

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 23 May 2019 5:32 PM
To: 'Gan, Angiegeokling'
Cc: SUR
Subject: RE: SID : 12662545 2911348870SG (Jonathan @ 92237799) -SJY 5705S

Dear Angie,

For this case LKK did not carry out any DS. We only survey and conclude the COR hence there was no follow up with insured on this matter.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gan, Angiegeokling <Angiegeokling.Gan@aig.com>
Sent: Thursday, 23 May 2019 1:48 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SID : 12662545 2911348870SG (Jonathan @ 92237799)
Importance: High

Your Ref: CS/LCR18002367/Svd3

Dear Veron,

We note that you have submitted report in Merimen and we have since processed payment for your fees and closed this case in Merimen.

Whilst reviewing the file, I noticed that our insured has not submitted GIA report for this accident. Kindly advise if you sent any letters/emails to our insured to inform them of this non-reporting case.

If there was any correspondence between your office and the TP repairer, kindly forward copies for our record.

Please let us hear from you urgently.

Thank you.

Best Regards,

Angie Gan

AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1013
Angiegeokling.Gan@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Friday, June 29, 2018 8:00 AM

To: Rumli, Sharizah <Sharizah.Rumli@aig.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Gan, Angiegeokling <Angiegeokling.Gan@aig.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SID : 12662545 2911348870SG (Jonathan @ 92237799)

Dear Sha Sha,

Report submitted in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 27 June 2018 5:20 PM

To: 'Rumli, Sharizah' <Sharizah.Rumli@aig.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Gan, Angiegeokling <Angiegeokling.Gan@aig.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SID : 12662545 2911348870SG (Jonathan @ 92237799)

Dear Sha Sha,

We are in the midst of preparing report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rumli, Sharizah [<mailto:Sharizah.Rumli@aig.com>]

Sent: Wednesday, 27 June 2018 5:19 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Gan, Angiegeokling <Angiegeokling.Gan@aig.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SID : 12662545 2911348870SG (Jonathan @ 92237799)

Hi All,

Any updates ?

Sharizah Rumli (Shasha)
AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65) 6419-1087 | Fax +(65) 6835-7416

Sharizah.rumli@aig.com | www.aig.com.sg

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From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, June 12, 2018 7:41 PM

To: Rumli, Sharizah; 'SUR'

Cc: Quek, Joyceline-CH; Paramchand, Varsha; Mutalip, Nurashikin; Gan, Angiegeokling; Admin A; 'CS A Team'; assignments@lkkauto.com

Subject: RE: SID : 12662545 2911348870SG (Jonathan @ 92237799)

Dear Sir / Madam,

Thank you for your email.

Dear Veron,

FYNA. Our Ref: CS/LCR18002367/Svd3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rumli, Sharizah [<mailto:Sharizah.Rumli@aig.com>]

Sent: Tuesday, 12 June 2018 12:04 PM

To: Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>

Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Gan, Angiegeokling <Angiegeokling.Gan@aig.com>

Subject: RE: SID : 12662545 2911348870SG (Jonathan @ 92237799)



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