

Veron Chen (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 28 May 2018 11:56 AM
To: Tang, Shu Shi (VWG Singapore); SUR
Cc: Ong, Germaine (VWG Singapore); Rasul (LKKAuto); CS A Team; Admin A
Subject: FW: FINALISATION SBG95R *LKK REF: CS/ASM18002368/R1vbe2
Attachments: FINALISATION SBG95R

Without Prejudice

Hi Shu Shi,

Thank you for your email.

We will check and get back to you.

Hi Veron,

Kindly assist. CS/ASM18002368/R1vbe2

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]

Sent: Monday, 28 May 2018 11:46 AM

To: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: FINALISATION SBG95R

Dear LKK,

We need 5 + 2days repair, may I know why it was submitted as 5 + 1day repair?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833

Main Line : +65 6305-7299

Main Fax: +65 6285-8620

shushi.tang@vw.com.sg

<http://www.vw.com.sg>



From: Ong, Germaine (VWG Singapore)

Sent: Wednesday, 28 February, 2018 12:55 PM

To: Rasul (LKK Auto) <Rasul@lkkauto.com> (Rasul@lkkauto.com); cs-a@lkkauto.com; Admin A

Cc: Tang, Shu Shi (VWG Singapore)

Subject: RE: FINALISATION SBG95R

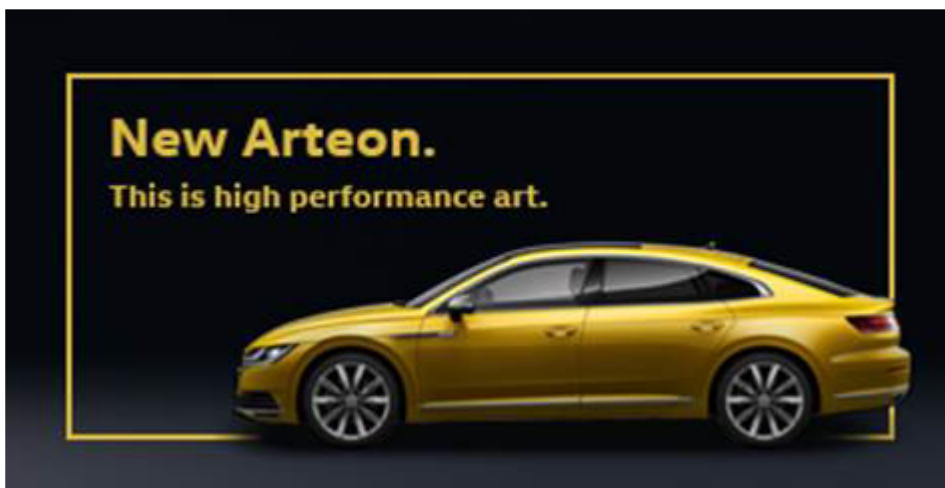
Please revert

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



From: Ong, Germaine (VWG Singapore)

Sent: Wednesday, 21 February, 2018 2:31 PM

To: Rasul (LKK Auto) <Rasul@lkkauto.com> (Rasul@lkkauto.com); cs-a@lkkauto.com; Admin A
Cc: Tang, Shu Shi (VWG Singapore)
Subject: FINALISATION SBG95R

Dear Rasul

Please see attached finalisation

COR: As per attached

7 working days

Please revert

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

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