

Survivor
Menmen

Adrian

ASSIGNMENT (Office)

From (Person): Katherine Wong

of MSG

Date/Time: 5/2/18 @ 5.11pm

Estimated Cost:

Bill to:

OD (TP) WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLV 6128T

Insured:

SFA 99932

at Workshop m/s

Yi Heng Motor

Tel:

6509 0052

of Blk 1, Kaki Blk Ave 6 #02-19

Policy No: A28887991AVW

Claim No: 518637

Sum Insured:

Excess:

Make of Veh:

D.O.A. 04/02/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

Wp

H.O.D. Endorsement:

Date/Time:

11:50am @ 6/2/18

Person Contacted:

Wan ting

Vehicle: IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SLV 6128T-X

SFA 99932-X

7/2/18

Informed Katherine Wong pending workshop est by merimen

16/3/18

Adrian confirmed LS \$ 1800 (Rel 5720, 7619)

19/3/18

Send preli revised by merimen

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLV 6128T Yr Regn: 2018 / Jun.Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai Elantra c.c. 1591Colour: Black A/C: Insured / Std / NI / NASp. Reading: 962 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMH4841CMJU612220Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 225/45R17R: 225/45R17BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: _____ Rear: _____

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 08/02/18Survey held at Yi HengDes. of Damages: Frt / Rear O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP MS16

RECEIVED 19 MAR 2018

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time, File Return to?

2) 19/3 - typistReport Format: merimenLump Sum / I.B.I: (\$ 1800/p)Days Of Repair: 4Resurvey No. of Trip: —

Survey Fee:

Transportation:

S + RS SI

Photos

Others

TOTAL

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

200

10

210

Survey Department Check List (Case Handler)

Reference No. : CS / MSG / 800 2349 / Avd3
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
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Check By: VERON 19/3/18
 Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD			Ref : CS/MSG18002349/Avd3	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581			Date : 06-02-2018	
			Code : MSG	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SFA 9993Z	Veh. Inspected	SLV 6128T	
Policy No.	A2887991AVW	Coverage (\$)	0.00	
Claim No.	548637	Excess (\$)	0.00	
Assign From	MERIMEN (KATHERINE WONG)	Assign Date	06/02/2018	
2. Vehicle Particulars & Condition				
Make & Model	c.c		0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.	Colour			
Odometer	-	Steering		
Brakes	Modification			
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	04/02/2018	Inspection Date	06/02/2018	
Survey held at	YI HENG MOTOR WORKSHOP BLK 1 KAKI BUKIT AVE 6 #02-19 SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Katherine Wong Chew Shong

Date: 19 Mar 2018

Preliminary Advice

Insured Vehicle No	: SFA9993Z	Accident Date	: 04/02/2018
TP Vehicle No	: SLV6128T	Assignment Date	: 05/02/2018
Make	: HYUNDAI ELANTRA	Est. Duration of Repair	: 4.00
Date of Inspection	: 08/02/2018		
Inspection At	: YI HENG MOTOR WORKSHOP (HQ) BLK 1 KAKI BT AVE 6 #02-19 SINGAPORE 417883		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,520.00
Revised Amount	:S\$	2,259.60
Check Items (Estimated)	:S\$	0.00
Total	:S\$	2,259.60

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Feb 2018		05 Feb 2018 17:11 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	CHENG SIN LAI, ID: S1484717J, Tel: +6590680931, Email: SINLAICHENG@HOTMAIL.COM		
Main Claimant:	TAY SONG WEE, ID: S8731187B		
Vehicle Reg. No.:	SLV6128T	Date of Loss:	04/02/2018 12:00 - :59
Claim Type:	TP / 548637	Policy/Cover Note No.:	A28887991AVW (Comprehensive) Coverage: 25/01/2017 - 29/05/2018
Vehicle Reg. No. (Insured):	SFA9993Z	Policy No. (Claimant):	
		Excess:	S\$500.00
Repairer:	Yi Heng Motor Workshop (HQ) Blk 1 Kaki Bt Ave 6 #02-19, 417883 Kaki Bukit - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong Chew Shong - 6594 2544]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 06/02/2018]		
Driver/Custodian (Insured):	CHENG SIN LAI (64 / Male), NRIC: S1484717J, Tel: +6590680931		
Adj Asg. Remarks:	Please appoint MR ADRIAN LING to conduct the survey , Kindly contact MR YONG PATRIC @ 6509 0052 to arrange for survey		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Your Insured's vehicle ; ref: SFA 9993Z ; M548637
Our client's vehicle ; ref: SLV 6128T ; YHM/sy
Date : 5 February 2018

MSIG Insurance (Singapore) Pte Ltd

By Email Only

Dear Sirs,

DATE OF ACCIDENT: 4 FEBRUARY 2018
NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY / INSPECTIONS

We refer to the above matter and your email of even date.

We are instructed that our client would like to nominate your surveyor, 1) **Adrian Ling** as the Single Joint Expert. Please be informed that our client's vehicle is available for pre-repair survey within next 2 working days at: -

Address : Yi Heng Motor Workshop
Block 1 Kaki Bukit Avenue 6
#02-19 Autobay Building
Singapore 417883
Contact Person/Tel : Mr. Yong Patric / 6509 0052

Kindly acknowledge upon inspection in the acknowledgement box below.

Yours sincerely,



Your Insured's vehicle : SFA 9993Z ; M548637

Our client's vehicle ; ref: SLV 6128T ; YHM/sy

Date : 5 February 2018

Acknowledgement

This is to confirm that I _____ *[Full Name of Surveyor]* of
_____ *[Surveyor's Company]* have completed as
follows:-

(a) Pre- Repair Survey/Inspection on _____ [Date] at _____ [Time].

Name and signature of Appointed Surveyor
Company Stamp

Witnessed by:
Date:

(b) Pre- Repair Survey/Inspection (after dismantling) on _____ [Date] at _____ [Time].

Name and signature of Appointed Surveyor
Company Stamp

Witnessed by:
Date:

(c) Re-inspection of new replacement part (party by part) on _____ [Date] at _____ [Time].

Name and signature of Appointed Surveyor
Company Stamp

Witnessed by:
Date:

(d) Post – Repair Survey/Inspection on _____ [Date] at _____ [Time].

Name and signature of Appointed Surveyor
Company Stamp

Witnessed by:
Date:

View Sent Message

This mail is associated with :

***SLV6128T (548637)**
[SFA9993Z]

TP
TAY SONG WEE
Feb 4 2018 12:00PM
[CHENG SIN LAI]
Yi Heng Motor Workshop

[Resend](#) [View Recipients](#) [Print Message](#) [Delete Message](#) [Forward](#)

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 07/02/2018 16:24 PM.
To MSI_WCS
Subject TP SURVEY SLV 6128T

Dear Katherine,

Please be informed that we have inspected the vehicle SLV 6128T on 8/2/2018.

We are pending estimate from repairer.

Best Regards,
Veron Chen

DOCUMENTS SUMMARY

There are no documents.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1187B
Vehicle Details	
Vehicle No.:	SLV6128T
Vehicle to be Exported:	Yes
Intended De-registration Date:	05 Feb 2018
Vehicle Make:	HYUNDAI
Vehicle Model:	ELANTRA AD 1.6 GLS AT (AMS)
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	G4FGHU861269
Chassis No.:	KMHD841CMJU612220
Maximum Power Output:	93.8 kW (125 bhp)
Open Market Value:	\$10,301.00
Original Registration Date:	08 Jan 2018
First Registration Date:	08 Jan 2018
Transfer Count:	0
Actual ARF Paid:	\$10,301.00
OPC Cash Rebate Details	
OPC Cash Rebate Eligibility:	No
OPC Cash Rebate Eligibility Expiry Date:	-
OPC Cash Rebate Amount:	-
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	07 Jan 2028

YI HENG MOTOR WORKSHOP

BLK 1, KAKI BUKIT AVENUE 6
#02-19 SINGAPORE 417883
TEL: 6 5090052 FAX: 6 7479402

06/02/2018

OUR REF NO. SLV 6128T

TAY SONG WEE (ZHENG SONGWEI)
APT BLK 216 BISHAN STREET 23
#08-331
SINGAPORE 570216

TPMS16

VERON

KMH D841CMJU612220

ESTIMATE BILL FOR VEHICLE NO. SLV 6128T MODEL : HYUNDAI ELANTRA

LIST ITEM

1) REAR DOOR (RH)	<i>dentol</i>	1012.00	✓
2) REAR DOOR MOULDING (RH)	<i>new</i>	121.00	+
3) REAR DOOR WEATHERSTRIPE	<i>new</i>	211.00	+
4) REAR DOOR STOPPER	<i>new</i>	21.00	+
2PCS X \$10.50			
5) REAR FENDER (RH)	<i>Regis</i>	889.00	+
6) REAR WINDSCREEN MOULDING	<i>3 new</i>	162.00	+
7) REAR AXLE		1588.00	+
8) REAR WHEEL BEARING (RH)	<i>3 new</i>	323.00	+
9) REAR SHOCK ABSORBER (RH)		248.00	+
		4575.00	
LESS DISCOUNT - 20%		915.00	
		3660.00	

SPECIAL NETT ITEM

1) REAR WINDSCREEN INNERSEAL	<i>3 new</i>	60.00	+
2) REAR WINDSCREEN GUM		60.00	+
3) REAR TYRE (RH)	<i>new</i>	220.00	+
4) REAR SPORT RIM (RH)	<i>cut</i>	850.00	+
		1190.00	

LABOUR CHARGE

1) TO CHECK WIRING SYSTEM	50.00	30
2) TO APPLY UNDERSEALING ON AFFECTED AREAS	120.00	+
3) TO CONDUCT 4 WHEEL ALIGNMENT	120.00	80
4) TO REMOVE/REFIX REAR WINDSCREEN	180.00	+

- 5) TO REMOVE AND REFIX CUSHION, FLOOR BOARD, ROOF LINNING, TRIM, GARNISH, UPHOLSTERY ETC
- 6) TO REMOVE AND REFIX REAR UNDERCARRIAGE ASSY
- 7) TO REPLACE NEW PARTS, CUT, WELD, KNOCK ETC
- 8) TO RESPRAY ON THE AFFECTED AREAS

180.00 40

480.00 x

880.00 300

660.00 500.

2670.00

7520.00

Adrian Ling
L/S 06/02/18.
O4 Rys

total 2259.60
L/S 1.8K ✓

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18002349/AVD3N2

Date: 20/03/2018

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	A28887991AVW
Claimant Vehicle No :	SLV6128T	Insured Vehicle No :	SFA9993Z
Date of Loss:	04/02/2018	Nature of Claim:	TP
		Claim No:	548637

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLV6128T	Engine No:	G4FGHU861269
Make & Model:	HYUNDAI ELANTRA, 1.6 AD GLS (A)	Chassis No:	KMHD841CMJU612220
Reg. Date:	08/01/2018 (Man. Year: 2017)	Odometer:	962 km
Colour:	Black		
Engine Capacity:	1591 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/45R17	Rear Tyre Size:	225/45R17
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	4,850.00	1,309.60	3,540.40	73.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,670.00	950.00	1,720.00	64.42
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	7,520.00	2,259.60	5,260.40	69.95
Approved Total (Overridden) (\$\$)		1,800.00		
Nett Amount (\$\$)	7,520.00	1,800.00	5,720.00	76.06

INSPECTION

Date of Assignment:	05/02/2018	
Date Inspected:	08/02/2018	Inspected At: Yi Heng Motor Workshop (HQ) Blk 1 Kaki Bt Ave 6 #02-19 Singapore 417883
Estimated Period of Repair:	4.0 days	

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 20 Mar 2018)
Parts: 143	HYUNDAI ELANTRA 1.6 AD GLS (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLV6128T)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR (RH)	Dented	1,012.00 FL	*1,012.00 FL
2	1		*REAR DOOR MOULDING (RH)	Not Necessary	121.00 FL	*- FL
3	1		*REAR DOOR WEATHERSTRIPE	Not Necessary	211.00 FL	*- FL
4	2		*REAR DOOR STOPPER	Not Necessary	21.00 FL	*- FL
5	1		*REAR FENDER (RH)	Repair	889.00 FL	*- FL
6	1		*REAR WINDSCREEN MOULDING	Not Necessary	162.00 FL	*- FL
7	1		*REAR AXLE	Not Necessary	1,588.00 FL	*- FL
8	1		*REAR WHEEL BEARING (RH)	Not Necessary	323.00 FL	*- FL
9	1		*REAR SHOCK ABSORBER (RH)	Not Necessary	248.00 FL	*- FL
10	1		*REAR WINDSCREEN INNERSEAL	Not Necessary	60.00 FS	*- FS
11	1		*REAR WINDSCREEN GUM	Not Necessary	60.00 FS	*- FS
12	1		*REAR TYRE (RH)	Not Necessary	220.00 FS	*- FS
13	1		*REAR SPORT RIM (RH)	Cut	850.00 FS	*500.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	5,765.00	1,512.00
- List Item Discount on L Items 20.00/20.00% (\$\$)	915.00	202.40
Total Parts (\$\$)	4,850.00	1,309.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK WIRING SYSTEM	New	50.00	30.00
2	TO APPLY UNDERSEALING ON AFFECTED AREAS	New	120.00	-
3	TO CONDUCT 4 WHEEL ALIGNMENT	New	120.00	80.00
4	TO REMOVE/REFIX REAR WINDSCREEN	New	180.00	-
5	TO REMOVE AND REFIX CUSHION,FLOOR BOARD,ROOF LINNING,TRIM,GARNISH,UPHOLSTERY ETC	New	180.00	40.00
6	TO REMOVE AND REFIX REAR UNDERCARRIAGE ASSY	New	480.00	-
7	TO REPLACE NEW PARTS,CUT,WELD,KNOCK ETC	New	880.00	300.00
8	TO RESPRAY ON THE AFFECTED AREAS	New	660.00	500.00
Gross Labour Cost (\$\$)			2,670.00	950.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >