

1999/2000

INS CASE OWNER:

Latha

CC 3 / AIG18002413 / R1

LKK:

IDAC:

Surveyor:

Rasul

DOI:

ASSIGNMENT

9/1/14

Date / Time:

06/02/13

Registered in Metrim:

06/02/13

Pre-assign / CCU / FTE



Insured Vehicle No.:

YM 67525

Claim No.:

6714362094 SG

Name of Insured:

MOVA AUTOMOTIVE PTE LTD

Policy No.:

099999 SD92

Insured Tel No.:

HP:

Make / Model:

NISSAN PKC27BNHNP

Excess Sec II :\$5

D.O.A.:

05/02/13

Place of Accident:

WOODLANDS AVE 7 SLIP TO  
WOODLANDS AVE 4

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: MOND ZAKI BIN ABD GHANI

OI GIA REPORT YES / NO : TP GIA REPORT YES / NO

Driver Tel No.:

8299 7272

(VAL. YES / NO)

Insured Liability:

% Final ? Yes / No

EZ 55664



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time:

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

02/02/13 (Zam)

08/02/13 @

10:07am

Spoke to OI (mond zak) confirmed

accident details and OI rear-ended TP.

OI will send any additional photos via email

Informed abt TP again, agreed by both parties

and agree to settle. Send letter to OI.

28-3-13

File pass to Typist to prepare report.

RECEIVED 12 NOV 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: M25

Repair Cost:

P/P

\$57,783.46

( 9 days) Reduction:

27 %

FINAL SETTLEMENT

Date/Time: 09.11.13

Confirm with: BOLA S/N No.:

Email:

Call:

Final Liability:

\$100.

(Agreed / Assessed) BOLA S/N No.:

27.

If NO or B 28, Ass. Lia:

Repair Cost:

\*161

\$5 19,029.30

Loss of Rental (LOR): \$/km

\$5 1,498.00

( 14 days) x

+100

Loss of Use (LOU):

\$5 -

(5 x days)

Loss of Income (LOI):

\$5 -

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$57.45

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost:

\$5 -

Total:

\$5 20,558.75

Global Sum \$5:

FINAL PAYMENT

Date/Time: 09.11.13

Confirm with: BOLA S/N No.:

Email:

Call:

Payee 1:

\$5 20,558.75

Name 1:

MOVA AUTOMOTIVE GROUP SINGAPORE PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

COPY SENT  
12/11/13

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

+320 + +20





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/AIG18002413/R1ks3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120			Date : 06-02-2018	
			Code : AIG	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	YM 6732S	Veh. Inspected	EZ 3966Y	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	06/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	05/02/2018	Inspection Date	07/02/2018	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 1 KAMPONG AMPAT OFF MACPHERSON ROAD SINGAPORE 368314			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



PDI TUAS

PDI TUAS

ONG SHE-NA  
496C TAMPINES STREET 43  
#07-259  
Singapore, 526496  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV029011  
Quote No. SER/QUO/1800211  
QuoteDate 06/02/18  
Salesperson Michelle Lee  
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA A6 1.4 TSI DSG 90KW HL	95,693	
License No.	VIN	Initial Registration	Sales Advisor
EZ3966Y	WVWZZZ16ZEM058795	29/04/15	Michelle Lee
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX E77840	1624G5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	8	UNIT		<del>4,300</del> 3780
P B&P MACP LABOUR	R&R REAR LUGGAGE TRIM	1	UNIT		<del>6,720.00</del> 420
P B&P MACP PAINT	SPRAY PAINT	7	UNIT		<del>840.00</del> 3200
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		<del>5,800.00</del> 4,000
P B&P SENSOR	SUPPLY & INSTALL REVERSE SE	1	Pieces		<del>80.00</del> 400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		<del>400.00</del> 480.00
P B&P MECH	COMPULSORY TO DO AFTER AC				
	ELECT WIRING & MECH COMPO	1	Time Un		<del>280.00</del> 280.00
	Nett				
	<b>Sum Labor</b>				<b>14,400.00</b>
P 1K8945300	BOLT	1	Pieces		NH 8.81
P 1K9853675B GQF	NAME PLATE ( TSI )	1	Pieces		an 52.53
P 1K9853687A 739	NAME PLATE ( JETTA )	1	Pieces		an 55.80
P 3AF943021A	LED LICENCE PLATE LIGHT	2	Pieces		NH 253.06
P 5C6807305	REINFORCEMENT	1	Pieces		NH 514.20
P 5C6807393A	TAILLIGHT LOWER BRACKET LH	1	Pieces		an 83.42
P 5C6807393B	BUMPER SIDE BRACKET LH	1	Pieces		an 115.65
	Use Predecessor 5C6807393				
P 5C6807394A	TAILLIGHT LOWER BRACKET RH	1	Pieces		NH 60.84
P 5C6807394B	BUMPER SIDE BRACKET RH	1	Pieces		an 104.09
	Use Predecessor 5C6807394				
P 5C6807421 GRU	REAR BUMPER	1	Pieces		DE 1,061.34
P 5C6807433	SPOILER	1	Pieces		SC 511.01
P 5C6807863	BUMPER CENTRE BRACKET	1	Pieces		an 77.46
P 5C6810689	TAILLIGHT PANEL LH	1	Pieces		NH 177.77
	Predecessor 5C6813327				
<b>Sum carried forward</b>					<b>17,475.98</b>

Payments to: - BBN: - Acc.-No.:

## PDI TUAS

PDI TUAS

ONG SHE-NA  
496C TAMPINES STREET 43  
#07-259  
Singapore, 526496  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

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EZ3966Y	WVWZZZ16ZEM058795	29/04/15	Michelle Lee
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX E77840	1624G5

Continued			17,475.98
P 5C6813301	REAR END PANEL	1 Pieces	BT 1,282.34 ✓
P 5C6827025A	REAR BOOT LID	1 Pieces	PA 1,796.25 ✓
	Use Predecessor 5C6827025		
P 5C6827301E	HINGE LH	1 Pieces	BA 94.92 ✓
	Use Predecessor 5C6827301D		
P 5C6827302D	HINGE RH	1 Pieces	AY 94.92 ✓
	Use Predecessor 5C6827302B		
P 5C6827505G	LOCK	1 Pieces	BT 193.80 ✓
	Use Predecessor 5C6827505F		156.8
P 5C6827507B	LOCK STRIKER	1 Pieces	MM 3 51.47
P 5C6827520B 9B9	LOCK COVER	1 Pieces	LB 17.84 ✓
P 5C6827705A 5AP	REAR BOOT LID WTHRSTRIP	1 Pieces	re 252.81 ✓
P 5C6853630E ULM	VW SIGN	1 Pieces	re 93.68 ✓
	Use Predecessor 5C6853630 ULM		
P 5C6863459G 9B9	END PANEL TRIM COVER	1 Pieces	BT 83.60 ✓
P 5C6867605A 9B9	REAR BOOT LID TRIM	1 Pieces	mk 279.93
P 5C6945093	TAILLIGHT INNER LH	1 Pieces	Pla 310.52 ✓
P 5C6945094A	TAILLIGHT INNER RH	1 Pieces	ca 310.52 ✓
P 5C6945095E	TAILLIGHT OUTER LH	1 Pieces	Pla 498.60 ✓
	Use Predecessor 5C6945095A		
P 5C6945096E	TAILLIGHT OUTER RH	1 Pieces	3 498.62
P 5C6945105A	REFLECTOR LH	1 Pieces	mk 87.44
P 5M0945167	ADJUSTPART	4 Pieces	7 33.80
P 5N0827566T	PUSH BUTTON	1 Pieces	NE 138.09
	Use Predecessor 5N0827566B		
P 8D0853419D	REAR NUMBER PLATE PACKING	1 Pieces	re 14.61 ✓

Sum carried forward 23,609.74

Payments to: - BBN: - Acc-No...

PDI TUAS

PDI TUAS

ONG SHE-NA  
496C TAMPINES STREET 43  
#07-259  
Singapore, 526496  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
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## Service Quote

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License No.	VIN	Initial Registration	Sales Advisor
EZ3966Y	WVWZZZ16ZEM058795	29/04/15	Michelle Lee
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX E77840	1624G5

Continued			23,609.74
P D 007600A1	INOXSPRAY	1 Pieces	78.44
P D 180003M2	2KADHESIV	1 Pieces	330.24
P D 476KD1M2	SEALANT	1 Pieces	89.30
P D 506KD1A3	2K FOAM	1 Pieces	182.27
P N 10621301	NUT	8 Pieces	17.20
P N 90346301	POP-RIVET	6 Pieces	9.12
P N 90766702	NUT	4 Pieces	9.96
	Successor N 90766703		10.08
	Sum Item		9,926.27

Sum Labor 14,400.00  
Sum Item 9,926.27

Total SGD 24,326.27  
7% GST 1,702.84  
Total SGD Incl. GST 26,029.11

### Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

*Done*  
*Hp 90010068*  
*9 days*  
*02/02/18 @ 1710*  
*Resy by paint*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 17 October 2018 4:58 PM  
**To:** 'Syed-Yusoff, Saliha'  
**Subject:** [MANDATE REQUEST] Your ref : 8714362094SG, ACCIDENT ON 05/02/2018 INVOLVING YM 6732S (OI) & EZ 3966Y (TP)

Your ref : **8714362094SG**  
Our ref : CC3/AIG18002413/R1eb3

Dear Sirs,

### ACCIDENT ON 05/02/2018 INVOLVING YM 6732S (OI) & EZ 3966Y (TP)

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**VOLKSWAGEN GROUP SINGAPORE PTE LTD**" at **\$ 20,533.75 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 26,029.24	\$ 19,028.30
2. Loss of Rental (14days x \$100)	\$ 1,498.00	\$ 1,498.00 (14days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 27,534.69	<b><u>\$ 20,533.75</u></b>

For your approval in merimen please.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Print Received Message

This mail is associated with :

**\*EZ3966Y (8714362094SG)**

**[YM6732S]**

TP

ONG SHE-NA

Feb 5 2018 2:00PM

[MOVA AUTOMOTIVE]

Volkswagen Centre Singapore

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 07/11/2018 10:02 AM  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$20533.75) - EZ3966Y - Claim Handler: Syed-Yusoff, Saliha

Approved:20533.75;pls proceed with settlement @ \$20,533.75

## PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. \_ \_ \_ \_ \_

Claimant's Vehicle No. EZ39664 \_ \_ \_ \_ \_

Accident on 5/2/18 \_ \_ \_ \_ \_ involving vehicle/s No. YM 6732S  
\_ \_ \_ \_ \_ along/at woodlands Avel \_ \_ \_ \_ \_

## BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 19,078.30 Payable to Volkswagen Group Singapore Pte Ltd \_ \_

2. Loss-of-Use/  
Car Rental S\$ 1,498 \_ \_ \_ Payable to ong She-Ng \_ \_ \_

3. Medical and  
Search Fees S\$ 7.45 \_ \_ \_ Payable to Volkswagen Group Singapore Pte Ltd \_ \_ \_

Remarks : \_ \_ \_ \_ \_

Service Adviser Tang Shu Shi \_ \_ \_ \_ \_

Contact No./H/P. 69223502 \_ \_ \_ \_ \_



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref:** CC3/AIG18002413/ks3

09 FEBRUARY 2018

**MOVA AUTOMOTIVE PTE LTD**  
22 JALAN KILANG  
#07-01 MOVA BUILDING  
SINGAPORE 159419  
ATTN : HR / MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING YM 6732S AND EZ 3966Y ON 05.02.2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

  
**Zaini**  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, Ong She-Na (the third party claimant")  
of BK 4466 Tampines St. 43 #07-259 CS/52646 (address), owner  
of EZ3966Y (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no EZ3966Y that was damaged pursuant to the accident which occurred  
on 5/2/18 (date) along Woodlands Ave 4 (location)  
involving vehicle no/s YM6732S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 10 (day) of 3 (month) 2018

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, Volkswagen Group Singapore Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for SS 19,028.30 (Repair Cost), SS 1,498.00 (Loss of Use/Rental), SS 1.45 (Disbursement) for vehicle no. EZ 3966Y that was damaged pursuant to the accident which occurred on 5/2/18 (date) along WOODLANDS AVE 4 (location) involving vehicle no/s YM 6732S. This is pursuant to the inspection conducted on 01/02/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ONG SHE NA ("the third party claimant") of vehicle no. EZ3966Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to EZ3966Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of NOV (month) 2018 (year)



MFB

Signed by appointed surveyor



Signed by "the workshop" (with chop)

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P08895

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP0399

SERVICE CUSTOMER NO.: FD1088R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-15 AIG Building  
Singapore

Post Code: 079120

VEH NO.:

EZ3966Y

DATE: 28/02/18

Pickup:

VIN NO.:

WVVWZZZ167EM058795

KM: 108,623

GEARBOX CODE:

Engine No.:

MODEL:

JETTA AG 1.4 TSI DSG 90KW 16L

SA:

Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
<b>AIG DIRECT SETTLEMENT</b>					
<b>DOA: 05/02/2018</b>					
<b>TP VEHICLE: YM6732S</b>					
<b>SURVEY BY: RASUL (LKK)</b>					
<b>Labor</b>					
1	LABOUR + replaced end panel	5.00	UNIT	840.00	4,200.00
2	R&R REAR LUGGAGE TRIM	1.00	UNIT	420.00	420.00
3	SPRAY PAINT	5.00	UNIT	800.00	4,000.00
4	BSP NUMBER PLATE -NETT	1.00	ST	80.00	80.00
5	SUPPLY & INSTALL REVERSE SENSOR	1.00	PCS	400.00	400.00
6	Tow SVC- Quality Recovery Services	1.00	UNIT		
7	Tow SVC- Quality Recovery Services	1.00	UNIT		
8	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
9	ELECT WIRING & MECH COMPONENT CHECK NE	1.00	TU	280.00	280.00
<b>Item</b>					
10	NAME PLATE ( TSI )	1.00	PCS	52.53	52.53
11	NAME PLATE ( JETTA )	1.00	PCS	55.80	55.80
12	TAILLIGHT LOWER BRACKET LH	1.00	PCS	63.42	63.42
13	BUMPER SIDE BRACKET LH	1.00	PCS	115.65	115.65
14	BUMPER SIDE BRACKET RH	1.00	PCS	104.09	104.09

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P08895

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP0399

SERVICE CUSTOMER NO.: F01088R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-16 AIG Building  
Singapore

Post Code: 079120

VEH NO.:

EZ3966Y

DATE:

28/02/18

Pickup:

VIN NO.:

WVWZZZ16ZEM055795

KM :

100,623

GEARBOX CODE:

Engine No.:

MODEL:

JETTA A5 1.4 TSI DSG 90KW HL

SA :

Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	REAR BUMPER	1.00	PCS	1,061.34	1,061.34
16	SPOILER	1.00	PCS	511.01	511.01
17	BUMPER CENTRE BRACKET	1.00	PCS	77.46	77.46
18	REAR END PANEL	1.00	PCS	1,282.34	1,282.34
19	REAR BOOT LID	1.00	PCS	1,796.25	1,796.25
20	HINGE LH	1.00	PCS	94.92	94.92
21	HINGE RH	1.00	PCS	94.92	94.92
22	LOCK	1.00	PCS	156.81	156.81
23	LOCK COVER	1.00	PCS	17.84	17.84
24	REAR BOOT LID WITHSTRIP	1.00	PCS	252.81	252.81
25	VW SIGN	1.00	PCS	93.68	93.68
26	END PANEL TRIM COVER	1.00	PCS	63.60	63.60
27	TAILLIGHT INNER LH	1.00	PCS	310.52	310.52
28	TAILLIGHT INNER RH	1.00	PCS	310.52	310.52
29	TAILLIGHT OUTER LH	1.00	PCS	498.60	498.60
30	PUSH BUTTON	1.00	PCS	138.09	138.09
31	REAR NUMBER PLATE PACKING	1.00	PCS	14.61	14.61
32	INOXSPRAY	1.00	PCS	78.44	78.44

# Volkswagen Centre Singapore

Service Tax Invoice No. SV18P08895



Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO.: 18IP0399

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME.: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-16 AIG Building  
Singapore  
Post Code: 079120

VEH NO.: EZ3966Y

DATE: 28/02/18

Pickup:

VIN NO.:

WVWZZZ16ZEM058795

KM : 100,623

GEARBOX CODE:

Engine No.:

MODEL:

JETTA A6 1.4 TSI DSG 90KW 16V

SA :

Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
33	2KADHESIV	1.00	PCS	330.24	330.24
34	SEALANT	1.00	PCS	89.30	89.30
35	2K FOAM	1.00	PCS	182.27	182.27
36	NUT	8.00	PCS	2.15	17.20
37	POP-RIVET	6.00	PCS	1.52	9.12
38	NUT	4.00	PCS	2.52	10.08

Sub Total 17,783.46  
GST (7%) AMOUNT 1,244.84  
TOTAL AMOUNT 19,028.30

for Volkswagen Centre Singapore

09 MAR 2018



Authorized Signatory

Customer

Phone : Fax :

# Volkswagen Centre Singapore



BY: \_\_\_\_\_



Service Tax Invoice No. SV18P08245

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP0545

SERVICE CUSTOMER NO.: CV029011

SERVICE CUSTOMER NAME: ONG SHE-NA

TELEPHONE NO.:

ADDRESS: 488C TAMPINES STREET 43

#07-259

Singapore

Post Code: 526498

VEH NO.: EZ3966Y

DATE: 26/02/18

Pickup:

VIN NO.:

WVWZZZ16ZEM068795

KM:

100,623

GEARBOX CODE:

Engine No.:

MODEL:

JETTA A8 1.4 TSI DSG 90KW HL

SA:

Tang Shu Shi

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
<b>RENTAL CHARGES FROM:</b>					
<b>12/02/2018 - 26/02/2018</b>					
<b>RENTAL VEHICLE: SLV2775B</b>					
<b>DRIVEN BY: ONG CHEE KIONG</b>					
	Labor				
1	PROVIDE CAR RENTAL SERVICE	14.00	TU	100.00	1,400.00

Sub Total 1,400.00  
GST (7%) AMOUNT 98.00  
TOTAL AMOUNT 1,498.00

for Volkswagen Centre Singapore

  
Customer



Authorised Signatory

Phone : Fax :




Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road, Singapore 159934

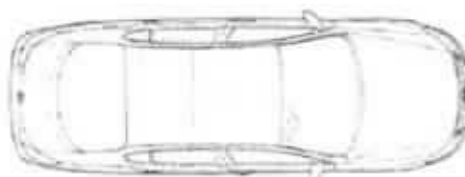
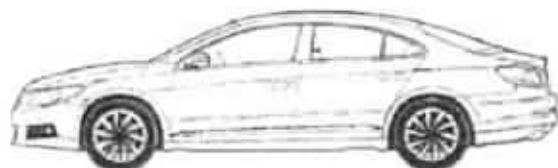
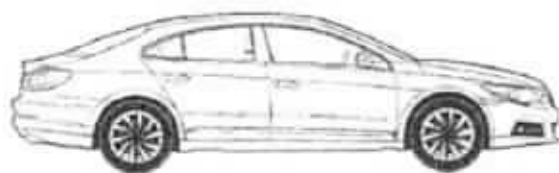
## RENTAL CAR AGREEMENT

MAIN DRIVER PARTICULARS	
Owner's Vehicle No:	EZ39664
Model:	Jetta
Name:	ONG Chee Kiong
Address:	BK4966 Tampines St H3 #03-259 (S) 526496
Office Tel:	Residence Tel:
Occupation:	Hp: 98009664
P.P./I.C No:	S14179642 Nationality: Singapore
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	Hp:
P.P./I.C No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	


RENTAL VEHICLE PARTICULAR		
Replacement Vehicle No:	SLV2775B	
Model:	Sportsvan	
Collection Out	Date & Time	Mileage Out
	12/2/18 @ 10:18	1403
Return In:	Date & Time	Mileage In
	26/2/18 @ 4:41	2705
OUT		IN
EMPTY	FULL	EMPTY FULL
RENTAL CAR CHARGES		
	Days	Total
Days @ \$ 100	Per Day 14	1400

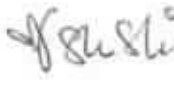
ADDITIONAL CHARGES	
PETROL TOP-UP CHARGES	
MISC	
TOTAL CHARGES (incl 7% GST)	1498.
Remark:	Ally Direct.



Kindly top up the petrol before you return us the replacement car: Otherwise, there will be charges added to your payment

In the event of vehicle breakdown, please call our Volkswagen 24hrs road assistance at 63338800

CHECKED OUT BY:


CHECKED IN BY:


## Rental Car Terms & Conditions

1. I hold a valid Singapore driving licence, as provided herein, for the operation of the loan car ("the Car").
2. For the avoidance of doubt, 1 day is equivalent to 24-hour period from when the Car was rented out. When the rental period is less or equal to 5 hours after 1 day, I will incur a half day charge. When the rental period exceeds 5 hours after 1 day, I will incur a full day charge.
3. In the event of vehicle breakdown, Volkswagen Group Singapore will only replace another rental vehicle on the next working day subject to availability of the rental vehicle and it may be any brand or model within our discretion.
4. I acknowledge that Volkswagen Group Singapore is fully entitled to request for the return of the Car at any time, giving 1 day notice, when your car is ready for collection.
5. The Car shall be issued and returned during the operating hours of the Service Centres.
6. I have checked and accepted the Car in the current condition and agree to return it to you in the same condition, failing which, I agree bear all cost and expenses necessary to restore the Car to its initial condition.
7. I agree to take full responsibility for the Car and at all times exercising reasonable care when using the Car, and shall not authorize the car to be driven by another person unless stated in the additional driver detail column.
8. I undertake not to drive or operate the Car outside Singapore. There will be additional charges of \$50 per day for Malaysia Insurance coverage
9. I shall take good care on the cleanliness of the Car and shall not eat, drink and smoke in the Car. Additional charges of \$80 will be incurred for the interior cleaning or removal of odour smell.
10. I shall not permit anything to be done that may void or affect the Car's insurance in any way, eg. driving under influence of alcohol/medication, participating in racing, etc. Under such circumstances, I will bear all cost to restore the Car to the initial condition, or to replace the Car.
11. I take full responsibility and shall promptly pay for any damage or loss, however caused to the Car during the loan period.
12. I shall pay for all traffic violations, fines and penalties imposed on the Car during the rental period.
13. All claims, damages, losses, increased insurance premiums, insurance claim excess amounts, costs and expenses (including legal costs on a full indemnity basis), whatsoever and however brought against, suffered or incurred by you in respect of the Car or the use or operation of the Car during the rental period.
14. In the event when the Car is damaged, I shall pay the Insurance claims excess stated below (please tick the relevant):
  - ☒ \$2,500 excess amount - applicable for non-sport models and/or with engine capacity less than 2,500cc (Polo, Beetle, Jetta, Passat, CC, Tauran and Sharan).
    - Applicable to sports, coupe and cabriolet models, including Scirocco and Golf Cabriolet.
    - Applicable to vehicle with engine capacity above 2,500cc, including Touareg and Phaeton.
  - ☐ \$5,000 excess amount - applicable for sports, coupe and cabriolet models and/or with engine capacity above 2,500cc (Scirocco, Golf Cabriolet, Touareg and Phaeton); and for drivers below 23 years old and above 62 years old and with driving experience less than 2 years.
  - ☐ Other applicable excess amount as stated:

15. I shall return the same level of petrol in which the car was rented out when I return the Car. Otherwise, I shall be charged for topping up of petrol to the same level or more in which the Car was rented out.

16. I agree that I shall settle all outstanding payment before I am able to collect my own car from the workshop.

17. I have read, fully understand and agreed with the terms and conditions herein.

Customer Signature:





Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 06 Feb 2018 / 11:14:52

Receipt Date/Time : 06 Feb 2018 / 11:14:52

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-180206-000577

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - YM6732S As at 05 Feb 2018/14:38:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - YM6732S Enquiry Fee 20180206111239171939	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	20180206111418613	Direct Debit: eNETS Debit (Internet Banking)		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING


















































Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Feb 2018 <a href="#">Edit Reg</a>		07 Feb 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$17,783.46</b> <a href="#">Edit Estimates</a>	<b>S\$17,783.46</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>MOVA AUTOMOTIVE PTE LTD</b> , Co. Reg. No.: 198904033G									
Main Claimant: <b>ONG SHE-NA</b> , ID: S8732084G									
Vehicle Reg. No.: <b>EZ3966Y</b>		Date of Loss: 05/02/2018 14:00 - :59 [33 Months and 7 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 8714362094SG</b>		Policy/Cover Note No.: 0999995092							
Vehicle Reg. No. (Insured): <b>YM6732S</b>		Policy No. (Claimant): A80398738AVW							
		Excess:							
Repairer: <b>Volkswagen Group Singapore Pte Ltd (-)</b> 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Syed-Yusoff, Saliha</b> ] Saliha.Syed-Yusoff@aig.com									
Claimant's Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 15/02/2018]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG_EXPRESS (07/11/2018): Alert - Adj Mandate Approved (S\$20533.75) - EZ3966Y - Claim Handler: Syed-Yusoff...									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*EZ3966Y (8714362094SG)  
[YM6732S]  
TP  
ONG SHE-NA  
Feb 5 2018 2:00PM  
[MOVA AUTOMOTIVE PTE LTD]  
Volkswagen Group Singapore Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown												1			Edit		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	28/08/18 14:37		Odometer Reading												1			Load JPG <input checked="" type="checkbox"/>		
2	28/08/18 14:37		Chassis Number												1			Load JPG <input checked="" type="checkbox"/>		
3	28/08/18 14:37		General View												1			Load JPG <input checked="" type="checkbox"/>		
4	28/08/18 14:37		General View												1			Load JPG <input checked="" type="checkbox"/>		
5	28/08/18 14:37		General View												1			Load JPG <input checked="" type="checkbox"/>		
6	28/08/18 14:37		General View												1			Load JPG <input checked="" type="checkbox"/>		
7	28/08/18 14:37		General View												1			Load JPG <input checked="" type="checkbox"/>		
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25	28/08/18 14:37		General View												1			Load JPG <input checked="" type="checkbox"/>		
26	28/08/18 14:37		General View												1			Load JPG <input checked="" type="checkbox"/>		
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28	28/08/18 14:37		General View												1			Load JPG <input checked="" type="checkbox"/>		
29	28/08/18 14:37		General View												1			Load JPG <input checked="" type="checkbox"/>		
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33	28/08/18 14:37		General View												1			Load JPG <input checked="" type="checkbox"/>		
34	28/08/18 14:37		General View												1			Load JPG <input checked="" type="checkbox"/>		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
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60	28/08/18 14:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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62	28/08/18 14:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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82	28/08/18 14:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
83	28/08/18 14:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
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89	28/08/18 14:37	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
90	28/08/18 14:37	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
91	28/08/18 14:37	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	06/02/18 19:19	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT		Load PDF	
2	13/02/18 11:33	TP ESTIMATE- MARKED		Load PDF	
3	27/09/18 09:07	RENTAL RECEIPT		Load PDF	
4	27/09/18 09:07	LTA SEARCH		Load PDF	
5	27/09/18 09:07	LETTER TO OI		Load PDF	
6	15/11/18 09:59	WORKSHOP INVOICE		Load PDF	
7	15/11/18 09:59	AUTHORISATION TO ACT FORM		Load PDF	
8	15/11/18 09:59	Release Voucher		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	07/02/18 13:11	OI GIA		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	YM6732S (Insd veh)	Model:	VOLKSWAGEN JETTA GP
	EZ3966Y (TP veh)		1.4 TSI 90 A/T (A)
Date of Accident:	05/02/2018		

Global Sum Settlement	:	[ ]	Yes	[ X ]	No
Repair Estimate	:	\$	26,029.24		
Final Repair Cost	:	\$	19,028.30		
Loss of Use	:	\$			days at \$0.00 per day
Rental (if any)	:	\$	1,498.00	14	days
LTA / GIA Search Fee	:	\$	7.45		
Others:	:	\$	0.00		
	:	\$			
Final Settlement Sum	:	\$	20,533.75		

Is Third Party Workshop GIA Registered? [ ] YES [ X ] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Group Singapore Pte Ltd	:	\$ 20,533.75
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

15 Nov  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18002413/R1EB3Q2

Date: 15/11/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995092  
**Claimant Vehicle No :** EZ3966Y **Insured Vehicle No :** YM6732S  
 Date of Loss: 05/02/2018 Nature of Claim: TP Claim No: 8714362094SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **EZ3966Y**  
 Make & Model: VOLKSWAGEN JETTA GP, 1.4 TSI 90 A/T (A) Engine No: CAXE77840  
 Reg. Date: 29/04/2015 (Man. Year: 2014) Chassis No: WWZZZ16ZEM058795  
 Colour: Grey Odometer: 100055 km  
 Engine Capacity: 1390 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 265/55 R16 Rear Tyre Size: 265/55 R16  
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm  
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,406.39	8,403.46	2,002.93	19.25
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,920.00	9,380.00	4,540.00	32.61
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>24,326.39</b>	<b>17,783.46</b>	<b>6,542.93</b>	<b>26.90</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,702.85</b>	<b>1,244.84</b>	<b>458.01</b>	<b>26.90</b>
<b>Nett Amount (S\$)</b>	<b>26,029.24</b>	<b>19,028.30</b>	<b>7,000.94</b>	<b>26.90</b>
<b>+ Car Rental (14.0 x S\$100.00/day + 7.00% GST) (S\$)</b>		<b>1,498.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>20,533.75</b>		

## INSPECTION

Date of Assignment: 07/02/2018  
 Date Inspected: 07/02/2018 Inspected At: Volkswagen Group Singapore Pte Ltd (-)  
 247 ALEXANDRA ROAD,  
 159934 Alexandra  
 Estimated Period of Repair: 9.0 days

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**Adjuster:** MOHD RASUL**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*B&P NUMBER PLATE	Scratched	80.00 FS	*80.00 FS
2	1		*SUPPLY & INSTALL REVERSE SE	Not Working	400.00 FS	*400.00 FS
3	1		*BOLT	Not Necessary	8.81 FS	*- FS
4	1		*NAME PLATE (TSI)	Necessary	52.53 FS	*52.53 FS
5	1		*NAME PLATE (JETTA)	Necessary	55.80 FS	*55.80 FS
6	2		*LED LICENCE PLATE LIGHT	Not Necessary	253.06 FS	*- FS
7	1		*REINFORCEMENT	Not Necessary	514.20 FS	*- FS
8	1		*TAILLIGHT LOWER BRACKET LH	Necessary	83.42 FS	*83.42 FS
9	1		*BUMPER SIDE BRACKET LH	Necessary	115.65 FS	*115.65 FS
10	1		*TAILLIGHT LOWER BRACKET RH	Not Necessary	60.84 FS	*- FS
11	1		*BUMPER SIDE BRACKET RH	Necessary	104.09 FS	*104.09 FS
12	1		*REAR BUMPER	Deformed	1,061.34 FS	*1,061.34 FS
13	1		*SPOILER	Scratched	511.01 FS	*511.01 FS
14	1		*BUMPER CENTRE BRACKET	Necessary	77.46 FS	*77.46 FS
15	1		*TAILLIGHT PANEL LH	Not Necessary	177.77 FS	*- FS
16	1		*REAR END PANEL	Bent	1,282.34 FS	*1,282.34 FS
17	1		*REAR BOOT LID	Bent	1,796.25 FS	*1,796.25 FS
18	1		*HINGE LH	Bent	94.92 FS	*94.92 FS
19	1		*HINGE RH	Bent	94.92 FS	*94.92 FS
20	1		*LOCK	Jammed	193.80 FS	*156.81 FS
21	1		*LOCK STRIKER	Not Necessary	51.47 FS	*- FS
22	1		*LOCK COVER	Cracked	17.84 FS	*17.84 FS
23	1		*REAR BOOT LID WTHRSTRIP	Necessary	252.81 FS	*252.81 FS
24	1		*VW SIGN	Necessary	93.68 FS	*93.68 FS
25	1		*END PANEL TRIM COVER	Bent	83.60 FS	*83.60 FS
26	1		*REAR BOOT LID TRIM	Not Necessary	279.93 FS	*- FS
27	1		*TAILLIGHT INNER LH	Broken	310.52 FS	*310.52 FS
28	1		*TAILLIGHT INNER RH	Cracked	310.52 FS	*310.52 FS
29	1		*TAILLIGHT OUTER LH	Broken	498.60 FS	*498.60 FS
30	1		*TAILLIGHT OUTER RH	Not Necessary	498.62 FS	*- FS
31	1		*REFLECTOR LH	Not Necessary	87.44 FS	*- FS
32	4		*ADJUSTPART	Not Necessary	33.80 FS	*- FS
33	1		*PUSH BUTTON	Necessary	138.09 FS	*138.09 FS
34	1		*REAR NUMBER PLATE PACKING	Necessary	14.61 FS	*14.61 FS
35	1		*INOXSPRAY	Necessary	78.44 FS	*78.44 FS
36	1		*2KADHESIV	Necessary	330.24 FS	*330.24 FS
37	1		*SEALANT	Necessary	89.30 FS	*89.30 FS
38	1		*2K FOAM	Necessary	182.27 FS	*182.27 FS
39	8		*NUT	Necessary	17.20 FS	*17.20 FS
40	6		*POP-RIVET	Necessary	9.12 FS	*9.12 FS
41	4		*NUT	Necessary	10.08 FS	*10.08 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	10,406.39	8,403.46
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR	New	6,720.00	4,200.00
2	R&R REAR LUGGAGE TRIM	New	840.00	420.00
3	SPRAY PAINT	New	5,600.00	4,000.00
4	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
5	ELECT WIRING & MECH COMPO	New	280.00	280.00
Gross Labour Cost (S\$)			<b>13,920.00</b>	<b>9,380.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >