

22/03/2018

ASS. REC. BY:

REF: CS / AIG18002391/GHd3ⁿ² Special Instruction:

Surveyor:

GQ

ASSIGNMENT (Office)

From (Person):

Noor Maniessa

of

AIG

Date/Time:

6/2/18 @ 12.24pm

Estimated Cost:

Bill to:

OD: TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBA 4001S

Insured:

GBC8709Y

at Workshop m/s

RS Automotive

Tel:

91826089

of

Blk 3006, ubi Rd 1 #01-344 / 384

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

05/02/2018

07/02/18 @ before 12pm

CA / REV / REP. / REV 24 HRS

wp

H.O.D. Endorsement:

Date/Time:

12.54pm @ 6/2/18

Person Contacted:

Richard

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

GBA 4001S - NA / CT118002269/k4

D.O.A: 05/02/18

GBC8709Y - CC6 / AIG15067003 / R1p43n2

D.O.A: 18/03/15

lump sum \$2350/- (red. 1358; 36%)

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

RS Automotive

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

| | |
|-----|-----|
| | |
| N/S | O/S |
| | |

Bal. or Market Value:

IDAC Accident Rpt.:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

GBA 4001 S Yr Regn: 22 Jan 2007

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Gaddy p.c 1968

Colour:

Black

A/C: Insured / Std / NI / NA

Sp. Reading

293652

T/Radio: Insured / Std / NI / NA

Eng/No:

WV1888 2K8 7X 114663

C/No:

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD ☒ R/Rim or

Tyre Size:

F:

195 / 65 R15

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / ☒ YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

07-02-18

Survey held at

W/S

3:30pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

RECEIVED 21 MAY 2018

Date/Time, File Pass to?



Preli. Report

21/5 Typist



Final Report

Date/Time, File Return to?

2)

Report Format:

TP

Lump ☒ Sum / I.B.I: (\$

2350/-

Days Of Repair:

4

Resurvey No. of Trip:

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee:

Transportation:

S + RS SI

Photos

Others

TOTAL

250
20

270




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|--|--|---------------------------|------------|---|
| AIG ASIA PACIFIC INSURANCE PTE LTD | | Ref : CS/AIG18002391/Gtd3 | | |
| 78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120 | | Date : 06-02-2018 | |  |
| | | Code : AIG | | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| Insured Veh. | GBC 8709Y | Veh. Inspected | GBA 4001S | |
| Policy No. | | Coverage (\$) | 0.00 | |
| Claim No. | | Excess (\$) | 0.00 | |
| Assign From | NOOR MARIESSA | Assign Date | 06/02/2018 | |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | | c.c | 0 | |
| Engine No. | HIDDEN | Year of Reg. | | |
| Chassis No. | | Colour | | |
| Odometer | - | Steering | | |
| Brakes | | Modification | | |
| General | | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | | | mm | |
| L/H Front Tyre | | | mm | |
| R/H Rear Tyre | | | mm | |
| L/H Rear Tyre | | | mm | |
| 4. Description of Damages | | | | |
| | | | | |
| 5. General Information | | | | |
| Accident Date | 05/02/2018 | Inspection Date | | |
| Survey held at | RS AUTOMOTIVE WORKSHOP BLK 3006 UBI ROAD 1 #01-394 SINGAPORE 408700 | | | |
| 5a. Remarks | | | | |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. | | | | |

Nivitha (LKK Auto)

From: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Sent: Tuesday, 6 February 2018 12:29 PM
To: 'assignments@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene
Subject: aigencrypt - Pre repair inspection request - GBA4001S VS GBC8709Y (OI) DOA: 05.02.2018
Attachments: Re:Our Ref: L.18.0263.AT//Your Ref: PRE-REPAIR INSPECTION - ACCIDEN....2018 (74.0 KB); img-206092117.pdf

Hi,

Please refer to the enclosed request from **Kuru & Co**

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thank you.

Best Regards,

Mariesa Abu Kassim (Mariesa)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Nivitha (LKK Auto)

From: Kuru & Co <kurulegal@yahoo.com.sg>
Sent: Tuesday, 6 February 2018 11:45 AM
To: Abu Kassim, Noor Mariesa
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene
Subject: Re:Our Ref: L.18.0263.AT//Your Ref: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBC8709Y AND GBA4001S ON 05.02.2018

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Sirs

Our client is agreeable to the following surveyor as the SJE: **LKK Auto Consultants Pte Ltd**

Please arrange for your surveyor to survey our client's vehicle at the following address:

RS AUTOMOTIVE PTE LTD

Blk 3006 Ubi Rd 1

#01-394/384

Singapore 408700

Tel: 91826089/Richard

Please instruct your surveyor to conduct the pre-repair survey **immediately** and complete the pre-repair survey within 2 working days of his appointment.

Kindly let us have the pre-repair and/post repair survey report upon completion of the survey(s).

As solicitors on record, our client shall look to you for payment of our legal costs plus disbursements should you reach a direct settlement with our client's repairer.

Regards

Anne

Kuru & Co

150 South Bridge Road

#04-06 Fook Hai Building

Singapore 058727

Tel: 6532 2009

Fax: 6532 2007

From: "Abu Kassim, Noor Mariesa" <NoorMariesa.AbuKassim@aig.com>
To: Kuru & Co <kurulegal@yahoo.com.sg>
Cc: "Tan, Lily (AIG)" <Lily.Tan@aig.com>; "Fong, Andy-SY" <Andy-SY.Fong@aig.com>; "Kaur, Baljit" <Baljit.Kaur@aig.com>; "Chin, Lee-Ying" <Lee-Ying.Chin@aig.com>; "Lim, Sheng Yang" <ShengYang.Lim@aig.com>; "Md Ishak, Mohd Imran" <Imran.Ishak@aig.com>; "Chan, Yoke Shi" <yokeshi.chan@aig.com>; "Supramaniam, Darshene" <Darshene.Supramaniam@aig.com>
Sent: Tuesday, 6 February 2018, 11:09
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBC8709Y AND GBA4001S ON 05.02.2018

Your Reference : L.18.0263.AT
Our Reference : GBC8709Y

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

| Name of Surveyor | Company Name |
|--------------------------|--|
| Lim Kok Chong | AIG Asia Pacific Insurance Pte Ltd |
| Kumar Uthaya | AIG Asia Pacific Insurance Pte Ltd |
| Ken Wong | AIG Asia Pacific Insurance Pte Ltd |
| Lawrence Ng Chun Kee | Priority Services |
| Jeffrey Ong Leng Kiat | Priority Services |
| Jimmy Lee | Priority Services |
| EC Looi | Automobile Inspection Services Pte Ltd |
| Ricky Teng | RT Appraisal Pte Ltd |
| Elson Teng | RT Appraisal Pte Ltd |
| Michael Cheong | RT Appraisal Pte Ltd |
| Pang Kiah Keen (Frankie) | Formteam Adjusters Pte Ltd |
| Ng You Han | Formteam Adjusters Pte Ltd |
| Soon HanXin (Gary) | Formteam Adjusters Pte Ltd |
| Chow Bo Xiong | Formteam Adjusters Pte Ltd |
| Chua Soo Teck (Benjamin) | Formteam Adjusters Pte Ltd |
| Kalvin Ang | LKK Auto Consultants Pte Ltd |
| Xing Guo Qiang | LKK Auto Consultants Pte Ltd |
| Marcus Chua | LKK Auto Consultants Pte Ltd |
| Mohamad Taufikh | LKK Auto Consultants Pte Ltd |
| Adrian Ling | LKK Auto Consultants Pte Ltd |

| | |
|----------------|------------------------------|
| Henry Ng | LKK Auto Consultants Pte Ltd |
| Mohammed Rasul | LKK Auto Consultants Pte Ltd |
| Steven Foong | LKK Auto Consultants Pte Ltd |
| Wei Jie | LKK Auto Consultants Pte Ltd |
| Ma Chin Fook | LKK Auto Consultants Pte Ltd |
| Kenneth Kong | LKK Auto Consultants Pte Ltd |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

Mariesa Abu Kassim (Mariesa)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

From: Kuru & Co [mailto:kurulegal@yahoo.com.sg]

Sent: Tuesday, February 06, 2018 9:30 AM

To: Lim, Sheng Yang; Abu Kassim, Noor Mariesa

Subject: Our Ref: [L_18_0263.AT//Your Ref: GBC 8709Y//PRS](#)

Dear Sirs

**ACCIDENT INVOLVING GBA 4001S, GBC 8709Y & SLV 339R ON 05.02.2018
ALONG MARINE PARADE ROAD TOWARDS TANJONG KATONG ROAD
NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY**

We act for **Marex Trading (S) Pte Ltd**, whose vehicle registration number **GBA 4001S** was damaged in the above accident.

A copy of the Accident statement filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you

Regards

Anne
Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009
Fax: 6532 2007

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

RS AUTOMOTIVE PTE LTD

Workshop : B1K 3006 Ubi Road 1 #01-394 Singapore 408700
 Mailing : 109 Pasir Ris Grove, #09-23 The Palette Singapore 519199
 Tel No. : 67483032 Fax No. : 67499469
 E-Mail : rsautomotive@yahoo.com.sg
 Website : www.rsautomotive.com.sg
 Tax Reg. No. : 201230654Z Buss. Reg. No. : 201230654Z

SECRET CHAMBER PTE LTD

Works Order : WO002314

Date Printed : 05/02/2018
 Vehicle Num : GSA 4001 S
 Make/Model : VOLKSWAGEN CADDY
 MP/Reg/Km :
 P.O.R./No :
 Ref/Remark :

Contact : 96354247

| SN | Quantity | Particulars | Unit Price | Amount S\$ |
|----|----------|--|------------|------------|
| 1. | 1TUBE | WINDSCREEN SEALANT / MC | | |
| 2. | 1PC | REAR RH DOOR GLASS / SM | 58.00 | 58.00 |
| 3. | 1PC | REAR RH DOOR ASSY / BMC | 290.00 | 290.00 |
| | | | 2,100.00 | 2,100.00 |
| | | LABOUR CHARGE TO PANEL BEATING REAR RH FENDER DENTED AND REPLACE REAR RH TAIL DOOR JOB | | 189.00 |
| | | LABOUR CHARGE TO INSTALL DOOR GLASS WITH SEALANT JOB | | 5% |
| | | TO RESPRAY PAINT REAR RH FENDER AND REAR RH TAIL DOOR | | 400.00 |
| | | | | 60.00 |
| | | | | 400.00 |
| | | | | 860.00 |

4-5 Days.

Lumpsum Repair.

After repair photos.

Guo Qiang - 82880282

Guo Qiang@lkk auto. com

2238
 5% : 2126.1
 2986.1
 20% : 2350

SingDollars : Three Thousand Nine Hundred Fifty Seven & Cents Fifty Six Only

07/2/18.

E & OE

Total S\$ 3,708.00
 GST @ 7% S\$ 259.56
 Amount Due S\$ 3,967.56

Customer's Signature/Co. Stamp

for RS AUTOMOTIVE PTE LTD

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Terms : Cash

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG18002391/GTD3N2
Date: 21/05/2018

REFERENCE

| | | | |
|-----------------------|--------------------------------------|----------------------|-----------------|
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. | Policy No: | 2100364269-0300 |
| Claimant Vehicle No : | GBA4001S | Insured Vehicle No : | GBC8709Y |
| Date of Loss: | 05/02/2018 | Nature of Claim: | TP |
| | | Claim No: | 2198174655SG |

DESCRIPTION & IDENTIFICATION OF VEHICLE

| | | | |
|-----------------------------|------------------------------|-------------|-------------------|
| Reg No: | GBA4001S | Engine No: | HIDDEN |
| Make & Model: | VOLKSWAGEN CADDY, 2.0 D (M) | Chassis No: | WV1ZZZ2KZ7X114663 |
| Reg. Date: | 22/06/2007 (Man. Year: 2007) | Odometer: | 293652 km |
| Colour: | Black | | |
| Engine Capacity: | 1968 cc | | |
| Market Value/New Car Price: | N/A | | |
| Sum Insured (S\$): | Market Value/New Car Price | | |

CONDITION OF VEHICLE AT THE TIME OF SURVEY

| | | | | |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition: | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes | Engine Modification: | No | Pre-accident Condition: |

CONDITION OF TYRES

| | | | |
|-------------------|---------------|------------------|---------------|
| Front Tyre Size: | 195/65R15 | Rear Tyre Size: | 195/65R15 |
| Front Left Side: | Yokohama 6 mm | Rear Left Side: | Yokohama 6 mm |
| Front Right Side: | Yokohama 6 mm | Rear Right Side: | Yokohama 6 mm |

The above values represent the remaining tyre treads depth

COST OF CLAIMS

| | Repairer's | Adjuster's | Difference | Diff % |
|-----------------------------------|------------|------------|------------|--------|
| Parts | 2,448.00 | 2,126.10 | 321.90 | 13.15 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,260.00 | 860.00 | 400.00 | 31.75 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 3,708.00 | 2,986.10 | 721.90 | 19.47 |
| Approved Total (Overridden) (S\$) | | 2,350.00 | | |
| Nett Amount (S\$) | 3,708.00 | 2,350.00 | 1,358.00 | 36.62 |

INSPECTION

| | | | |
|---------------------|------------|---------------|-----------------------------|
| Date of Assignment: | 06/02/2018 | Inspected At: | R S Automotive Pte Ltd (HQ) |
| Date Inspected: | 07/02/2018 | | BLK 3006 UBI ROAD, #01-394 |
| | | | Singapore 408700 |

Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|--------------------------|-----------|--|-----------------|
| 1 | 1 | | *TUBE WINDSCREEN SEALANT | Necessary | 58.00 F | *58.00 FL |
| 2 | 1 | | *REAR RH DOOR GLASS | Smashed | 290.00 F | *290.00 FL |
| 3 | 1 | | *REAR RH DOOR ASSY | Buckled | 2,100.00 F | *1,890.00 FL |
| | | | | | Sub Total (\$\$) | 2,448.00 |
| | | | | | - List Item Discount on L Items 0.00/5.00% (\$\$) | 111.90 |
| | | | | | Total Parts (\$\$) | 2,126.10 |

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------|--|----------|------------|--------|
| <u>Labour Items</u> | | | | |
| 1 | LABOUR CHARGE TO PANEL BEATING REAR RH FENDER DENTED AND REPLACE REAR RH TAIL DOOR JOB | New | 480.00 | 400.00 |
| 2 | LABOUR CHARGE TO INSTALL DOOR GLASS WITH SEALANT JOB | New | 280.00 | 60.00 |
| 3 | TO RESPRAY PAINT REAR RH FENDER AND REAR RH TAIL DOOR | New | 500.00 | 400.00 |
| Gross Labour Cost (\$\$) | | | 1,260.00 | 860.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >