

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 14 May, 2019 9:04 AM  
**To:** Claims Dept of CTI; Admin A  
**Cc:** Elaine Cheong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau; Vic (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SBZ128E (OI: SNM18D00739C02/8) AND SFG2205E (TP : LKK REF - CC6/CTI18002385/Uha3) on 05/02/2018

Dear Alfred,

We refer to the below email.

Please be informed that we had settled the matter with TP at a global sum of **\$3,670.00** (all in).

We will forward all relevant documents to your good office in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

**Sent:** Monday, 24 December, 2018 9:54 AM

**To:** Vic (LKKAUTO); Admin A

**Cc:** Elaine Cheong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau

**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SBZ128E (OI: SNM18D00739C02/8) AND SFG2205E (TP : LKK REF - CC6/CTI18002385/Uha3) on 05/02/2018

**LKK REF - CC6/CTI18002385/Uha3**

**CTI REF - SNM18D00739C02/8 (SBZ128E)**

Dear Vic

We refer to your email of 22 December 2018 pertaining to the above matter.

Please proceed to negotiate offer as follow:

## Vic (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Monday, 24 December, 2018 9:54 AM  
**To:** Vic (LKKAUTO); Admin A  
**Cc:** Elaine Cheong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SBZ128E (OI: SNM18D00739C02/8) AND SFG2205E (TP : LKK REF - CC6/CTI18002385/Uha3) on 05/02/2018

LKK REF - CC6/CTI18002385/Uha3  
CTI REF - SNM18D00739C02/8 (SBZ128E)

Dear Vic

We refer to your email of 22 December 2018 pertaining to the above matter.

Please proceed to negotiate offer as follow:

Cost of Repairs	\$3,317.00
Loss of Use (@ \$120.00 to \$150.00/day x 3 days)	\$ 360.00 & up to \$450.00
GIA Search fee	\$ 2.00
Total	\$3,679.00 =====

We await your advice to enable Elaine to act accordingly.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Saturday, December 22, 2018 2:43 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving SBZ128E (OI: SNM18D00739C02/8) AND SFG2205E (TP : LKK REF - CC6/CTI18002385/Uha3) on 05/02/2018

**CTI REF – SNM18D00739C02**  
**LKK REF – CC6/CTI18002385/Uha3**

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SBZ 128E (OI) / SFG 2205E (TP) / OTHERS ON 05/02/2018

We refer to the subject matter.

This is a chain collision where a Foreign registered vehicles were also involved in this accident. It was reported that the Insured vehicle had collided to a motorcycle JPY 580 (Foreign) then the said motorcycle collided to another motorcycle PNB 7826 (Foreign) which caused it to side swipe the stationary TP vehicle at the junction.

We had spoken to the Insured Driver Mr Sean where he confirmed accident and was informed of the TP claim and liability issues on 09/03/2018 and agreed to settle the matter. A letter was sent out to the Insured to inform about the TP claim and liability. No feedback from Insured till date.

PIR is against Insured Driver for an offence of Careless Driving and action will be taken against him.

In view of the above, we are of the view that liability is not to our Insured's favour as he is the cause of the accident and BOLA does not apply due to foreign registered vehicles being involved.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$12,807.90	\$ 3,317.00
Loss of Use (\$180 x 3 days)	\$ 540.00	\$ 540.00
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 13,349.90</b>	<b>\$ 3,859.00</b>

**TP VEHICLE**

Market Value : \$51,000.00 (est)  
LTA Rebate : \$46,600.00 (est)  
Nett Value : \$ 4,400.00 (est)

Breakdown of days is as follows:

Recommended Days	4 days
<b>CLAIMED</b>	<b>3 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.



Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Shirley Hiew (LKK Auto)

**Sent:** Thursday, 15 March, 2018 12:17 PM

**To:** Claims Dept of CTI; Joel Goh; Zaini (LKK Auto)

**Cc:** Lucas Lee; Sharon Han; Admin A

**Subject:** Direct Settlement - Accident Involving SBZ128E (OI : CTI - TBA) AND SFG2205E (TP : LKK REF - CC6/CTI18002385/Uks3) on 05/02/2018

## **WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SFG2205E at M/s Fastech Auto Pte Ltd – Kaki Bukit.

Enclosed for your perusal is:

- TP's GIA report
- Photographs of TP vehicle in its damaged condition

We will revert preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zaini and he can be contacted at DID: 6841 2132.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**FASTECH AUTO PTE LTD**  
**1 Kaki Bukit Ave 6 #01-48 Autobay**  
**Singapore 417883**  
**Tel No: 67452063 / 67467158 Fax No: 67458520**  
**Tax Reg No: 200006262D**

Date : 03.05.2018

China Taiping Insurance Singapore Pte Ltd  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Attn: Motor Claims Department

**ACCIDENT INVOLVING VEHICLE: SFG 2205E / SBZ 128E ON 05.02.2018**

We are the authorized repair workshop for the owner of motor vehicle no: **SFG 2205E**, which was involved in the captioned accident with your insured vehicle no: **SBZ 128E**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 3,317.00
2) Rental	\$ 540.00
3) GIA Search Result	\$ 2.00
	<u>\$ 3,859.00</u>

We enclosed herewith the following documents to support the claims:

- |                                   |                                    |
|-----------------------------------|------------------------------------|
| a) Final Repair Invoice           | e) Vehicle Registration Log Card   |
| b) I/C & Driving License          | f) Letter of Authorisation, etc... |
| c) GIA Report / GIA Search Result | g) Car Rental Invoice / Agreement  |
| d) Insurance Certificate          | h) Police Report                   |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.  
Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
FASTECH AUTO PTE LTD



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18002385/Uks3

03 APRIL 2018

SEAH KIAT SENG  
16 LEWIS ROAD  
SINGAPORE 258601

Dear Sir/Madam,

**ACCIDENT INVOLVING SBZ 128E / SFG 2205E / OTHERS ON 05/02/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Zaini  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

DATE : 05-12-2018

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SFG 2205E and  
SBZ 128E ONLY  
ALONG JUNCTION OF MIDDLE ROAD TOWARDS VICTORIA ST  
ON 05-02-2018

I/We, ONG PAU CHOY  
of (NRIC No./ROC No.) S1295703C  
of BLK 637 VEERASAMY ROAD #11-111 S-200637  
owner of vehicle no. SFG 2205E in consideration of M/s FASTECH AUTO  
PTE LTD repairing my/our vehicle SFG 2205E at my/our instruction and hereby  
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever  
amount settled/payable by the Insurance Company and/or third party or to commence legal  
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,  
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and  
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost  
which may arisen therewith.

Signature of Owner : ONG PAU CHOY

Name of Owner : ONG PAU CHOY

6

\*\*\*This discharge voucher applies only to the claimant's claim for his property damage and will not affect his personal injury claim. After settlement of his claim in a law suit, the claimant should not be used as a precedent to prevent his personal injury claim and/or other claims arising out of the accident from being pursued.

# MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN9006361708      Claim No : SNM18D00739C02/8(SBZ128E)  
Claimant : ONG PAU CHOY

Amount : S\$3,670.00  
SINGAPORE DOLLARS THREE THOUSAND SIX HUNDRED SEVENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SFG 2205E  
Insured Vehicle No. : SBZ 128E

Date of Loss : 05.02.2018  
Place of Accident : MIDDLE ROAD TOWARDS SELEGIE ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SEAH KIAT SENG  
Driver Name : SEAH KIAT SENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (all in)      S\$ 3,670.00

TOTAL . . . . . S\$ 3,670.00

Claimant Name: Ong Pau Choy      NRIC No : S12957036

Signature :       Date : 05.2.2019



## TAX INVOICE

**FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claims Department

Tax Invoice : 20248

Date : 03.05.2018

Vehicle No : SFG 2205E

Make/Model : TOYOTA CAMRY

Chassis/Eng# :

Accident Date : 05.02.2018

Claim No : 0418- 20248

Reference :

Policy No :

Amount

To proceed on lump sum repair

S\$

3,100.00

E. & O. E.

Total : S\$ 3,100.00

GST @ 7% : S\$ 217.00

Amount Due : S\$ 3,317.00

FASTECH AUTO PTE LTD

All Invoices are subjected to GST

# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. 20529

Name: <u>Ang Pan Chay</u>			REG. No. <u>SSR73141C</u>		MAKE MODEL: <u>T/Canary</u>	
ADDRESS			DIESEL		PETROL	
			E		1/4 1/2 3/4 F	
			KM IN		DATE & TIME IN <u>30/4/18 1-05 PM</u>	
			KM OUT		DATE & TIME OUT <u>1/5/18 3pm</u>	
			KM DRIVEN		TIME USED	
NAMED DRIVER <u>As Above</u>						
DRIVING LICENCE NO <u>S1295703C</u>	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@SS	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	3 DAYS		@SS 180-W 540-W	
ADD NAMED DRIVER			WEEKS		@SS	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@SS	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL	
IMPORTANT NOTES:						
<p>This vehicle is licensed to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I &amp; II in any accident plus cost of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fine and traffic summonses.</p> <p>Vehicle return during office hour only. No Service on Public Holiday and Sunday.</p> <p><b>EXCESS:</b>                      *Sec I - Used in S'pore Only :\$002000                      *Sec II - Used in S'pore Only :\$002000                      *Sec I - Used Outside S'pore Only :\$004000                      *Sec II - Used Outside S'pore Only :\$004000                      Whichever Excess in S'pore: 000100                      Whichever Excess Outside S'pore: \$00250</p> <p><b>ADDITIONAL CONDITIONS:</b>                      * Geographical areas: Singapore &amp; West Malaysia.                      * Driver must be:                      a) 18 years old and above,                      b) holding a valid relevant class of driving license.</p> <p>* Additional Own Damage Excess of \$51,000 is applicable for any named/unnamed drivers who:                      a) age 22 to 23 years old;                      b) age 66 to 70 years old;                      c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license.</p> <p>* Additional All Claims excess of \$52,000 is applicable for any named/unnamed drivers who:                      a) is 18 years old to 21 years old and/or                      b) is 71 years old and above and/or                      c) with driving experience of less than 1 year on the relevant classes of driving license.</p> <p>* Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from the replacement vehicle. We'll not be responsible for any reporting of such losses.</p> <p>* Hirer is liable to pay first \$4000 under section I &amp; II in any accident plus loss of earnings while damage vehicle is under repair.</p>					TOTAL RENTAL	
					DELIVERY FEE	
					COLLECTION FEE	
			X PER DAY \$		PER WEEK \$	
					PER MONTH \$	
			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)			
			X PER DAY \$		PER WEEK \$	
					PER MONTH \$	
			PREPAYMENT		TOTAL CHARGE	
			CHECK		DEPOSIT	
			CASH			
			RECEIPT NO.		NETT CHARGE	
			AMOUNT DUE / REFUND			

Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE

DAY OF

X

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No:67458520

Co. Reg No: 52928467K

To: ONG PAU CHOY

Invoice : DCR-2018-04-07

Date : 20.04.2018

Agreement No : 20529

Ref : LOD

## DESCRIPTION

## AMOUNT

Rental charges for vehicle : SJR7314K ( 0418-20248 ) \$ 540.00

Rental Period from 17.04.2018 to 20.04.2018

E. & O. E.

Total \$ 540.00

Hayley Lee Poh Leng

for Dynamic Car Rental



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-020266

Date of Request: 06/02/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 06/02/2018  
Enquiry By Tang Kok Wee, Allan  
TP Vehicle No. SBZ128E  
Accident Date 05/02/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SBZ128E	China Taiping Insurance (Singapore) Pte. Ltd.	01/04/2017-31/03/2018	6389 6111

Thank You.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-020286

Date of Request: 06/02/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 06/02/2018  
Enquiry By Tang Kok Wee, Allan  
TP Vehicle No. SBZ128E  
Accident Date 05/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Our Ref: TP/TP/08313/2018  
Date: 19 April 2018

ONG PAU CHOY  
APT BLK 637 VEERASAMY ROAD  
#11-111  
SINGAPORE 200637

Dear Sir/Madam

ACCIDENT INVOLVING JPY580, PNB7826, SBZ128E AND SFG2205E ON 05/02/2018 AT  
2124 HRS, ALONG VICTORIA ST X MIDDLE ROAD

I refer to the above accident.

2. Please be informed that we have completed our investigations which shows that the driver of SBZ128E had committed an offence of Careless Driving under Rule 29 Road Traffic Rules. Action has been initiated against the said driver for the said offence.

3. If you have any queries, please contact the Investigation Officer, Noramora at telephone 65476237.

Yours faithfully

Jazirah Ahmad SSi21  
For Head, Traffic Investigation  
Traffic Police  
Singapore Police Force