

Asher Sng (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 11 June 2018 12:36 PM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] Our Ref: 17/18/18/VP05/020372 Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018

Hi Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Monday, 11 June, 2018 11:18 AM
To: ONG LI LI
Cc: MT_Claim_SG
Subject: [MANDATE REQUEST] Our Ref: 17/18/18/VP05/020372 Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 12/02/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we propose to settle third-party claim at 100% liability

Summary to offer to repairer **ACCORD AUTO SERVICES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,669.25	\$ 2,193.50
2. Loss of Rental (6days x \$180)	\$ 1,080.00	\$ 960.00 (6days x \$160)
3. LTA search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,751.25	\$3,155.50

**5 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 4 May 2018 2:36 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VP05/020372 Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018

Hi Asher

Please handle the attached TP LOD and remind the TP workshop to send all correspondences to your office.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: GERALD POH WEE BIN

Sent: Monday, 12 February, 2018 11:48 AM

To: Mei Kwan (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: Our Ref: 17/18/18/VP05/020372 Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018

Dear Mei Kwan,

We attached a copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 12 February, 2018 11:15 AM

To: ERIC WOO JUN KIAT

Cc: MT_Claim_SG; ONG LI LI; GERALD POH WEE BIN; Asher Sng (LKKAuto); Vic (LKKAuto); Admin A

Subject: RE: Our Ref: 17/18/18/VP05/020372 Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018

WITHOUT PREJUDICE

Your Ref : 17/18/18/VP05/020372
LKK Ref : CC4/LPC18002369/Kea3

Dear Sir /Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SJR 2471Y

Date of survey: 06.02.2018

Enclosed for your perusal is:

- TP estimate (marked)
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

We have not authorized repairs

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 5 February, 2018 5:05 PM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020372 Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018

Dear Eric,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Monday, 5 February, 2018 4:51 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Our Ref: 17/18/18/VP05/020372 Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018

Dear Catherine,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle SJR 2471Y on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Accord Auto(Claims) [<mailto:claims@mycarworkshop.com.sg>]

Sent: Monday, 5 February, 2018 4:43 PM

To: ERIC WOO JUN KIAT

Cc: MT_Claim_SG

Subject: Re: Our Ref: 17/18/18/VP05/020372 Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018

Hi,

Please refer to attached and assist arrange PRS.

Thank you.

Kind regards,

Jessy Soe

Accord Auto Services Pte Ltd

10 Ang Mo Kio Ind Park 2A

#03-11 Ang Mo Kio Auto Point

Singapore 568047

Mobile : (65) 9740 0999

Tel : (65) 6481 9517

Fax : (65) 6481 9516

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On 5 February 2018 at 16:37, ERIC WOO JUN KIAT <ericwoo@lonpac.com> wrote:

Dear Jessy,

We will proceed to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert. (Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Accord Auto(Claims) [<mailto:claims@mycarworkshop.com.sg>]

Sent: Monday, 5 February, 2018 3:08 PM

To: GERALD POH WEE BIN

Cc: Gilbert Ng

Subject: Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018

Dear Gerald,

Kindly assist arrange Pre-Repair Survey for SJR2471Y, vehicle in workshop.

Please provide us 10 surveyor name list.

Thank you.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

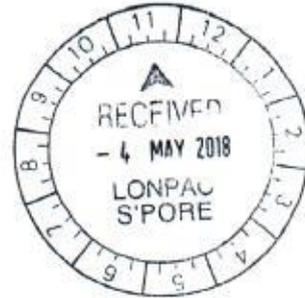
Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

17/18/18 | VP05 | 020372

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3
#01-80 SINGAPORE 159723
TEL: 6271 5133/6271 7433 FAX: 6274 5715
GST Regn No: 201113141K



2 May 2018

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING VEHICLE: SJR2471Y, SJR7723M and SJD4412D on 4.2.2018 Along KPE Towards CTE(Tunnel/Exit No.P50K).

We are the authorized repair workshop for the owner of motor vehicle no: **SJR2471Y**, which was involved in the captioned accident with your insured vehicle: **SJR7723D**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01) Cost Of Repair	\$	2,050.00
02) 7% GST	\$	143.50
03) Car Rental 6 days @ \$180 (*Including 1 day Pre-Repair)	\$	1,080.00
05) GIA/LTA Enquiry Fee	\$	2.00
	\$	<u>3,275.50</u>

We enclosed herewith the following documents to support the claims:-

- a) GIA report
- b) Repair Statement AMK406
- c) Car Rental Agreement
- d) Insured NRIC & Driving License
- e) GIA/LTA Enquiry Fee
- f) Letter Of Authority

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully

ACCORD
AUTO SERVICES PTE LTD

Celia Lai
Accord Auto Services Pte Ltd
Tel: 6271 7433 / 9274 0999
Email: avclaims@mycarworkshop.com.sg

LETTER OF AUTHORITY

To Whom It May Concern,

Accident Involving Vehicle: SJR 2471 Y, SJR 7723 M and 8JD4412 D on 4.2. 2018 Along
KPE Towards CTE (Tunnel/Exit No. P50K)

I/We, Tay Kuan Yong NRIC no. S7801839 I
of BIR 553 HOUGANG ST 51 #12-274 S 530553

owner of motor vehicle no. SJR 2471 Y do hereby appoint **Accord Auto Services Pte Ltd**
as my/ours authorised representation and _____

as my/ours solicitors to write, to negotiate and settle my/our claims against the other party/parties
involved in the above mentioned accident. I/We, Tay Kuan Yong
shall have absolute discretion to settle the matter at the best term.

I/We also confirm and instruct that any agreed settlement sum in respect my/our claims be paid
Accord Auto Services Pte Ltd and such payment will be constitute a full and final discharge of my
claims.



Signature of Owner

Without Prejudice
on Injury Claims



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020372
DATE : 29 JUNE 2018

DISCHARGE VOUCHER

I/We, TAY KUAN YONG confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner SJR 7723M the sum of Singapore Dollars THREE THOUSAND ONE HUNDRED FIFTY FIVE AND CENTS FIFTY ONLY. (\$3,155.50) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SJR 2471Y on 04/02/2018 along/at KPE TOWARDS CTE (TUNNEL/EXIT NO.P50K).

I/We hereby agree to indemnify and keep indemnify (MUHAMMAD MUNIR BIN ABDUL LATIFF /LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s ACCORD AUTO SERVICES PTE LTD.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

30 JUN 2018

.....
Signature of vehicle owner/Date

Tay Kuan Yong

30 JUN 2018

.....
Name of vehicle owner/Date

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3
#01-80 SINGAPORE 159723
TEL: 6271 5133/6271 7433 FAX: 6274 5715
GST Regn No: 201113141K

Date : 2 May 2018

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Our Ref No : AMK406
Insured : Tay Kuan Yong
Insured NRIC : S7801839I
Make & Model : Honda Accord 2.0 L
DOA : 4.2.2018
Claim Type : Third Party

REPAIR STATEMENT

Re: Vehicle Registration No:

SJR2471Y

Cost Of Repair	\$	2,050.00
7% GST	\$	143.50
	\$	<u>2,193.50</u>

Accord Auto Services Pte Ltd

ACCORD
AUTO SERVICES PTE LTD



www.MyCarWorkshop.com.sg

Accord Rent-A-Car Pte. Ltd.

Bik 1009 Bukit Merah Lane 3
#01-80 Alexandra Village Ind'l Est
Singapore 159723
TEL: 97690531
FAX: 6481 9516
Co Reg No.: 201130172G

Invoice #: RC50853

Tay Kuan Yong
Customer Vehicle No.: SJR2471Y
Replacement Vehicle No.: SLR7682Z
Make & Model: Kia Cerato 2.0L
IU No.: 1123262006

Rental Information:

Date / Time	Start		End		Actual Duration / Charged
	Date	Time	Date	Time	
	05/02/2018	10:10 AM	10/02/2018	2:00 PM	6 Days

Rental Cost

Daily	6	Days	\$180.00	Per day	\$1,080.00
Weekly		Weekly		Per week	
Monthly		Monthly		Per month	
CDW				Per day	
Others					

Payment Details: --

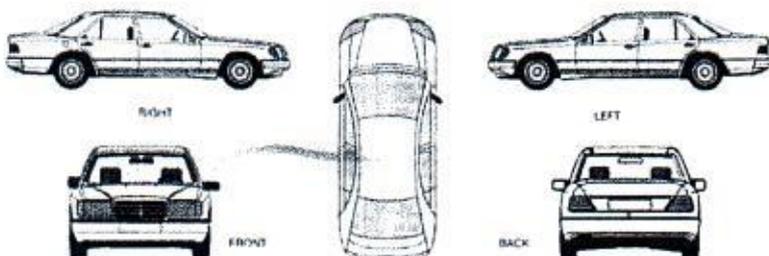
Amount Due: \$1,080.00

This is a computer generated invoice. No signature is required.
Thank you for choosing Accord Rent A Car Pte Ltd

VEHICLE HIRING AGREEMENT

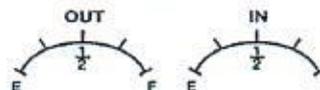
Vehicle No:	SLR7682Z	Vehicle Out Date: 05/02/2018	Time: 10:10 AM
Make & Model:	Kia Cerato 2.0L	Vehicle In Date:	Time:
THIRD PARTY INSURANCE NON WAIVER EXCESS: \$3500		Rate Per Day: \$180.00	No. of Days:
OWN DAMAGE INSURANCE NON WAIVER EXCESS: \$3500		Total Charges:	

HIRER'S PARTICULARS		ADDITIONAL DRIVER'S PARTICULARS	
Name (as in NRIC):	Tay Kuan Yong	Name (as in NRIC):	
NRIC / Passport No:	S7801839I	NRIC / Passport No:	
Date of Birth:	14/02/1978	Date of Birth:	--
Address: Blk 553 Hougang Street 51 #12-274 Singapore 530553		Address:	
Employment Details:		Employment Details:	
Driving License Passed Date:	09/01/1998	Driving License Passed Date:	--
Contact:	97971978	Contact:	



MILEAGE OUT : _____

CONTROL LEVEL (OUT & IN)



EMERGENCY BREAKDOWN AND TOWING SERVICE (24 HOURS) HELPLINE: 6481 9518 / 6271 5133 HP 9229 9191

IMPORTANT INFORMATION AND DECLARATION

Before signing this agreement you should carefully read and understand the terms and conditions provided with this documents and confirm below whether you consent to receiving information as set out.

1. Only persons above 25 & below 65 years of age and signing this agreement may drive the vehicle.
2. Vehicle is strictly for use in Singapore only and may not driven out of Singapore without the prior written consent of Precursor Investments.
3. All vehicles are fitted with anti theft device which will response to the RF at the Singapore Customs. Hirer will be fully liable for all costs and charges incurred in event that the immobiliser is being activated at the Singapore Customs. There will be no refund of unused rental and the hirer shall bear the costs of the following charges i) S\$300.00 for towing from Singapore Customs ii) S\$150.00 for resetting of immobiliser.
4. Use of vehicle for illegal purposes (e.g. In connection with theft, drug pedaling or trafficking, smuggling) is strictly prohibited.
5. In case of accident, the hirer shall report to the rental office immediately. If there are bodily injuries, a police report must be made within 24 hours.
6. Punctured tyres, empty petrol tank, flat battery due to negligence, loss of vehicle's key or locked key inside the vehicle, by itself does not constitute to a breakdown and that in the event, the Owner's 24 hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the costs of such response at S\$50.00 per trip. Punctured and damaged tyres that cannot be reused will be changed accordingly from S\$80.00 to S\$200.00 per tyre.
7. All vehicles are supplied with petrol and should be returned with petrol level likewise. There will be no refund for excess petrol.
8. No refund or early return of vehicle (The Hirer shall be liable for excess charges for any late return at rate shown per hour per day). Latest by 6pm.
9. Windscreen and windows damages are not covered under insurance (Range from S\$300.00 to S\$1000.00).
10. No Smoking, Durians and Transportation of Pets are allowed. Hirer is responsible for a penalty of S\$500.00.

I have read and agree to the terms and conditions on both sides of this agreement as indicated. I consent to pay the final cost of rental and I understand that the cost of rental set out above is an estimate only. I may be liable to further charges as set out in Clauses 6 and which include, but are not limited to, my liability as owner of the vehicle for charges for traffic or parking violations, during the currency of this agreement. All information I have provided Precursor Investments in connection with this agreement is true.



 Signature/Company Stamp (If Applicable)
 Customer name: Tay Kuan Yong (hirer)

Date: 05/02/2018



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-019331
Date of Request: 05/02/2018

Your Ref No: Online Purchase

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A #03-11
AMK Auto Point
Singapore 568047

Dear Sir/Madam,

Enquiry Date 05/02/2018
Enquiry By Soe Jie Yi
TP Vehicle No. SJR7723M
Accident Date 04/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-019331
Date of Request: 05/02/2018

Your Ref No: Online Purchase

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A #03-11
AMK Auto Point
Singapore 568047

Dear Sir/Madam,

Enquiry Date 05/02/2018
Enquiry By Soe Jie Yi
TP Vehicle No. SJR7723M
Accident Date 04/02/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJR7723M	Lonpac Insurance Bhd	08/07/2017-13/07/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.