

INS. CASE OWNER:

CC 3 / LCR1 800 2446, M1ja3

LKK:

IDAC:

Surveyor:

MA CF

DOI:

6/2/18

Date / Time:

6/2/18

Registered in Merimen:

7/2/18

Pre-assign / CCU / FTE

SLG 6438C



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SHC 8041 T



INSRS:

WSP:

Tel:

Liability:

RMKS:

Cable lanyard



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

21/2

Joy

21/2

20-3-18

NOTE:

SHC 8041 T - N5/INC17023005/K16m2; 00A 2/1/17

SLG 6438C - X

BIRTH - to send first email to LCR.

EMAIL FROM LCR CHAN TONG  
THEY WILL GET ARC TO DO  
ADDENDUM.SIGNED ADDENDUM FORM WILL  
BE DONE & BE FURNISHED TO  
AIG FROM LCR. ACKNOWLEDGE  
BY CHAN TONG OF LCR.

RECEIVED 02 APR 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

- 22-2-18

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(2.5 days) x 179.57

Loss of Use (LOU):

SS

(\$ x 2.5 days)

Loss of Income (LOI):

SS

(\$50 x 2.5 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

Global Sum SS: 2,075.42

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COMFORTUCLGRO ENGINEERING PTE LTD

## ASSIGNMENT

From \_\_\_\_\_ Date \_\_\_\_\_  
 Estimated Cost \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No. \_\_\_\_\_  
 at Workshop no. CDOTE LY  
 of \_\_\_\_\_  
 Insured \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured \_\_\_\_\_ Excess \_\_\_\_\_  
 (Client's Record) \_\_\_\_\_  
 Make of Veh. \_\_\_\_\_

(Policy Condition)

Remarks: The veh had commenced its  
 repair at the time of inspection.



Est. or Market Value \_\_\_\_\_

IDAO Accident Report \_\_\_\_\_ Consistent? Yes or No

GIA / PR Seen \_\_\_\_\_ Consistent? Yes or No

Est. Repairs 2 days Res. Yes or No

Lump Sum \_\_\_\_\_ % SVL: Yes or No

CA / REV / REP. / 24 HRS

Date \_\_\_\_\_ Person Contacted \_\_\_\_\_

Vehicle IN / OUT

REF: SAC 80417 V Reg: OS 2015  
 Type: M/Car / M/Cycle / Bus / Van / Lorry ☒ Prime Mover /  
 Truck / Trailer ☐  
 Make MERC E220 Chassis 2143  
 Colour WHITE W/O Insured / Std / Nil / NA  
 So Reading 377912 T Radio Insured / Std / Nil / NA  
 Engine No. \_\_\_\_\_  
 C No. WDD2120012B160616  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering ☒ Jammed / Leaked / Burnt or  
 Brake ☒ Jammed / Leaked / Burnt or  
 Mod: Nil / S/Rim / STD AirRim or  
 Tyre Size F: 225/55/16  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Washate  
 Front \_\_\_\_\_ Rear \_\_\_\_\_  
 R Bal 8 mm R Bal 8 mm  
 L Bal 8 mm L Bal 8 mm  
 DIA 05/02/2018 DIA 6/2/2018  
 Survey held at \_\_\_\_\_  
 Des. of Damages: Frt ☒ Rear ☐ OS / NS / UIC / Rooftop or  
 The UIC / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

L/S \$1,400

R (\$2,198 / 61%)

Date/Time: File Pass or?

☐  
☐

Prel. Report

Final Report

Date/Time: File Report on?

Days Of Repair \_\_\_\_\_

Resurvey No. of Trip \_\_\_\_\_

Survey Fee \_\_\_\_\_

Transporter \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Report Format

Lump Sum / LB / %

Add Fee:

☐  
☐  
☐  
☐

Site Insp. \$

Inter. \$

Tech. \$

Lab. \$

\_\_\_\_\_

COMFORTDELGRO  
ENGINEERING

Our Job Ref No : 305114118

Date : 07/02/18

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

### FINALIZATION FORM

To : LKK

Fax:

Attn : MA CF

Vehicle Reg No. : SHC8041T

Date of Accident : 05/02/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: A/G --- SLG8438C  
###
2. The finalized amount shall be:
- (a) Spare Parts after List discount \_\_\_\_\_
- (b) Labour Charges ### \_\_\_\_\_
- Total for Part-By-Part Repair Cost** \_\_\_\_\_
- (c) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: 20% \$1,400.00  
**Final Lumpsum Repair cost** \_\_\_\_\_
3. Estimated normal period for repairs: 2 working days
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance. We confirm the estimates and

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature: 

Name : Wael

Date : 12/2/2018

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

**CHECK ITEMS:**

COMFORTDELGRO ENGINEERING PTE LTD  
REPAIR ESTIMATE\*

VEHICLE NO : SHC 8041T

DATE 6/2/2018 10:42

MAKE :

MODEL : MERCEDES BENZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper		✓	\$ 1,510.00	def
	Rear Bumper Reinforcement		?	\$X 1,150.00	SVC
	Rear Bumper Bracket Lower (LH/RH)	\$	135.00	\$X 270.00	SVC
	Rear Bumper Bracket Top (LH/RH)	\$	125.00	\$X 250.00	SVC
	Rear Bumper Retainer Mounting (LH/RH)	\$	115.00	\$X 230.00	SVC
	SUB TOTAL			\$ 3,410.00	
	LESS 20%			\$ 682.00	
	DISCOUNTED TOTAL			\$ 2,728.00	
	Rear Bumper Rubber Mat		hec ✓	\$ 50.00	Nett
	Labour Charge				
	Panel Beating		1/1st Anthony	\$ 400.00	200
	Spray Painting Charge		L/S Repair	\$ 250.00	180
	Wiring Charge		4th 2 point	\$ 50.00	30
	Remove/Refix Reverse Sensor		Photo	\$ 120.00	60
			L & K Auto		
			(MIA)	\$ 820.00	
	TOTAL LABOUR				
	ESTIMATE TOTAL			\$ 3,598.00	
			6/2/2018		
			@ 1200 hrs		
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR18002446/M1ja3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 07-02-2018		
		Code : LCR		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLG 6438C	Veh. Inspected	SHC 8041T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	07/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	05/02/2018	Inspection Date	06/02/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

am: ARC Repair TP(CLSO)1

**JOB CARD** Sales Order:

JC NO 305114118

COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755 (P) (Q)	REGN NO:	SHC8041T	MILEAGE
	MAKE:	MERCEDES BENZ	FUEL E 1/2 F
	MODEL:	E220CDI (E6)	DATE/TIME IN 05.02.2018 16:10
	YR OF MANU:	06.05.2015	TARGET DATE
	CHASSIS CODE:	WDD2120012B160616	COMPLETION DATE/TIME:

Accident Date: 05.02.2018  
 ATURE: 3P 05.02.18

JOB DESCRIPTION

NO	LABOR CODE	DESCRIPTION
----	------------	-------------

BOOKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Redemption Slip

Exit Pass

No.: SHC8041T JU AIG LKK

Vehicle No.: SHC8041T

Signature/Date

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHC 8041T

DATE 6/2/2018 10:42

Jumani

MAKE :

MODEL : MERCEDES BENZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper			\$ 1,510.00	
	Rear Bumper Reinforcement			\$ 1,150.00	
	Rear Bumper Bracket Lower (LH/RH)		\$ 135.00	\$ 270.00	
	Rear Bumper Bracket Top (LH/RH)		\$ 125.00	\$ 250.00	
	Rear Bumper Retainer Mounting (LH/RH)		\$ 115.00	\$ 230.00	
	<b>SUB TOTAL</b>			<b>\$ 3,410.00</b>	
	<b>LESS 20%</b>			<b>\$ 682.00</b>	
	<b>DISCOUNTED TOTAL</b>			<b>\$ 2,728.00</b>	
	Rear Bumper Rubber Mat			\$ 50.00	Nett
	<b>Labour Charge</b>				
	Panel Beating			\$ 400.00	200
	Spray Painting Charge			\$ 250.00	180
	Wiring Charge			\$ 50.00	30
	Remove/Refix Reverse Sensor			\$ 120.00	60
	<b>TOTAL LABOUR</b>			<b>\$ 820.00</b>	
	<b>ESTIMATE TOTAL</b>			<b>\$ 3,598.00</b>	
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

AIG-HKK

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

1/1/18 Anthony

2/1/18 Rpn

Affix point photo

LKK Auto

(MIA)

6/2/2018

@ 1200hrs

Our Ref : T 0218 / SHC8041T /CL(st)  
Your Ref:  
Date : 26-Feb-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC8041T YOUR INSURED SLG6438C**  
**AND OTHER ON 05.02.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC8041T** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLG6438C** we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,498.00
2	3 days Loss of Rental @ \$ 179.57 per day	\$ 538.71
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
<b>Sub Total :</b>		<b>\$ 2,044.20</b>

#### HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
<b>Total Claims :</b>		<b>\$ 2,284.20</b>

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.  
b) LTA search slip/s of : SLG6438C  
c) GIA / Police report/s of : SHC8041T  
d) Letter of authority from owner / hirer / operator  
( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 196600489V

#### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 608286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 726791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732





**Joy Irene (LKKAUTO)**

---

**From:** Joy Irene (LKKAUTO)  
**Sent:** Tuesday, 20 March 2018 3:46 PM  
**To:** Chan Tong Ho; Eileen, May Hwee Yap  
**Cc:** Boyogan, Joane; Vivian Lau (LKKAUTO); Admin A; Insurance LCR SG  
**Subject:** RE: ACCIDENT INVOLVING SLG 6438C AND SHC 8041T ON 05.02.18

20 March 2018

**LION CITY RENTALS PTE LTD**

Policy Holder

AIG : 6960442144SG  
LKK : CC3/LCR18002446/M1ja3

**NOTE: PLEASE DO THE NECESSARY AMENDMENT. DATE OF ACCIDENT SHOULD BE 05.02.2018**

Dear Sir/Madam,

**ACCIDENT INVOLVING LCR SLG 6438C AND SHC 8041T ON 05.02.2018 (06:50 HOURS) ALONG JALAN EUNOS LINK**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 8041T against your insurance policy.

Based on the information on hand, we are of the opinion that we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****MERCEDES E220 SHC8041T , SLG 6438C  
JALAN EUNOS X EUNOS LINK****ON 05-Feb-18 06:50**

I / We

**KWEK BEN LEE**(Hirer) NRIC No.: **S7803893D**

and/or

(Relief) NRIC No.:

Taxi Number

**SHC8041T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**05-Feb-2018**

Name of Hirer

**KWEK BEN LEE**

Hirer NRIC

**S7803893D**

Signature :



Address

**79C TOA PAYOH CENTRAL #33-33  
313079**

Contact No.

**86869393**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,075.00 (Global Sum) for vehicle no. SHC 8041T that was damaged pursuant to the accident which occurred on 05/02/2018 (date) along JALAN EUNOS LINK (location) involving vehicle no/s SLG 6438C. This is pursuant to the inspection conducted on 06/02/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no SHC 8041T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 8041T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 (day) of 04 (month) 2018 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
9HC8041T

MAKE  
MERCEDES BENZ

MODEL  
K220CDI (R6)

DATE OF REG  
06.05.2015

CHASSIS CODE  
WDD21200128160616

INV. NO/DATE  
91358300 22.02.2018

JOB NO.  
305114118

ODOMETER READING

JOB TYPE

Description : 3P 05.02.18

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt.	1,400.00
Add GST @ 7.00 %	98.00
<b>Total Invoice amount.</b>	<b>1,498.00</b>

Issued by : KATHERINETAN 22.02.2018 14:44:45  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18020152

Date: 22 February 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      05/02/2018    @   06:50 hrs  
ALONG                                JALAN EUNOS X EUNOS LINK  
INVOLVING                         SLG 6438C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8041T** (the "Taxi"). The Taxi was hired to **KWEK BEN LEE IC NO S7803893D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$179.57** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLG6438C	05 Feb 2018 / 06:50:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHC8041T

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Feb 2018 <a href="#">Edit Reg</a>		06 Feb 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,400.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,400.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	LCRF Pte Ltd, Co. Reg. No.: 201604597K								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHC8041T	Date of Loss:	05/02/2018 06:00 - :59 [32 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6960442144SG	Policy/Cover Note No.:	0999995029						
Vehicle Reg. No. (Insured):	SLG6438C	Policy No. (Claimant):	MCOM0015						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Boyogan, Joane] Joane.Boyogan@aig.com								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 19/02/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG (13/02/2018): No OI GIA Report									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SHC8041T (6960442144SG)  
[SLG6438C]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Feb 5 2018 6:00AM  
[LCRF Pte Ltd]  
ComfortDelGro Engineering Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	<b>Thumbnail</b> <b>Print</b>	
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
<hr/>				
<b>Photos/Images</b>			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	<b>Thumbnail</b> <b>Print</b>	
1	20/03/18 15:50	General View	Load JPG <input checked="" type="checkbox"/>	
2	20/03/18 15:50	General View	Load JPG <input checked="" type="checkbox"/>	
3	20/03/18 15:50	Odometer Reading	Load JPG <input checked="" type="checkbox"/>	
4	20/03/18 15:50	Chassis Number	Load JPG <input checked="" type="checkbox"/>	
5	20/03/18 15:50	General View	Load JPG <input checked="" type="checkbox"/>	
6	20/03/18 15:50	General View	Load JPG <input checked="" type="checkbox"/>	
7	20/03/18 15:50	General View	Load JPG <input checked="" type="checkbox"/>	
8	20/03/18 15:50	General View	Load JPG <input checked="" type="checkbox"/>	
9	20/03/18 15:50	General View	Load JPG <input checked="" type="checkbox"/>	
10	20/03/18 15:50	General View	Load JPG <input checked="" type="checkbox"/>	
11	20/03/18 15:50	General View	Load JPG <input checked="" type="checkbox"/>	
12	20/03/18 15:50	General View	Load JPG <input checked="" type="checkbox"/>	
13	20/03/18 15:50	General View	Load JPG <input checked="" type="checkbox"/>	
14	20/03/18 15:50	General View	Load JPG <input checked="" type="checkbox"/>	
15	20/03/18 15:50	General View	Load JPG <input checked="" type="checkbox"/>	
16	20/03/18 15:50	General View	Load JPG <input checked="" type="checkbox"/>	
17	20/03/18 15:50	General View	Load JPG <input checked="" type="checkbox"/>	
18	20/03/18 15:50	General View	Load JPG <input checked="" type="checkbox"/>	
19	20/03/18 15:50	General View	Load JPG <input checked="" type="checkbox"/>	
<hr/>				
<b>Documentation</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	<b>Thumbnail</b> <b>Print</b>	
1	09/02/18 08:21	TP GIA REPORT	Load PDF	
2	09/02/18 11:22	TP ESTIMATE - MARKED	Load PDF	
3	20/03/18 15:49	LETTER TO LCRF	Load PDF	
4	28/03/18 16:18	AMENDED OI GIA	Load PDF	
5	03/04/18 08:40	WORKSHOP INVOICE	Load PDF	
6	03/04/18 08:40	AUTHORISATION TO ACT FORM	Load PDF	
7	03/04/18 08:40	Release Voucher	Load PDF	
8	03/04/18 08:40	RENTAL RECEIPT	Load PDF	
9	03/04/18 08:40	LTA SEARCH	Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
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There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**



**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLG6438C (Insd veh)	Model:	MERCEDES-BENZ E220
	SHC8041T (TP veh)		BLUETEC 2.1 D (A)
Date of Accident:	05/02/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	3,849.86
Final Repair Cost	:	\$	2,075.00
Loss of Use	:	\$	2.50 days at \$50.00 per day
Rental (if any)	:	\$	2.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,075.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: 27

BOLA Liability: 100 (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,075.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

03 Apr  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18002446/M1JA3Q2

Date: 03/04/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995029  
 Claimant Vehicle No: SHC8041T Insured Vehicle No: SLG6438C  
 Date of Loss: 05/02/2018 Nature of Claim: TP Claim No: 6960442144SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHC8041T  
 Make & Model: MERCEDES-BENZ E220 BLUETEC, 2.1 D (A) Engine No:  
 Reg. Date: 06/05/2015 (Man. Year: 2015) Chassis No:  
 Colour: Odometer:  
 Engine Capacity: 2143 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 225/55 R16 Rear Tyre Size: 225/55 R16  
 Front Left Side: West Lake 8 mm Rear Left Side: West Lake 8 mm  
 Front Right Side: West Lake 8 mm Rear Right Side: West Lake 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,778.00	1,258.00	1,520.00	54.72
Miscellaneous Items	0.00	0.00	0.00	
Labour	820.00	470.00	350.00	42.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,598.00	1,728.00	1,870.00	51.97
Approved Total (Overridden) (S\$)		1,400.00		
(S\$)	3,598.00	1,400.00	2,198.00	61.09
+ GST 7.00/7.00% (S\$)	251.86	98.00	153.86	61.09
Nett Amount (S\$)	3,849.86	1,498.00	2,351.86	61.09
+ Loss of Use (2.5 x S\$50.00/day) (S\$)		125.00		
+ Car Rental (2.5 x S\$179.57/day) (S\$)		448.93		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		2,079.42		
Global Sum Settlement (S\$)		2,075.00		

## INSPECTION

Date of Assignment: 06/02/2018

Date Inspected: 06/02/2018 Inspected At: ComfortDelGro Engineering Pte Ltd  
(Loyang)  
59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** MA CHIN FOOK

**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,510.00 FL	*1,510.00 FL
2	1		*REAR BUMPER REINFORCEMENT	Serviceable	1,150.00 FL	*- FL
3	2		*REAR BUMPER BRACKET LOWER (LH/RH)	Serviceable	270.00 FL	*- FL
4	2		*REAR BUMPER BRACKET TOP (LH/RH)	Serviceable	250.00 FL	*- FL
5	2		*REAR BUMPER RETAINER MOUNTING (LH/RH)	Serviceable	230.00 FL	*- FL
6	1		*REAR BUMPER RUBBER MAT	Necessary	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>3,460.00</b>	<b>1,560.00</b>
- List Item Discount on L Items 20.00/20.00% (S\$)	682.00	302.00
<b>Total Parts (S\$)</b>	<b>2,778.00</b>	<b>1,258.00</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	400.00	200.00
2	SPRAY PAINTING CHARGE	New	250.00	180.00
3	WIRING CHARGE	New	50.00	30.00
4	REMOVE/REFIX REVERSE SENSOR	New	120.00	60.00
Gross Labour Cost (\$\$)			820.00	470.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >