Joy Irene (LKKAuto)

From:

Jenny Toh <jenny.toh@qbe.com>

Sent:

Monday, 30 July 2018 9:57 AM

To:

Joy Irene (LKKAuto)

Cc:

Jenny Toh

Subject:

Direct Settlement - Accident Involving XD6056U (OI: QBE - TBA) AND SHC8261A

(TP: LKK REF - CC3/QBE18002330/K1ja3) on 02/02/2018

Attachments:

SHC8261A doa 2.2.18.mov

Our ref: VC011159

15-8-18 @ 408 W/JENNY
PROCEED TO ADD

Dear Joylrene

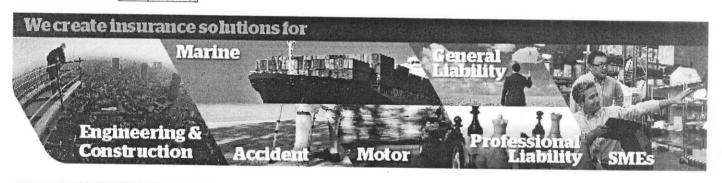
Kindly proceed to settle.

regards

Jenny Toh Senior Assistant, Claims QBE Emerging Markets - Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1225 Email: jenny.toh@qbe.com

Visit us on the web at www.qbe.com.sq



From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]

Sent: Thursday, 26 July, 2018 3:18 PM To: Jenny Toh <jenny.toh@qbe.com> Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD6056U (OI: QBE - TBA) AND SHC8261A (TP: LKK REF -

CC3/QBE18002330/K1ja3) on 02/02/2018

Dear Jenny,

With reference to our e-mail below. Attached video from CDGE. Kindly advise mandate.

Thank you.

Best Regards, Joy Irene | Case Handler LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)

Sent: Thursday, 26 July 2018 10:15 AM To: 'Jenny Toh' <jenny.toh@qbe.com> Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD6056U (OI: QBE - TBA) AND SHC8261A (TP: LKK REF -

CC3/QBE18002330/K1ja3) on 02/02/2018

Dear Jenny,

This is a changing lane scenario where our insured vehicle was the one changing lane. BOLA 15-100% .Liability is not in our favour.

We had notified OI where OI confirmed accident details, aware NCD issue and agreed to settle.

Summary to offer to repairer "COMFORTDELGRO ENGINEERING PTE LTD" is as follows:

	Claimed Amount	Revised Amount
Cost of Repair	\$8,745.28 (per estimate)	\$5,820.62 (w/GST)
Loss of Rental	\$ 575.00 (\$115 x 5 days)	\$ 460.00 (\$115 x 4)
Loss of Income	\$ 400.00 (\$80 x 5)	\$ 200.00 (\$50 x 4)
GIA/LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 9,727.77	\$ 6,488.11

(4 days recommendation for repair)

For your approval please.

Thank you.

Best Regards, Joy Irene | Case Handler LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Jenny Toh [mailto:jenny.toh@qbe.com]

Sent: Tuesday, 17 July 2018 3:27 PM

To: Joy Irene (LKKAuto) < JoyIrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving XD6056U (OI: QBE - TBA) AND SHC8261A (TP: LKK REF -

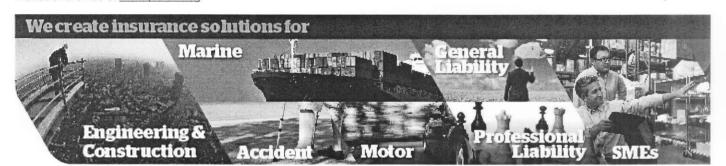
CC3/QBE18002330/K1ja3) on 02/02/2018

Hi Joy

Please find attached as per request.

Jenny Toh Senior Assistant, Claims QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1225 Email: jenny.toh@qbe.com Visit us on the web at www.qbe.com.sq



From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]

Sent: Tuesday, 15 May, 2018 11:47 AM To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: RE: Direct Settlement - Accident Involving XD6056U (OI: QBE - TBA) AND SHC8261A (TP: LKK REF -

CC3/QBE18002330/K1ja3) on 02/02/2018

Dear Jenny,

TP repairer is chasing for settlement.

We would like to request for OI GIA.

Kindly send us a copy.

Thank you.

Best Regards, Joy Irene | Case Handler LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mei Kwan (LKKAuto)

Sent: Friday, 23 February 2018 4:17 PM To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Joy Irene (LKKAuto) < JoyIrene@Ikkauto.com >; Vivian Lau (LKKAuto) < vivianlau@Ikkauto.com >; Admin A < admin-

a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: RE: Direct Settlement - Accident Involving XD6056U (OI: QBE - TBA) AND SHC8261A (TP: LKK REF -

CC3/QBE18002330/K1ja3) on 02/02/2018

WITHOUT PREJUDICE

Dear Jenny,

We refer to the above matter.

kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 7 February, 2018 9:37 AM

To: 'Jenny Toh' < jenny.toh@qbe.com>

Cc: Joy Irene (LKKAuto) < <u>JoyIrene@lkkauto.com</u>>; Vivian Lau (LKKAuto) < <u>vivianlau@lkkauto.com</u>>; Admin A < <u>admin-</u>

a@lkkauto.com>

Subject: Direct Settlement - Accident Involving XD6056U (OI: QBE - TBA) AND SHC8261A (TP: LKK REF -

CC3/QBE18002330/K1ja3) on 02/02/2018

WITHOUT PREJUDICE

Dear Jenny,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 8261A at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- · TP's GIA report
- · Estimated cost of repair
- · Preliminary advice
- · Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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COMFORTDELGRO ENGINEERING

Our Ref :	T 0218/ SHC8261A /W	T(st)		ENGI	NEERING
Date :	20-Feb-18		CDGE Taxi Claims Dept	ComfortDelGro	Engineering Pte Ltd ad Singapore 579701
The state of the s	ANCE (INT'L) LTD		59 Loyang Drive 4th Flr Singapore 508969	Ma	inline +65 6383 6280 imilie +65 6280 9755
1Raffles Quay	7 #29-10			, 600	www.cdge.com.sg
South Tower				Company F	Registration No: 199506048W
Singapore 048	3583	WITH	HOUT PREJUDICE		Workshops
Attn: Motor C	laims Department				Braddell 205 Braddell Road Singapore 579701
Dear Sir	VOLVINO OUD TAYLOL	100004 A	VOLID INCLIDED	VD COECU	Loyang 59 Loyang Drive Singapore 508969
AND OTHER	VOLVING OUR TAXI SH	IC8261A	YOUR INSURED_ ON _	XD 6056U 02.02.18	Sin Ming 383 Sin Ming Drive Singapore 575717
Vehicle No:	orised repair workshop for 0	lved in the	captioned accident	with your insured	Pandan 45 Pandan Road Singapore 609286
assist them in pr	nicle owner and the taxi drive resenting their claims agains damage to the vehicle.				320 Ubi Road 3 Singapore 408649
	was caused by the negligen	t act of yo	ur insured driving :_	XD 6056U	Senoko 24 Senoko Loop Singapore 758156
	ng these claims for your cons	sideration	on behalf of the clair	mants.	Sungei Kadut 7 Sungei Kadut Way Singapore 728791
3 Survey Report4 LTA Search5 GIA / Police	air days Loss of Rental @ _\$ ort Fees (Surveyed by I Fees		per day	\$ 575.00 \$ - \$ 7.49 \$ - \$ -	Yishun Shun Industrial Park A Singapore 768732
HIRER'S CLAIR	M		_		
75	days Loss of Income @ \$	80.00	per days _	\$ 400.00	
			Total Claims :	\$ 6,803.11	
a) Original repairb) LTA search :c) GIA / Policed) Letter of auth() Witness s	A. 1.81. A. 1.51. A.	ographs XD 66 SHC8 erator al bill/recei	056U 261A pts () Certificate of	9 pcs. Insurance x) Rental Rate letter	
Kindly look into to soon as possible	the matter and let us hear fr e.	om you on	the settlement of th	e said claims as	
	t it is a condition of any settle injury claim (if any) of the ta		ched that it shall be v	without prejudice	
Yours faithfully					

COMFORTDELGRO

Tel: 6214 8737 Fax: 6214 18 Email : williamtan@cdge.com.sg

CDGE Claims Department

William Tan
Deputy Manager







Joy Irene (LKKAuto)

From:

Joy Irene (LKKAuto)

Sent:

Thursday, 17 May 2018 4:47 PM

To:

