

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 12 February 2018 11:24 AM
To: Mei Kwan (LKKAuto); Accord Auto(Claims)
Cc: gilbert.ng@mycarworkshop.com.sg; Vic (LKKAuto); Admin A
Subject: RE: YOUR REF : SGH3034H OUR REF : S8M008DRMC/CL *** LKK REF: CC4/ASM18002405/ea3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

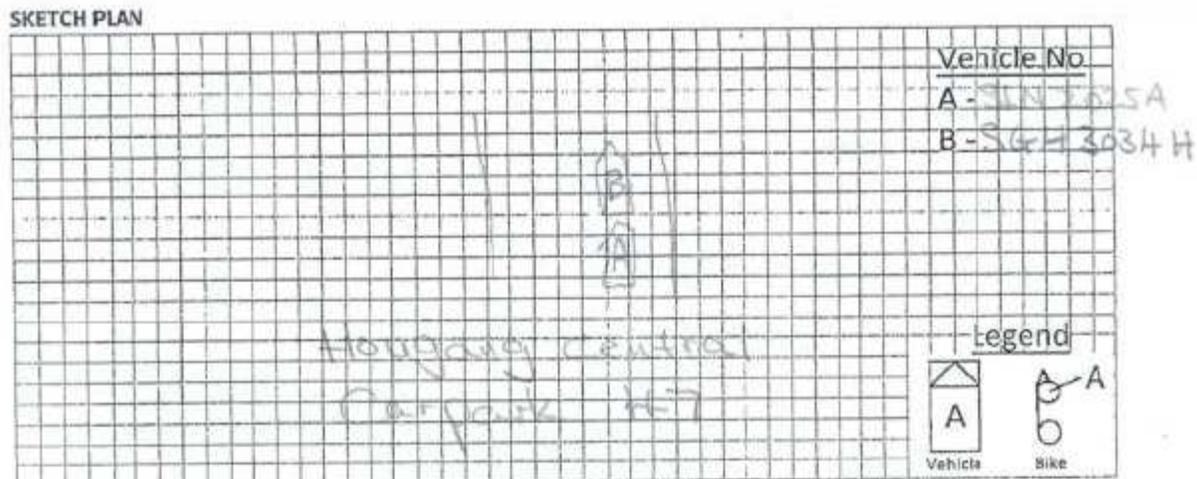
From: Mei Kwan (LKKAuto)
Sent: Tuesday, 6 February 2018 6:44 PM
To: Accord Auto(Claims) <claims@mycarworkshop.com.sg>
Cc: gilbert.ng@mycarworkshop.com.sg; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: YOUR REF : SGH3034H OUR REF : S8M008DRMC/CL *** LKK REF: CC4/ASM18002405/ea3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending AXA's instruction for direct settlement.**

Attached here with our insured's sketch plan and statement for your perusal.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

on 3-2-18 around 11am I was
driving along Hougang central carpark 47
at carpark barrier. I kiss into the
vehicle B

Please provide us evidence to support your claim if any.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for TP survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Accord Auto(Claims) [<mailto:claims@mycarworkshop.com.sg>]

Sent: Monday, 5 February, 2018 4:40 PM

To: SHAH Kushal <kushal.shah@axa.com.sg>

Cc: LOH Cynthia <cynthia.loh@axa.com.sg>

Subject: Re: YOUR REF : SGH3034H OUR REF : S8M008DRMC/CL

Hi,

We would be appointing Kenneth Kong - Lkk Auto Consultant Pte Ltd to conduct PRS.

Thank you.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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On 5 February 2018 at 15:57, SHAH Kushal <kushal.shah@axa.com.sg> wrote:

Dear Sir

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a single joint expert.

List of our motor surveyors:-

1. Mohd Fadhilah Bin Osman (LBS Automotive Appraisal Pte Ltd)
2. Derek Oh Siong Wee (LBS Automotive Appraisal Pte Ltd)
3. Mohd Noh Bin Sapoh/ Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Michael Chong (RT Appraisal Pte Ltd)
6. Elson Teng (RT Appraisal Pte Ltd)
7. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
8. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)

9. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)

10. Gerard Favacho (A-PAC Investigation Solutions Pte Ltd)

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Please send your reply to the in-charge claim handler who is copied in this email.

Regards,

From: Accord Auto(Claims) [mailto:claims@mycarworkshop.com.sg]
Sent: Monday, February 05, 2018 3:05 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: Gilbert Ng <gilbert.ng@mycarworkshop.com.sg>
Subject: Accident involving SGH3034H & SLN2025A on 03/02/2018

Dear Sir/Mdm,

Kindly assist arrange Pre-Repair Survey for SGH3034H, vehicle not in workshop.

Please provide us 10 surveyor name list.

Thank you.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
[10 Ang Mo Kio Ind Park 2A](#)
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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