

22/05/2002

SS. REC. BY:

REF: CS/ASM18002365/M/bs2

Special Instruction:

Surveyor

Ma

ASSIGNMENT (Office)

Smart claim
From (Person):

Kitty Teo

of

ASM

Date/Time: 06/02/2018 2:30pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SJN 8307X

Insured:

at Workshop m/s

Comfort Delgro

Tel:

6883 8115

of

205 Braddell Road

Policy No:

Claim No: SSM0082A

Sum Insured:

Excess: \$2300.00

Make of Veh:

D.O.A. 29.01.2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

07.02.2018 @ morning

H.O.D. Endorsement:

Date/Time:

06/02/2018 3:31pm

Person Contacted:

William

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SJN 8307X - X

8/2/18

Sent prii thru smart claim

8/2/17

Authorise repair on LIs not more than \$5000K

REF:

ASSIGNMENT

Estimate

Date

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No

at Workshop no

of

Insured

Policy No

Claims No

Sum Insured

Excess

(Client's Record)

Make of Veh

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value \$15K

IDAC Accident Report

Consistent? : Yes or No

GLA / PR Seen

Consistent? : Yes or No

Est. Repairs

days

Res: Yes or No

Lump Sum

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date

Person Contacted

Vehicle IN / OUT

Date / Time Action / Instruction

confirm L/S \$4200, 8 days
Pd: \$8270, 66%.

Van /

SIN8307X

Vt Page

FEB 2009

Type M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover

Truck / Trailer or

Make

SUBARU IMPREZA cc 1498

Colour

D. Grey

A/C

Insured / Std / NI / NA

Sp Reading

51243

T Radio

Insured / Std / NI / NA

Eng No

C/No

JF1G43KS589020687

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size

F:

205/55/R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

TAKEN

Front

Rear

R/Bal

7

mm

R/Bal

7

mm

L/Bal

7

mm

L/Bal

7

mm

D.O.A

27/1/2018

D.O.A

7/2/2018

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

RECEIVED 14 JUN 2018

Date/Time File Pass to?



Prel. Report



Final Report

Date/Time File Returned?

Days Of Repair

8

Resurvey No. of Trip

-

Survey Fee

Transceptor

8485.00

Print

Scan

Add Fee:



Site Insp

\$



Interview

\$



Technical

\$



Witness

\$

Report Format

OD - smart claim

Lump Sum / L/S

\$4200

250



Service Request Details

Claim

S8M0082A

Reference

None

Loss Date

January 29, 2018

Request Date

February 6, 2018

Due Date

February 13, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SJN8307X

Make

SUBARU

Service Address

205 Braddell Road, , , 579701

Primary Contact/Insured

HENG MENG YEOW
BLK 156, #07-88, 570156, Singapore
93687934
mengyeow.heng@gmail.com

Claim Handler

TEO Kitty
6568804602
kitty.teo@axa.com.sg

Additional Instructions
EXCESS \$1800+\$500(UNNAMED)=\$2300

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: S8M0082A
Our Ref: CS/ASM18002365/M1rb

Date: 8 February 2018

The Motor Claims Department
AXA INSURANCE PTE LTD

Dear Sir/Madam,

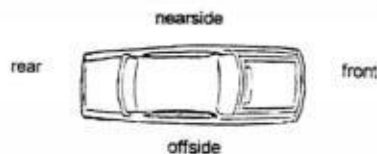
PRELIMINARY ADVICE OF VEHICLE NO. SJN 8307X

We thank you for the instruction on 06/02/2018

Please be informed that we had conducted the inspection of the abovementioned vehicle 07/02/2018 at the premises of m/s: COMFORTDELGRO ENGINEERING PTE LTD and have the following to report:-

Repairer's Estimate (Gross)	: S\$ <u>12,470.00</u>
Revised Estimate Amount	: S\$ <u>5,179.00</u>
"Check" Items (Estimated)	: S\$ <u>1,450.00</u>
Total Repair (Estimated)	: S\$ <u>6,629.00</u>
Pre-Accident Value	: S\$ <u>15,000.00</u>
COE/PARF value	: S\$ <u>9,138.00</u>
Nett Value	: S\$ <u>5,862.00</u>

Description of Damage:
The vehicle sustained damages
at the rear portion.



Comments:
We have not authorize repair.
Repair day: 8 days

Yours faithfully
MA CHIN FOOK
Automotive Assessor



redefining / insurance

AXA INSURANCE SINGAPORE PTE LTD
☎ 1800-880 4888 (Within Singapore)
(65) 6880 4888 (International)
☎ (65) 6338 2522
🌐 www.axa.com.sg

Letter of Authorisation for Lump Sum Repair

1. I, [Name] [NRIC] Heng Meng Yeow S84006498, the owner of vehicle [no.] SSN 8307X ("Vehicle") do hereby authorize the [Workshop/Insurer] to repair the Vehicle on a lump sum basis instead of part by part.
2. The [Workshop/Insurer] has explained to me the difference between lump sum repair and part by part repair and the consequences of my authorisation for lump sum repair for the Vehicle.
3. I understand that with lump sum repair, the Workshop may use a mixture of genuine parts, original equipment manufacturer (OEM) parts, reconditioned and second hand parts to carry out the repair and I note that the [Workshop/Insurer] will not be furnishing a detailed breakdown of parts or price for such lump sum repair.
4. I am aware that AXA Insurance Singapore Pte Ltd ("AXA Insurance") does not encourage lump sum repair as AXA Insurance strongly recommends repairs for vehicles on a part by part basis for transparency reasons. I confirm that I will hold AXA Insurance harmless from any claims arising from the lump sum repair of the Vehicle which I have authorised.

Signed and acknowledged by:


Signature of policyholder
Date: 30.01.2018



Name and signature of workshop personnel including workshop stamp

Date: 30/01/18



Re:RE: Re:SJN 8307X PRELIMINARY REVISED UPLOADED

Type

🔗 Question

Message

Hi Janice, Please authorise at not more than lump sum \$5k before excess of \$2300. Thanks.

Reply



RE: Re:RE: Re:SJN 8307X PRELIMINARY REVISED UPLOADED

Type

🔗 Question

Message

Dear Kitty, Content noted. We have inform repairer to proceed repair. Thanks. Janice

Reply

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	30/01/2018 12:21
Date Of Accident	29/01/2018 15:30
Exact Location Of Accident	BLK 156 BISHAN STREET 13 OPEN CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJN8307X
Insured/Policyholder	
Name Of Registered Owner	HENG MENG YEOW
NRIC No	S8900649Z
Email Address	MENGYEOW.HENG@GMAIL.COM
Mobile Phone No	(LOCAL) +65-81252838
Alternative Phone No	OFFICE-93687934

Vehicle Particulars

Manufacturer	SUBARU
Model	IMPREZA-1.5 R AWD (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA206118/1
Cover Note Number	

Driver

Name of Driver	HENG PUAY LENG
NRIC No	S1244845G
Date Of Birth	04/03/1957
Occupation	INDOOR
Date Of Driving Pass	12/08/1977
Driving Experience	40 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93687934
Fax Number	
Contact Number	OFFICE-93687934
Email Address	MENGYEOW.HENG@GMAIL.COM

Address	BLK 156 BISHAN STREET 13 #07-88
Postcode	570156
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PARENT
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BISHAN NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 20 BISHAN STREET 23 , POSTCODE: 579757 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-5529999 - FAX NO: 65561905
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

COLLIDED INTO LAMPOST AND CURB

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	
Details Of Properties	LAMPOST
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 30.01.2018

Driver's Signature

(If driver is not the policyholder)

Date & Time:

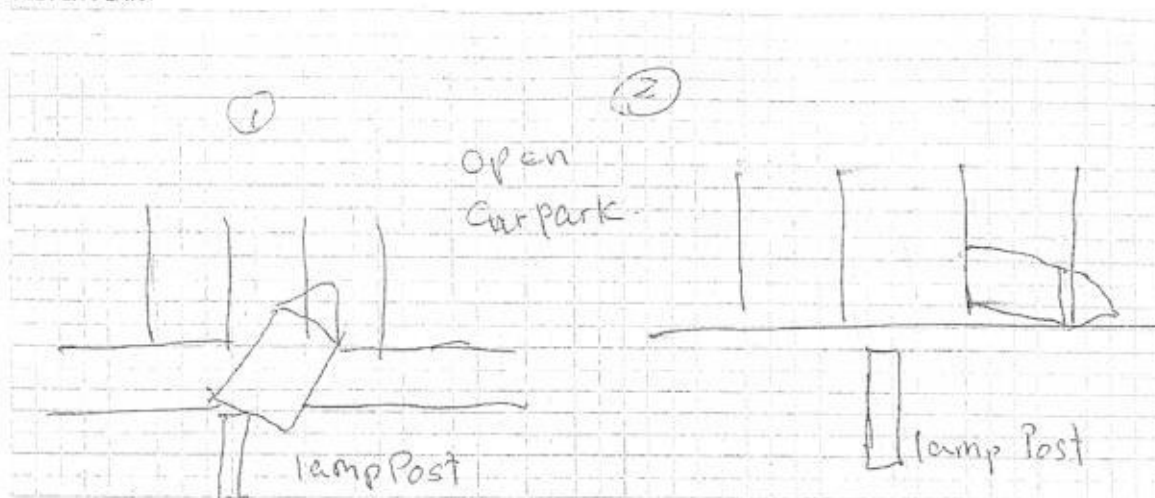
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Reverse into parking lot & hit onto lamp post. Front Right wheel hit onto curb & puncture the tyre.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 30.01.2018

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Sketch Plan Pg. 3



**SINGAPORE
POLICE FORCE**



T/20180130/2033

Police Station Of Origin:
Bishan N.P.C
20 Bishan Street 23 SINGAPORE 579757
Tel No: 1800-5529999

1 of 3

Report No. T/20180130/2033

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 30/01/2018 11:05		Vide Report No.:		Station Diary No.: 35	
Informant's Particulars					
Name of Informant: HENG PUAY LENG			Address: APT BLK 156 BISHAN STREET 13 #07-88 SINGAPORE 570156		
ID Type / ID No.: NRIC NO / S1244845G			Contact No.: Home/Office: Mobile: 96387934		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 60	Date of Birth: 04/03/1957	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: SELF EMPLOYED			Driving Licence Information: Class: 3 Date of Expiry:		

General Information of the Accident

Type of Accident:	Non-Injury Government Property	Drink Drive: No	Date/Time of Accident: 29/01/2018 15:30	Type of Location: Car Park
Location: Along Road 1 BISHAN STREET 13 Blk 156 Bishan Street 13, Open-Space carpark, Lot 222				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: Two Way		Traffic Control: Not Controlled	Traffic Volume: No Traffic	
Type of Collision: Moving Vehicle Against - Lamp Post			Anyone conveyed by ambulance: No	

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SJN8307X	Car	SUBARU	IMPREZA 5D 1.5R AWD AT	Grey	Seriously Damaged	0

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20180130/2033

2 of 3

Police Station Of Origin:
Bishan N.P.C
20 Bishan Street 23 SINGAPORE 579757
Tel No: 1800-5529999

Report No. T/20180130/2033

CONTINUATION OF REPORT

Driver		ID No.		S1244845G	
Name	HENG PUAY LENG			Contact No.	96387934
Related Vehicle	NIL			Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Hospital/Clinic	NIL			Date Treatment	NIL
Date Discharge			NIL		
No. of Days granted Medical Leave		NIL		Degree of Injury	
				NIL	

Brief Details.

On 29/01/2018 at about 3.30pm, I was at the open space carpark of Blk 156 Bishan St 13, open space carpark. As I was reversing to a vehicle lot 222, I accidentally accelerate hard and did not manage to stop. My vehicle went up the curb and hit onto a near by lamp post. Upon the hit, my rear vehicle portion was badly damage and it cause my front right tire to burst. The lamp post was seen slanted and scratches on the hit impact area.

I then informed my son, who later called for the Police. TP IO Suffiyan was at scene and advised to lodge a police report. HDB officer and Town Council officer was also at scene.

Sketch Plan Pg. 5



SINGAPORE
POLICE FORCE

Police Station Of Origin:
Bishan N.P.C
20 Bishan Street 23 SINGAPORE 579757
Tel No: 1800-5529999



T/20180130/2033

3 of 3

Report No. T/20180130/2033

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

E /

Sgt 2 SITI NUR 'AFINA BINTE ROSLAN

Signature Of Interpreter:

Not applicable

Officer In Charge Of Case:

TP / AEIT /

Staff Sgt WONG SIEU LUI

Contact No.: 65476423

Authentication Stamp

NP168

Signature Of Informant:

Date/Time:

30/01/2018 11:05

Classification Of Case:

SN 061

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 0649Z

Vehicle Details

Vehicle No.: SJN8307X

Vehicle to be Exported: Yes

Intended De-registration Date: 30 Jan 2018

Vehicle Make: SUBARU

Vehicle Model: IMPREZA 5D 1.5R AWD AT

Primary Colour: Grey

Manufacturing Year: 2008

Engine No.: EL15D459992

Chassis No.: JF1GH3KS58G020087

Maximum Power Output: 79.0 kW (105 bhp)

Open Market Value: \$15,395.00

Original Registration Date: 28 Feb 2009

First Registration Date: 28 Feb 2009

Transfer Count: 1

Actual ARF Paid: \$15,395.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 27 Feb 2019

PARF Rebate Amount: \$8,467.00

Intended COE Rebate Details

COE Expiry Date: 27 Feb 2019

GOE Category: E - Open Category

COE Period(Years): 10

QP Paid: \$6,509.00

COE Rebate Amount: \$671.00

Total Rebate Amount: \$9,138.00

The information contained herein is correct as at 30 Jan 2018

OK

Sketch Plan Pg. 6

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1244845G



HENG PUAY LENG

王培龍

CHINESE

Date of Birth

04-03-1957

Gender

M

Place of Birth

SINGAPORE



NRIC No. S1244845G



Blood Group

A+

Date of issue

15-07-1994

APT DLK 156 BISHAN STREET 13 #07-08
SINGAPORE 570156

NRIC No: S1244845G

Date: 12/07/2009

No: 6202023

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(IES)

Class 3

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

12 Aug 1977

NP 428A



REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: **S8900649Z**
 Name: **HENG MENG YEOW**
 Birth Date: **02 Jan 1989**
 Issue Date: **03 Jan 2008**

001557792G

REPUBLIC OF SINGAPORE

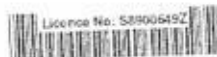


IDENTITY CARD NO. **S8900649Z**
 Name: **HENG MENG YEOW**
 王 銘 耀
 Race: **CHINESE**
 Date of birth: **02-01-1989** Sex: **M** **S8900649Z**
 Country of birth: **SINGAPORE**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars < 3000kg with ≤ 7 passengers, exclusive of the driver, and other motor vehicles < 2500kg
 PASS DATE: **03 Jan 2008**

NP 428A



3456254

S8900649Z
 Date of issue: **13-01-2004**
 APT BLK 156 BISHAN STREET 13 #07-88
 SINGAPORE 570156
 NRIC No: **S8900649Z** Date: **12/07/2009** No: **6202926**

24-06-17; 13:24 :SAM

THT MOTOR

3/ 5



redefining / insurance

AXA Insurance Pte Ltd
 ☎ 1800 880 4888 (Within Singapore)
 (65) 6880 4888 (International)
 📠 (65) 6880 4740
 ✉ customer.care@axa.com.sg
 🌐 www.axa.com.sg

account number
 04066

Certificate of Insurance

Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 - Road Transport Act, 1987 (Malaysia)
 Motor Vehicles (Third-Party Risks) Rules, 1956 (Malaysia)

Policy details

Policyholder name	HENG MENG YEOW	Certificate number	GA206118 / 1
Cover	Comprehensive	Chassis number	JF1GH3K558G020087
Plan name	Essential	Engine number	EL15D459992
NCD applicable	0%		
Vehicle registration number	SJK6307X		
Period of insurance	from 24/05/2017 to 23/05/2018 (both dates inclusive)		
Finance loan company	MAYBANK		

Persons or classes of persons entitled to drive*

- (a) The Policyholder
 (b) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 96 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS Basic Own Damage Excess
 Voluntary Excess
 Total Own Damage Excess
 Windscreen Excess

S\$0 000.00
 S\$0 000.00
 S\$0 1800.00
 S\$0 200.00

An Additional Excess is applicable as follows:

1. S\$500 for unnamed Authorised Driver
2. S\$500 for declared Young and Inexperienced Driver
3. S\$5,000 for undeclared Young and Inexperienced Drivers. This additional excess is reduced to S\$2,500 if You have chosen AXA Premium Workshops.

Additional clauses & endorsements to your policy

Nil

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

Authorised signatory

Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189).
 The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.

AXA Insurance Pte Ltd (199900612M)
 8 Shenton Way, #24-01, AXA Tower,
 Singapore 068811
 Customer Centre, #B1-01

1 of 3

Sketch Plan Pg. 9

Date:

30/1/2018

To: Owner of Vehicle Number

SJN 8347X

The following has been advised to you via your workshop, their staff,

AD6E

through

Please tick the applicable box if you had been advice on the content as seen below:

☒ You had been advised by the workshop that in the event that you wish to claim against your own policy, there is a Fourteen (14) days clause whereby the claim must be made within the stipulated timeframe from the day of occurrence.

☒ You had been advised by the workshop on the liability and merits of the case accordingly.

☒ You had been advised by the workshop on the claims procedure for the type of claim that you will be making due to this accident.

☒ There will be delay to your vehicle repair due to the unavailability of spare parts locally and there is no other option except to indent it from overseas.

