

**From:** Gan, Angiegeokling <Angiegeokling.Gan@aig.com>  
**Sent:** Thursday, 23 May 2019 1:48 PM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** Admin-D (LKKAUTO); SUR; assignments  
**Subject:** RE: SID : 12662545 2911348870SG (Jonathan @ 92237799)

**Importance:** High

**Your Ref:** CS/LCR18002367/Svd3

Dear Veron,

We note that you have submitted report in Merimen and we have since processed payment for your fees and closed this case in Merimen.

Whilst reviewing the file, I noticed that our insured has not submitted GIA report for this accident. Kindly advise if you sent any letters/emails to our insured to inform them of this non-reporting case.

If there was any correspondence between your office and the TP repairer, kindly forward copies for our record.

Please let us hear from you urgently.

Thank you.



Best Regards,

Angie Gan  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1013  
[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com) | [www.aig.sg](http://www.aig.sg)

For this case LKK did not carry out any DS. We only survey and conclude the CSR hence there was no follow up with insured on this matter.

**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)**

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**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Friday, June 29, 2018 8:00 AM  
**To:** Rumli, Sharizah <Sharizah.Rumli@aig.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Mutalip,