

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 27 January 2018 8:26 AM
To: 'Syed-Yusoff, Saliha'
Cc: Admin A
Subject: Your Ref: 800617005 *Our Ref: CC3/AIG12022405/Kpe3w2 [ACCIDENT INVOLVING GW 6063A(OI) AND SHD 959T(TP) ON 16/11/2012]
Attachments: Email to AIG dd 081214.pdf; Supporting Docs_SHD959T.pdf

Your Ref: **800617005**
Our Ref: CC3/AIG12022405/Kpe3w2

Dear Sirs/Madam,

ACCIDENT INVOLVING GW 6063A(OI) AND SHD 959T(TP) ON 16/11/2012

We refer to the above matter.

We have temporary close our file on Dec 2014 due to no submission of documents by third party.

Now, Third Party repairer had submitted all the relevant documents for payment(see attached).

In view of this, appreciate if you could assist to re-open the case in Merimen for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Wednesday, 7 February 2018 9:45 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your Ref: 800617005A *Our Ref: CC3/AIG12022405/Kpe3w2 [ACCIDENT INVOLVING GW 6063A(OI) AND SHD 959T(TP) ON 16/11/2012]

Hi Hsiao Tong,

Case re-opened in Merimen for your perusal.

Thanks,
George Lee
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

Ming-Yao.Lee@aig.com | www.aig.com.sg

From: Syed-Yusoff, Saliha
Sent: Tuesday, February 06, 2018 11:13 AM
To: Chan, Kian-Chuan; Tan, Bennie-WZ
Cc: Hsiao Tong (LKKAUTO)
Subject: FW: Your Ref: 800617005 *Our Ref: CC3/AIG12022405/Kpe3w2 [ACCIDENT INVOLVING GW 6063A(OI) AND SHD 959T(TP) ON 16/11/2012]

Hi Kc & Bennie,

Matter used to be under Albert's ID.

TP repairer had come back for settlement as per Hsiao Tong's email below.

For re-assignment please.

Thanks,
Saliha Syed Yusoff
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Saturday, January 27, 2018 8:26 AM

To: Syed-Yusoff, Saliha

Cc: Admin A

Subject: Your Ref: 800617005 *Our Ref: CC3/AIG12022405/Kpe3w2 [ACCIDENT INVOLVING GW 6063A(OI) AND SHD 959T(TP) ON 16/11/2012]

Your Ref: **800617005**

Our Ref: CC3/AIG12022405/Kpe3w2

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Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

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Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1211-196

Your Ref : GW6063A

Date : 29.November 2017

CHARTIS

Dear Sir/Madam,

ACCIDENT INVOLVING SHD0959T AND GW6063A ON 16/11/12 04:20 PM ALONG Mt Elizabeth Link T-X Bideford Road

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,461.00
2.	Loss of Rental for <u>4</u> days @ \$ <u>94.16</u> per day	\$	376.64
3.	Loss of Income for <u>5</u> days @ \$ <u>0</u> per day	\$	0.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	2,843.64

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver	Rental rate and mileage records
Certificate of Insurance	Authorization To Act
Original final repair bill	LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully
Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG12022405/Kpu

26/11/2012

**KUM ENG HUAT ELECTRIC CO PTE LTD
4 KAKI BUKIT PL EUNOS TECHPARK
SINGAPORE 416182**

Dear Sir/Madam,

ACCIDENT INVOLVING GW 6063A AND SHD 959T ON 16/11/2012

We refer to the above accident where we are acting for Chartis Singapore Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 06/12/2012, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Justin Charles
Case Handler
DID: 6841 1467
FAX: 6741 4108
Email: Investigation@lkkauto.com

c.c. Chartis Singapore Insurance Pte Ltd
(Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

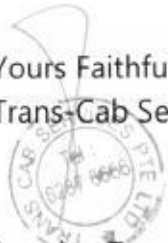
We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0959T and GW6063A along Mt Elizabeth Link T-X Bideford Road on 16/11/12 04:20 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 29 (day) of November 2017

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **TRANS-CAB AUTO SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,420.00** (Global Sum) for vehicle no. **SHD 959T** that was damaged pursuant to the accident which occurred on **16/11/2012** (date) along **MT ELIZABETH LINK T-X BIDEFORD ROAD** involving vehicle no/s **GW 6063A**.

This is pursuant to the inspection conducted on **19/11/2012** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** ("the third party claimant") of vehicle no. **SHD 959T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 959T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of JAN (month) 2018 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Trans-Cab Auto Services Pte Ltd

No. 58 Defu Lane 1

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice

TO: CHARTIS SINGAPORE INSURANCE PTE LIMITED 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV1212-107 DATE : 11. December 2012 REFERENCE N : AAD1211-196 TERMS : Net 30 Days DUE DATE : 10. January 2013 PAGE : 1
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NO.	CODE	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1.	6050101	Repair Cost (Lump sum)SHD959T DOA:16.11.12	1	2,461.00	2,461.00

Total SGD Excl. GST : 2,300.00

7% GST : 161.00

**** TWO THOUSAND FOUR HUNDRED SIXTY ONE AND 0/100 SGD

Total SGD Incl. GST : 2,461.00

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to change interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

02 December, 2017

To Whom It May Concern

Dear Sir / Madam,

Accident on 16/11/12 04:20 PM at Mt Elizabeth Link T-X Bideford Road

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0959T. The taxi was hired to CHUA SOON KOW a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$94.16 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with FIRST CAPITAL INSURANCE LIMITED on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

SHD 959T

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
29/10		313435		10.46	0035
30/10		313774		9.57	0050
31/10		314622		10.50	0030
1/11		314348		10.15	2320
2/11		314603		10.16	2330
3/11		314900		11.10	01.30
4/11		315201		9.58	00.30
5/11		315682		10.55	00.30
6/11		315994		10.03	0059
7/11		316306		10.03	0110
8/11		316625		10.16	0001

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
9/11		316899		10.27	0050
10/11		317233		10.21	0010
11/11		317556		10.15	0020
12/11		317839		10.14	0010
13/11		318180		10.04	2320
14/11		318490		10.01	2300
15/11		318683		9.58	2330
16/11		318974			
Accident on 16/11/12 @ 1620hrs. Towed on 16/11/12					
Discharged on 20 NOV 2012 @ 1630hrs					

Enquire Vehicle & Owner Information (Vehicle No. GW6063A As At 16 Nov 2012 / 16:20:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: TCS(ROEL)SHD959T

Current Owner Details

Owner ID Type: Company

Owner ID: 200009171Z

Owner Name: KUM ENG HUAT ELECTRIC CO P L

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 4

Registered Street Name: KAKI BUKIT PLACE

Registered Unit No.: -

Registered Building Name: EUNOS TECHPARK

Registered Postal Code: 416182

Current Vehicle Details

Vehicle No.: GW6063A

Make Description/Model: TOYOTA / DYNA 150 D

Insurance Company Name: CHARTIS SINGAPORE INSURANCE PTE. LTD.



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