

C03/AL1 18003416 / A4b

Adrian

ASSIGNMENT

SL4 62 65K

2017 Dec

Estimated Cost

TP / WS / TR RES / OD RES / EVA / INV / MV

To inspect Vehicle No.

at Workshop No.

of

Insured

Policy No.

1700086410

Claims No.

Sum Insured

Excess

600

(Client's Record)

Make of Veh.

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

NS	OS

Sell or Market Value

153K

DAD Accident Report

Consistent? Yes or No

DIA - PR Seen

Consistent? Yes or No

Est. Repairs

6

days

Res: Yes or No

Sum Surp

%

3 Yrs: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Let's

Type: M / P / M / Cycle / Bus / Van / Lorry / Taxi / Prime Mover

Truck / Trailer

Make

Andr A4

1395

Colour

Blk

40

Ins

Std

N/A

So Reading

2046

T Read

Ins

Std

N/A

Eng No

O No

WAUZZZF40JA025310

Gen. Cond: Good / PO / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S Rim / S/A Rim or

Tyre Size

R

245/40 R18

R

DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI

TOYO / YOKO or

Front

Rear

R/S

7

mm

R/S

4

L/S

7

mm

L/S

7

D.O.A.

30/1/18

D.O.I.

6/2/18 10x20

Survey held at

Premium

Ad

Des. of Damages: Frt / Rear / O/S / NS / U/C / Roof/Top or

n/p B4.

The U/C / Chassis/frame / Body Structure affected due to collision

Date / Time / Action / Instruction

8/2/18

Revert

AC

by merimen

8/2/18

Rece

Approved

\$12,108 from Victor by merimen

8/2/18

Informed

Jeffery

CLA ex \$600 by email

Jeffery 86562055

18/4/18

Final

fig

\$10,243.44 (Red 2152.56, 41B)

confirmed by email

RECEIVED 27 APR 2018

Date/Time File Pass of

☐

: Prelim. Report

Days Of Repair:

6

Date/Time File Return of

☐

: Final Report

Resurvey No. of Trip:

-

Survey Fee

Transaction

27/4 - typist

Add Fee:

☐

Site Inst

in

☐

Imping

in

☐

Towing

in

☐

At site

in

Report Format:

merimen

Lump Sum /

P/P \$10,243.44

Survey Department Check List (Case Handler)

Reference No. : CC3 | AIG | 800 2416 | Avb
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
---	-------------------------	--	--	--	--

Check By: VERON 18/4/18

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18002416/Avb	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 06-02-2018	
Code : AIG			
1. Policy Particulars :- OWN DAMAGE			
Insured Veh.		Veh. Inspected	SLU 6265K
Policy No.	1700086410	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	06/02/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	30/01/2018	Inspection Date	06/02/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		
5a. Remarks			
A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 8 February 2018 5:01 PM
To: 'Claims Dept'; SUR
Subject: RE: SLU 6265K-DOA: 30/1/2018 (AIG OD)

Dear Jeffery,

As instructed by our client AIG , please proceed to repair the insured vehicle **SLU 6265K (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 7 February 2018 8:20 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: SLU 6265K-DOA: 30/1/2018 (AIG OD)

Dear Veron,

Kindly assist with the approval.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Wednesday, 7 February, 2018 8:52 AM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Subject: SLU 6265K-DOA: 30/1/2018 (AIG OD)

Dear Jeffery,

Enclosed herewith surveyor's marking.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SLU6265K (4637747929SG)**

OO

Jan 30 2018 5:50PM

[TAY BOON LIANG]

Premium Automobiles Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 08/02/2018 14:31 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$12108.00) - SLU6265K - Claim Handler: Chan, Kian Meng

Approved:12108.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Chan, Kian Meng	Date:	08 Feb 2018
<u>Preliminary Advice</u>			

