

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 26 September 2018 11:04 AM
To: 'Ler, Bernard-JQ'; Mei Kwan (LKKAUTO)
Cc: 'Tee, Chee-Wah'; Admin A; SUR
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDV1820E AND SJF5328Y ON 5/2/2018 *** LKK REF: CS/AIG18002386/M1vd3

Dear Bernard,

Survey report submitted in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 20 September 2018 4:57 PM
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDV1820E AND SJF5328Y ON 5/2/2018 *** LKK REF: CS/AIG18002386/M1vd3

Dear Bernard,

We are in the midst of preparing report, will submit in merimen shortly.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Thursday, 20 September 2018 4:49 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDV1820E AND SJF5328Y ON 5/2/2018 *** LKK REF: CS/AIG18002386/M1vd3

Hi Veron,

May I check whether the survey report is ready? As we have received LOD from TP.

Thank you.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: 21 August 2018 11:36 AM

To: Ler, Bernard-JQ; Veron Chen (LKKAuto)

Cc: Tee, Chee-Wah; Admin A; SUR

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDV1820E AND SJF5328Y ON 5/2/2018 *** LKK REF: CS/AIG18002386/M1vd3

Dear Sir/ Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CS/AIG18002386/M1vd3	Veron

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent: Friday, 17 August, 2018 3:46 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDV1820E AND SJF5328Y ON 5/2/2018

Hi LKK,

Noticed that there is PRS and LKK has been appointed as SJE for this case.

Hence, we would appreciate if you could advise whether any photos has been taken. If so, please create file in Merimen and upload the photos.

Many thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Tee, Chee-Wah

Sent: 17 August 2018 3:35 PM

To: Ler, Bernard-JQ

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDV1820E AND SJF5328Y ON 5/2/2018

4944394442SG 003

Dear Bernard,

I am handling the BI matter with Vision Law and discovered that there is no PRS in Merimen.

Vision Law advised that there was an arrangement (email below) and LKK appointed as SJE.

Kindly assist to check with LKK any PRS photo taken and has the survey report completed.

Thank you.

Regards,

Tee Chee Wah
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191089 | Fax +68357416

Chee-Wah.Tee@aig.com | www.aig.com.sg

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From: Sally Chong [<mailto:sallychong@visionlawllc.com>]

Sent: Friday, August 17, 2018 3:26 PM

To: Tee, Chee-Wah

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDV1820E AND SJF5328Y ON 5/2/2018

From: Sally Chong [<mailto:sallychong@visionlawllc.com>]

Sent: Tuesday, 6 February, 2018 11:24 AM

To: 'Abu Kassim, Noor Mariesa'

Cc: 'EM Solution Pte Ltd'; 'Tan, Lily (AIG)'; 'Fong, Andy-SY'; 'Kaur, Baljit'; 'Chin, Lee-Ying'; 'Lim, Sheng Yang'; 'Md Ishak, Mohd Imran'; 'Chan, Yoke Shi'; 'Supramaniam, Darshene'; 'judysoh@visionlawllc.com'

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDV1820E AND SJF5328Y ON 5/2/2018

URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: PANG KIM LIN

ACCIDENT INVOLVING SJF 5328Y & SDV 1820E ON 5 FEB 2018 ALONG SINGAPORE CUSTOM TOWARDS MAYALSA CHECKPOINT AT ABOUT 11:38 HRS

Thank you for your letter dated even date below your list of surveyors.

Our client confirms the appointment of **Ma Chin Fook -LKK Auto Consultants Pte Ltd** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

Venue	E M SOLUTION PTE LTD 160, Sin Ming Drive, #03-18/19, Sin Ming Autocity, Singapore 575722
Contact	Mr. Bernard (Tel.: 6456-0226 / 9101-8302)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Sally Chong

(Secretary)

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL.: 6534-2811 (ext 115)

FAX : 6535-6802

From: Abu Kassim, Noor Mariesa [<mailto:NoorMariesa.AbuKassim@aig.com>]

Sent: Tuesday, 6 February, 2018 11:05 AM

To: Sally Chong

Cc: EM Solution Pte Ltd; Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDV1820E AND SJF5328Y ON 5/2/2018

Your Reference : E21-MISC.18 (SJF 5328Y @ 05.02.2018)

Our Reference : SDV1820E

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

Mariesa Abu Kassim (Mariesa)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

From: Sally Chong [<mailto:sallychong@visionlawllc.com>]

Sent: Tuesday, February 06, 2018 9:22 AM

To: Chin, Lee-Ying; AIG SGP, Claims-Survey; Lim, Sheng Yang

Cc: EM Solution Pte Ltd; Leong, Kah Yin; Hassim, Mohd Fitri; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; judysoh@visionlawllc.com

Subject: OUR REF.: E21-MISC.18 (SJF 5328Y @ 05.02.2018) AIG REF.: SDV 1820E

Importance: High

VERY URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: PANG KIM LIN

ACCIDENT INVOLVING SJF 5328Y & SDV 1820E ON 5 FEB 2018 ALONG SINGAPORE CUSTOM TOWARDS MAYALSIA CHECKPOINT AT ABOUT 11:38 HRS

We are instructed by **EM SOLUTION PTE LTD** to notify you of a road traffic accident on **5 FEB 2018 ALONG SINGAPORE CUSTOM TOWARDS MAYALSIA CHECKPOINT AT ABOUT 11:38 HRS** involving our client's vehicle registration number **SJF 5328Y** and vehicle registration number **SDV 1820E** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you.

Sally Chong

(Secretary)

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL.: 6534-2811 (ext 115)

C.c.: **VEHICLE OWNER OF SDV 1820E**
SEOW GEK HONG
5, Jalan Gendang,
Singapore 578163

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413
Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413
Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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