

Frankman

CC3 / AIG1800

MOB R1 P63%

Surveyor:

Rasul

DOI:

ASSIGNMENT

7/2/18

Date / Time:

6/2/18

Registered in Marimen:

6/2/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLQ 8968Z

Name of Insured:

ANN SSM ENTERPRISE

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

04/2/18

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age:

REUBEN GEORGE

Driver Tel No.:

(V/L: ☒ YES / NO)

Claim No.:

108667091254

Policy No.:

1700032699

Make / Model:

MITSUBISHI

Place of Accident:

FANAM MRT STATION

OI GIA REPORT: ☒ YES / NO :TP GIA REPORT: ☒ YES / NO

Insured Liability:

%

Final ? Yes / No

SGN 1937J



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

8/2/18

MT

7/2/18 -

Called OI company, spoken to Ms Florence (PIC). Confirmed accident. She confirmed that driver is authentic driver by then.

14/3/18 -

File pass to Shu Pet to close

RECEIVED 15 APR 2018

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List:

Handler

Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / CIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with: Shu Shi

Email

Call

Final Liability:

%

(Assessed) BOLA S/N No.:

27.

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

5972.27

Loss of Rental (LOR) w/ h:

S\$

428.00

(4 days) X #1W

Loss of Use (LOU):

S\$

-

(\$ x days)

Loss of Income (LOI):

S\$

-

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search:

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost:

S\$

-

Total:

S\$

6402.27

Global Sum S\$:

FINAL PAYMENT

Date/Time:

14/3/18

Confirm with:

Shu Shi

Email

Call

Payee 1:

S\$

6402.27

Name 1:

Volkswagen Group Singapore Pte Ltd

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

-

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

-

COPY SENT
14/3/181) Claim status: Normal/Reject/Private Settle
2) Report Format: GP
3) Survey fee: \$320 + \$70

Date Time File Pass 101	<input type="checkbox"/> : Preli. Report	Days Of Repair:	
	<input type="checkbox"/> : Final Report	Resurvey No. of Trip:	
Date Time File Return 101		Survey Fee	
		Transportation	
	Add Fee:	<input type="checkbox"/> Site Insp.	\$
		<input type="checkbox"/> Interview	\$
		<input type="checkbox"/> Tech. Insp.	\$
		<input type="checkbox"/> Review	\$
Report Format:			
Lump Sum (I.B.) \$			



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18002406/pb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 06-02-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLQ 8968Z	Veh. Inspected	SGN 1937J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	06/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	04/02/2018	Inspection Date		
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



PDI TUAS

PDI TUAS

HERWAN BIN SAMAT
8 BOON KENG ROAD
#03-146
Singapore, 330008
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV021777
Quote No. SER/QUO/1800205
QuoteDate 05/02/18
Salesperson Shawn Lim
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Touran 6 CL 1.4 TSI (DSG)	142,494	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SGN1937J	WVGZZZ1TZDW044958	05/03/13	Shawn Lim
Engine Code	Labor Type	Engine No.	Model Code
	1N	CTH 022680	1T33B4

Spray Bumper, boot lid, spoiler.

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	R&R REAR WSCREEN	1	UNIT		840.00
P B&P MACP LABOUR	TFR BOOT LID MECH	1	UNIT		840.00
P B&P MACP LABOUR	LABOUR	5	UNIT		1260 4200.00
P B&P MACP PAINT	SPRAY PAINT	6	UNIT		2000 12000 4800.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	ELECT WIRING & MECH COMPO	1	Time Un		280.00
	Nett				
	Sum Labor				11,440.00
P 1K0867388A	CLIP	2	Pieces		6.27
P 1T0807305D	REINFORCEMENT	1	Pieces		560.31
P 1T0807393D	LHR BUMPER BRACKET	1	Pieces		30.81
P 1T0807394D	RHR BUMPER BRACKET	1	Pieces		30.81
P 1T0807421K GRU	REAR BUMPER	1	Pieces		1,329.72
P 1T0807453	LHR TAILLIGHT BRACKET	1	Pieces		38.09
P 1T0807454	RHR TAILLIGHT BRACKET	1	Pieces		83.75
P 1T0807521H GRU	SPOILER	1	Pieces		520.07
P 1T0807863D	CENTRE BRACKET	1	Pieces		63.27
P 1T0827025Q	BOOT LID	1	Pieces		1,957.01
	Use Predecessor 1T0827025P				
P 1T0827705K	BOOT LID SEAL	1	Pieces		320.63
	Use Predecessor 1T0827705H				
P 1T0853630D ULM	VW SIGN	1	Pieces		99.72
	Use Predecessor 1T0853630C UL				
P 1T0853675AAGQF	TSI EMBLEM	1	Pieces		52.23
Sum carried forward					16,532.67

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

HERWAN BIN SAMAT
8 BOON KENG ROAD
#03-146
Singapore, 330008
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

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Customer No. CV021777
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QuoteDate 05/02/18
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SGN1937J	WVGZZZ1TZDW044958	05/03/13	Shawn Lim
Engine Code	Labor Type	Engine No.	Model Code
	1N	CTH 022680	1T33B4

Continued			16,532.67
P 1T0853687C 739	TOURAN EMBLEM	1 Pieces	79.89
P D 002000A2	CLEANER	1 Pieces	147.86
P D 004660M2	2K GLUE	1 Pieces	183.87
P D 00920002	PRIMER	1 Pieces	32.19
P D 00950025	APPLICATOR	2 Pieces	22.38
P D 181802M1	ACTIVATOR	1 Pieces	29.46
P N 90825901	BOLT	4 Pieces	6.36
	Sum Item		5,594.67

Rame

Hp 90010068

4 days

07/02/18 @ 1620

Ramy b4 print

Explanations

P = Proportionately Charged

Payment Terms

No Credit

Payments to:

- BBN: - Acc.-No...

Sum Labor	11,440.00
Sum Item	5,594.67
Total SGD	17,034.67
7% GST	1,192.46
Total SGD Incl. GST	18,227.13

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 9 February 2018 10:45 AM
To: 'Chan, Kian-Chuan'
Subject: Your Ref: 1086670912SG *Our Ref: CC3/AIG18002406/R1pb3 [ACCIDENT INVOLVING SLQ 8968Z(OI) & SGN 1937J ON 04/02/2018]

Your Ref: 1086670912SG
Our Ref: CC3/AIG18002406/R1pb3

ACCIDENT INVOLVING SLQ 8968Z(OI) & SGN 1937J ON 04/02/2018

We refer to the above matter.

Our insured vehicle is registered under company. We noted that the relationship of the driver, Mr Reuben George with insured is "Relative".

We had spoken to Ms Florence(PIC) and she confirmed that Mr Reuben George is an authorised driver by them.

In view of this, kindly advise if there is policy issue and whether we can proceed direct settlement with third party.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Chan, Kian-Chuan <Kian-Chuan.Chan@aig.com>
Sent: Friday, 9 February 2018 2:27 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your Ref: 1086670912SG *Our Ref: CC3/AIG18002406/R1pb3 [ACCIDENT INVOLVING SLQ 8968Z(OI) & SGN 1937J ON 04/02/2018]

Importance: High

Hi Hsiao Tong,

Please proceed if everything is in order.

Thank you.

Warmest Regards,

KC Chan
AIG
Claims | AIG Asia Pacific Insurance Pte. Ltd
78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1945 | Fax +(65) 68357416
kian-chuan.chan@aig.com | www.aig.com.sg

IMPORTANT NOTICE

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Please consider the environment before printing this email

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, February 09, 2018 10:45 AM
To: Chan, Kian-Chuan
Subject: Your Ref: 1086670912SG *Our Ref: CC3/AIG18002406/R1pb3 [ACCIDENT INVOLVING SLQ 8968Z(OI) & SGN 1937J ON 04/02/2018]

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In view of this, kindly advise if there is policy issue and whether we can proceed direct settlement with third party.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 12 February 2018 12:55 PM
To: Tang, Shu Shi (VWG Singapore)
Cc: assignments; Admin A; CS A Team
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018
***LKK REF:CC3/AIG18002406/pb3

Without Prejudice

Dear Sirs/ Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Monday, 12 February 2018 9:15 AM
To: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018***LKK
REF:CC3/AIG18002406/pb3

Dear Shu Shi,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Hsiao Tong,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]

Sent: Saturday, 10 February 2018 10:09 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018***LKK

REF:CC3/AIG18002406/pb3

Dear Claims,

Please revert on DS.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.



From: Tang, Shu Shi (VWG Singapore)
Sent: Wednesday, 7 February, 2018 5:47 PM
To: 'Shu Pei (LKKAuto)'
Cc: assignments; Admin A; CS A Team
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018***LKK
REF:CC3/AIG18002406/pb3

Hi,

Vehicle had been survey, please let us know if can proceed with DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Tuesday, 6 February, 2018 7:04 PM
To: Tang, Shu Shi (VWG Singapore)
Cc: assignments; Admin A; CS A Team
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018***LKK
REF:CC3/AIG18002406/pb3

Dear Shu Shi,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 6 February 2018 4:33 PM

To: 'Tang, Shu Shi (VWG Singapore)' <shushi.tang@vw.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018

Dear Shu Shi,

Appointment confirmed.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]

Sent: Tuesday, 6 February, 2018 4:28 PM

To: 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Subject: FW: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018

Hi Catherine,

Please arrange survey tomorrow 07/02/2018 @ 4.15pm, vw/ka, owner waiting.

Best Regards,

Tang Shu Shi

Insurance Service Advisor

Aftersales

Volkswagen Centre Singapore (Macpherson)

1 Kampong Ampat

Singapore 368314

DID: +65 6922-3502

Mobile: +65 9386-7833

Main Line : +65 6305-7299

Main Fax: +65 6285-8620

shushi.tang@vw.com.sg

<http://www.vw.com.sg>

New Arteon.

This is high performance art.



From: Tang, Shu Shi (VWG Singapore)

Sent: Monday, 5 February, 2018 4:14 PM

To: CS A Team; Admin A; 'SUR'

Subject: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.



From: shushi.tang@vw.com.sg [mailto:shushi.tang@vw.com.sg]

Sent: Monday, 5 February, 2018 4:08 PM

To: Tang, Shu Shi (VWG Singapore)

Subject: Scan von MyMFP

Scan from MyMFP

Hsiao Tong (LKKAuto)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Saturday, 10 March 2018 12:01 PM
To: Hsiao Tong (LKKAuto)
Cc: assignments; Admin A; CS A Team
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018
***LKK REF:CC3/AIG18002406/pb3
Attachments: MyDocument_2018_03_10_11_59_13.pdf

Hi,

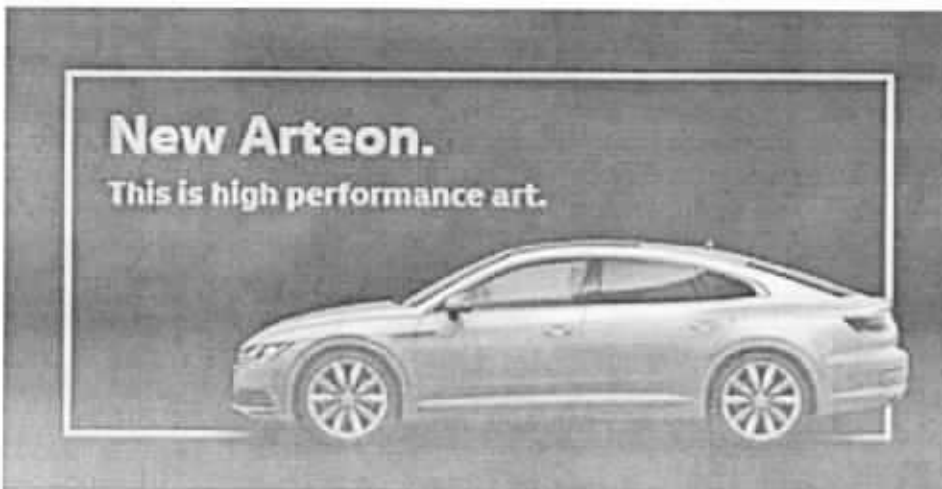
Please find attached final bill for your processing.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
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shushi.tang@vw.com.sg
<http://www.vw.com.sg>



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Sent: Monday, 12 February, 2018 12:55 PM
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REF:CC3/AIG18002406/pb3

Without Prejudice

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Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Sent: Monday, 12 February 2018 9:15 AM

To: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

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REF:CC3/AIG18002406/pb3

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Our respective case handler will look into the matter and revert to you in due course.

Dear Hsiao Tong,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Saturday, 10 February 2018 10:09 AM
To: Shu Pei (LKKAUTO) <shupe@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018***LKK
REF:CC3/AIG18002406/pb3

Dear Claims,

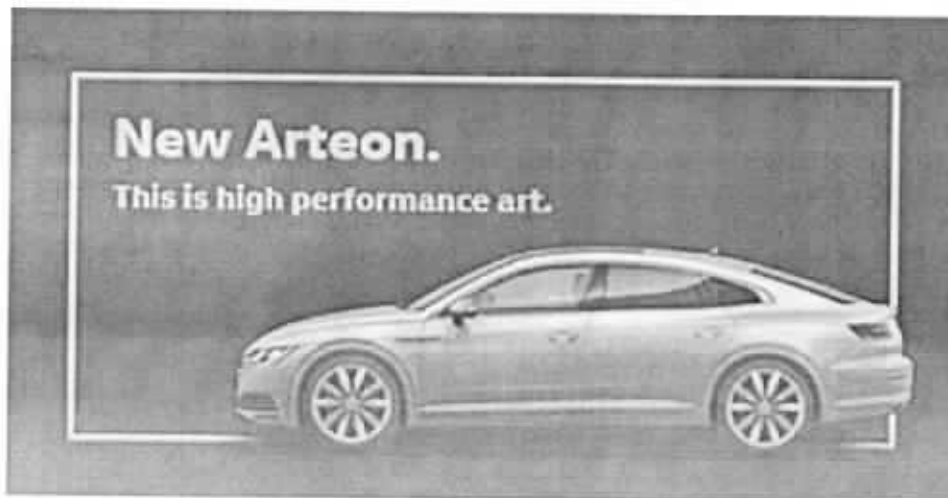
Please revert on DS.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Tang, Shu Shi (VWG Singapore)
Sent: Wednesday, 7 February, 2018 5:47 PM
To: 'Shu Pei (LKKAUTO)'
Cc: assignments; Admin A; CS A Team
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018***LKK
REF:CC3/AIG18002406/pb3

Hi,

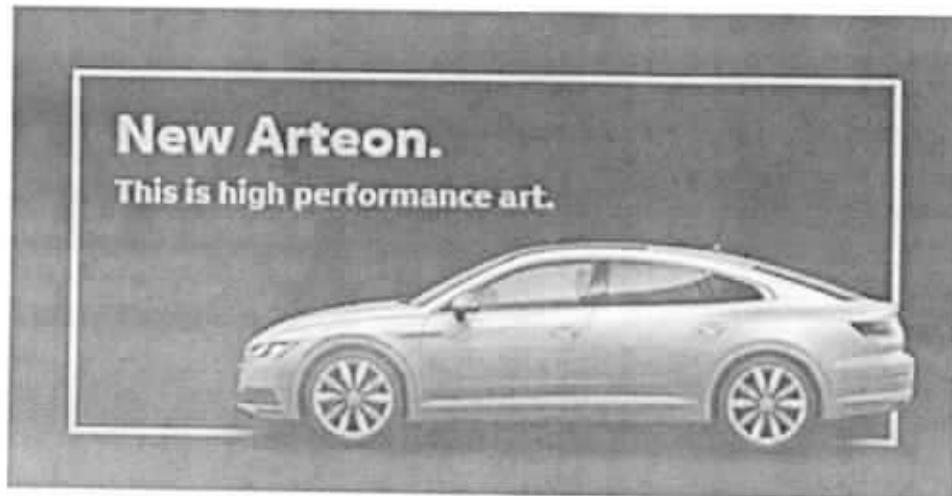
Vehicle had been survey, please let us know if can proceed with DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Tuesday, 6 February, 2018 7:04 PM
To: Tang, Shu Shi (VWG Singapore)
Cc: assignments; Admin A; CS A Team
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018***LKK
REF:CC3/AIG18002406/pb3

Dear Shu Shi,

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 6 February 2018 4:33 PM
To: 'Tang, Shu Shi (VWG Singapore)' <shushi.tang@vw.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018

Dear Shu Shi,

Appointment confirmed.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]

Sent: Tuesday, 6 February, 2018 4:28 PM

To: 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Subject: FW: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018

Hi Catherine,

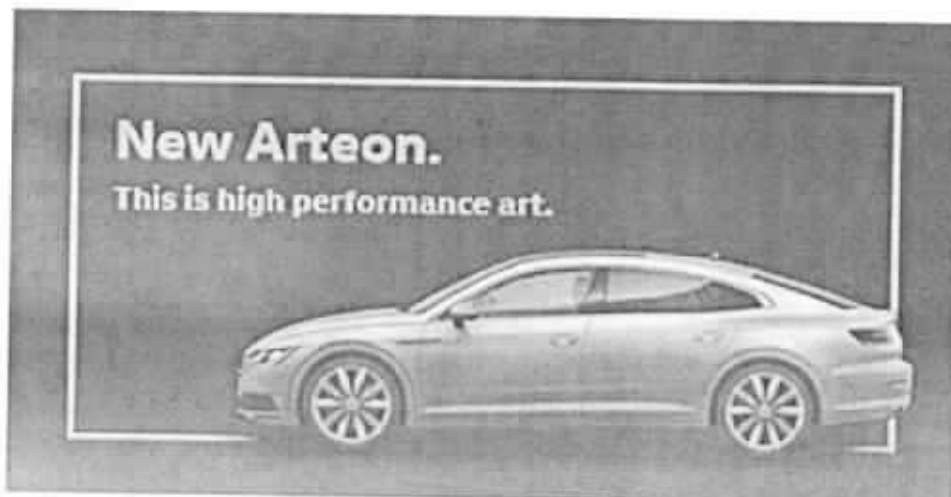
Please arrange survey tomorrow 07/02/2018 @ 4.15pm, vw/ka, owner waiting.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Tang, Shu Shi (VWG Singapore)

Sent: Monday, 5 February, 2018 4:14 PM

To: CS A Team; Admin A; 'SUR'

Subject: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018

Dear Claims,

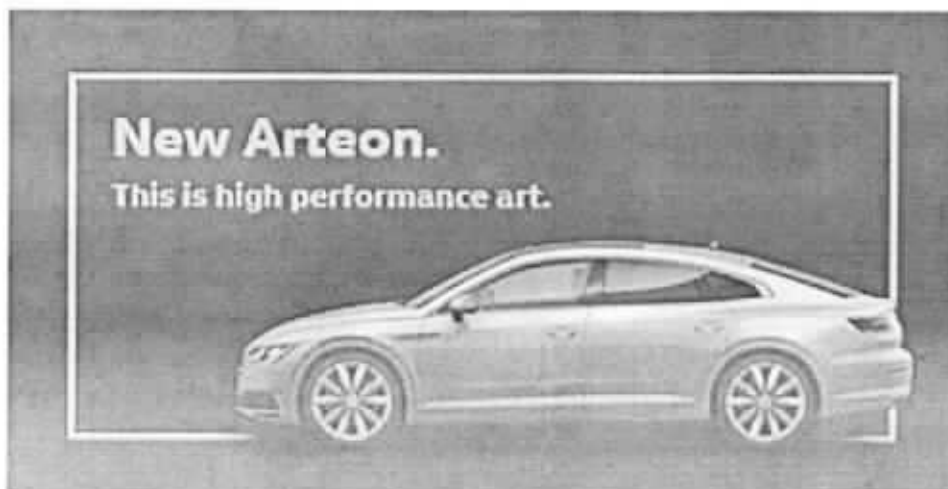
Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: shushi.tang@vw.com.sg [mailto:shushi.tang@vw.com.sg]
Sent: Monday, 5 February, 2018 4:08 PM
To: Tang, Shu Shi (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SCA 89682

Claimant's Vehicle No. SGN19373

Accident on 4/2/18 involving vehicle/s No. _____

_____ along/at QMS Ave 4 Lor 144/45

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 5,972.27 ✓ Payable to Volkswagen Group Singapore Pte Ltd

2. Loss-of-Use/
Car Rental S\$ 200 x 4 days = 800 Payable to Volkswagen Group Singapore Pte Ltd

3. Medical and
Search Fees S\$ 0 Payable to Volkswagen Group Singapore Pte Ltd

Remarks : _____

Service Adviser Tang Shu Shi

Contact No./H/P. 69223502

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 14 March 2018 7:56 AM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: Admin A; Zaini (LKK Auto)
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018
***LKK REF:CC3/AIG18002406/R1pb3

Without Prejudice

Hi Shu Shi,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,972.27
2. Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00
3. LTA/GIA search fee	\$ 2.00
Total	\$ 6,402.27

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Saturday, 10 March 2018 12:01 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018***LKK
REF:CC3/AIG18002406/pb3

Hi,

Please find attached final bill for your processing.

Best Regards,

Hsiao Tong (LKKAuto)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Wednesday, 14 March 2018 9:01 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Zaini (LKK Auto)
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018
***LKK REF:CC3/AIG18002406/R1pb3

Hi Hsiao Tong,

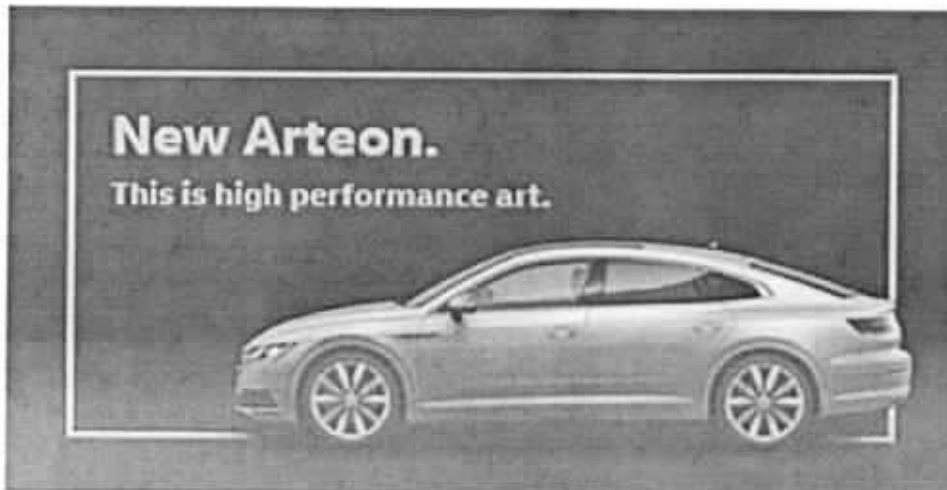
Offer accepted.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 14 March, 2018 7:56 AM
To: Tang, Shu Shi (VWG Singapore)
Cc: Admin A; Zaini (LKK Auto)
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SGN1937J & SLQ8968Z ON 04/02/2018***LKK
REF:CC3/AIG18002406/R1pb3

Without Prejudice

Hi Shu Shi,

We refer to the above matter.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18002406/R1pb3

23 FEBRUARY 2018

ANN SAM ENTERPRISE
322A JURONG EAST ST 31
#02-270
SINGAPORE 601322
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING SLQ 8968Z & SGN 1937J ON 04/02/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SGN 1937J against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, HERWAN Bin Samat (the third party claimant")
of 8 Boon Keng Road #02-146 (S) 730008 (address), owner
of SLN1939J (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no. SLN1939J that was damaged pursuant to the accident which occurred
on 4/8/18 (date) along Sims Ave 4 Lor 1 Geylang (location)
involving vehicle no/s SLG8968Z ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 10 (day) of 3 (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, Volkswagen Group Singapore Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for SS 5972.27 (Repair Cost), SS 428.00 (Loss of Use/Rental), SS 2.00 (Disbursement) for vehicle no. SHN19377 that was damaged pursuant to the accident which occurred on 3/2/18 (date) along Sims Rd 4 Lor 1 building (location) involving vehicle no/s 2Q9968. This is pursuant to the inspection conducted on 7/2/18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Hei Wah Bin Simat ("the third party claimant") of vehicle no. SHN19377 make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHN19377 (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of 03 (month) 20 18 (year)



MRB

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Volkswagen Centre Singapore

Service Tax Invoice No. SV18P08903



Biz Reg. No. S3103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP0438

SERVICE CUSTOMER NO: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO:

ADDRESS: 70 Stanton Way
407-16 AIG Building
Singapore

Post Code: 078120

VEH NO.: SGN1937J

DATE: 28/02/18

Pickup:

VIN NO: VVGZZ21T2DW04958

KM: 148,885

GEARBOX CODE: HTP

Engine No:

MODEL: Touran 5 Cl. 1.4 TSI (DSG)

SA: Tang Shu Shi

Next Appointment Date:

Next Appointment Mileage: 0

Sl.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AIG DIRECT SETTLEMENT					
DOA: 04/02/2018					
TP VEHICLE: SLQ8968Z					
SURVEY BY: RASUL (LKK)					
Labor					
1	LABOUR	1.50	UNIT	840.00	1,260.00
2	SPRAY PAINT	2.50	UNIT	800.00	2,000.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- METT	1.00	TU	480.00	480.00
6	ELECT WIRING & MECH COMPONENT CHECK NE	1.00	TU	280.00	280.00
Item					
7	REAR BUMPER	1.00	PCS	1,329.72	1,329.72
8	VW SIGN	1.00	PCS	99.72	99.72
9	TBI EMBLEM	1.00	PCS	52.23	52.23
10	TOURAN EMBLEM	1.00	PCS	79.89	79.89

Sub Total 5,581.56
GST (7%) AMOUNT 380.71
TOTAL AMOUNT 5,972.27

for Volkswagen Centre Singapore

09 MAR 2018

Customer

Phone : Fax :



Authorised Signatory

81030002

Skyway Motor Pte Ltd

400 Orchard Road #15-06 Singapore 238875

Co. Reg. 199904194N

Tax Invoice

Bill To:

CAR RENTAL-SHORT TERM

GST Reg No: 19-9904194-N

Invoice No :	CR002811
Date :	19/02/2018
Page :	1

Ship To:

HERMAN BIN SAMAT
BLK 8 BOON KENG ROAD
#03-146
SINGAPORE 330008

Attn:**Phone:****Fax:**

SalesPerson	P.O. Number	Date Shipped	Shipped Via	Terms
	RA03041			C.O.D.

Description	Amount (S\$)
RENTAL CHARGES (04 DAYS X \$120) FROM 19/02/2018 TO 23/02/2018 JETTA : SLP9312S RENTAL AGREEMENT : 03041 DRIVEN BY : HERMAN BIN SAMAT YOUR REF : SGN1937J <div>RECEIVED 19 FEB 2018 BY: <u>WOS/KC \$480</u></div>	\$448.60

Memo:

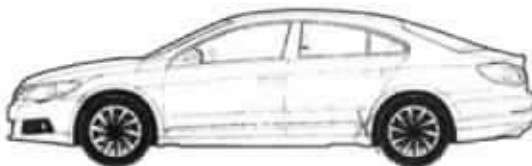
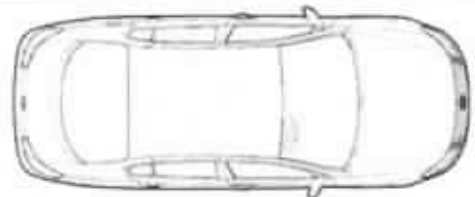
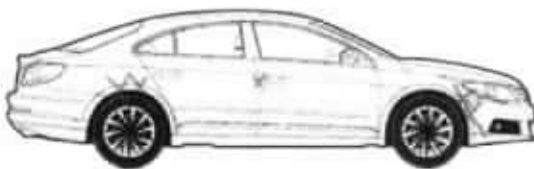
Total	\$448.60
Freight	\$0.00
Add: GST	\$31.40
Total Inc GST	\$480.00
Less: Deposit	\$0.00
Balance Due	\$480.00

Authorised Signatory



HIRER'S PARTICULARS	
Owner's Vehicle No.: 7411-17	
Model: TOYOTA	
Name: HOY MAN B.M. TANG	
Address: 215 Pongong Road #10-14 (15) 70008	
Office Tel:	Residence Tel:
Occupation:	Hp / Pgr No: 94313160
P.P./I.C No.: 7740216A	Nationality: Singapore
Date of Birth:	Place of Birth:
Dr. Licence No.	
Date of Issue:	Country of Issue:
ADDITIONAL DRIVER'S PARTICULARS	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	Hp / Pgr No:
P.P./I.C No.:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No.	
Date of Issue:	Country of Issue:
IMPORTANT: The vehicle will not be insured after the expiry of the hire period and in case of any accident the Hirer will be liable for all consequences.	

RENTAL VEHICLE PARTICULARS			
Rental Vehicle No.: 7411-17			
Model: 70119			
Collection Out	Date & Time	Mileage Out	
	19/11/10 3:46pm	25937	
Return In	Date & Time	Mileage In	
RENTAL CHARGES			
Months @ \$		per month	
Weeks @ \$		per week	
Days @ \$	130	per day	410 00
Hours @ \$		per hour	
ADDITIONAL CHARGES			
PETROL TOP-UP CHARGES			
MISC			
TOTAL CHARGES (incl 7% GST)			
PAYMENT MODE			
<input type="checkbox"/> Master : _____ <input type="checkbox"/> VISA : _____ <input type="checkbox"/> Cash : _____ <input type="checkbox"/> Others : _____			



Remarks: _____

CHECKED OUT BY	CHECKED IN BY
----------------	---------------

I have read and agree to the terms and conditions on both sides of this agreement



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-018998

Date of Request: 05/02/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 05/02/2018

Enquiry By: Tang Shu Shi

TP Vehicle No: SLQ8968Z

Accident Date: 04/02/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLQ8968Z	AIG Asia Pacific Insurance Pte. Ltd.	26/07/2017-25/07/2018	65-6419-3000

Thank You

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-018998
Date of Request: 05/02/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 05/02/2018
Enquiry By: Tang Shu Shi
TP Vehicle No: SLQ8968Z
Accident Date: 04/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Feb 2018 Edit Reg		07 Feb 2018 00:00 Edit Adj Rpt	S\$5,581.56 Edit Estimates	S\$5,581.56 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	ANN SAM ENTERPRISE, Co. Reg. No.: 532186058		
Main Claimant:	HERWAN BIN SAMAT, ID: S7702816A		
Vehicle Reg. No.:	SGN1937J	Date of Loss:	04/02/2018 21:00 - :59
Claim Type:	TP / 1086670912SG	Policy/Cover Note No.:	1700032699 (Comprehensive)
Vehicle Reg. No. (Insured):	SLQ8968Z	Policy No. (Claimant):	MT/00176641/03
		Excess:	
Repairer:	Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Chuan] Kian-Chuan.Chan@aig.com		
Claimant's Insurer:	Direct Asia Insurance (Singapore) Pte Ltd (HQ) - Tel: 65322888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 15/02/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGN1937J (1086670912SG)
[SLQ8968Z]
TP
HERWAN BIN SAMAT
Feb 4 2018 9:00PM
[ANN SAM ENTERPRISE]
Volkswagen Group Singapore Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser <input type="button" value="v"/>	
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Letters/Correspondences				1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	(Draft)	LKK Auto Consultants Pte Ltd (HQ)			
		Third Party Express Settlement – Payment Breakdown		Edit	

Assessment Reports				1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	07/02/18 14:17	AIG Asia Pacific Insurance Pte. Ltd. (SG)			
		Accident Statement		Load HTM	
From: SC - Reg. No: SLQ8968Z, Claimant: ANN SAM ENTERPRISE					

Photos/Images				3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder			Thumbnail	Print
LKK Auto Consultants Pte Ltd (HQ)					
1	13/03/18 16:23	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
2	13/03/18 16:23	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
3	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
4	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
5	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
6	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
7	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
8	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
9	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
10	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
11	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
12	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
13	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
14	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
15	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
16	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
17	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
18	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
19	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
20	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
21	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
22	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
23	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
24	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
25	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
26	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
27	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
28	13/03/18 16:23	General View		Load JPG	<input checked="" type="checkbox"/>

29	13/03/18 16:23	General View	1	Load JPG	<input checked="" type="checkbox"/>
30	13/03/18 16:23	General View	1	Load JPG	<input checked="" type="checkbox"/>
31	13/03/18 16:23	General View	1	Load JPG	<input checked="" type="checkbox"/>
32	13/03/18 16:23	General View	1	Load JPG	<input checked="" type="checkbox"/>
33	13/03/18 16:23	General View	1	Load JPG	<input checked="" type="checkbox"/>
34	13/03/18 16:23	General View	1	Load JPG	<input checked="" type="checkbox"/>
35	13/03/18 17:06	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
36	13/03/18 17:06	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
37	13/03/18 17:06	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
38	13/03/18 17:06	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
39	13/03/18 17:06	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation					
				1 per page	<input checked="" type="checkbox"/>
No	Relabel/ Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	06/02/18 18:48	TP EST & GIA REPORT	1	Load PDF	
2	08/02/18 19:42	TP ESTIMATE- MARKED	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin: 5px 0;"></div> <div style="text-align: right; margin-right: 5px;"> ^ v </div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLQ8968Z (Insd veh)	Model:	VOLKSWAGEN TOURAN 1.4
	SGN1937J (TP veh)		TSI (A)
Date of Accident:	04/02/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		18,178.27
Final Repair Cost	:	\$		5,972.27
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$	428.00	4 days
LTA / GIA Search Fee	:	\$	2.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	6,402.27	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____100____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Group Singapore Pte Ltd	:	\$ 6,402.27
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

19 Mar
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18002406/R1PB3Q2

Date: 19/03/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700032699
 Claimant Vehicle No: SGN1937J Insured Vehicle No: SLQ8968Z
 Date of Loss: 04/02/2018 Nature of Claim: TP Claim No: 1086670912SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGN1937J
 Make & Model: VOLKSWAGEN TOURAN, 1.4 TSI (A) Engine No: CTH022680
 Reg. Date: 05/03/2013 (Man. Year: 2012) Chassis No: WVGZZZ1TZDW044958
 Colour: Gold Odometer: 147823 km
 Engine Capacity: 1390 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45Z R17 Rear Tyre Size: 225/45Z R17
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,549.04	1,561.56	3,987.48	71.86
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,440.00	4,020.00	7,420.00	64.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	16,989.04	5,581.56	11,407.48	67.15
+ GST 7.00/7.00% (S\$)	1,189.23	390.71	798.52	67.15
Nett Amount (S\$)	18,178.27	5,972.27	12,206.00	67.15
+ Car Rental (4.0 x S\$100.00/day + 7.00% GST) (S\$)		428.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		6,402.27		

INSPECTION

Date of Assignment: 07/02/2018
 Date Inspected: 07/02/2018 Inspected At: Volkswagen Group Singapore Pte Ltd (-)
 247 ALEXANDRA ROAD
 Singapore 159934
 Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*CLIP	Not Necessary	6.27 FS	*- FS
2	1		*REINFORCEMENT	Not Necessary	560.31 FS	*- FS
3	1		*LHR BUMPER BRACKET	Not Necessary	30.81 FS	*- FS
4	1		*RHR BUMPER BRACKET	Not Necessary	30.81 FS	*- FS
5	1		*REAR BUMPER	Deformed	1,329.72 FS	*1,329.72 FS
6	1		*LHR TAILLIGHT BRACKET	Not Necessary	38.09 FS	*- FS
7	1		*RHR TAILLIGHT BRACKET	Not Necessary	38.09 FS	*- FS
8	1		*SPOILER	Not Necessary	520.07 FS	*- FS
9	1		*CENTRE BRACKET	Not Necessary	63.27 FS	*- FS
10	1		*BOOT LID	Repair	1,957.01 FS	*- FS
11	1		*BOOT LID SEAL	Not Necessary	320.63 FS	*- FS
12	1		*VW SIGN	Necessary	99.72 FS	*99.72 FS
13	1		*TSI EMBLEM	Necessary	52.23 FS	*52.23 FS
14	1		*TOURAN EMBLEM	Necessary	79.89 FS	*79.89 FS
15	1		*CLEANER	Not Necessary	147.86 FS	*- FS
16	1		*2K GLUE	Not Necessary	183.87 FS	*- FS
17	1		*PRIMER	Not Necessary	32.19 FS	*- FS
18	2		*APPLIVCATOR	Not Necessary	22.38 FS	*- FS
19	1		*ACTIVATOR	Not Necessary	29.46 FS	*- FS
20	4		*BOLT	Not Necessary	6.36 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	5,549.04	1,561.56
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	R&R REAR WSCREEN	New	840.00	0.00
2	TFR DOOR LID MECH	New	840.00	0.00
3	LABOUR	New	4,200.00	1,260.00
4	SPRAY PAINT	New	4,800.00	2,000.00
5	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
6	ELECT WIRING & MECH COMPO	New	280.00	280.00
Gross Labour Cost (S\$)			11,440.00	4,020.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >