

Joy Irene (LKKAUTO)

From: Joy Irene (LKKAUTO)
Sent: Tuesday, 20 March 2018 3:46 PM
To: Chan Tong Ho; Eileen, May Hwee Yap
Cc: Boyogan, Joane; Vivian Lau (LKKAUTO); Admin A; Insurance LCR SG
Subject: RE: ACCIDENT INVOLVING SLG 6438C AND SHC 8041T ON 05.02.18

20 March 2018

LION CITY RENTALS PTE LTD

Policy Holder

AIG : 6960442144SG
LKK : CC3/LCR18002446/M1ja3

NOTE: PLEASE DO THE NECESSARY AMENDMENT. DATE OF ACCIDENT SHOULD BE 05.02.2018

Dear Sir/Madam,

ACCIDENT INVOLVING LCR SLG 6438C AND SHC 8041T ON 05.02.2018 (06:50 HOURS) ALONG JALAN EUNOS LINK

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 8041T against your insurance policy.

Based on the information on hand, we are of the opinion that we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Chan Tong Ho [mailto:chantong@lioncityrentals.com.sg]

Sent: Tuesday, 20 March 2018 2:53 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Boyogan, Joane <Joane.Boyogan@aig.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Insurance LCR SG <insurance@lioncityrentals.com.sg>

Subject: Re: ACCIDENT INVOLVING SLG 6438C AND SHC 8041T ON 05.02.18

Dear all,

Enclose herewith a copy of the report lodged by our hirer.

The DOA reported by hirer is 16 Jan 2018. However, the accident location and accident time is the same as your records.

Please confirm if an addendum is required.

On Tue, Mar 20, 2018 at 2:33 PM, Joy Irene (LKKAuto) <JoyIrene@lkkauto.com> wrote:

Dear Sirs,

We would like to follow-up for insured's GIA. Please send us a copy if available.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

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From: Joy Irene (LKKAuto)

Sent: Thursday, 22 February 2018 5:35 PM

To: 'Insurance LCR SG' <insurance@lioncityrentals.com.sg>

Cc: 'Boyogan, Joane' <Joane.Boyogan@aig.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING SLG 6438C AND SHC 8041T ON 05.02.18

AIG : 6960442144SG

LKK : CC3/LCR18002446/M1ja3

LCRF PTE LTD

Your Vehicle : **SLG 6438C**

Third-Party : **SHC 8041T**

Date of Accident : 05 Feb 2018

Time of Accident : 06:50

Location of Accident : JALAN EUNOS / EUNOS LINK

Dear Sirs,

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

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Kind Regards

Mr Sean Ho

Email: chantong@lioncityrentals.com.sg



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