☒ The Estimation waiting time for the spare parts to arrive is 1-2
The estimated arrival time does not include the repair period.

☒ You will be driving the vehicle out despite being advised by the workshop mechanic personnel that the vehicle may not be road worthy.

☒ For vehicles below Three (3) years old, your insurance company will use only genuine or parts to repair your vehicle.

☒ For vehicles above Three (3) years old, your insurance company will be carrying out r using any combination of genuine original parts and/or original equipment manufs (OEM) parts.

☒ You had been advised by the workshop of the Twelve (12) months warranty for Own repairs on workmanship related to the accident.

☒ For vehicles below Five (5) years old, you had been advised by the workshop to check local distributor on your warranty status.

☒ Other Excess Applicable Subject to Insurance approval

Signed and acknowledge by:



Name and signature of policyholder/ authorised driver

Name and signature of workshop personnel including company stamp



Comfort DelGro Engineering

205 Braddell Road S(579701)

ACCIDENT REPAIR ESTIMATE

Our Ref:

Type of Claim : ODVehicle No. : SJN8307XMake & Model : SUBARU IMPREZA 5D 1.5RYear of Manufacture : 2008Chassis No. : JF1GH3KS58G020087Ins Company : AXAEngine No. : EL15D459992

Excess : _____

Policy No. : GA206118Date of Accident : 29.01.2018Time of Accident : 15:30

Suggested Days of Repair : _____

In-house Vehicle Assessor**Repair Estimate**Case Owner : WILLIAM

Signature : _____

Parts (a) Cost / List Price Items \$ 6,785.00Plus/Less \$ -Total of Cost / List \$ 6,785.00(b) Nett Price Items \$ -

Less _____

Total of Nett Item _____

(c) Special Nett Items \$ 2,835.00Total Parts Cost (Appendix A) \$ 9,620.00Labour (Appendix B) \$ 2,850.00Total Repair Cost \$ 12,470.00

Contact No

Frt Counter Operation

63837466 - Patrick Tia

63837730 - Brenda Ng

63837890 - Rohani

braddell_cr@sparkcarcare.com

Workshop Operation

63837656 - Ngo Toh Wee

63837362 -

63838115 - William Wang

63838115 - Andrew Goh

braddell_operation@sparkcarcare.com

The above total will be subjected to 7% G.S.T.

Name of Surveyor : _____

Company : _____

Survey conducted on : _____ at _____

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : _____ day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$ _____

(e) Signature of surveyor : _____ Date: _____

Report.
PIP Repair
Before paint job
Wk A also (MA)
7/2/2018
8w5days
MAX 5k Repair.
12/2/18

Spark Car Care

ComfortDelGro Engineering Pte Ltd

205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Spare Parts

Vehicle No : SJN8307X Case Owner : WILLIAM

Make & Model : SUBARU IMPREZA 5D 1.5 Year Manufacture : 2008

Chassis No : JF1GH3KS58G020087 Engine No : EL15D459992

Sales Order : _____ Supplier : _____

Order By : _____ Type of Claim : OD

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
1	Rear number plate with casing	1			bt	\$ 45.00	
2	Rear bumper	1	\$ 290.00	def			
3	Rear bumper reflector LH	1	\$ 15.00	x arc			
4	Rear bumper reflector RH	1	\$ 15.00	x arc			
5	Rear bumper tow cover	1	\$ 10.00	mis			
6	Rear bumper side cover LH	1	\$ 15.00	x arc			
7	Rear bumper reinforcement	1	\$ 110.00	bt			
8	Rear bumper corner bracket LH	1	\$ 10.00	x arc			
9	Rear bumper corner bracket RH	1	\$ 10.00	bt			
10	Rear bumper side bracket LH	1	\$ 15.00	bt			
11	Rear bumper side bracket RH	1	\$ 15.00	x arc			
12	Rear bumper clips	10	\$ 20.00	arc			
13	Reverse sensor set	1				\$ 200.00	shut
14	Taillamp LH	1	\$ 210.00	arc			
15	Taillamp RH	1	\$ 210.00	x arc			
16	Taillamp clips	2	\$ 4.00	arc			
17	Tailgate	1	\$ 540.00	olt			
18	Tailgate badge logo	1	\$ 40.00	arc			
19	Tailgate emblem - SUBARU	1	\$ 25.00	arc			
20	Tailgate emblem - IMPREZA	1	\$ 20.00	arc			
21	Tailgate chromed handle	1	\$ 180.00	dis			
22	Tailgate upper lock	1	\$ 120.00	bt			
23	Tailgate upper lock actuator	1	C/W22	x	x op.		
24	Tailgate lower lock	1	\$ 16.00	p.			
25	Tailgate hinge LH	1	\$ 35.00	x p.			
26	Tailgate hinge RH	1	\$ 35.00	x p.			
27	Tailgate stay LH	1	\$ 110.00	x arc			
28	Tailgate stay RH	1	\$ 110.00	x arc			
29	Taigate inner handle	1	\$ 11.00	x arc			
30	Taigate weatherstrip	1	\$ 90.00	dis.			

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary. 2526

Spark Car Care

ComfortDelGro Engineering Pte Ltd

205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Spare Parts

Vehicle No : SJN8307X Case Owner : WILLIAM

Make & Model : SUBARU IMPREZA 5D 1.5 Year Manufacture : 2008

Chassis No : JF1GH3KS58G020087 Engine No : EL15D459992

Sales Order : 0 Supplier : 0

Order By : 0 Type of Claim : OD

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
31	Tailgate lower trim	1	\$ 120.00	dis			
32	Tailgate upper trim	1	\$ 35.00	dis			
33	Tailgate side trim LH	1	\$ 25.00	dis			
34	Tailgate side trim RH	1	\$ 25.00	dis			
35	Taigate trim holder	8	\$ 80.00	dis			
36	Tailgate lamp LH	1	\$ 90.00	dis			
37	Tailgate lamp seal LH	1	\$ 10.00	dis			
38	Tailgate lamp RH	1	\$ 90.00	dis			
39	Tailgate lamp seal RH	1	\$ 10.00	dis			
40	Rear number plate lamp LH	1	\$ 16.00	dis			
41	Rear number plate lamp RH	1	\$ 16.00	dis			
42	Rear windscreen with moulding	1	\$ 25.00	dis			
43	Rear windscreen sealant	1			dis	\$ 40.00	
44	Rear windscreen inner seal	1			dis	\$ 30.00	
45	Rear wiper arm	1	\$ 30.00	dis			
46	Rear wiper arm cover	1	\$ 5.00	dis			
47	Rear wiper blade	1	\$ 25.00	dis			
48	Rear wiper motor	1	\$ 140.00	dis			
49	Rear end panel (complete)	1	\$ 180.00	dis			
50	Rear end panel inner garnish	1	\$ 85.00	dis			
51	LH rear fender inner lower garnish	1	\$ 140.00	dis			
52	Spare tyre cover	1	\$ 240.00	dis			
53	Bootfloor side spacer LH	1	\$ 80.00	dis			
54	Bootfloor side spacer RH	1	\$ 80.00	dis			
55	Bootfloor rear spacer	1	\$ 80.00	dis			
56	Exhaust silencer	1	\$ 500.00	dis			
57	Exhaust silencer heat shield	1	\$ 45.00	dis			
58	Exhaust silencer mounting	2	\$ 20.00	dis			
59	Exhaust pipe rear	1	\$ 580.00	dis			
60	Exhaust pipe gasket A	1	\$ 12.00	dis			

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

2854

Spark Car Care

ComfortDelGro Engineering Pte Ltd

205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Spare Parts

Vehicle No : SJN8307X Case Owner : WILLIAM

Make & Model : SUBARU IMPREZA 5D 1.5 Year Manufacture : 2008

Chassis No : JF1GH3KS58G020087 Engine No : EL15D459992

Sales Order : 0 Supplier : 0

Order By : 0 Type of Claim : OD

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
61	RH front tyre	1			<i>pru</i>	\$ 280.00	
62	RH front wheel rim	1			<i>pru</i>	\$ 350.00	
63	RH front shock absorber	1	\$ 190.00				
64	RH front shock absorber top mounting	1	\$ 45.00				
65	RH front shock absorber stopper	1	\$ 15.00				
66	RH front lower arm with ball joint	1	\$ 260.00				
67	RH front knuckle arm	1	\$ 160.00				
68	RH front wheel hub with bearing	1	\$ 110.00				
69	Front stabilizer bar link LH	1	\$ 35.00	X			
70	Front stabilizer bar link RH	1	\$ 35.00	X			
71	LH front tyre	1		X		\$ 280.00	NN
72	LH front wheel rim	1		X		\$ 350.00	
73	LH front shock absorber	1	\$ 190.00	X			
74	LH front shock absorber top mounting	1	\$ 45.00	X			
75	LH front shock absorber stopper	1	\$ 15.00	X			
76	LH front lower arm with ball joint	1	\$ 260.00	X			
77	LH rear wheel rim	1		X		\$ 350.00	NN
78	LH rear tyre	1		X		\$ 280.00	
79	LH rear shock absorber	1	\$ 125.00	X			
80	LH rear shock absorber top mounting	1	\$ 35.00	X			
81	LH rear shock absorber stopper	1	\$ 15.00	X			
82	RH rear wheel rim	1		X		\$ 350.00	NN
83	RH rear tyre	1		X		\$ 280.00	
84	RH rear shock absorber	1	\$ 125.00	X			
85	RH rear shock absorber top mounting	1	\$ 45.00	X			
86	RH rear shock absorber stopper	1	\$ 15.00	X			
87	0	0					
88		0					
89		0					
90		0					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary. 4240

Spark Car Care

ComfortDelGro Engineering Pte Ltd

205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Labour

Vehicle No. : **SJN8307X** Case Owner : **WILLIAM**
 Make & Model : **UBARU IMPREZA 5D 1.5R** Year of Manufacture : **2008**

S/No	Labour Description	Estimated Price	Adjusted Price
1	To mount vehicle on black hawk floor bench in order to re-align chassis members or body structure.	\$250.00	X 250
2	To remove/refit boot compartment trims and garnish to facilitate repairs.	\$50.00	✓
3	To remove/replace rear windscreen.	\$120.00	150
4	To transfer tailgate parts and fittings to new tailgate.	\$50.00	40
5	To remove/replace exhaust silencer & center pipe.	X	
6	To dismantle/replace front & rear suspension & undercarriage.	\$400.00	1000
7	Labour charges to repair and panel beat the LH rear fender, RH rear fender, bootfloor/spare tyre panel, cutting/welding and replacing damaged parts.	\$1,000.00	800
8	To check wiring functions.	\$20.00	→
9	To putty, apply primer & spray-paint the rear bumper, tailgate, LH rear fender, RH rear fender, rear end panel, bootfloor/spare tyre panel and affected areas.	\$900.00	600
10	To check/re-set steering geometry and wheel alignment.	\$60.00	→
		2850	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Acknowledged by Repairer
 Signature:
 Date:

12,470
 1334290

Spark Car Care
 ComfortDelgro Engineering Pte Ltd
 205 Braddell Road S (579701)
 Tel: 63837168 / 63837466 Fax: 62815767

Finalization Form

Bill To : AXA Vehicle Number : SJN8307X
 Attn to : LKK - MA Type Of Claim : OD

A. Spare parts <u>\$ 2,614.00</u> B. Supplementary <u>\$ -</u> C. Nett Price <u>\$ -</u> D. Supp Nett Price <u>\$ -</u> E. S/Nett <u>\$ 945.00</u>	F. Total Parts <u>\$ 3,559.00</u> G. Total Labour <u>\$ 1,670.00</u> H. Total Repair <u>\$ 5,229.00</u> I. Excess _____ P/P Total <u>5,229.00</u>
--	---

Total Spare Parts Price	\$ 2,614.00
Cost plus / List Down	-
Total	2,614.00

Total Nett Price	\$ -
Nett Price Less	\$ -
Total	-

Lump Sum Less 20% \$ 1,045.80

\$ 4,183.20

Lump Sum Rounding \$ 4,200.00

Total Finalized \$ 4,200.00

N.B. If we DO NOT receive your reply within 2 weeks, we shall treat the above finalized amount as confirmed & correct.

Remarks : Please confirm and revert by Fax or Email

Date In : _____	Total Repair Day _____	
Date Survey : _____	LOU/ Day _____	
Date Out : _____	Total LOU _____	
Sat/Sun/Ph. : _____	Rental/Day _____	
Authorized Repair Day <u>8</u>	Total Rental _____	

Submitted By / Date :
 WILLIAM WANG
 28.03.2018

Confirmed By / Date :



Spark Car Care
ComfortDelGro Engineering Pte Ltd
 205 Braddell Road S (579701)
 Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Spare Parts

Vehicle No : SJN8307X Case Owner : WILLIAM

Make & Model : SUBARU IMPREZA 5D 1.5 Year Manufacture : 2008

Chassis No : JF1GH3KS58G020087 Engine No : EL15D459992

Sales Order : 0 Supplier : 0

Order By : 0 Type of Claim : OD

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
31	Tailgate lower trim	1	\$ 120.00				
32	Tailgate upper trim	1					
33	Tailgate side trim LH	1					
34	Tailgate side trim RH	1					
35	Taigate trim holder	8					
36	Tailgate lamp LH	1	\$ 90.00				
37	Tailgate lamp seal LH	1	\$ 10.00				
38	Tailgate lamp RH	1	\$ 90.00				
39	Tailgate lamp seal RH	1	\$ 10.00				
40	Rear number plate lamp LH	1					
41	Rear number plate lamp RH	1					
42	Rear windscreen with moulding	1	\$ 25.00				
43	Rear windscreen sealant	1				\$ 40.00	
44	Rear windscreen inner seal	1				\$ 30.00	
45	Rear wiper arm	1					
46	Rear wiper arm cover	1					
47	Rear wiper blade	1					
48	Rear wiper motor	1					
49	Rear end panel (complete)	1	\$ 180.00				
50	Rear end panel inner garnish	1	\$ 85.00				
51	LH rear fender inner lower garnish	1					
52	Spare tyre cover	1	\$ 240.00				
53	Bootfloor side spacer LH	1	\$ 80.00				
54	Bootfloor side spacer RH	1					
55	Bootfloor rear spacer	1					
56	Exhaust silencer	1					
57	Exhaust silencer heat shield	1					
58	Exhaust silencer mounting	2					
59	Exshhaust pipe rear	1					
60	Exhaust pipe gasket A	1					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spark Car Care

ComfortDelGro Engineering Pte Ltd

205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Spare Parts

Vehicle No : SJN8307X Case Owner : WILLIAM

Make & Model : SUBARU IMPREZA 5D 1.5I Year Manufacture : 2008

Chassis No : JF1GH3KS58G020087 Engine No : EL15D459992

Sales Order : _____ Supplier : _____

Order By : _____ Type of Claim : OD

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
1	Rear number plate with casing	1				\$ 45.00	
2	Rear bumper	1	\$ 290.00				
3	Rear bumper reflector LH	1					
4	Rear bumper reflector RH	1					
5	Rear bumper tow cover	1	\$ 10.00				
6	Rear bumper side cover LH	1					
7	Rear bumper reinforcement	1	\$ 110.00				
8	Rear bumper corner bracket LH	1					
9	Rear bumper corner bracket RH	1	\$ 10.00				
10	Rear bumper side bracket LH	1	\$ 15.00				
11	Rear bumper side bracket RH	1					
12	Rear bumper clips	10	\$ 20.00				
13	Reverse sensor set	1				\$ 200.00	
14	Taillamp LH	1	\$ 210.00				
15	Taillamp RH	1					
16	Taillamp clips	2	\$ 4.00				
17	Tailgate	1	\$ 540.00				
18	Tailgate badge logo	1	\$ 40.00				
19	Tailgate emblem - SUBARU	1	\$ 25.00				
20	Tailgate emblem - IMPREZA	1	\$ 20.00				
21	Tailgate chromed handle	1	\$ 180.00				
22	Tailgate upper lock	1	\$ 120.00				
23	Tailgate upper lock actuator	1					
24	Tailgate lower lock	1					
25	Tailgate hinge LH	1					
26	Tailgate hinge RH	1					
27	Tailgate stay LH	1					
28	Tailgate stay RH	1					
29	Taigate inner handle	1					
30	Taigate weatherstrip	1	\$ 90.00				

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spark Car Care

ComfortDelGro Engineering Pte Ltd

205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Spare Parts

Vehicle No : SJN8307X Case Owner : WILLIAM

Make & Model : SUBARU IMPREZA 5D 1.5i Year Manufacture : 2008

Chassis No : JF1GH3KS58G020087 Engine No : EL15D459992

Sales Order : 0 Supplier : 0

Order By : 0 Type of Claim : OD

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
61	RH front tyre	1				\$ 280.00	
62	RH front wheel rim	1				\$ 350.00	
63	RH front shock absorber	1					
64	RH front shock absorber top mounting	1					
65	RH front shock absorber stopper	1					
66	RH front lower arm with ball joint	1					
67	RH front knuckle arm	1					
68	RH front wheel hub with bearing	1					
69	Front stabilizer bar link LH	1					
70	Front stabilizer bar link RH	1					
71	LH front tyre	1					
72	LH front wheel rim	1					
73	LH front shock absorber	1					
74	LH front shock absorber top mounting	1					
75	LH front shock absorber stopper	1					
76	LH front lower arm with ball joint	1					
77	LH rear wheel rim	1					
78	LH rear tyre	1					
79	LH rear shock absorber	1					
80	LH rear shock absorber top mounting	1					
81	LH rear shock absorber stopper	1					
82	RH rear wheel rim	1					
83	RH rear tyre	1					
84	RH rear shock absorber	1					
85	RH rear shock absorber top mounting	1					
86	RH rear shock absorber stopper	1					
87	0	0					
88		0					
89		0					
90		0					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spark Car Care

ComfortDelGro Engineering Pte Ltd

205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Labour

Vehicle No. : SJN8307X Case Owner : WILLIAM
 Make & Model : UBARU IMPREZA 5D 1.5R Year of Manufacture : 2008

S/No	Labour Description	Estimated Price	Adjusted Price
1	To mount vehicle on black hawk floor bench in order to re-align chassis members or body structure.	\$250.00	
2	To remove/refit boot compartment trims and garnish to facilitate repairs.	\$50.00	\$ 50.00
3	To remove/replace rear windscreen.	\$120.00	\$ 100.00
4	To transfer tailgate parts and fittings to new tailgate.	\$50.00	\$ 40.00
5	To remove/replace exhaust silencer & center pipe.	\$80.00	
6	To dismantle/replace front & rear suspension & undercarriage.	\$400.00	
7	Labour charges to repair and panel beat the LH rear fender, RH rear fender, bootfloor/spare tyre panel, cutting/welding and replacing damaged parts.	\$1,000.00	\$ 800.00
8	To check wiring functions.	\$20.00	\$ 20.00
9	To putty, apply primer & spray-paint the rear bumper, tailgate, LH rear fender, RH rear fender, rear end panel, bootfloor/spare tyre panel and affected areas.	\$900.00	\$ 600.00
10	To check/re-set steering geometry and wheel alignment.	\$60.00	\$ 60.00

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

SERVICE REQUESTS

MESSAGES

CLAIMS

<<

Service Request Details

Claim	S8M0082A	Vehicle Information	
None 	Reference	Incident	SJN8307X
		Vehicle	
		Registration #	Service Address
January 29, 2018	Request Date	Model	205
February 6, 2018	Due Date	IMPREZA 1.5R	
May 6, 2018	Vendor Name	Braddell Road, , , 579701	
LKK AUTO CONSULTANTS PTE LTD (OD)	Type of Loss	Primary Contact/Insured	
Own Damage	Services	HENG MENG YEOW	
		BLK 156, #07-88, 570156, Singapore	
		93687934	
		mengyeow.heng@gmail.com	
		Claim Handler	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
SJN 8307X DOA29012018 UNDERTAKING LUM SUMP LETTER.pdf	Forms / Claim Documents	Letter of undertaking	LKK AUTO CONSULTANTS PTE LTD (OD)	February 8, 2018
SJN 8307X ESTIMATE.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (OD)	February 8, 2018
OD PRI FW SJN8307X DOA29012018 UNABLE TO CREATE OD CLIAM IN AXA PORTAL.msg	Other	Other	SHAH Kushal	February 6, 2018

SERVICE REQUESTS

MESSAGES

CLAIMS



Service Request Details

Claim	S8M0082A	Vehicle Information	
Reference	None 	Incident Vehicle	SJN8307X
		Registration #	
		Make	
		Service Address	
January 29, 2018	Request Date	Model	SUBARU
February 6, 2018	Due Date		205
May 6, 2018	Vendor Name		IMPREZA 1.5R
LKK AUTO CONSULTANTS PTE LTD (OD)			Braddell Road, , , 579701
Own Damage		Primary Contact/Insured	
		HENG MENG YEOW	
		BLK 156, #07-88, 570156, Singapore	
		93687934	
		mengyeow.heng@gmail.com	
		Claim Handler	

Assessment Details

General & Workshop Details Vehicle & Driver Details Taxes & Ratio Parts & Labour Miscellaneous

Summary

General Details

Involving
1 2008 SUBARU IMPREZA 1.5R (SJN8307X)

Date of Loss
January 29, 2018

Time of Loss
15.30

Loss Description
SJN8307X (INSD) REVERSED AND HIT LAMPPOST

Comment

Workshop Details

Total Rebate Amount

9138

Nett Loss Amount
\$5,862.00

Assigned Workshop
LKK AUTO CONSULTANTS PTE LTD (OD)

Target Date of Completion *

02/13/2018

Days of work completion *

7



SERVICE REQUESTS

MESSAGES

CLAIMS

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (OD) ▾



Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Vehicle & Driver Details

Vehicle Registration#

SJN8307X

Purchase Date

mm/dd/yyyy



Registration State

SINGAPORE

Registration Date *

02/28/2009



Mileage

57243

Age of Vehicle

8

CATEGORY

Manufacturing Year

Driver Details

POLICY INFORMAT... 2008

CATEGORY

Driver Name

ASSESSMENT INFO...

2008

FNOL INFORMATI...

HENG PUAY LENG

POST SURVEY INF...

ASSESSMENT INFO...

JF1GH3KS58G020087

FNOL INFORMATI...

40

CATEGORY

Engine No

POST SURVEY INF...

CATEGORY

Driver License #

POLICY INFORMAT...

EL15D459992

FNOL INFORMATI...

ASSESSMENT INFO...

EL15D459992

POST SURVEY INF...

CATEGORY

Engine Capacity

CATEGORY

License Type

POLICY INFORMAT...

ASSESSMENT INFO...

1498 cc

FNOL INFORMATI...

POST SURVEY INF...

CATEGORY

Sum Insured

License Issue Date

POLICY INFORMAT... 0

FNOL INFORMATI...

January 1, 1978

ASSESSMENT INFO...

0

POST SURVEY INF...

mm/dd/yyyy

CATEGORY

Market Value

License Expiration Date

POLICY INFORMAT... 0

FNOL INFORMATI...

ASSESSMENT INFO...

15000

POST SURVEY INF...

mm/dd/yyyy

CATEGORY

Address

POST SURVEY INF...

Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Front left side

FALKEN 7mm

Rear left side

FALKEN 7mm

Front right side

FALKEN 7mm

Rear right side

FALKEN 7mm

SERVICE REQUESTS MESSAGES CLAIMS

<< Assessment Details

General & Workshop Details				Vehicle & Driver Details		Vehicle Condition	Taxes & Ratio		Parts & Labour	Miscellaneous	Summary	Parts		
	EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)
		1	1			REAR BUMPER			Deformed	290				290
		2	1			REAR BUMPER REFLECTOR LH			Serviceable	0				0
		3	1			REAR BUMPER REFLECTOR RH			Serviceable	0				0
		4	1			REAR BUMPER TOW COVER			Missing	10				10
		5	1			REAR BUMPER SIDE COVER LH			Serviceable	0				0
		6	1			REAR BUMPER REINFORCEMENT			Bent	110				110
		7	1			REAR BUMPER CORNER BRACKET LH			Serviceable	0				0
		8	1			REAR BUMPER CORNER BRACKET RH			Bent	10				10
		9	1			REAR BUMPER SIDE BRACKET LH			Bent	15				15

01/26/2025 10:00:00 AM

EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPL/ BTTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)
	24	1			TAILGATE HINGE RH			Repair	0				0
	25	1			TAILGATE STAY LH			Serviceable	0				0
	26	1			TAILGATE STAY RH			Serviceable	0				0
	27	1			TAILGATE INNER HANDLE			Serviceable	0				0
	28	1			TAILGATE WEATHERSTRIP			Damaged	90				90
	29	1			TAILGATE LOWER TRIM			Damaged	120				120
	30	1			TAILGATE UPPER TRIM			Serviceable	0				0
	31	1			TAILGATE SIDE TRIM LH			Serviceable	0				0
	32	1			TAILGATE SIDE TRIM RH			Serviceable	0				0
	33	8			TAILGATE TRIM HOLDER			Serviceable	0				0
	34	1			TAILGATE LAMP LH			Cracked	90				90
	35	1			TAILGATE LAMP SEAL LH			Necessary	10				10
	36	1			TAILGATE LAMP RH			Cracked	90				90
	37	1			TAILGATE LAMP SEAL RH			Necessary	10				10
	38	1			REAR NUMBER PLATE LAMP LH			Serviceable	0				0

Vehicle Information

EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPRJ BTTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)
	53	1			EXHAUST SILENCER HEAT SHIELD			Serviceable	0				0
	54	2			EXHAUST SILENCER MOUNTING			Serviceable	0				0
	55	1			EXHAUST PIPE REAR			Serviceable	0				0
	56	1			EXHAUST PIPE GASKET A			Serviceable	0				0
	57	1			RH FRONT SHOCK ABSORBER			Serviceable	0				0
	58	1			RH FRONT SHOCK ABSORBER TOP MOUNTING			Serviceable	0				0
	59	1			RH FRONT SHOCK ABSORBER STOPPER			Serviceable	0				0
	60	1			RH FRONT LOWER ARM WITH BALL JOINT			Serviceable	0				0
	61	1			RH FRONT KNUCKLE ARM			Serviceable	0				0
	62	1			RH FRONT WHEEL HUB WITH BEARING			Serviceable	0				0
	63	1			FRONT STABILIZER BAR LINK LH			Serviceable	0				0
	64	1			FRONT STABILIZER BAR LINK RH			Serviceable	0				0

EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT
	2		TO REMOVE / REFIT BOOT COMPARTMENT TRIMS AND GARNISH TO FACILITATE REPAIRS.	50	0	0	Reviewing	
	3		TO REMOVE / REPLACE REAR WINDSCREEN.	100	0	0	Reviewing	
	4		TO TRANSFER TAILGATE PARTS AND FITTINGS TO NEW TAILGATE.	40	0	0	Reviewing	
	5		TO REMOVE / REPLACE EXHAUST SILENCER & CENTER PIPE. (NPA)	0	0	0	Reviewing	
	6		TO DISMANTLE / REPLACE FRONT & REAR SUSPENSION & UNDERCARRIAGE.	0	0	0	Reviewing	
	7		LABOUR CHARGES TO REPAIR AND PANEL BEAT THE LH REAR FENDER, RH REAR FENDER, BOOTFLOOR / SPARE TYRE PANEL, CUTTING / WELDING AND REPLACING DAMAGED PARTS.	800	0	0	Reviewing	
	8		TO CHECK WIRING FUNCTIONS.	20	0	0	Reviewing	
	9		TO PUTTY, APPLY PRIMER & SPRAY-PAINT THE REAR BUMPER, TAILGATE, LH REAR FENDER, RH REAR FENDER, REAR END PANEL, BOOTFLOOR / SPARE TYRE PANEL AND AFFECTED AREAS.	600	0	0	Reviewing	
	10		TO CHECK / RE-SET STEERING GEOMETRY AND WHEEL ALIGNMENT.	60	0	0	Reviewing	

SERVICE REQUESTS

MESSAGES

CLAIMS

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Assessment Details

General & Workshop Details			Vehicle & Driver Details		Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	
Summary			EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
☐		1	DAYS OF REPAIR	Reviewing	8				
☐		2	REAR NUMBER PLATE WITH CASING	Reviewing	45	BENT			
☐		3	SET REVERSE SENSOR	Reviewing	200	SHORTED			
☐		4	REAR WINDSCREEN SEALANT	Reviewing	40	NECESSARY			

SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details	Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous
Summary	Claim Amount	\$5,229.00	Claim Amount	\$5,229.00	

CATEGORY

ESTIMATE

REVISED AMOUNT

Labour

\$1,670.00

\$1,670.00

Miscellaneous

\$945.00

\$945.00

Submit for Review

SERVICE REQUESTS MESSAGES CLAIMS

<< Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous

Summary

Add

Approve

Deny

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
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	1	FINAL LUMP SUM	Reviewing	4200		
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SERVICE REQUESTS MESSAGES CLAIMS

<< **Assessment Details**

General & Workshop Details	Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous
Summary	Claim Amount	\$1,900.00	Claim Amount	\$1,900.00	

CATEGORY	ESTIMATE	REVISED AMOUNT
Miscellaneous	\$4,200.00	\$4,200.00
Excess	-\$2,300.00	-\$2,300.00

Submit for Review