

Hsiao Tong (LKKAUTO)

From: Wong, Justin <Justin.Wong@aig.com>
Sent: Thursday, 1 March 2018 9:36 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your ref: 4683952550SG *Our Ref: CC3/LCR18002449/pa3 [ACCIDENT INVOLVING SLR 3420P(OI-LCR) & SKC 9633T(TP) ON 05/02/2018]

Dear Hsiao Tong,

Please reply to third-party stating that having the brake light on does not indicate an intention to move off.

The key factor here is that third-party driver did not indicate any signal light to move off from a stationary position and has failed to check clear for traffic before moving off into the main road.

Please maintain rejection as per BOLA 14.

Thank you.

Best Regards,

Justin Wong
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

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Justin.Wong@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, March 01, 2018 8:06 AM
To: Wong, Justin
Subject: RE: Your ref: 4683952550SG *Our Ref: CC3/LCR18002449/pa3 [ACCIDENT INVOLVING SLR 3420P(OI-LCR) & SKC 9633T(TP) ON 05/02/2018]

Hi Justin,

We have rejected third party claim as per instruction. However third party appeal for 50/50 as the video shows that third party's brake light on which meant he was about to move off.

We have reviewed the matter and we are of the opinion that third party is more liable as he moved out from stationary position.

Kindly advise if we shall maintain rejection or else advise further instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Justin [<mailto:Justin.Wong@aig.com>]

Sent: Wednesday, 21 February 2018 11:21 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: 4683952550SG *Our Ref: CC3/LCR18002449/pa3 [ACCIDENT INVOLVING SLR 3420P(OI-LCR) & SKC 9633T(TP) ON 05/02/2018]

Dear Hsiao Tong,

Please proceed to reject third-party property damage claims as per BOLA 14.

Thank you.

Best Regards,

Justin Wong
AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, February 21, 2018 11:11 AM

To: Wong, Justin

Subject: RE: Your ref: 4683952550SG *Our Ref: CC3/LCR18002449/pa3 [ACCIDENT INVOLVING SLR 3420P(OI-LCR) & SKC 9633T(TP) ON 05/02/2018]

Hi Justin,

Thank you for your video.

From our insured's car video footage, third party was moving out from stationary position and collided with our insured who was passing by him. We are of the opinion that our insured driver is not liable for the accident as third party vehicle should exercise greater caution.

In view of this, we are intending to reject third party claim.

For your approval/comments/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Justin [<mailto:Justin.Wong@aig.com>]

Sent: Wednesday, 21 February 2018 10:15 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: 4683952550SG *Our Ref: CC3/LCR18002449/pa3 [ACCIDENT INVOLVING SLR 3420P(OI-LCR) & SKC 9633T(TP) ON 05/02/2018]

Dear Hsiao Tong,

I have uploaded our insured's AVF in merimen.

Best Regards,

Justin Wong
AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, February 13, 2018 8:14 AM

To: Wong, Justin

Subject: Your ref: 4683952550SG *Our Ref: CC3/LCR18002449/pa3 [ACCIDENT INVOLVING SLR 3420P(OI-LCR) & SKC 9633T(TP) ON 05/02/2018]

Your ref: **4683952550SG**

Our Ref: CC3/LCR18002449/pa3

Dear Sirs,

ACCIDENT INVOLVING SLR 3420P(OI-LCR) & SKC 9633T(TP) ON 05/02/2018

We refer to the above matter.

Kindly assist to upload OI's video footage in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

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