'kinhoe.ng@ktcgroup.com.sg'

Cc:

Admin A

Subject:

ACCIDENT INVOLVING XD 6056U AND SHC 8261A ON 02/02/2018

Our ref: CC3/QBE18002330/K1ja3

KOK TONG TRANSPORT & ENGINEERING WORKS PTE LTD

Policy Holder

Dear Sir/Madam,

ACCIDENT INVOLVING XD 6056U AND SHC 8261A ON 02/02/2018

We refer to the above accident where we are acting for QBE Insurance (International) Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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	LETTER OF AUTHORIS (NAF / PAF)	ATION	
ACCIDENT INVOLVING ALONG	i 40 SHC8261A , XD 605		ON 02-Feb-18 16:00 TANAH MERAH.
I / We	CHAR LEE SHIN	(Hirer) NRIC No.:	S0978618Z
and/or		(Relief) NRIC No.:	
Taxi Number hereby authorise ComfortDe	SHC8261A elGro Engineering Pte Ltd(CDGE)	ġ.	
To submit my/our claims medical fee and legal cos	for damages, costs and expense ts.	e, including loss of inc	ome, loss of rental,
	on to agree to any settlement or ept personal injuries and medical		nt in respect of my/our claim
3. To sign Discharge Vouche	er on my/our behalf.		
	claim proceeds) in respect of the to CDGE in accordance with CDG eering Pte Ltd".		
Date	03-Feb-2018		
Name of Hirer Hirer NRIC	CHAR LEE SHIN S0978618Z	Signature :	L. 3.Ch.
Address	638 YISHUN STREET 61 #07 760638	7-156	
Contact No.	90094956		
Name of Relief Relief NRIC		Signature :	
Address			
Contact No.			

DISCHARGE VOUCHER

Without Prejudice Save As to Costs

Your Reference Our Reference

Company stamp if applicable

T 0218/ SHC 8261A /WT(st)

VC011159

I/We, <u>COMFORT TRANSPORTATION PTE LTD</u> do hereby acknowledge the sum of Singapore Dollars: <u>Six Thousand Five Hundred Seventy Only</u> (\$\$6,570.00) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, <u>KOK TONG TRANSPORT & ENGINEERING WORKS PTE LTD</u>, over damage to my/our vehicle <u>SHC 8261A</u> from an accident involving <u>XD 6056U</u> at/along <u>NEW UPPER CHANGI ROAD</u>, which occurred on <u>02 FEBRUARY 2018</u> at about 1600 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured , <u>KOK TONG TRANSPORT & ENGINEERING WORKS PTE LTD</u>, from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

	Dated this (day) of (month)	August (year) 2018	
	Signature Signature	Witness's Signature	
	Claimant's Name COMPORTUELGRUE ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969	CLAIMS DE ACIMENT Witnessis Name engineering pte Ltd 59 LOYANG DRIVE SINGAPORE 508969 FIN/NRIC No.	
	Address	Please forward your cheque made payable to COMFORTDELGRO ENGINEERING PTE L'Address	10.
	of this document apply to vehicle damages only injuries and damages arising therefrom are exclud	Please return to: General Claims Department	
rom the am	ibit and application of this document"	#29-10 South Tower Singapore 048583 Fax: 6533 3270	

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

COMPANY TEG, NO Avent 99506048W

Page:

TAX INVOICE

GST REG. NO. M2-8921817-3 801.0056 QBE INSURANCE (INT'L)LTD

29-10 1 RAFFLES QUAY SOUTH TOWER SINGAPORE SG 048583

CONTACT NO: 62246633

Description: 3P 02.02.2018

HYUNDAT MODEL.

SHC8261A

MAKE

I - 40

VEHCLE NO

OXMETER READING

INV. NO/DATE 91.356561 09.02.2018

JOB NO. 305113589

DATE OF REG 06.08.2015

DATK/TIME IN 03.02.2018 09:30

CHASSIS CODE KMHT.B41UMGU075507

S/No	Part No.		Qty	Unit Price	%Disc	Net.
PART	REQUISITION					
0001	04-01-0103-0579	140VC COVER ASSY-RR BUMPE		603.60	25.00	452.70
0002	04-01-01.03-0585	140VC LAMP ASSY-RR COMB O	1.	565.60	25.00	424.20
0003	04-01-0103-0575	140V2 PANEL ASSY-QUARTER	.1	2,020.10	25.00	1,515.07
0004	04-01-01.03-0595	140VC PANEL ASSY-RR DR RH	1	1,351.10	25.00	1,013.32
0005	04-01-0103-0658	140VC CAP ASSY-WHEEL HUB	1	150.72	25.00	113.04
0006	28-0101.03-201.3	140V3 APP LOGO REAR DOOR	1	80.00	0.00	80.00
0007	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	25.00	16.50
0008	04-01-0103-0671	140VC MOULDING ASSY-W/SHI	1.	60.00	25.00	45.00
			SUB-TOTAL	;	3,6	559.83

JOB NATURE

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	TAUOUNT	BANK/CHQ No.

COMFORT DELGRO ENGINEERING

A member of COMFORTDELGRO

TAX INVOICE

worksnops
59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Roacome Analysis (New Alenie 9 9 11 16 0 48 W7

GST REG. NO. M2-8921817-3

OBE INSURANCE (INT'L)LTD

29-10 1 RAFFLES QUAY SOUTH TOWER SINGAPORE SG 048583

CONTACT NO: 62246633

VEHCLE NO SHC8261A

Workshops

INV. NO/DATK 91.356561 09.02.2018

MAKK HYUNDAI JOB NO. 305113589

ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

MOTORI. I - 40

ODOMETER READING

DATE OF REG 06.08.2015

DATK/TIME IN 03.02.2018 09:30

CHASSIS CODE KMHLB41UMGU075507

S/No	Part No.		Qty Unit Price	%Disc Ne	et.
0001	3.1	PANET, BEATING	800.00	800.00	
0002	23-502	SPRAYPAINT ON AFFECTED AREA	720.00	720.00	
0003	1.7-01	CHECK ALL LIGHTING	20.00	20.00	
0004	20-00	TUFF COAT ON AFFECTED PARTS.	20.00	20.00	
0005	20-204	REMOVE/REFIX UPHOLSTERY ASST REPA	IR 50.00	50.00	
0006	20-06-210R	REMOVE & REPLACE REAR W/SCREEN.	100.00	100.00	
0007	20-22	REMOVE/REFIX REVERSE SENSOR	20.00	20.00	
0008	20-02	REMOVE/REFIX DOOR PARTS TO ASSIST	REP 50.00	50.0	00
		SUB-T	OTAI, :	1,780.00)

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	5 S AMOUNT	BANK/CHQ No.

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

OBE INSURANCE (INT'L)LTD

29-10 1 RAFFLES QUAY SOUTH TOWER SINGAPORE SG 048583

CONTACT NO: 62246633

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

Page: 3

TAX INVOICE

VEHCLE NO SHC8261A

INV. NO/DATK 91.356561 09.02.2018

MAKE HYUNDAT JOB NO. 305113589

MODEL. I - 40

ODOMETER READING

DATE OF REG 06.08.2015

DATE/TIME IN 03.02.2018 09:30

CHASSIS CODE KMHLB41UMGU075507

Items total

5,439.83

Add GST @

7,000 %

380.79

Invoice amount.

5,820.62

Issued by

KATHERINETAN 09.02.2018 16:22:42

Repair type : CLSO/57/57 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	TAUCMA 8	BANK/CHQ No.

Our Ref: CT18020064

Date: 09 February 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

02/02/2018 @ 16:00 hrs

ALONG

NEW UPP CHANGIRD TWDS EUNOS NEAR MRT

TANAH MERAH

INVOLVING

XD6056U

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHC8261A (the "Taxi"). The Taxi was hired to CHAR LEE SHIN IC NO S0978618Z a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$115.00 per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

NAME OF DRIVER				-			
- DATE							
HOURS OPERATED (TIME)	1880						
MILEAGE TRAVELLED	(N) 9C8						
MILEAGE READING		Kepor	-				
NAME OF DRIVER		4 Heistour					2
DATE	87 2020	of co					

-1.

Enquire Vehicle Insurer Vehicle No. Incident Date/Time

Search Status Insurance Company Code Insurance Company Name

XD6056U 02 Feb 2018 / 16:00:00 Successful

Q01

QBE INSURANCE (SINGAPORE) PTE LTD

Previous

SHC8261A

1.9