

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, 12 February, 2018 11:15 AM  
**To:** 'ERIC WOO JUN KIAT'  
**Cc:** 'MT\_Claim\_SG'; 'LLONG@LONPAC.COM'; 'GERALD POH WEE BIN'; Asher Sng (LKKAuto); Vic (LKKAuto); Admin A  
**Subject:** RE: Our Ref: 17/18/18/VP05/020372 Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018  
**Attachments:** LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf  
**Categories:** HMK

### WITHOUT PREJUDICE

Your Ref : 17/18/18/VP05/020372  
LKK Ref : [CC4/LPC18002369/Kea3](#)

Dear Sir /Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SJR 2471Y

Date of survey: 06.02.2018

Enclosed for your perusal is:

- TP estimate (marked)
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

We have not authorized repairs

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 5 February, 2018 5:05 PM  
**To:** 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Our Ref: 17/18/18/VP05/020372 Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018

Dear Eric,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

**Sent:** Monday, 5 February, 2018 4:51 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Our Ref: 17/18/18/VP05/020372 Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018

Dear Catherine,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle SJR 2471Y on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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**From:** Accord Auto(Claims) [<mailto:claims@mycarworkshop.com.sg>]

**Sent:** Monday, 5 February, 2018 4:43 PM

**To:** ERIC WOO JUN KIAT

**Cc:** MT\_Claim\_SG

**Subject:** Re: Our Ref: 17/18/18/VP05/020372 Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018

Hi,

Please refer to attached and assist arrange PRS.

Thank you.

Kind regards,

Jessy Soe

Accord Auto Services Pte Ltd

10 Ang Mo Kio Ind Park 2A

#03-11 Ang Mo Kio Auto Point

Singapore 568047

Mobile : (65) 9740 0999

Tel : (65) 6481 9517

Fax : (65) 6481 9516

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On 5 February 2018 at 16:37, ERIC WOO JUN KIAT <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)> wrote:

Dear Jessy,

We will proceed to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert. (Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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**From:** Accord Auto(Claims) [<mailto:claims@mycarworkshop.com.sg>]

**Sent:** Monday, 5 February, 2018 3:08 PM

**To:** GERALD POH WEE BIN

**Cc:** Gilbert Ng

**Subject:** Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018

Dear Gerald,

Kindly assist arrange Pre-Repair Survey for SJR2471Y, vehicle in workshop.

Please provide us 10 surveyor name list.

Thank you.

Kind regards,  
Jessy Soe

Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A  
#03-11 Ang Mo Kio Auto Point  
Singapore 568047

Mobile : (65) 9740 0999  
Tel : (65) 6481 9517  
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