

Surveyor:

Adrian

DOI:

ASSIGNMENT

6/2/18

Date / Time:

6/2/18

Registered in Merimen:

6/2/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC 14716

Name of Insured:

CTP

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

04/05/18

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

Claim No.:

MT18020103

Policy No.:

ML000015

Make / Model:

Hyundai

Place of Accident:

MANLY COUNTRY CROSS

ENTRANCE OF PEOPLE'S PARK

If NO, Driver Name / Age:

FOR TIONG HOE

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

LENT

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

% Final? Yes / No

EF 9090



INSRS:

WSP:

Tel:

Liability:

RMKS:

Success
united



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

6/2/18
ms

RECEIVED 1 MAY 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OE:

After call ltr to OE:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

(S

x

days)

Loss of income (LOI):

SS

(S

x

days)

LOR only ☐ LOU only ☐

LOR + LOU

☐

LOR + LOI

☐

(Tick only one)

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Can 34418

From: _____ Date: _____

Veh No: EK909L Yr Regn: 2009 / August
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prado cc 2693 .

Colour *silver* A/C Insured / Std / NI / NA

Sp. Reading: 138981 T/Ratio: Insured / Std / NI / NA

Eng/No

C/No: TRJ1205134543

Gen. Cond **Good** / Fair / Poor / Burnt

Steering: ~~Knocker~~ / Jammed / Leaked / Burnt or

Brake: in order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / ~~STD A/Rim~~ or

	
N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Tyre Size: F: 295/65R17.

R: 295/GR17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO IYOKO or

Front

R/Bal. *06* mm R/Bal. *0/2* mm

L/Bal. 06 mm L/Bal. 06 mm

Vehicle: IN / OUT

D.O.A. D.O.I. 06/02/18

Survey held at *Success United*

Des. of Damages: Frt / Rear / O/S (N/S) / UIC / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
-------------	----------------------

TRIN

\$2600/-

$$\left(\text{rel } 87885.55 / 75.2\% \right)$$

☐: Prel. Report

□: Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee: ☐ Site Insp. (\$

	Site Insp	\$
--	-----------	----

 Interview (S

Tech. Invs (\$)

Weekend 5

Phonics

Others

TABLE 1



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC6/III18002428/Ayb3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 06-02-2018



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 1471G	Veh. Inspected	EK 909L
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	06/02/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	04/02/2018	Inspection Date	06/02/2018
Survey held at	SUCCESS UNITED PTE LTD 2 KAKI BUKIT AVE 2 #01-33 KAKI BUKIT AUTOHUB SINGAPORE 417921		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Estimate : TP/18-023

M/s India International Insurance Pte Ltd

Date : 6th February 2018

64 Cecil Street

#04/06 IOB Building

Singapore 049711

BevW

Vehicle No : EK 909L

Make/ Model : Toyota Prado

Chassis No : TRJ1205134543

Acc. Date : 04.02.18

Policy No :

Attn : Motor Claims

Tel: 63476100

Fax: 62257743/62244174

Your Ref : SHC 1471G

S/n.	Qty	Particulars	Unit Price	Amount
<u>Materials</u>				
1	1	Rear Bumper Repair		\$ 1,967.88
2	7	Rear Bumper Clips	\$ 5.71	\$ 39.97
3	1	Rear Bumper Bracket LH		\$ 161.20
4	1	Rear Fender Guard LH		\$ 968.53
5	1	Rear Fender Mudflap LH		\$ 281.71
6	1	Rear Door Protector Guard LH		\$ 987.62
7	1	Side Step Garnish LH		\$ 1,128.13
8	1	Rear Sport Rim LH		\$ 2,044.35
9	1	Rear Shock Absorber LH		\$ 348.60
10	1	Rear Wheel Bearing LH		\$ 796.95
11	1	Rear Bumper Inner Liner LH		\$ 347.61
12	1	Rear Knuckle Arm LH		\$ 955.83
13	1	Rear Lower Arm LH		\$ 512.35
				\$ 10,540.73
Less 25%				\$ 2,635.18
Parts Total				\$ 7,905.55

Labour

- | | | |
|---|---|-------------|
| 1 | To remove, replace rear suspension undercarriage parts. | \$ 280.00 |
| 2 | To road test driving and reset wheel alignment | \$ 200.00 |
| 3 | To remove, repair and replaced damaged bodyparts, realign bodyworks & where consistent to the accident. | \$ 600.00 |
| 4 | To putty and respray painting on rear bumper, rear fender guard LH, rear door guard, side step LH | \$ 1,500.00 |

Labour Total : \$ 2,580.00

Total Parts & Labour \$ 10,485.55

Success United Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total 326377

1/5 261C

04 Days

Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Tuesday, 24 April 2018 10:03 AM
To: 'sirina@successunited.com.sg'
Cc: Vic (LKKAuto); Admin A
Subject: Your ref: EK 909L Our Ref: CC6/III18002428/Amb3 ACCIDENT INVOLVING SHC 1471G AND EK909L ON 04/02/2018
Attachments: Video - IV.MP4

WITHOUT PREJUDICE
Your ref: EK 909L
Our Ref: CC6/III18002428/Amb3

Dear Sir/Madam

ACCIDENT INVOLVING SHC 1471G AND EK909L ON 04/02/2018

We refer to the above matter.

Our insured driver reported that he was on the most left lane dropping off a passenger, and he already move off at a slow speed and was hit by your client vehicle that cut into his path.

Your client reported that he was overtaking our insured driver and turn into people park centre as he was turning half way the taxi move forward and hit to the rear of his vehicle.

We have video footage from our insured driver, as per the video footage. Our insured have already move off when your client suddenly cut into our insured's vehicle and due to your client's negligence that caused the collision. Attached video footage for your reference.

We regret to inform that we have our principal instruction to reject your client's claim.

We will proceed to close file on our end.

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,
Bevan Lim | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Feb 2018 Edit Reg		06 Feb 2018 00:00 Edit Adj Rpt	\$52,600.00 Edit Estimates	\$52,600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS

Insured:

COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R

Main Claimant:

ANTHONY SOON HAN TIONG, ID: S7833788E

Vehicle Reg. No.:

EK909L

Claim Type:

TP / MCT18020103

Vehicle Reg. No. (Insured):

SHC1471G

Repairer:

Success United Pte Ltd (HQ) 2 Kaki Bukit Ave 2 #01-33, Kaki Bukit AutoHub, 417921 Kaki Bukit - Tel: 6746 1515

Handling Insurer:

India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by **Zuhaidah Bte Samsuri** - 6347 6070]

Claimant's Insurer:

India International Insurance Pte Ltd (HQ) - Tel: 63476100

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by **ADRIAN LING**] ... [Final Rpt due 15/02/2018]

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

- III_SG (13/03/2018): Alert - Adj Mandate Approved (\$50.00) - EK909L - Claim Handler: Zuhaidah Bte Sam...
- III_SG (06/03/2018): Alert - Adj Mandate Maintained - EK909L - Claim Handler: Zuhaidah Bte Samsuri

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***EK909L (MCT18020103)**
[SHC1471G]
TP
ANTHONY SOON HAN TIONG
Feb 4 2018 11:00AM
[COMFORT TRANSPORTATION PTE LTD]
Success United Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View		View in Browser	
Video									1 per page		☐	☒
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail	Print		
1	06/03/18 09:39	Video - IV							 Load MP4			
Photos/Images									3 per page		☐	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	20/04/18 12:32	General View							 Load JPG	☒		
2	20/04/18 12:32	General View							 Load JPG	☒		
3	20/04/18 12:32	General View							 Load JPG	☒		
4	20/04/18 12:32	General View							 Load JPG	☒		
5	20/04/18 12:32	General View							 Load JPG	☒		
6	20/04/18 12:32	General View							 Load JPG	☒		
7	20/04/18 12:32	General View							 Load JPG	☒		
8	20/04/18 12:32	General View							 Load JPG	☒		
9	20/04/18 12:32	General View							 Load JPG	☒		
10	20/04/18 12:32	General View							 Load JPG	☒		
11	20/04/18 12:32	General View							 Load JPG	☒		
12	20/04/18 12:32	General View							 Load JPG	☒		
13	20/04/18 12:32	General View							 Load JPG	☒		
14	20/04/18 12:32	General View							 Load JPG	☒		
15	20/04/18 12:32	General View							 Load JPG	☒		
16	20/04/18 12:32	General View							 Load JPG	☒		
17	20/04/18 12:32	General View							 Load JPG	☒		
18	20/04/18 12:32	General View							 Load JPG	☒		
19	20/04/18 12:32	General View							 Load JPG	☒		
20	20/04/18 12:32	General View							 Load JPG	☒		
21	20/04/18 12:32	General View							 Load JPG	☒		
22	20/04/18 12:32	General View							 Load JPG	☒		
23	20/04/18 12:32	General View							 Load JPG	☒		
24	20/04/18 12:32	General View							 Load JPG	☒		
25	20/04/18 12:32	General View							 Load JPG	☒		
26	20/04/18 12:32	General View							 Load JPG	☒		
27	20/04/18 12:32	General View							 Load JPG	☒		
Documentation									1 per page		☐	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	07/02/18 17:02	TP GIA REPORT							 Load PDF			
2	30/04/18 14:03	email to TP to reject							 Load PDF			
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail	Print		
1	07/02/18 09:16	Singapore Accident Statement							 Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III18002428/AMB3Q2

Date: 04/05/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No : EK909L

Insured Vehicle No : SHC1471G

Date of Loss: 04/02/2018

Nature of Claim:

TP

Claim No: MCT18020103

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: EK909L

Make & Model: TOYOTA PRADO, 2.7 (A)

Engine No: 2TR0702749

Reg. Date: 03/08/2009 (Man. Year: 2008)

Chassis No: TRJ1205134543

Colour: Silver

Odometer: 138981 km

Engine Capacity: 2693 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 295/65 R17

Rear Tyre Size:

295/65 R17

Front Left Side: Yokohama 6 mm

Rear Left Side:

Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side:

Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,905.54	2,383.78	5,521.76	69.85
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,580.00	880.00	1,700.00	65.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,485.54	3,263.78	7,221.76	68.87
Approved Total (Overridden) (S\$)		2,600.00		
(S\$)	10,485.54	2,600.00	7,885.54	75.20
+ GST 7.00/7.00% (S\$)	733.99	182.00	551.99	75.20
Nett Amount (S\$)	11,219.53	2,782.00	8,437.53	75.20

INSPECTION

Date of Assignment: 06/02/2018

Date Inspected: 06/02/2018 Inspected At:

Success United Pte Ltd (HQ)
 2 Kaki Bukit Ave 2 #01-33, Kaki Bukit
 AutoHub
 Singapore 417921

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING**Manager:** Lim Chin Siong Bevan

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 02 May 2018)
Parts:	M1-SUV	TOYOTA PRADO 2.7 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for EK909L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	1,967.88 FL	*- FL
2	7		*REAR BUMPER CLIPS	Not Necessary	39.97 FL	*- FL
3	1		*REAR BUMPER BRACKET LH	Not Necessary	161.20 FL	*- FL
4	1		*REAR FENDER GUARD LH	Cut	968.53 FL	*968.53 FL
5	1		*REAR FENDER MUDFLAP LH	Cut	281.71 FL	*281.71 FL
6	1		*REAR DOOR PROTECTOR GUARD LH	Repair	987.62 FL	*- FL
7	1		*SIDE STEP GARNISH LH	Cut	1,128.13 FL	*1,128.13 FL
8	1		*REAR SPORT RIM LH	Cut	1,533.26 FS	*600.00 FS
9	1		*REAR SHOCK ABSORBER LH	Not Necessary	348.60 FL	*- FL
10	1		*REAR WHEEL BEARING LH	Not Necessary	796.95 FL	*- FL
11	1		*REAR BUMPER INNER LINER LH	Not Necessary	347.61 FL	*- FL
12	1		*REAR KNUCKLE ARM LH	Not Necessary	955.83 FL	*- FL
13	1		*REAR LOWER ARM LH	Not Necessary	512.35 FL	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	10,029.64	2,978.37
- List Item Discount on L Items 25.00/25.00% (\$\$)	2,124.10	594.59
Total Parts (\$\$)	7,905.54	2,383.78

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE,REPLACE REAR SUSPENSION UNDERCARRIAGE PARTS	New	280.00	0.00
2	TO ROAD TEST DRIVINGAND RESET WHEEL ALIGNMENT	New	200.00	80.00
3	TO REMOVE,REPAIR AND REPLACED DAMAGED BODYPARTS ,REALIGN BODYWORKS & WHERE CONSISTENT TO THE ACCIDENT	New	600.00	200.00
4	TO PUTTY AND RESPRAY PAINTING ON REAR BUMPER ,REAR FENDER GUARD LH ,REAR DOOR GUARD ,SIDE STEP LH	New	1,500.00	600.00
Gross Labour Cost (S\$)			2,580.00	880.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >