

Vic (LKKAUTO)

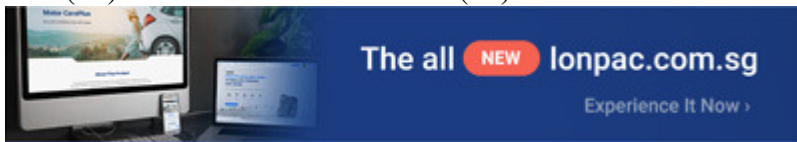
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 30 October, 2019 12:08 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> Our Ref: 17/18/18/VP05/020371 Accident involving SGX8598E & SJD5152Y along Yishun Ave 1 towards Seletar on 3/2/18 - LKK REF CC4/LPC18002396/Aha3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, 24 October, 2019 1:50 PM
To: GERALD POH WEE BIN
Cc: Admin A; MT_Claim_SG; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Our Ref: 17/18/18/VP05/020371 Accident involving SGX8598E & SJD5152Y along Yishun Ave 1 towards Seletar on 3/2/18 - LKK REF CC4/LPC18002396/Aha3

Your Ref: 17/18/18/VP05/020371

Our Ref: CC4/LPC18002396/Aha3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SGX 8598E (OI) AND SJD 5152Y (TP) ON 03/02/2018

We refer to the subject matter and to the assignment dated 5th February 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had rear-ended the TP vehicle.

As such, under MCF and BOLA scenario 27, for rear-ended collision, we have to settle the claim from the front vehicle.

We propose to offer to TP repairer "**PRECISE AUTO SERVICE**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 3,402.17	\$ 1,284.00
Loss of Rental (\$180 x 5 days)	\$ 540.00	\$ 400.00 (\$100 x 4 days)
Loss of Use (\$100 x 2 days)	\$ 200.00	\$ ---
LTA & GIA Search Fee (\$8 + \$29)	\$ 37.00	\$ 37.00
TOTAL	\$ 4,179.17	\$ 1,721.00

Breakdown of days is as follows:

Our surveyor's recommended days to repair	2 days
Weekends / Downtime	2 days
TOTAL	4 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Thursday, 3 October, 2019 3:19 PM

To: GERALD POH WEE BIN

Cc: Admin A; Vic (LKKAuto); MT_Claim_SG

Subject: RE: Our Ref: 17/18/18/VP05/020371 Accident involving SGX8598E & SJD5152Y along Yishun Ave 1 towards Seletar on 3/2/18

Dear Sirs,

We attach herewith our PA and marked estimate for your records.

We will be requesting for mandate shortly.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, 14 February, 2018 11:49 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VP05/020371 Accident involving SGX8598E & SJD5152Y along Yishun Ave 1 towards Seletar on 3/2/18

Hi Mei Kwan,

Attached insured's GIA report for your necessary action.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 14 February, 2018 11:40 AM

To: ERIC WOO JUN KIAT

Cc: MT_Claim_SG; ONG LI LI; GERALD POH WEE BIN; Asher Sng (LKKAuto); Vic (LKKAuto); Admin A

Subject: RE: Our Ref: 17/18/18/VP05/020371 Accident involving SGX8598E & SJD5152Y along Yishun Ave 1 towards Seletar on 3/2/18

WITHOUT PREJUDICE

Your Ref : 17/18/18/VP05/020371

LKK Ref : [CC4/LPC18002396/Aea3](#)

Dear Sir /Madam,

We refer to the above matter.

Please be informed that we had survey TP vehicle on 09.02.2018 and the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 5 February, 2018 4:37 PM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020371 Accident involving SGX8598E & SJD5152Y along Yishun Ave 1 towards Seletar on 3/2/18

Dear Eric,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Monday, 5 February, 2018 2:55 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Our Ref: 17/18/18/VP05/020371 Accident involving SGX8598E & SJD5152Y along Yishun Ave 1 towards Seletar on 3/2/18

Dear Catherine,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle SJD 5152Y on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767