

Premium Automobiles

AXA Insurance Singapore Pte Ltd
No 8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Yr Ref: CC4/ASM18002409/Aea3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0165/2018/MAS

9 May 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLA 8282 C, Audi A1 SB 1.0 TFSI S-TRO

With reference to the above-mentioned vehicle, no. **SLA 8282 C**, claimant, **Ms. Teng Yiwen, June**, please find the related document as per attached.

1. A copy of the Original invoice no. 85012383 – S\$5,449.51
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. Loss of Use – S\$150.00 (S\$50.00 x 3 days)
5. A copy of GIA Search fee – S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls
AXA – SLA 8282 C

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 27 February 2018 3:20 PM
To: 'sally.tk.wang@exxomobil.com'
Subject: ACCIDENT INVOLVING SFG 2185D AND SLA 8282C ALONG OI AL ON 03/02/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

27 FEB 2018

WANG TEK KIOW

Dear Sir/ Mdm

OUR REF : CC4/ASM18002409/Aea3
YOUR REF : SFG 2185D
ACCIDENT INVOLVING SFG 2185D AND SLA 8282C ALONG OI AL ON 03/02/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s PREMIUM AUTOMOBILES PTE LTD acting on behalf of the owner of SLA 8282C against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had reversed and hit Third Party vehicle SLA 8282C. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ashersng@lkkauto.com within 7 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at ashersng@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

Your Ref: SFG 2185 D

PA/TP/0165/2018/K5

16 March 2018

Ms. Teng YiWen, June
381 Tanglin Road
#11-03
Singapore 247965

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Motor Claim Dept

Dear Sir/Mdm,

**ACCIDENT INVOLVING VEHICLES SLA 8282 C / SFG 2185 D AT BEDOK
LIBRARY CARPARK ON 03TH FEB 2018.**

I am the registered owner of SLA 8282 C.

I confirmed that I will be claiming for Loss of Usages / Rental Charges / Cost of Repairs and hereby authorized your esteemed company to settle the repair bill and Loss of Usages / Rental Charges and directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Ms. Teng YiWen, June

Copy to Norah Khai, Premium Automobiles Pte Ltd



redefining / insurance

CLAIM REF : S8MCD8G2
INSURED : WANG TEY KIOU

DISCHARGE VOUCHER

We/I [MS TENG YIWEN, JUNE], NRIC NO. S8617685H] hereby agree to accept the sum of dollars [FIVE THOUSANDS SIX HUNDRED ONE AND ONE FIFTY ONE ONLY] (S\$ 5,601.51) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. [SFG 2185 D] as a result of an accident along [BEDOK LIBRARY CARPARK] on [03/02/2018] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SLA 8282 C].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SFG 2185 D] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SFG 2185 D].

Dated this 11 day of Sept 2018

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : S8617685H

Occupation/ Business : _____

Address : 381 Tanglin Road #11-03
Singapore 247965

Telephone No. : +65 82880578

Witness's Name : Tay Fong

Witness's Signature : [Signature]

Witness's NRIC No. : G2040197X





Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408669
Telephone 6386 2223

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

INSURANCE TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 11:39

AXA INSURANCE S'PORE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85012383 Date : 27/04/2018 Order : SLA8282C Term : 30	Account: A0008 (T 0) AXA INSURANCE S'PORE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
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Regn No.: SLA8282C (V 28816) Regn Date: 29/01/2016 Mileage: 13183 WIP No.: 54775
Model: A1 SB 1.0 TFSI S tronic 8XFCSE Chassis: WAUZZZ8X5GB058751 Engine: CHZ 057775 Dept: U
USB No.:
You have been assisted by :- UB-Carrine ()

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND RHS HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	900.00	1.00	900.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER.	600.00	1.00	600.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	A8XA941044A	HEADLAMP	1.00	1705.00	1,705.00
X	A8XA807065A GRU	COVER	1.00	1336.00	1,336.00

Parts 3,041.00
Labour 0.00
Sublet 2,052.00
Menus 0.00
Lubricant 0.00

Sub-Total 5,093.00
7% GST 356.51
Grand Total 5,449.51



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-018892
Date of Request: 05/02/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 05/02/2018
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SFG2185D
Accident Date 03/02/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SFG2185D	AXA Insurance Pte Ltd	28/02/2017-27/02/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-018892
Date of Request: 05/02/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 05/02/2018
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SFG2185D
Accident Date 03/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque