

Mei Kwan (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 12 February, 2018 11:48 AM
To: Mei Kwan (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 17/18/18/VP05/020372 Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018
Attachments: 12022018114136.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Dear Mei Kwan,

We attached a copy of insured's GIA report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Monday, 12 February, 2018 11:15 AM
To: ERIC WOO JUN KIAT
Cc: MT_Claim_SG; ONG LI LI; GERALD POH WEE BIN; Asher Sng (LKKAuto); Vic (LKKAuto); Admin A
Subject: RE: Our Ref: 17/18/18/VP05/020372 Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018

WITHOUT PREJUDICE

Your Ref : 17/18/18/VP05/020372
LKK Ref : [CC4/LPC18002369/Kea3](#)

Dear Sir /Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SJR 2471Y

Date of survey: 06.02.2018

Enclosed for your perusal is:

- TP estimate (marked)
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

We have not authorized repairs

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 5 February, 2018 5:05 PM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020372 Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018

Dear Eric,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Monday, 5 February, 2018 4:51 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Our Ref: 17/18/18/VP05/020372 Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018

Dear Catherine,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle SJR 2471Y on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Accord Auto(Claims) [<mailto:claims@mycarworkshop.com.sg>]

Sent: Monday, 5 February, 2018 4:43 PM

To: ERIC WOO JUN KIAT

Cc: MT_Claim_SG

Subject: Re: Our Ref: 17/18/18/VP05/020372 Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018

Hi,

Please refer to attached and assist arrange PRS.

Thank you.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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On 5 February 2018 at 16:37, ERIC WOO JUN KIAT <ericwoo@lonpac.com> wrote:

Dear Jessy,

We will proceed to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert. (Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Accord Auto(Claims) [<mailto:claims@mycarworkshop.com.sg>]
Sent: Monday, 5 February, 2018 3:08 PM
To: GERALD POH WEE BIN
Cc: Gilbert Ng
Subject: Accident involving SJR2471Y, SJR7723M & SJD4412D ON 04/02/2018

Dear Gerald,

Kindly assist arrange Pre-Repair Survey for SJR2471Y, vehicle in workshop.

Please provide us 10 surveyor name list.

Thank you.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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