Vehicle No	: SLU6265K	Accident Date	: 30/01/2018
Make	: AUDI A4	Policy No.	: 1700086410
Assignment Date	: 06/02/2018	Excess	: S\$600.00
Date of Inspection	: 06/02/2018	Est. Duration of Repair	: 11.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,396.00
Revised Amount	:S\$	12,108.00
Check Items (Estimated)	:S\$	300.00
Total	:S\$	12,408.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	153,000.00
COE / PARF Rebate	:S\$	77,296.00
Salvage Value	:S\$	
Margin for Repair	:S\$	75,704.00

Remarks

☒	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
☐	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
☐	Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0322C
Vehicle Details	
Vehicle No.:	SLU6265K
Vehicle to be Exported:	No
Intended De-registration Date:	07 Feb 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	CVN045475
Chassis No.:	WAUZZZF40JA025310
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,727.00
Original Registration Date:	08 Dec 2017
First Registration Date:	08 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$27,818.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	07 Dec 2027
PARF Rebate Amount:	\$20,863.00
Intended COE Rebate Details	
COE Expiry Date:	07 Dec 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)

COE Period(Years):	10
QP Paid:	\$57,390.00
COE Rebate Amount:	\$56,433.00
Total Rebate Amount:	\$77,296.00

The information contained herein is correct as at 07 Feb 2018

OK



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAY BOON LIANG(ZHENG WENLIANG)
 Period of Insurance : 08 Dec 2017 To 07 Dec 2018
 Engine No. : CVN 045475
 Chassis No. : WAUZZZF40JA025310

Vehicle No. : SLU6265K
 Policy No. : 1700086410
 Endorsement No. :
 Issued Date : 13 Dec 2017

ABOUT THE COVER

Make/Model	AUDI A4 1.4 TFSI S tronic		
Engine Capacity/Tonnage	1,395.00 CC	Sum Insured	Market Value
Driver Restriction	NA	Off Peak Car	No
		First Year of Registration	2017
		Insuring with COE/PAF	Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 9 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 19B) and Section 95 of the Road Transport Act, 1967 (Malaysia) are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAY BOON LIANG(Zheng Wenliang) - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408688 63902323

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 8339 6290. Alternatively, you may refer to AIG website www.aig.com.sg or AIG 50 Mobile App. Simply search and download "AIG 50" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 19B) Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1958 (Malaysia).

0504125223

PREMIUM LEASING - SH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159838

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Monik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Ref: 0504125223

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centre or authorised repairer within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centre or authorised repairer within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or dispute fault or share with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centre or authorised repairer within 24 hours or the next working day of the accident.
- Submit VEH/Surveys/Compensation forms from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class 3 Motor Cars and Motor Tractors the weight of which (combined) does not exceed 2500 kilograms

Pass Date

20 Aug 1998



Licence No. S7630322C

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7630322C



Name

TAY BOON LIANG
(ZHENG WENLIANG)

郑文亮

Race

CHINESE

Date of Birth

14-09-1976

Sex

M

Country of birth

SINGAPORE



NRIC No. S7630322C



Date of issue
23-09-2006

APT BLK 10 GUPENG STREET #19-25
SINGAPORE 078878

NRIC No. S7630322C

Date: 07/12/2017

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: S7630322C

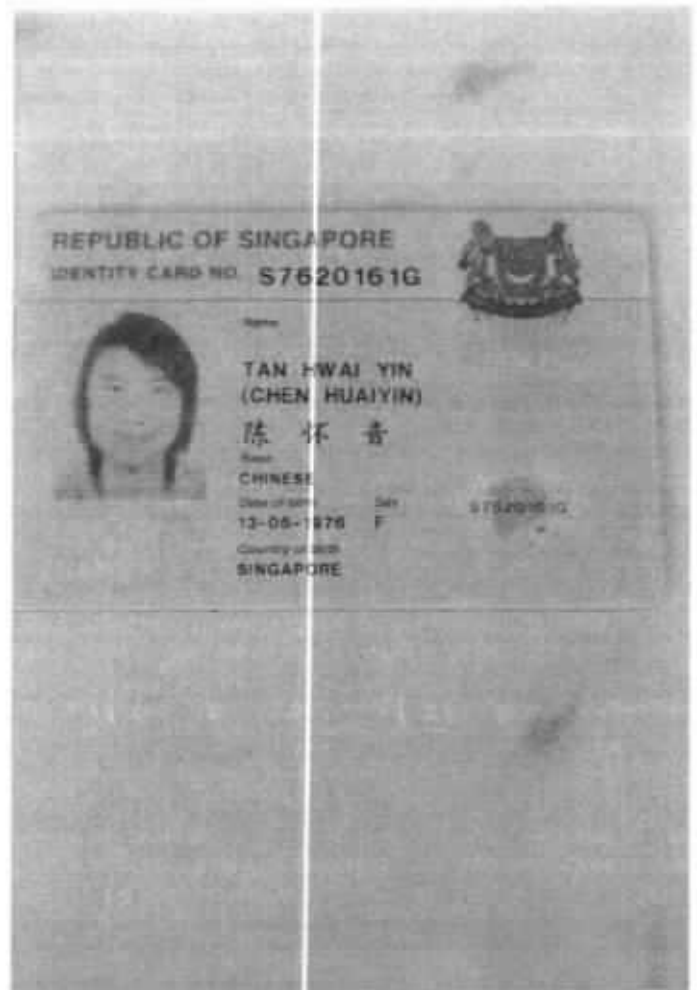
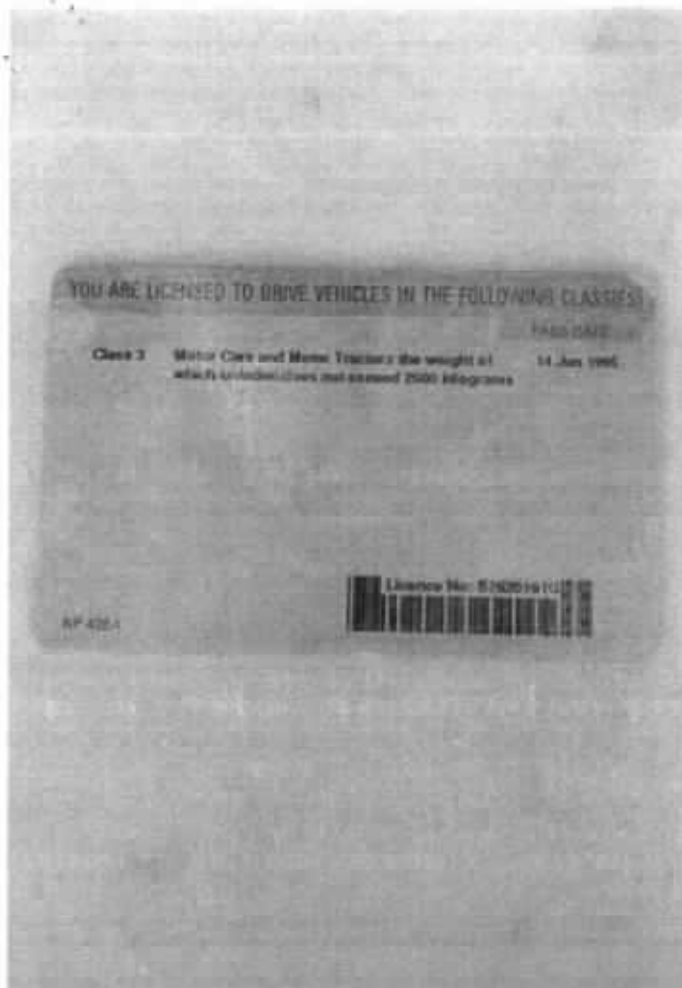


TAY BOON LIANG
(ZHENG WENLIANG)

Birth Date: 14 Sep 1976

Issue Date: 25 Aug 2003





SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	31/01/2018 19:21
Date Of Accident	30/01/2018 17:50
Exact Location Of Accident	10 GOPENG STREET APARTMENT CARPARK
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLU6265K
Insured/Policyholder	
Name Of Registered Owner	TAY BOON LIANG
NRIC No	S7630322C
Email Address	BLTAY76@YAHOO.CO.UK
Mobile Phone No	(LOCAL) +65-93664566
Alternative Phone No	OFFICE-93664566
Vehicle Particulars	
Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700086410
Cover Note Number	
Driver	
Name of Driver	TAN HWAI YIN
NRIC No	S7620161G
Date Of Birth	13/06/1976
Occupation	INDOOR
Date Of Driving Pass	14/06/1995
Driving Experience	22 YEARS AND 7 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96699959
Fax Number	
Contact Number	
Email Address	ZCTLSB8@YAHOO.CO.UK



Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquires by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed
- (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name: LHM ESO S2013
NRIC/FIN No. 67655266700

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0142/2018/GW
Date	:	2-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr.Tay Boon Liang
Address	:	10 Gopeng Street #19-25 Singapore 078878
Telephone	:	HP +65 93664566
Type of Claim	:	Own Damage Claims
Policy No.	:	1700086410
Vehicle No	:	SLU 6265 K
Model Code	:	Audi A4 Sedan 1.4 TFSI S
Model / Year	:	Dec-17
Engine No	:	CVN045475
Chassis No	:	WAUZZZF40JA025310
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	30-Jan-18
Place of Accident	:	10 Gopeng Street Apartment Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLU 6265 K.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall lhs front and rear door's multi-lock system and power window devices.	S/N \$ 560.00 280.	✓
2	To remove and reinstall lhs front seat assy, ABCD pillar trims, sill trims, floor carpets, electronic components and fuse trays. Disengage lhs seat belt and head airbag.	S/N \$ 1,800.00 250. 1400 350	✓
3	To remove and lhs front and rear doors, cut out and reweld lhs sill panel and B-pillar. Renew lhs front door, align to position. Reinstall all parts removed.	\$ 4,800.00 3000.	(Partly Replaced) ✓
4	To respray lhs front and rear doors, lhs sill panel, door entrances, B-pillar and lhs rear fender. To carry out joint sealer works and carry out stone chip treatment.	\$ 4,300.00 2200.	✓
5	To carry out diagnostic check.	S/N \$ 192.00	✓ ✓
TOTAL LABOUR CHARGES		: \$ 11,652.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLU 6265 K.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT DOOR -LH <i>Repaired Dented</i>	\$ 2,048.00	✓ 1635.40
2	FRONT OUTER DOOR SEAL-LH <i>2 New</i>	\$ 176.00	✓ 140.40
3	BONDING AGENT <i>2 New</i>	\$ 43.00	✓ 34.16
4	FRONT DOOR CATCH-LH <i>2 New</i>	\$ 92.00	✓
5	SIDE MEMBER-LH <i>Dented.</i>	\$ 1,907.00	✓ 1505.60
6	SILL TRIM STRIP-LH <i>New</i>	\$ 104.00	✓ 82.80
7	PICTOGRAM STICKER <i>New</i>	\$ 21.00	✓ 16.72
8	UNDERBODY TRIM <i>part new</i>	\$ 273.00	✓
9	ACRYLIC SEALER <i>2</i>	S/N \$ 180.00	✓ 180
10	CAVITY WAX <i>1</i>	S/N \$ 140.00	✓ 140
11	STONE CHIP <i>1</i>	S/N \$ 180.00	✓ 180
12	METAL FILLER POWDER <i>1</i>	S/N \$ 280.00	✓ 280
13	SUNDRIES <i>2 New</i>	\$ 300.00	✓ 236
TOTAL SPARE PARTS CHARGES		\$ 5,744.00	
TOTAL LABOUR CHARGES		\$ 11,652.00	
GRAND TOTAL		\$ 17,396.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adrian Lij

Surveyed Date

: 06/02/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorised, 11 Lij

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 18 April 2018 10:59 AM
To: 'Boo seng yak'; Carrine Leong; Nora Khai; SUR
Subject: RE: FINAL REVISION - SLU6265K - OD AIG - SURVEYED 6 FEB 18

Dear Mr Boo,

Confirm repair cost of \$10,243.44 before excess \$600 and GST @ 6 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Tuesday, 17 April 2018 6:27 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>
Subject: FINAL REVISION - SLU6265K - OD AIG - SURVEYED 6 FEB 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$10,243.44 @ 6 days of repairs.

your early closure is well appreciated.

Best regards - jb

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0142/2018/GW
Date : 2-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

6 days - ok - jb - 17 Apr 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr.Tay Boon Liang
Address : 10 Gopeng Street
#19-25
Singapore 078878
Telephone : HP +65 93664566
Type of Claim : Own Damage Claims
Policy No. : 1700086410
Vehicle No : **SLU 6265 K**
Model Code : Audi A4 Sedan 1.4 TFSI S
Model / Year : Dec-17
Engine No : CVN045475
Chassis No : WAUZZZF40JA025310
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 30-Jan-18
Place of Accident : 10 Gopeng Street Apartment Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLU 6265 K.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall lhs front and rear door's multi-lock system and power window devices.	S/N \$	560.00	\$ 280.00
2	To remove and reinstall lhs front seat assy, ABCD pillar trims, sill trims, floor carpets, electronic components and fuse trays. Disengage lhs seat belt and head airbag.	S/N \$	1,800.00	\$ 350.00
3	To remove and lhs front and rear doors, cut out and reweld lhs sill panel and B-pillar. Renew lhs front door, align to position. Reinstall all parts removed.	\$	4,800.00	\$ 3,000.00
4	To respray lhs front and rear doors, lhs sill panel, door entrances, B-pillar and lhs rear fender. To carry out joint sealer works and carry out stone chip treatment.	\$	4,300.00	\$ 2,200.00
5	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 11,652.00</u>	<u>\$ 6,022.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLU 6265 K.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT DOOR -LH	\$ 2,048.00	\$ 1,638.40
2	FRONT OUTER DOOR SEAL-LH	\$ 176.00	\$ 140.40
3	BONGDING AGENT	\$ 43.00	\$ 34.16
4	FRONT DOOR CATCH-LH	\$ 92.00	
5	SIDE MEMBER-LH	\$ 1,907.00	\$ 1,525.60
6	SILL TRIM STRIP-LH	\$ 104.00	\$ 82.80
7	PICTOGRAM STICKER	\$ 21.00	\$ 16.72
8	UNDERBODY TRIM	\$ 273.00	
9	ACRYLIC SEALER	S/N \$ 180.00	\$ 180.00
10	CAVITY WAX	S/N \$ 140.00	\$ 140.00
11	STONE CHIP	S/N \$ 180.00	\$ 180.00
12	METAL FILLER POWDER	S/N \$ 280.00	\$ 280.00
13	SUNDRIES	\$ 300.00	\$ 3.36
TOTAL SPARE PARTS CHARGES		\$ 5,744.00	\$ 4,221.44
TOTAL LABOUR CHARGES		\$ 11,652.00	\$ 6,022.00
GRAND TOTAL		\$ 17,396.00	\$ 10,243.44

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLU 6265 K

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0142/2018/MAS

27 April 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLU 6265 K, Audi A4 Sedan 1.4 TFSI S-Tro

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLU 6265 K**, claimant, **Mr. Tay Boon Liang**, please find the related document per attached.

1. A copy of the Original invoice no. 85012371 – S\$10,318.48
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLU 6265 K

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIE

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which together does not exceed 2500 kilograms. 20 Aug 1998



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7630322C



Name

TAY BOON LIANG
(ZHENG WENLIANG)

郑文亮

Race

CHINESE

Date of birth

14-09-1976

Sex

M

Country of birth
SINGAPORE



1025855

NRIC No. S7630322C



Date of issue
23-09-2006

APT BLK 10 GUPENG STREET #19-25
SINGAPORE 078878

NRIC No. S7630322C

Date: 07/12/2017

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: S7630322C

DOB



TAY BOON LIANG
(ZHENG WENLIANG)

Birth Date: 14 Sep 1976

Issue Date: 25 Aug 2003



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2000 kilograms 14 Jun 1996

NP 426A Licence No: S7620161G

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7620161G



Name

TAN HWA I YIN
(CHEN HUA I YIN)

陈怀音

Race

CHINESE

Date of birth
13-06-1976

Sex

F

S7620161G

Country of birth
SINGAPORE



8003311

NRIC No. S7620161G



Date of issue
08-07-2006

48 SPOTTISWOODE PARK ROAD #18-03
SINGAPORE 088660

NRIC No. S7620161G Date 08/08/2015

REPUBLIC OF SINGAPORE DRIVING LICENCE

S7620161G



TAN HWA I YIN
(CHEN HUA I YIN)

Date of birth 13 Jun 1976

Date of issue 08 Jun 2015





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAY BOON LIANG(ZHENG WENLIANG)
 Period of Insurance : 08 Dec 2017 To 07 Dec 2018
 Engine No. : CVN045475
 Chassis No. : WAUZZZF40JA025310

Vehicle No. : SLU6265K
 Policy No. : 1700086410
 Endorsement No. :
 Issued Date : 13 Dec 2017

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
 Engine Capacity/Tonnage : 1,395.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2017
 Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 9 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAY BOON LIANG(Zheng Wenliang) - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center, Add: 55 Ubi Road 1 Singapore 408699-63682323

For other Approved Reporting Centres/Audited Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1958 (Malaysia).

0504125223

PREMIUM LEASING - SHI
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. J. J. J.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Jeffrey Lim



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6386 2223
Fax: 6475 1023
Page 1 16:26

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6386 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408664
Telephone: 6386 2223
Telefax: 6475 1023

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumcars.com.sg
6386 2323
6386 1233

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012371 Date : 25/04/2018 Order : SLU6265K Term : 30	Accounts: A0006 (1 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	---

Regn No.: SLU6265K (V 35019) Regn Date: 06/12/2017 Mileage: 2885 WIP No.: 54340
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF40JA025310 Engine: CVN 045475 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (33)

		Details	Qt /	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL LHS FRONT AND REAR DOOR'S MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.	280.00	1.00	280.00
D	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND REINSTALL LHS ABCD PILLAR TRIMS, SILL TRIMS AND FLOOR CARPETS.	350.00	1.00	350.00
S	BODYWORK	M: TO REMOVE LHS FRONT AND REAR DOORS, CUT OUT AND REWELD LHS SILL PANEL AND B-PILLAR. RENEW LHS FRONT DOOR, ALIGN TO POSITION. REINSTALL ALL PARTS REMOV	3000.00	1.00	3,000.00
S	BODYWORK	M: TO RESPRAY LHS BOTH DOORS, LHS SILL PANEL, DOOR ENTRANCES AND B-PILLAR. TO CARRY OUT JOINT SEALER WORKS AND CARRY OUT STONE CHIP TREATMENT.	2200.00	1.00	2,200.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6384 2223
Fax: 6471 3733
Page 2 16:26

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6384 2223
Fax: 6471 3733

Ubi Service Centre
15 Ubi Road 1
Singapore 408720
Telephone: 6384 2223
Fax: 6471 3733

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premi (mailto:customer.care@premi)
6384 2223
6471 3733

INSURANCE INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012371 Date: 25/04/2018 Order: SLU626SK Term: 30	Account: A0006 (1 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SLU626SK (V 35019) Regn Date: 08/12/2017 Mileage: 2885 WIP No.: 54340
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF40JA025310 Engine: CVN 045475 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALER, CAVITY WAX, STONE CHIP AND METAL FILLER POWDER.	780.00	1.00	780.00
X	ABW5809847	SECTION Less 020%	1.00	1907.00	1,525.60
X	ABW0853373F 989	SCUFF PLAT Less 020%	1.00	103.50	82.80
X	ABW0831051	DOOR Less 020%	1.00	2048.00	1,638.40
X	ABW0837199	CLIP Less 020%	6.00	0.70	3.36
X	ABW0837911A	SEAL Less 020%	1.00	175.50	140.40
X	ASG0810029J	STICKER Less 020%	1.00	20.90	16.72
X	AD 355205A2	BONAGENT (N/S) (G) Less 020%	1.00	42.70	34.16

Parts 3,441.44
Labour 0.00
Sublet 6,802.00
Menus 0.00
Lubricant 0.00

Sub-Total 9,543.44
7% GST 675.04
Grand Total 10,318.48



26/4

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLU6265K

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0142/2018/KS
12 March 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI S
Vehicle Chassis No. : WAUZZZF40JA025310
Vehicle Regn No. : SLU 6265 K
Vehicle Mileage : 2857 KM
Vehicle Owner : Mr. Tay Boon Liang
Certificate No : 1700086410
Policy Excess : S\$642(inclusive 7% GST)
Accident Date : 30/01/2018
Place : 10 Gopeng Street Apartment Carpark
Repair Cost : \$ 10,318.48
WIP No. : 54340
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


4:30pm
12/3/2018

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Feb 2018		06 Feb 2018 19:39 Edit Adj Rpt	S\$10,243.44 Edit Estimates	S\$10,243.44 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	TAY BOON LIANG , ID: S7630322C, Tel: +6593664566								
Vehicle Reg. No.:	SLU6265K	Date of Loss:	30/01/2018 17:00 - :59 [1 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 4637747929SG	Policy/Cover Note No.:	1700086410 (Comprehensive)						
		Excess:	S\$600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Kian Meng] kianmeng.chan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 15/02/2018]								
Driver/Custodian:	TAN HWAI YIN (41 / Female), NRIC: S7620161G, Tel: +6596699959								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (08/02/2018): Alert - Adj Mandate Approved (S\$12108.00) - SLU6265K - Claim Handler: Chan, Kian... - AIG_SG (07/02/2018): SLU6265K / OD / 30/01/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLU6265K (4637747929SG)
 OD
 Jan 30 2018 5:50PM
 [TAY BOON LIANG]
 Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
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Assessment Reports										1 per page 1 ☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	08/02/18 14:07	Adjuster Immediate Advice							Load HTML		

Photos/Images										3 per page 3 ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	07/02/18 08:43	General View							Load JPG		
2	07/02/18 08:43	General View							Load JPG		
3	07/02/18 08:43	General View							Load JPG		
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24	07/02/18 08:43	General View							Load JPG		

Documentation										1 per page 1 ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	07/02/18 08:53	Singapore Accident Statement							Load PDF		
2	07/02/18 08:53	Certificate of Insurance							Load PDF		
3	07/02/18 08:53	Insured's Driving License							Load PDF		
4	07/02/18 08:53	Driver's Driving License							Load PDF		
5	08/02/18 13:59	ESTIMATE							Load PDF		
6	03/05/18 09:57	DISCHARGE VOUCHER							Load PDF		
7	03/05/18 09:57	WORKSHOP INVOICE							Load PDF		

Linked Accident Report Documents

Assessment Reports			View	View in Browser
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	1 per page	☒
1	31/01/18 19:37	Accident Statement	1	Load HTM
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	31/01/18 19:34	Accident Photo	1	Load JPG ☒
2	31/01/18 19:34	Accident Photo	1	Load JPG ☒
3	31/01/18 19:34	Accident Photo	1	Load JPG ☒
4	31/01/18 19:34	Accident Photo	1	Load JPG ☒
5	31/01/18 19:34	Accident Photo	1	Load JPG ☒
6	31/01/18 19:34	Accident Photo	1	Load JPG ☒
7	31/01/18 19:34	Accident Photo	1	Load JPG ☒
8	31/01/18 19:34	Accident Photo	1	Load JPG ☒
9	31/01/18 19:34	Accident Photo	1	Load JPG ☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	31/01/18 19:30	Sketch Plan	1	Load JPG ☒
2	31/01/18 19:30	Sketch Plan #2	1	Load JPG ☒

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer				
Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607138R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18002416/AVBQ2

Date: 03/05/2018

REFERENCE

Insured/Claimant: TAY BOON LIANG Policy No: 1700086410
Date of Loss: 30/01/2018 Nature of Claim: OD Claim No: 4637747929SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLU6265K**
Make & Model: AUDI A4, 1.4 T (A) Engine No: CVN045475
Reg. Date: 08/12/2017 (Man. Year: 2017) Chassis No: WAUZZZF40JA025310
Colour: Blue Odometer: 2046 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$153,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18
Front Left Side: Bridgestone 7 mm Rear Left Side: Bridgestone 7 mm
Front Right Side: Bridgestone 7 mm Rear Right Side: Bridgestone 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,744.00	4,221.44	1,522.56	26.51
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,652.00	6,022.00	5,630.00	48.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	17,396.00	10,243.44	7,152.56	41.12
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	16,796.00	9,643.44	7,152.56	42.58
+ GST 7.00/7.00% (S\$)	1,175.72	675.04	500.68	42.58
Nett Amount (S\$)	17,971.72	10,318.48	7,653.24	42.58

INSPECTION

Date of Assignment: 06/02/2018
Date Inspected: 06/02/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR -LH	Dented	2,048.00 FS	*1,638.40 FS
2	1		*FRONT OUTER DOOR SEAL -LH	Necessary	176.00 FS	*140.40 FS
3	1		*BONDING AGENT	Necessary	43.00 FS	*34.16 FS
4	1		*FRONT DOOR CATCH -LH	Not Necessary	92.00 FS	*- FS
5	1		*SIDE MEMBER -LH	Dented	1,907.00 FS	*1,525.60 FS
6	1		*SILL TRIM STRIP -LH	Necessary	104.00 FS	*82.80 FS
7	1		*PICTOGRAM STICKER	Necessary	21.00 FS	*16.72 FS
8	1		*UNDERBODY TRIM	Not Necessary	273.00 FS	*- FS
9	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
10	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
11	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
12	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
13	1		*SUNDRIES	Necessary	300.00 FS	*3.36 FS
Total Parts (S\$)					5,744.00	4,221.44

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL LHS FRONT AND REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	560.00	280.00
2	TO REMOVE AND REINSTALL LHS FRONT SEAT ASSY ,ABCD PILLAR TRIMS ,SILL TRIMS ,FLOOR CARPERS ,ELECTRONIC COMPONENTS AND FUSE TRAYS .DISENGAGE LHS SEAT BELT AND HEAD AIRBAG	New	1,800.00	350.00
3	TO REMOVE AND LHS FRONT AND REAR DOORS ,CUT OUT AND REWELD LHS SILL PANEL AND B-PILLAR .RENEW LHS FRONT DOOR,ALIGN TO POSITION .REINSTALL ALL PARTS REMOVED	New	4,800.00	3,000.00
4	TO RESPRAY LHS FRONT AND REAR DOORS.LHS SILL PAEL ,DOOR ENTRANCES,B-PILLAR AND LHS REAR FENDER .TO CARRY OUT JOINT SEALER WORKS AND CARRY OUT STONE CHIP TREATMENT	New	4,300.00	2,200.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			11,652.00	6,022.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >