

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 16 December 2019 3:53 PM
To: Asher Sng (LKKAUTO); Admin A
Cc: Tan Kah Leong; Alfred Toh; Chee So Chow
Subject: FW: [MANDATE REQUEST] Your ref : SNM18D00060C02/8(cml/tkl), ACCIDENT INVOLVING SJD 5298K AND PZ 1688H ON 02/01/2018
Attachments: TP LOD.pdf; LETTER TO OI.pdf; LKK SURVEY REPORT.pdf; LKK ADJUSTMENT.pdf; LKK INSPECTION.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Claim Ref: SNM18D00060C02/8(cml/tkl)

Dear Asher

Please proceed to resolve the property damage claim at \$3,184.80.

We await your payment advice to enable Kah Leong to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Monday, 16 December, 2019 3:07 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: [MANDATE REQUEST] Your ref : SNM18D00060C02/8(cml/tkl), ACCIDENT INVOLVING SJD 5298K AND PZ 1688H ON 02/01/2018

Your ref : SNM18D00060/C02/8

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING SJD 5298K AND PZ 1688H ON 02/01/2018

The accident occurred when our insured lost control and hit third party vehicle. Liability is not in our insured's favour. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**SC AUTO INDUSTRIES (S) PTE LTD**" at **\$3,184.80 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 4,237.20	\$ 2,182.80
2. Loss of Use (5days x \$450)	\$ 2,250.00	\$ 1,000.00 (4Days x \$250)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total		\$ 3,184.80

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

81k 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>



Your Ref : SJD5298K
Our Ref : SC18/01/011/4TR-TP (PZ1688H)

12th January 2018

CHINA TAIPING INSURANCE (S) PTE LTD
Attn: Motor Claims Department

WITHOUT PREJUDICE
BY E-MAIL & POST

Dear Sir / Mdm,

ACCIDENT INVOLVING PZ1688H & SJD5298K ON 02.01.18

We are instructed by the owner of PZ1688H to claim damages against your insured, the driver of motor vehicle no. SJD5298K, in connection with a road traffic accident involving our client's motor vehicle no. PZ1688H and motor vehicle no. SJD5298K driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligence and/or management of his motor vehicle. As a result of the accident, our client's motor vehicle was damaged and our clients have been put to loss and expenses, particulars of which are as follows:

1.	Costs of Repair (Incl. GST)	\$ 2,182.80	
2.	Loss of Rental/Use	\$ 2,250.00	(\$450 x 5 days)
3.	GIA Search Fee	\$ 2.00	
	Total	\$ 4,434.80	

Please note that our **bus is under PRIVATE HIRE, NOT PRIVATE NON-HIRE**, thus, not listed in the NIMA Benchmark Rates, we need higher LOU to close.

Please note that you should send us an acknowledgement of receipt of this letter of demand by e-mail to claims@scauto.com.sg within seven (7) days of your receipt of this letter and revert with an offer not later than fourteen (14) days of this letter. If we do not hear from you, we will submit the claim via our solicitors.

Thank You.

Yours faithfully,

SC Auto Industries (S) Pte Ltd
51 Senoko Road, Singapore 758123
T 65 6758 2222 F 65 6257 6931

scauto.com.sg
Singapore • Hong Kong • Myanmar
Call Anytime: 0065 6758 2222

Global Standards. Local Support



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/CTI 18002430/R1mb3

16 MAY 2018

LUA GEOK KEE
BLK78 LENTOR GREEN
PRESIDENT GARDENS
SINGAPORE 789309

Dear Sir/Madam,

ACCIDENT INVOLVING SJD 5298K AND PZ1688H ON 02/01/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Bevan Lim
Case Handler
DID: 6749 4274
FAX: 6741 4108
Email: bevanlim@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

Ref. No : SC18/01/011/4TR-TP

To: SC Auto Industries (S) Pte Ltd
No. 51 Senoko Road
Singapore 758133

Dear Sir/Madam:

REPAIR/CLAIM FOR DAMAGES ARISING FROM AN ACCIDENT ON 02-Jan-2018, 18:10:00

AT/ALONG SLIP RD FROM CTE TO ROCHOR RD

INVOLVING VEHICLE NO(s).

1. I/We TOUR ROYALE SERVICES PTE LTD (NRIC No./Company Registration No. NRIC) am/are the owner(s) of Vehicle No. PZ1688H which was involved in an accident with Vehicle No(s) S1D 51803 on 02-Jan-2018, 18:10:00 at/along SLIP RD FROM CTE TO ROCHOR RD.

2. I/We have appointed the firm of solicitors M/S _____ of _____ to act on my/our behalf to recover damages arising out of the accident from the parties concerned.

3. I/We hereby authorise you to undertake the necessary repairs to bring the Vehicle back to pre accident condition and appoint you as my /our agent to liaise with my/our solicitors with respect to my/our claim for damages.

4. I/We hereby authorise you to claim *Third Party/Own Damaged (OD).

5. I/We have instructed our solicitors to obtain all instructions pertaining to the claim from your goodselves. I/We acknowledge that all instructions given to them by you will therefore be as good as if they were given by me/us.

6. I/We authorise you to appoint surveyors to inspect the Vehicle and to pay the Survey fee on my /our behalf prior to carrying out the repairs.

7. I/We entrust you to carry out the repairs diligently and leave it entirely to your discretion in accepting or rejecting any offer of settlement.

8. I/We have instructed our solicitors to release all monies recovered and received by them in connection with this claim after deducting their fees directly to you and to be made in the name of **SC Auto Industries (S) Pte Ltd**. I/We authorise you to deduct the sum(s) of money recovered for the costs of repair to meet your repair bill. Any sum(s) of money recovered for the loss of use will be returned to me/us after deducting the survey fees, your handling fees, administrative charges and any other expenses incurred on my/our behalf. We understand that all monies due to me/us shall only be released to me/us after we have signed the discharge vouchers. I/We hereby agree to sign the discharge vouchers promptly on notification.

9. I/We understand and appreciate that my/our claim may be unsuccessful or only partially successful. In such an event, I/We shall pay you the repair costs or any shortfall forthwith on receipt of your invoice. I/We shall also reimburse you for all other expenses incurred by you on my/our behalf including your administrative charges.

10. I/We shall on your request furnish you with all relevant documents and information promptly to enable you to process the claim expeditiously. I/We also agree to attend court and/or be a witness if necessary. You shall have the right to discharge yourselves as my/our agent should I/We fail to co-operate with you or furnish you with the relevant documents/information by giving me/us written notice to that effect. In such an event, I/We shall pay the repair costs forthwith on receipt of your invoice and reimburse you all other expenses incurred by you on my/our behalf including your administrative charges.

11. I/We reserve the right to terminate your appointment as our agent at any time before the claim is settled. In such an event, I/We shall pay the repair costs forthwith on receipt of your invoice and reimburse you all other expenses incurred by you on my/our behalf including your administrative charges.

12. I/We acknowledge your right to have a lien over all documents and money held by you until all monies owed by me/us to you (where applicable) has been fully settled.

13. I/We hereby agree to pay you the following handling fee:

- (a) 20% of the total amount claimed for loss of use (after deducting the legal and survey fees) where Court attendance is not required; or
- (b) 25% of the total amount claimed for loss of use (after deducting the legal and survey fees) where Court attendance is required.

14. I/We hereby request you to carry out the following additional repair jobs not resulting from the said accident:

Additional Repair Jobs:

Cost of Repair

\$

The balance amount due to me for the loss of use shall be used to pay the additional repair job.

I/We hereby agree to pay you the additional costs of repair on receipt of your invoice if the amount successfully claimed for the costs of repair and/or loss of use is insufficient to meet the additional costs of repair.

I have read and understand the terms and conditions of this Letter of Authorisation and it has also been explained to me in Mandarin.

Dated this 16 day of December, 2019

Yours Faithfully,

Tour Royale Services Pte Ltd

15 Bukit Pasoh Road #02-01

Singapore 089629

Authorised signatory of owner

Name & NRIC No.: LIM KIM KWANG

S1253817J

Signature of Witness

KOH GEK HEE

Witness's Name: & NRIC No.: S1536765B

Authorised signatory of SC Auto Industries (S) Pte Ltd

Name & NRIC No.:



* Delete where inapplicable

2

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3014691702

Claim No : SNM18D00060C02

Claimant : TOUR ROYALE SERVICES PTE LTD

Amount : S\$3,184.80

DOLLARS THREE THOUSAND ONE HUNDRED EIGHTY FOUR AND CENTS
EIGHTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : PZ 1688H

Insured Vehicle No. : SJD 5298K

Date of Loss : 02/01/2018

Place of Accident : SLIP RD FROM CTE TO ROCHOR RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LUA GEOK KEE

Driver Name : GERMAINE TAN YU LING

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,182.80
(3) Loss of Use/Rental/Earning	S\$	1,000.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	

TOTAL S\$ 3,184.80

Claimant Name : TOUR ROYALE SERVICES PTE LTD

NRIC No : 198904354G

Signature :

Date :


Tour Royale Services Pte Ltd
15 Bukit Pasoh Road #02-01
Singapore 089829

19/12/19



SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road, Singapore 758133

T 65 6758 2222 F 65 6257 0901

E sales@scauto.com.sg

scauto.com.sg

Co. Reg. No. 199800107D

M/S TOUR ROYALE SERVICES PTE LTD

42 Craig Road

SINGAPORE 089680

Insured TOUR ROYALE SERVICES PTE LTD

Policy VBX/P1090834/00008

Final Bill

GST Reg. No: 19-9800107D

Date: 12/2/2018

Our Case Ref. SC18/01/011/4TR-TP

Accident Date 2/1/2018

Damaged Vehicle No: PZ1688H

S/no	Description	QTY	Price	Disc	Amount
<u>Replaced Parts</u>					
1	DOOR RUBBER	1 PC	\$160.00	-	\$160.00
2	ALUMINIUM PROFILE	1 PC	\$240.00	-	\$240.00
<u>Labour Charges</u>					
1	SPRAY PAINTING	1	\$1,000.00	-	\$1,000.00
2	LABOUR FOR LHS FRONT PORTION	1	\$640.00	-	\$640.00
Sub Total					\$ 2,040.00
GST (7%)					\$ 142.80
Total Amount					\$ 2,182.80


Authorised Signature

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-011895

Date of Request: 23/01/2018

Your Ref No:

Online Purchase

SC Auto Industries (S) Pte Ltd
51 Senoko Road
#03-01
Singapore 758133

Dear Sir/Madam,

Enquiry Date: 23/01/2018

Enquiry By: Lee Mei Lin

TP Vehicle No.: SJD5298K

Accident Date: 02/01/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJD5298K	China Taiping Insurance (Singapore) Pte. Ltd.	26/03/2017-25/03/2018	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-011895

Date of Request: 23/01/2018

Your Ref No:

Online Purchase

SC Auto Industries (S) Pte Ltd

51 Senoko Road

#03-01

Singapore 758133

Dear Sir/Madam,

Enquiry Date 23/01/2018

Enquiry By Lee Mei Lin

TP Vehicle No. SJD5298K

Accident Date 02/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque