <i>DD</i>	1	427.9000	427.90
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3	FRONT BUMPER SIDE RETAINER <i>1-1</i>	2	65.4000	130.80
4	FRONT BUMPER GRILLE <i>7.1-1</i>	1	276.2000	276.20
5	FRONT BUMPER CHROME GARNISH <i>neu</i>	2	66.8000	133.60
6	FRONT BUMPER UNDER COVER/SPLASHIELD <i>1-1</i>	1	209.1000	209.10
7	LESS 25% ITEM (1-6)	1	-300.8500	-300.85
8	TO CHECK ELECTRICAL LIGHTING CONCERNED	1	40.0000	40.00
9	PANEL BEATING, KNOCKING AND STRAIGHTEN THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME	1	300.0000	300.00
10	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	1	380.0000	380.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

*not Allowed*  
*LKK*  
*1/5*  
*2dy*  
*7/2/18*  
*the photo Attached*

Sub Total 1,622.55  
GST(7.00%) 113.58  
Total (SGD) 1,736.13

Please conduct the survey at  
Pegasus Engineering @ Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216



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**From:** Yohanes Tan

**Sent:** Monday, 15 October 2018 11:10 AM

**To:** Leslie JL TAN (SPF)

**Subject:** Re: Enquiry and confirmation on being a witness: TP/IP/67153/2017

Dear Ms Tan,

The accident happened long ago and these details are what I could still recall by using Google Street view.

- My friend and I were ordered a Grab car and boarded it on Kim Yam Rd.
- Not long after the driver turned right to Tong Watt Rd and there we stopped in front of The Wharf Residences where the accident took place.
- The female driver seem to had the intention to turn into the condo but then reverse back.
- That was when the rear of her car bang into our Grab vehicle.
- Instead of coming out of the vehicle and discuss the matter with the Grab driver, the female driver then drove into the condo.
- The Grab driver alight and went to talk to the security guard while we were waiting inside the Grab vehicle and not long after the female driver drove out of the condo passed the security gate.
- The female driver then drove towards Mohamed Sultan Rd and turned right into Kim Yam Rd and then turned right again to Tong Watt Rd where the accident took place.



- There I thought she would stop and settle the accident matter but to my surprised she just drove off towards Mohamed Sultan Rd again move off.
- Then our grab driver had no choice but to let go of the pursuit as we are still in the vehicle and drive us to our destination.

My friend and I were both NOT related or known any of the parties involved in the accident.

I would hope not to testify as a witness in the court but I am still willing to assist on the investigation as the female driver was irresponsible throughout the whole accident.

Thank you.

Yohanes Tan

---

From: Leslie JL TAN (SPF)

Sent: Monday, October 15, 2018 2:08 AM

To:

Subject: Enquiry and confirmation on being a witness: TP/IP/67153/2017

Dear Mr Tan,

We spoke. I am SSSgt Leslie Tan, the investigation officer assigned to the report vide TP/IP/67153/2017, a hit and run accident between a Grab car SLL8854U and another car SLK3236S on 12/12/2017 at about 11.15am along Tong Watt Road.

2 I note that you were a passenger of the Grab car SLL8854U and you have provided your contact number to the driver Mr Arul Aaron informing him that you witnessed the accident. May I know more facts about the accident (e.g.: Where were you when the accident happened, what you saw, any description of the driver and etc) and if you are related or known to any of the parties involved in the accident please.

3 May I also confirm if you are willing to testify as a witness should the case be brought up in Court. If so, may I have your NRIC number for record and verification

## Asher Sng (LKKAUTO)

---

**From:** Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>  
**Sent:** Wednesday, 18 December 2019 2:03 PM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** RE: TP / 5381227889SG ; Accident involving SLL8854U (Grab) & SLK3236S (AIG) on 12.12.2017

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Asher,

Please proceed to settle the claim as suggested.

Regards,

Ng Hai Chuan  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel + (65) 6419 1994

[Hai-Chuan.Ng@aig.com](mailto:Hai-Chuan.Ng@aig.com) | [www.aig.sg](http://www.aig.sg)

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---

**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Wednesday, November 27, 2019 10:13 AM  
**To:** Ng, Hai-Chuan  
**Subject:** [EXTERNAL] RE: TP / 5381227889SG ; Accident involving SLL8854U (Grab) & SLK3236S (AIG) on 12.12.2017

This message is from an external sender; be cautious with links and attachments.

Hi Hai Chuan,

Any update on the status, third party is chasing for settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



---

**From:** Asher Sng (LKKAuto)

**Sent:** Wednesday, 16 October 2019 4:19 PM

**To:** 'Ng, Hai-Chuan' <[Hai-Chuan.Ng@aig.com](mailto:Hai-Chuan.Ng@aig.com)>

**Subject:** RE: TP / 5381227889SG ; Accident involving SLL8854U (Grab) & SLK3236S (AIG) on 12.12.2017

Hi Hai Chuan,

Any update on the status, third party is chasing for settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ng, Hai-Chuan <[Hai-Chuan.Ng@aig.com](mailto:Hai-Chuan.Ng@aig.com)>

**Sent:** Monday, 23 September 2019 5:19 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: TP / 5381227889SG ; Accident involving SLL8854U (Grab) & SLK3236S (AIG) on 12.12.2017

Dear Asher,

Will give you the mandate once we receive response from LCR on your proposal.

Regards,

Ng Hai Chuan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994

[Hai-Chuan.Ng@aig.com](mailto:Hai-Chuan.Ng@aig.com) | [www.aig.sg](http://www.aig.sg)

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---

**From:** Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]

**Sent:** Friday, September 20, 2019 2:44 PM

**To:** Ng, Hai-Chuan

**Subject:** [EXTERNAL] RE: TP / 5381227889SG ; Accident involving SLL8854U (Grab) & SLK3236S (AIG) on 12.12.2017

This message is from an external sender; be cautious with links and attachments.

Hi Hai Chuan,

We refer to the above matter.

Repairer inform that there is no PIR till date.

Third party repairer willing to accept global sum of \$750 all in (60%) for amiable settlement.

Kindly let us have your instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashereng@lkkauto.com](mailto:ashereng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Asher Sng (LKKAuto)

**Sent:** Tuesday, 6 August 2019 12:48 PM

**To:** Ng, Hai-Chuan <[Hai-Chuan.Ng@aig.com](mailto:Hai-Chuan.Ng@aig.com)>

**Subject:** RE: TP / 53812278895G ; Accident involving SLL8854U (Grab) & SLK3236S (AIG) on 12.12.2017

Hi Hai Chuan,

We refer to the email below.

We have confirmed again with third party so far still no PIR.

Based on the damaged to third party vehicle more likely cause by the front right tyre when insured doing the reversing.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashereng@lkkauto.com](mailto:ashereng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ng, Hai-Chuan <[Hai-Chuan.Ng@aig.com](mailto:Hai-Chuan.Ng@aig.com)>

**Sent:** Wednesday, 31 July 2019 11:32 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** FW: TP / 53812278895G ; Accident involving SLL8854U (Grab) & SLK3236S (AIG) on 12.12.2017

Dear Asher,

We spoke this matter few days ago.

Apart from obtaining the PIR from TP repairer, please also advise which part of insured vehicle caused the dent to the third party vehicle.

Thank you.

Regards,

Ng Hai Chuan  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994

[Hai-Chuan.Ng@aig.com](mailto:Hai-Chuan.Ng@aig.com) | [www.aig.sg](http://www.aig.sg)

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---

**From:** Ng, Hai-Chuan  
**Sent:** Saturday, March 23, 2019 1:44 PM  
**To:** 'Joy Irene (LKKAUTO)'  
**Cc:** 'Admin A'; 'CS A Team'  
**Subject:** RE: TP / 5381227889SG ; Accident involving SLL8854U (Grab) & SLK3236S (AIG) on 12.12.2017

Hi Joy,

Any update for this matter?

Regards,

Ng Hai Chuan  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994

[Hai-Chuan.Ng@aig.com](mailto:Hai-Chuan.Ng@aig.com) | [www.aig.sg](http://www.aig.sg)

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---

**From:** Ng, Hai-Chuan  
**Sent:** Monday, February 25, 2019 4:16 PM  
**To:** 'Joy Irene (LKKAUTO)'  
**Cc:** 'Admin A'; 'CS A Team'  
**Subject:** RE: TP / 5381227889SG ; Accident involving SLL8854U (Grab) & SLK3236S (AIG) on 12.12.2017

Hi Joy,

Please also advise us if the damage to TP vehicle is consistent with the incident/accident.

Thank you.

Regards,

**Ng Hai Chuan**  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994

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**From:** Ng, Hai-Chuan  
**Sent:** Monday, February 11, 2019 8:34 AM  
**To:** Joy Irene (LKKAUTO)  
**Cc:** Admin A; CS A Team  
**Subject:** RE: TP / 5381227889SG ; Accident involving SLL8854U (Grab) & SLK3236S (AIG) on 12.12.2017

Hi Joy,

Please obtain PIR first.

Regards,

**Ng Hai Chuan**

**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994

[Hai-Chuan.Ng@aig.com](mailto:Hai-Chuan.Ng@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Joy Irene (LKKAUTO) [<mailto:JoyIrene@lkkauto.com>]

**Sent:** Friday, December 07, 2018 7:52 PM

**To:** Ng, Hai-Chuan

**Cc:** Admin A; CS A Team

**Subject:** TP / 5381227889SG ; Accident involving SLL8854U (Grab) & SLK3236S (AIG) on 12.12.2017

Dear Hai Chuan,

LCR driver denied contact and damage with TP vehicle.

Attached document is a copy of witness statement from TP M/s Pegasus.

Our surveyor observed damages to TP vehicle and our adjusted COR is at lump sum \$850.00, 2 days repair.

Their e-mail below is chasing for a settlement offer.

Kindly let us have your view and instruction on the matter.

Thank you.

Best Regards,



Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]  
**Sent:** Friday, 7 December 2018 4:36 PM  
**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Subject:** Pegasus Ref: SM271012018; Accident involving SLL8854U (Grab) & SLK3236S (AIG) on 12.12.2017

**URGENT**

Dear Joy,

We refer to your email below.

Enclosed herewith is the witness statement from the passenger in SLL8854U, for your attention.

The independent witness confirmed that your principal's insured reversed her vehicle and hit onto our client's vehicle while stationary.

As such, please let us have your settlement offer within the next **TEN** (10) days from the date hereof.

Thanks & Regards,  
Sharon Ow (jc)  
Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Mon, Apr 23, 2018 at 4:49 PM Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)> wrote:

WITHOUT PREJUDICE

Dear Sharon,

We requested evidence from your client on 20/02/18 to clear issues. AIG insured reported no contact and no damage.

For our review. Kindly provide us any of the following : video/scene photo(s)/ independent witness statement.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Pegasus Engineering [<mailto:claims@pegasusengr.com.sg>]

**Sent:** Monday, 23 April 2018 8:55 AM

**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Subject:** Re: FW: LOD - THIRD PARTY CLAIM - SLL8854U YOUR REF :SLK3236S ON 12.12.2017

Without Prejudice

Dear Joy

Please reply offer.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Mon, Mar 19, 2018 at 3:41 PM, Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)> wrote:

Without Prejudice

Hi Sharon,

Thank you for the email.

Please note that the case handler for this case is Joy.

Hi Joy,

FYA.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

**From:** Pegasus Engineering [mailto:[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)]  
**Sent:** Monday, 19 March 2018 12:58 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** LOD - THIRD PARTY CLAIM - SLL8854U YOUR REF :SLK3236S ON 12.12.2017

without Prejudice

Dear All,

Refer to the above accident.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

Please reply.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

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## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Feb 2018 <a href="#">Edit Reg</a>		07 Feb 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$850.00</b> <a href="#">Edit Estimates</a>	<b>\$850.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

  

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	LCRF Pte Ltd, Co. Reg. No.: 201624597K								
Main Claimant:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G								
Vehicle Reg. No.:	SLL8854U	Date of Loss:	12/12/2017 00:00 - :59 [8 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5381227889SG	Policy/Cover Note No.:	0999995007						
Vehicle Reg. No. (Insured):	SLK3236S	Policy No. (Claimant):	MTGRAB20170544						
		Excess:							
Repairer:	Pegasus Engineering & Trading Pte Ltd (HQ) 51 DEFU LANE 10, 539216 Defu Lane - Tel: 68581846								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ng, Hai-Chuan] Hai-Chuan.Ng@aig.com								
Claimant's Insurer:	Great American Insurance Company (HQ) - Tel: 6804 6047								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 19/02/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (08/02/2018): No OI GIA Report</li> <li>AIG_SG (08/02/2018): Request To Upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLL8854U (5381227889SG)  
[SLK3236S]  
TP  
GRAB RENTALS PTE LTD  
Dec 12 2017 12:00AM  
[LCRF Pte Ltd]  
Pegasus Engineering & Trading Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		<a href="#">Edit</a>
<b>Photos/Images</b>			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/02/18 17:07	Odometer Reading		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
2	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
3	07/02/18 17:07	Chassis Number		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
4	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
5	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
6	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
7	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
8	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
9	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
10	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
11	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
12	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
13	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
14	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
15	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
16	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
17	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
18	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
19	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
20	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
21	07/02/18 17:07	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/02/18 18:40	TP GIA REPORT		<a href="#">Load PDF</a>
2	09/02/18 18:40	TP ESTIMATE- MARKED		<a href="#">Load PDF</a>
3	07/12/18 19:21	TP WITNESS STATEMENT RECEIVED ON 07.12.2018		<a href="#">Load PDF</a>
4	20/09/19 14:39	LOD		<a href="#">Load PDF</a>
5	19/12/19 11:11	EMAIL FROM AIG		<a href="#">Load PDF</a>
6	31/12/19 08:25	WORKSHOP INVOICE		<a href="#">Load PDF</a>
7	31/12/19 08:25	AUTHORISATION TO ACT FORM		<a href="#">Load PDF</a>
8	31/12/19 08:25	Release Voucher		<a href="#">Load PDF</a>
9	31/12/19 08:25	LTA SEARCH		<a href="#">Load PDF</a>
10	31/12/19 08:25	RENTAL RATES		<a href="#">Load PDF</a>
11	31/12/19 08:25	LETTER TO OI		<a href="#">Load PDF</a>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	15/02/18 09:53	Singapore Accident Statement		<a href="#">Load PDF</a>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLK3236S (Insd veh)	Model:	TOYOTA VIOS 1.5 E (A)
	SLL8854U (TP veh)		
Date of Accident:	12/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	1,736.13
Final Repair Cost	:	\$	750.00
Loss of Use	:	\$	2.00 days at \$100.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	750.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability <u>60</u> (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No:	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Pegasus Engineering & Trading Pte Ltd	:	\$ 750.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

31 Dec  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR18002466/UEA3Q2

Date: 31/12/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995007  
 Claimant Vehicle No : SLL8854U Insured Vehicle No : SLK3236S  
 Date of Loss: 12/12/2017 Nature of Claim: TP Claim No: 5381227889SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLL8854U  
 Make & Model: TOYOTA VIOS, 1.5 E (A) Engine No: 2NRX129433  
 Reg. Date: 15/03/2017 (Man. Year: 2017) Chassis No: MHFB29F3502007320  
 Colour: Silver Odometer: 78216 km  
 Engine Capacity: 1496 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/50 R16 Rear Tyre Size: 195/50 R16  
 Front Left Side: West Lake 6 mm Rear Left Side: West Lake 6 mm  
 Front Right Side: West Lake 6 mm Rear Right Side: West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	902.55	647.62	254.93	28.25
Miscellaneous Items	0.00	0.00	0.00	
Labour	720.00	420.00	300.00	41.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>1,622.55</b>	<b>1,067.62</b>	<b>554.93</b>	<b>34.20</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>850.00</b>		
(S\$)	1,622.55	850.00	772.55	47.61
<b>+ GST 7.00/7.00% (S\$)</b>	<b>113.58</b>	<b>59.50</b>	<b>54.08</b>	<b>47.61</b>
<b>Nett Amount (S\$)</b>	<b>1,736.13</b>	<b>909.50</b>	<b>826.63</b>	<b>47.61</b>
<b>+ Loss of Use (2.0 x S\$100.00/day) (S\$)</b>		<b>200.00</b>		
(S\$)		<b>1,109.50</b>		
<b>Liab Amount (60.00%) (S\$)</b>		<b>665.70</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.49</b>		
<b>Nett Liability (S\$)</b>		<b>673.19</b>		
<b>Global Sum Settlement (S\$)</b>		<b>750.00</b>		

## INSPECTION

Date of Assignment: 07/02/2018

Date Inspected: 07/02/2018 Inspected At:

Pegasus Engineering &amp; Trading Pte Ltd (HQ)

51 DEFU LANE 10  
Singapore 539216

Estimated Period of Repair: 2.0 days

---

**Adjuster:** MARCUS CHUA

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Dented	427.90 FL	*427.90 FL
2	6		*FRONT BUMPER CLIPS	Necessary	25.80 FL	*25.80 FL
3	2		*FRONT BUMPER SIDE RETAINER	Not Necessary	130.80 FL	*- FL
4	1		*FRONT BUMPER GRILLE	Torn	276.20 FL	*276.20 FL
5	2		*FRONT BUMPER CHROME GARNISH	Necessary	133.60 FL	*133.60 FL
6	1		*FRONT BUMPER UNDER COVER/SPLASHIELD	Not Necessary	209.10 FL	*- FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>1,203.40</b>	<b>863.50</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>300.85</b>	<b>215.88</b>
<b>Total Parts (\$\$)</b>	<b>902.55</b>	<b>647.62</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	40.00	20.00
2	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.	New	300.00	200.00
3	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	380.00	200.00
Gross Labour Cost (S\$)			720.00	420.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >