DIS. CASE OWNE	r: WATER	CC 4/1111800	325 ,7	206 0	LKK. DAC:
Surveyor	Tanfilch	THUSWANGS	MENT 718	Date / Time :	5/1/10
Pre-assign / CCU	( Ho	4014D	Claim No. Policy No.	Registered in Merim	180 2004 Y For
Insured Tel No.  Excess Sec II :SS  Is driver the owner.	( YES / 10 )	D.O.A : 1 18  Nature of Accident :	Make / Model Place of Accide	H.	
If NO, Driver Na Driver Tel	3.75 M. T.	(V/L XDE (NO)	OI GIA REPOR Insured Liability		IA REPORT: (E) / NO inal ? Yes / No
Liability: RMKS:	INSE WSP Tel: Liabi	lity:	INSRS: WSP: Tel: Liability: RMKS:		INSRS: WSP: Tel: Liability: RMKS:
Date/Time	602000 X			STAGE	DATE / PIC
CHI	(116 4014 D- 11	4/m16014030/71493	12:0003/2/16	Non-Reporting ltr (1st) Non-Reporting ltr (2nd Non-Reporting ltr (Fin Notification ltr (if non-	): al):
7/2/18 -	- seek tuy	. tability		Call OI: After call lir to OI:	
7/4/8	- III agreed	lwy troblity.		Notification ltr (if non- After call ltr to Ol:	
73/418 -	174 pass to de	ge mondon		Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice:	
24/1/10		RECEIVED 2	FEB 2018	Towing Invoice  LTA / GIA :  Medical Bill:	
2/4/10	HO MOSTON	RECEIVED DE	APR 2018	PIR: Mingate/Reject Instr LOD	
PRELIMINARY ADVICE	Date/Time	Sent By:		Payment Breakdown Post-Repair Photos:	Form
FINALIZATION	Date/Time	Confirm with:		Others: Confirm by:	
Repair Cost:	S\$ (	days) Reduction:	56		mail Call
FINAL SETTLEMENT	Date/Time 141316	Confirm with Lie Mien  d / Agessed) BOLA S/N No.	12	Email Call	in .
Final Liability: Repair Cost: WG51	SS UASI.SA	ar Asessa) BULA S/N NO. 1	(A	II NO 01 B 28, ASE	- 25ME
Loss of Rental (LOR):	ss — (	days)		[A][6][8]	18 2 1
Loss of Use (LOU): Loss of Income (LOI)	ss 400.00 (s 20)	x 5 days) x days)		- UN	14/18
LOR only LOU only	LOR+LOU	LOR + LOI Tick only or	ie)		
GIA/LTA Search	SS =			1) Claim status: Non	MVReject/Private Settle
Medical: Disbursement:	ss –	(e.g. Tow/ Independe	ent )	Claim status: Not     Report Format:	910
Legal Cost	ss —			3) Survey fee:	\$ 350.00
Total:	55 5151.57	Global Sum SS:			-
FINAL PAYMENT	Date/Time 241718	Confirm with: Lie Mren		Email Call	
Payee 1: Payee 2: (Strike if N.A.)	ss 5151.57	Name 1: Him Lung	Workshup		
Payce 3: (Strike if N.A.)	SS	Name 3:			



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

64 C #05-l	ECIL STREET	L INSURANCE PL	Ref : CC4/III180023	25/T1pa3					
#05-			Ref : CC4/III18002325/T1pa3						
	64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date: 06-02-2018 Code: III2						
1.		Policy Particul	ars :- THIRD PARTY CLA	IM					
	Insured Veh.	SHB 4014D	Veh. Inspected	SLP 3172R					
	Policy No.		Coverage (\$)	0.00					
	Claim No.		Excess (\$)	0.00					
	Assign From		Assign Date	06/02/2018					
2.		Vehicle P	articulars & Condition						
	Make & Model		C.C	0					
	Engine No.	HIDDEN	Year of Reg.						
	Chassis No.		Colour	our					
	Odometer	-	Steering				Steering		
	Brakes		Modification						
	General								
3.		Con	ditions of Tyres						
		Size	Make	Balance					
	R/H Front Tyre			mm					
	L/H Front Tyre			mm					
	R/H Rear Tyre			mm					
	L/H Rear Tyre			mm					
4.		Descr	iption of Damages						
5.		Gen	eral Information						
	Accident Date	01/02/2018	Inspection Date	05/02/2018					
	Survey held at	HIN LUNG WORKSHOP							
		BLK 1008 BUKIT MERAH LI #01-20 SINGAPORE 159722	ANE 3						
5a.			Remarks						

HIN LUNG WORKSHOP

Blk 1008 Bukit Merah Lane 3 #01-20, S'pore 159722. Tel: 68583000 Fax: 64760075

Website: www.hinlung.com.sa

GST Regn. No: M2-0065859-X 

Page: 1

Date: 05/02/2018

Your Ref:

Our Ref : 0591/02/18

: INDIA INTERNATIONAL INSURANCE P.LTD

64 CECIL STREET #04/#05 IOB BUILDING SINGAPORE 049711

Attn

: MOTOR CLAIM DEPARTMENT

Dear Sir/Madam,

ACCIDENT REPAIR ON : SLP3172R - MAZDA 3 1.5A 0

INSURED : BOLT CAR LEASING PTE LTD DATE OF ACCIDENT : 01/02/2018 YOUR INSURED VEH NO: SHB4014D

APPENDED BELOW ARE THE ESTIMATED COST OF REPAIR & PARTS TO BE REPLACED: -

DEED! A CE	The or paper			S\$	S\$	3\$
REPLACE 1	MENT OF PARTS REAR BOOT LID	1	(8	1,053.40	1,053.40 Ap 60 142.00× hy	
2	REAR BOOT WEATHER STRIP	1	0	142.00	142,00x hM	
3	REAR BOOT LID BADGE	1	0 0 0	72.60	72.60001	
	(SKYACTIV TECHNOLOGY).			.,,	100000000000000000000000000000000000000	
4	REAR BOOT LID BADGE (MADZA 3)	1	9999	58.70	58.7000	
5	REAR BOOT LID LAMP RH	1	0	488.70	LOO TOLLMY	
6	REAR END PANEL	1	0	555.00	555.00X-pl	w foxx
7	REAR LAMP PANEL RH	1	0	415.00	488.70X-pl 555.00X-pl 415.00Ry 1,008.00am 78.707	1.7
8	REAR LAMP RH	1	0	1,008.00	1,008.00 au	/
9	REAR VENTILATION AIR GRILLE RH	1	0	78.70	78.707 de	
10	REAR BUMPER	1	8	1,184.00	1,184.00 de -	
11	REAR BUMPER REINFORCEMENT	1	9 9 9	591.40	591.40 <b>某 N N</b>	
12	REAR BUMPER CLIPS	10	9	5.00		
13	REAR BUMPER REFLECTOR RH	1	0	55.40.	50.00me -	
14	REAR BUMPER RETAINER RH	1	0 0	39.80	39.8000	
15	REVERSE SENSOR 1 SET	1	0	220.00	220.00 cut	
16	REAR TOW HOOK COVER RH	1	0	17.80	17.80 mis/	

Total.

6,030.50

#### LABOUR CHARGES

1 REMOVE AND REPAIR REAR BOOT LID, REAR BUMPER, REAR FENDER RH, REINFORCEMENT , REAR END PANEL AND ETC., AND REPLACEMENT OF PARTS FOR THE EFFECTED AREAS.

2 SPRAY PAINT ON THE EFFECTED AREAS WITH 2K PAINT.

3 REMOVE AND REPLACE REAR WINDSCREEN TO

700 400 1,400.00 Bro

600 500 1,200.00

150.00 ⊀

LUNG WORKSHOP

Blk 1008 Bukit Merah Lane 3 #01-20, S'pore 159722. Tel: 68583000 Fax: 64760075

Website: www.hinlung.com.sg

GST Regn. No: M2-0065859-X

Your Ref:

Our Ref : 0591/02/18

Page:

Date: 05/02/2018

APPENDED BELOW ARE THE ESTIMATED COST OF REPAIR & PARTS TO BE REPLACED:-

S\$

3\$

SS

FACILITATE REPAIR.

4 DISCONNECT AND CHECK ELECTRICAL WIRING, HARNESS, WIRE SOCKETS, ETC., REMOVE AND REINSTALL DAMAGED PARTS. TEST AND RECTIFY FOR PROPER FUNCTIONING.

5 REMOVE AND REFIT REAR END PANEL LINING AND GARNISH TO FACILITATE REP. 100.00 40

60.00 20

Nett Total Before GST

\_\_\_\_\_\_ 8,940.50 ========

Yours faithfully,

(Workshop Manager)

LKK Auto Consultants hence notify

the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- \* Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Sur @ Meanto com tantinte @ Meanto won

#### Catherine Chong (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

Monday, 5 February, 2018 11:52 AM

To:

limin; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)

Cc:

Natalie Lee

Subject:

RE: SLP3172R/SHB4014D Accident date on 01/02/2018, TP SURVEY & LIABILITY.

Attachments:

SLP3172R.PDF

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SLP3172Rand let us have your report urgently.

This claim will be handled by Ms Natalie.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, **Gabriel Wee** 

Motor Claims Dept. India International Insurance Pte Ltd 64 Cecil Street | #05 IOB Building | Singapore 049711 Tel: 6347 6100, Ext - 248

05022018 @ 4pm Li mien venin TauAls

From: limin [mailto:hlungws@singnet.com.sg]

Sent: 05 February, 2018 11:44 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: RE: SLP3172R/SHB4014D Accident date on 01/02/2018, TP SURVEY & LIABILITY.

Dear Gabriel,

We prefer LKK Auto Consultants Pte Ltd to conduct the survey.

As the new year sets in, let's embrace it with happiness in our heart and smiles on our faces. Wishing you a year as bright as the sun that fills your life with infinite success.

Thanks & Regards, Lie Mien (Li Min 莉敏)

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Monday, 5 February 2018 11:42 AM To: limin <hlungws@singnet.com.sg>

Subject: RE: SLP3172R/SHB4014D Accident date on 01/02/2018, TP SURVEY & LIABILITY.

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: limin [mailto:hlungws@singnet.com.sg]

Sent: 05 February, 2018 10:54 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: SLP3172R/SHB4014D Accident date on 01/02/2018, TP SURVEY & LIABILITY.

Dear Sirs,

We refer to the above subject and we are the authorized representative for Owner of motor vehicle no. SLP3172R to resolve the above matter.

The attachment is for your reference.

Kindly take note that the vehicle is in workshop and we wish to know on the liability.

Please let us hear from you.

As the new year sets in, let's embrace it with happiness in our heart and smiles on our faces. Wishing you a year as bright as the sun that fills your life with infinite success.

Should you need any clarifications, feel free to contact us.

Thanks & Regards, Lie Mien (Li Min 莉敏)

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075 Email: <u>hlungws@singnet.com.sg</u>

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 8483H

Vehicle Details

Vehicle No.: SLP3172R

Vehicle to be Exported: No

Intended De-registration Date: 28 Feb 2018

Vehicle Make: MAZDA

Vehicle Model: MAZDA3 4-DOOR SEDAN 1.5L SP.6EAT

Primary Colour: Silver

Manufacturing Year: 2016

Engine No.: P520374809

Chassis No.: JM6BM42A8G0346202

Maximum Power Output: 88.0 kW (118 bhp)

Open Market Value: \$19,202.00

Original Registration Date: 31 May 2017

First Registration Date: 31 May 2017

Transfer Count: 0

Actual ARF Paid: \$14.202.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 30 May 2027

PARF Rebate Amount: \$10.651.00

Intended COE Rebate Details

COE Expiry Date: 30 May 2027

COE Category: A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$51,600.00

COE Rebate Amount: \$47,716.00

Total Rebate Amount: \$58,367.00

The information contained herein is correct as at 05 Feb 2018

ОК

1/1

From:

Shiau Chan (LKKAuto)

Sent:

Monday, 12 February 2018 2:44 PM

To:

limin; Hsiao Tong (LKKAuto)

Cc:

SUR; Admin A; CS A Team

Subject: Attachments: FW: SLP3172R Accident date on 01/02/2018, Finalization. DSC02140.jpg; DSC02141.jpg; DSC02142.jpg; DSC02087.jpg; DSC02088.jpg;

DSC02089.jpg; DSC02090.jpg; DSC02091.jpg; DSC02131.jpg; DSC02132.jpg; DSC02133.jpg; DSC02134.jpg; DSC02135.jpg; DSC02136.jpg; DSC02137.jpg;

DSC02138.jpg; DSC02139.jpg

Dear Li Min,

Thank you for the email.

This case is handle by Hsiao Tong.

Dear Hsiao Tong,

FYNA. CC4/III18002325/T1pa3

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: limin [mailto:hlungws@singnet.com.sg] Sent: Monday, 12 February 2018 2:22 PM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: SLP3172R Accident date on 01/02/2018, Finalization.

Hi all,

We refer to the subject above and the attachments are for your reference.

Kindly finalise the COR for us and we appreciate for an early reply.

As the new year sets in, let's embrace it with happiness in our fieart and smiles on our faces. Wishing you a year as bright as the sum that fills your life with infinite success.

Should you need any clarifications, feel free to contact us.

Thanks & Regards, Lie Mien (Li Min 莉敏)

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075 Email: hlungws@singnet.com.sg

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From:

Hsiao Tong (LKKAuto)

Sent:

Tuesday, 13 February 2018 10:47 AM

To: Cc:

'hlungws@singnet.com.sg' Admin A; Zaini (LKK Auto)

Subject:

ACCIDENT INVOLVING SHB 4014D(III) & SLP 3172R ON 01/02/2018 \*Our Ref:

CC4/III18002325/T1pa3

Your ref: SLP 3172R

Without Prejudice

Our Ref: CC4/III18002325/T1pa3

Dear Sirs.

#### ACCIDENT INVOLVING SHB 4014D(III) & SLP 3172R ON 01/02/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Taufikh (LKKAuto)

Sent:

Thursday, 22 February 2018 10:47 AM

To:

'limin'

Cc:

Hsiao Tong (LKKAuto)

Subject:

RE: SLP3172R Accident date on 01/02/2018, Finalization.

Attachments:

3172.pdf; 3172 a.pdf

Hi Limin,

As per attached, COR \$4440.72, 5 days.

Regards Taufikh Lkk Auto

From: limin [mailto:hlungws@singnet.com.sg]
Sent: Monday, 12 February 2018 2:43 PM
To: 'Shiau Chan (LKKAuto)'; 'Taufikh (LKKAuto)'

Subject: RE: SLP3172R Accident date on 01/02/2018, Finalization.

Hi,

Please refer to the attachments for the after survey lists.

Kindly take note on the followings:

Part item no. 6 Rear end panel, refer to photo DSC02089-02091.

Part item no. 9 Rear ventilation air grille RH, refer to photo DSC02137-02139.

As the new year sets in: let's embrace it with happiness in our heart and smiles on our faces. Wishing you a year as bright as the sum that Jills your life wan outside success.

Thanks & Regards, Lie Mien (Li Min 莉敏)

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Monday, 12 February 2018 2:31 PM

To: limin <hlungws@singnet.com.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SLP3172R Accident date on 01/02/2018, Finalization.

Dear Li Min,

Please provide us the final bill for finalise.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: limin [mailto:hlungws@singnet.com.sg]
 Sent: Monday, 12 February 2018 2:22 PM

To: Taufikh (LKKAuto) < Taufikh@lkkauto.com>; SUR < sur@lkkauto.com>

Subject: SLP3172R Accident date on 01/02/2018, Finalization.

Hi all,

We refer to the subject above and the attachments are for your reference.

Kindly finalise the COR for us and we appreciate for an early reply.

ats the new year sets in, let's embrace it with happiness in our heart and smiles on our faces. Wishing you a year as bright as the suit that filly your life with infinite success.

Should you need any clarifications, feel free to contact us.

Thanks & Regards, Lie Mien (Li Min 莉敏)

Hin Lung Workshop Tel: 6858 3000 Fax: 6476 0075

Email: hlungws@singnet.com.sg Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From:

limin <hlungws@singnet.com.sg>

Sent:

Tuesday, 27 February 2018 3:27 PM

To: Cc: Taufikh (LKKAuto) Hsiao Tong (LKKAuto)

Subject:

RE: SLP3172R Accident date on 01/02/2018, Finalization.

Hi Taufikh.

We accept the offer as PP, \$4440.72, 5 days.

Hi Hsiao Tong,

Kindly advise do you need the original copy of LOD or softcopy will do?

As the new year sets in, let's embrace it with happiness in our heart and smiles on our faces. Wishing your a year as bright as the nor that fills your life with infinite success.

Thanks & Regards, Lie Mien (Li Min 莉敏)

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

From: Taufikh (LKK Auto) [mailto:taufikh@lkkauto.com]

Sent: Thursday, 22 February 2018 10:47 AM

To: 'limin' <hlungws@singnet.com.sg>

Cc: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Subject: RE: SLP3172R Accident date on 01/02/2018, Finalization.

Hi Limin,

As per attached, COR \$4440.72, 5 days.

Regards Taufikh Lkk Auto

From: limin [mailto:hlungws@singnet.com.sg]
Sent: Monday, 12 February 2018 2:43 PM
To: 'Shiau Chan (LKKAuto)'; 'Taufikh (LKKAuto)'

Subject: RE: SLP3172R Accident date on 01/02/2018, Finalization.

Hi,

Please refer to the attachments for the after survey lists.

Kindly take note on the followings:

Part item no. 6 Rear end panel, refer to photo DSC02089-02091.

Part item no. 9 Rear ventilation air grille RH, refer to photo DSC02137-02139.

As the new year sets in. let's embrace it with happiness in our heart and smiles an our faces. Wishing you a year as bright as the sun that hits your life with infinite success.

Thanks & Regards, Lie Mien (Li Min 莉敏)

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Monday, 12 February 2018 2:31 PM

To: limin <hlungws@singnet.com.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SLP3172R Accident date on 01/02/2018, Finalization.

Dear Li Min,

Please provide us the final bill for finalise.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: limin [mailto:hlungws@singnet.com.sg]
Sent: Monday, 12 February 2018 2:22 PM

To: Taufikh (LKKAuto) < Taufikh@lkkauto.com>; SUR < sur@lkkauto.com>

Subject: SLP3172R Accident date on 01/02/2018, Finalization.

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As the new year sets in, let's embrace it with happiness in our heart and smiles on our faces. Wishing you a year as bright as the suit that fill's your file with infinite success.

Should you need any clarifications, feel free to contact us:

Thanks & Regards, Lie Mien (Li Min 莉敏)

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075 Email: https://www.msingnet.com.sg

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From:

limin <hlungws@singnet.com.sg>

Sent:

Tuesday, 27 February 2018 5:03 PM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: SLP3172R Accident date on 01/02/2018, LOD.

Attachments:

SLP3172R LOD.PDF

Hi Hsiao Tong,

Enclosed herewith the LOD for your reference and we will register the original document to you.

As the new year sets in, let's embrace it with happiness in our heart and smiles on our Jaces. Wishing you a year as bright as the sum that fills your life with infinite success.

Thanks & Regards, Lie Mien (Li Min 莉敏)

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, 27 February 2018 3:53 PM To: limin <hlungws@singnet.com.sg>

Cc: Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: RE: SLP3172R Accident date on 01/02/2018, Finalization.

Without Prejudice

HI LI Min.

Kindly send us all the original documents by post.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: limin [mailto:hlungws@singnet.com.sg]
 Sent: Tuesday, 27 February 2018 3:27 PM
 To: Taufikh (LKKAuto) < Taufikh@lkkauto.com>
 Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: RE: SLP3172R Accident date on 01/02/2018, Finalization.

Hi Taufikh,

We accept the offer as PP, \$4440.72, 5 days.

Hi Hsiao Tong,

Kindly advise do you need the original copy of LOD or softcopy will do?

As the new year sets in, let's embrace it with happiness in our neart and smiles on our Jaces. Wishing you a year as bright as the sum that Jills your life with infinite success.

Thanks & Regards, Lie Mien (Li Min 莉敏)

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

From: Taufikh (LKK Auto) [mailto:taufikh@lkkauto.com]

Sent: Thursday, 22 February 2018 10:47 AM To: 'limin' <a href="mailto:ref">hlungws@singnet.com.sg></a>

Cc: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Subject: RE: SLP3172R Accident date on 01/02/2018, Finalization.

Hi Limin,

As per attached, COR \$4440.72, 5 days.

Regards Taufikh Lkk Auto

From: limin [mailto:hlungws@singnet.com.sg]
Sent: Monday, 12 February 2018 2:43 PM
To: 'Shiau Chan (LKKAuto)'; 'Taufikh (LKKAuto)'

Subject: RE: SLP3172R Accident date on 01/02/2018, Finalization.

Hi,

Please refer to the attachments for the after survey lists.

Kindly take note on the followings:

Part item no. 6 Rear end panel, refer to photo DSC02089-02091.

Part item no. 9 Rear ventilation air grille RH, refer to photo DSC02137-02139.

As the new year sets in, let's embrace it with happiness in our heart and smiles on our foces. Wishing you a year as bright as the sun that fills your life with infinite success.

Thanks & Regards, Lie Mien (Li Min 莉敏)

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Monday, 12 February 2018 2:31 PM

To: limin <hlungws@singnet.com.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SLP3172R Accident date on 01/02/2018, Finalization.

Dear Li Min,

Please provide us the final bill for finalise.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933).

From: limin [mailto:hlungws@singnet.com.sg]
Sent: Monday, 12 February 2018 2:22 PM

To: Taufikh (LKKAuto) < Taufikh@lkkauto.com>; SUR < sur@lkkauto.com>

Subject: SLP3172R Accident date on 01/02/2018, Finalization.

Hi all,

We refer to the subject above and the attachments are for your reference.

Kindly finalise the COR for us and we appreciate for an early reply.

As the new year sets in, let's embrace it with happiness in our heart and smiles on our faces. Wishing you a year as bright as the

Should you need any clarifications, feel free to contact us.

Thanks & Regards, Lie Mien (Li Min 莉敏)

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075 Email: blungws@singnet.com.sg

Address: 8lk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

## HIN LUNG WORKSHOP

## SATISFACTION CERTIFICATE

I/We	BOLT CAR LEAS	ING PTE LTD		hereby sto	ate that the rep	airs to
my/our	MAZDA 3 1.5 A vehicl		e No. SLP3172			have been carried
out to n	ny/our entire sa	tisfaction and I/We	agre	e that the di	scharge to the	
account of Messrs. HIN LUNG WOR discharge of all claims under Policy No.		HIN LUNG WO	HIN LUNG WORKSHOP			shall be in full
		P13	08841		will regard to	
the dar	mages to my / c	our vehicle as a res	ult of a	accident wh	nich occured at	
TURE CI	UB RD T-JUNCTI	ON BESIDE TANGLI	N RUG	BY CLUB	on or about	01/02/2018

Signature / Date

Name/Company's Stamp

## Claim Audit

-	AUDIT TRAIL			
1	06 Feb 2018 14:32	Clm Veh Model Changed	(204506) MAZDA 3 1.5 SEDAN L SP.6EAT (A).	HOV MEI KWA
2	06 Feb 2018 14:32	Clm Created	Reg No: SLP3172R. Acct Date: 2018/02/01. Claim Type: TP. Insurer: India Internat onal Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: H n Lung Workshop (HQ)	[A]
3	06 Feb 2018 14:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	HOV MEI KWA
4	06 Feb 2018 14:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/02/15	(A) HOV MEI KWA
5	06 Feb 2018 14:32	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	(A) HOW MEI KWA
6	06 Feb 2018 14:32	Label Added	(30653);Direct Settlement.	[A] HOV MEI KWA
7	06 Feb 2018 14:32	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	HOW MEI KWAI
8	06 Feb 2018 15:06	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimaint's ID: -> 199 303821R.	[A] HOW MEI
9	06 Feb 2018 15:08	Adj Rpt Initiated		[A] HOW MEI KWAI
10	06 Feb 2018 15:08	Clm Details Notified		[A] HOW MEI KWAI
11	07 Feb 2018 15:17	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured hit onto third party from behind.	[A]
12	07 Feb 2018 16:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/02/15	[I] NATAL LEE
13	07 Feb 2018 16:22	Adj Mandate Set	Approved:0.00.	[1] NATALI LEE
14	05 Mar 2018 08:24	Adj Mandate Request	Cur.Req:5251.57:PODS Liability: 100% Quantum:(a)CORw/GST:\$4,751.57 + (b)LO U(5daysx\$100): \$500.00 = Total: \$5,251.57 Vehicle Model: Mazda 3 (1491cc). Third party vehicle is under leasing/rental company. For your approval please.	[A] CHEW HSIAC TONG

#### ACTIVITY

No record

erimen Billir	ng for this case -	Transaction	History			
1716925	06/02/2018 15:08	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLP3172R	10.70

## Claim Audit

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1716925	15:08 Mot	DC 1	Consultants Pte Ltd	Consultants Pte Ltd (HQ)	3LF3172N	. At	2.70

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 17 March 2018 10:07 AM

To:

'limin'

Subject:

RE: SLP3172R Accident date on 01/02/2018, LOD.

Without Prejudice

Hi,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)

\$ 4,751,57

Loss of Use (5days x \$60.00)

\$ 300.00

TOTAL \$ 5,051.57

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards.

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933).

From: limin [mailto:hlungws@singnet.com.sg] Sent: Tuesday, 27 February 2018 5:03 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SLP3172R Accident date on 01/02/2018, LOD.

Hi Hsiao Tong,

Enclosed herewith the LOD for your reference and we will register the original document to you.

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Thanks & Regards, Lie Mien (Li Min 莉敏)

Hin Lung Workshop

From:

limin <hlungws@singnet.com.sg>

Sent:

Saturday, 17 March 2018 10:15 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: SLP3172R Accident date on 01/02/2018, Reject LOU offer.

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Owner rejects the LOU offer and he requests for \$80 per day for 5 days as they are leasing company and they rent out the car for at least \$80 per day.

Kindly consider and let us hear from you soon.

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Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

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## Claim Audit

	UDIT TRAIL			80.00
	On	Audit.	Remarks	[A]
	06 Feb 2018 14:32	Clm Veh Model Changer	(204506) MAZDA 3 1.5 SEDAN L SP.6EAT (A).	HOV
	06 Feb 2018 14:32	Clm Created	Reg No: SLP3172R, Acct Date: 2018/02/01, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AXA Insurance Pte Ltd (HQ), Workshop: Hi n Lung Workshop (HQ)	HOV ME: KWA
	06 Feb 2018 14:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	HOV ME KWA
	06 Feb 2018 14:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/02/15	HOY ME KWA
	06 Feb 2018 14:32	Adj Mandate Set	Approved:0.00.Reinsp:AdJ decides.	HOV ME KWA
	06 Feb 2018 14:32	Label Added	(30653):Direct Settlement	HOY ME KWA
	06 Feb 2018 14:32	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	HO! ME KWA
	06 Feb 2018 15:06	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimaint's ID: -> 199 303821R.	HO ME KWA
	06 Feb 2018 15:08	Adj Rpt Initiated		HO ME KW
	06 Feb 2018 15:08	Clm Details Notified		HO ME KW
1	07 Feb 2018 15:17	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured hit onto third party from behind.	CHE HSI TO!
2	07 Feb 2018 16:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date: 2018/02/15	NATA LE
3	07 Feb 2018 16:22	Adj Mandate Set	Approved:0.00.	NATA LE
4	05 Mar 2018 08:24	Adj Mandate Request	Cur.Req:5251.57:PODS Liability: 100% Quantum:(a)CORw/GST:\$4,751.57 + (b)LO U(5daysx\$100): \$500.00 = Total: \$5,251.57 Vehicle Model: Mazda 3 (1491cc). Third party vehicle is under leasing/rental company. For your approval please.	CHE HSI TOI
.5	06 Mar 2018 08:58	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/02/15. Mandate Remarks: Dear Sir, Please of fer LDU \$60-\$80.	NATA LE
16	06 Mar 2018 08:58	Adj Mandate Set	Maintained: Dear Sir, Please offer LOU \$60-\$80.	NATA LE
17	19 Mar 2018 11:57	Adj Mandate Request	Cur.Req:5151.57:PODS Liability: 100% Quantum:(a)CORw/GST:\$4,751.57 + (b)LO U(5daysx\$80.00): \$400.00 = Total: \$5,151.57 Vehicle Model: Mazda 3 (1491cc).Fo r your approval please.	CHE HSI TO

#### ACTIVITY

No record

terimen Billir	ng for this case -	Transaction	History			
2011 1941 290	Bill Date:					
1716925	06/02/2018 15:08	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLP3172R	10.70

## Claim Audit

	AUDIT TRAIL			
			Partition	
1	06 Feb 2018 14:32	Clm Veh Model Changed	(204506) MAZDA 3 1.5 SEDAN L SP.6EAT (A).	[A] HOV MEI KWAN
2	06 Feb 2018 14:32	Clm Created	Reg No: SLP3172R, Acct Date: 2018/02/01. Claim Type: TP. Insurer: India Intern ational Insurance Pte Ltd (HQ), TP Insurer: AXA Insurance Pte Ltd (HQ), Workshop: Hin Lung Workshop (HQ)	[A] HON MEI KWAN
3	06 Feb 2018 14:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HO MEI KWAN
4	06 Feb 2018 14:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/02/15	[A] HO MEI KWAN
5	06 Feb 2018 14:32	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HO MEI KWAN
6	06 Feb 2018 14:32	Label Added	(30653):Direct Settlement.	[A] HO MEI KWAN
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8	06 Feb 2018 15:06	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimaint's ID: -> 19 9303821R.	[A] HO MEI KWAN
9	06 Feb 2018 15:08	Adj Rpt Initiated		[A] HO MEI KWAN
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11	07 Feb 2018 15:17	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured hit onto third party from be hind.	CAT CHE
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13	07 Feb 2018 16:22	Adj Mandate Set	Approved:0.00.	NATALI LEE
14	05 Mar 2018 08:24	Adj Mandate Request	Cur.Req: \$251.57: PODS Liability: 100% Quantum: (a) CORw/GST: \$4,751.57 + (b) LOU(5daysx\$100): \$500.00 = Total: \$5,251.57 Vehicle Model: Mazda 3 (1491cc). Third party vehicle is under leasing/rental company. For your approval please.	TONG
15	06 Mar 2018 08:58	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/02/15. Mandate Remarks: Dear Sir, Please offer LOU \$60-\$80.	[1] NATALI LEE
16	06 Mar 2018 08:58	Adj Mandate Set	Maintained:Dear Sir, Please offer LOU \$60-\$80.	NATALI LEE
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18	21 Mar 2018 12:30	Adj Mandate Set	Approved:5151.57.	[I] Sunda Nagaraj

#### ACTIVITY

No record

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		Acc Type			1585.1	
1716925	06/02/2018 15:08	Motor	LKK Auto Consultants Pte	LKK Auto Consultants Pte Ltd (HO)	SLP3172R	10.70

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 24 March 2018 10:55 AM

To:

'limin'

Subject:

RE: SLP3172R Accident date on 01/02/2018, Reject LOU offer.

Attachments:

DV\_SLP 3172R.pdf

#### Without Prejudice

Hi Lie Mien

We refer to your below email.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)

\$ 4,751,57

2. Loss of Use (5days x \$80.00)

\$ 400,00

TOTAL \$ 5,151.57

Please duly sign the DV enclosed and return the original copy to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Liga is like a marge. Smale of it and it will some back of you

Thanks & Regards, Lie Mien (Li Min 莉敏) Hin Lung Workshop Tel: 6858 3000 Fax: 6476 0075

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Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

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Thanks & Regards, Lie Mien (Li Min 莉敏)

Hin Lung Workshop

2.6

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, 27 February 2018 3:53 PM To: limin <hlungws@singnet.com.sg>

Cc: Taufikh (LKKAuto) < Taufikh@lkkauto.com>

Subject: RE: SLP3172R Accident date on 01/02/2018, Finalization.

Without Prejudice

Hi Li Min.

Kindly send us all the original documents by post.

Thank you.

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Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: limin [mailto:hlungws@singnet.com.sg]
Sent: Tuesday, 27 February 2018 3:27 PM
To: Taufikh (LKKAuto) < Taufikh@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: RE: SLP3172R Accident date on 01/02/2018, Finalization.

Hi Taufikh,

We accept the offer as PP, \$4440.72, 5 days.

Hi Hsiao Tong,

Kindly advise do you need the original copy of LOD or softcopy will do?

As the new year sets in let's entirese it with happiness in our heart and smiles on our faces. Wishing you a year as bright as the sun that fills your kite with infinite success.

Thanks & Regards, Lie Mien (Li Min 莉敏)

Hin Lung Workshap

. Tel: 6858 3000 Fax: 6476 0075

From: Taufikh (LKK Auto) [mailto:taufikh@lkkauto.com]

Cc: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Subject: RE: SLP3172R Accident date on 01/02/2018, Finalization.

Hi Limin,

As per attached, COR \$4440.72, 5 days.

Regards Taufikh Lkk Auto

From: limin [mailto:hlungws@singnet.com.sg]
Sent: Monday, 12 February 2018 2:43 PM
To: 'Shiau Chan (LKKAuto)'; 'Taufikh (LKKAuto)'

Subject: RE: SLP3172R Accident date on 01/02/2018, Finalization.

Hi.

Please refer to the attachments for the after survey lists.

Kindly take note on the followings:

Part item no. 6 Rear end panel, refer to photo DSC02089-02091.

Part item no. 9 Rear ventilation air grille RH, refer to photo DSC02137-02139.

In the new peor sets in, let's embrace it with happiness in our heart and smiles on our faces. Wishing you a year as bright as the sure that fills your life with alfinite success.

Thanks & Regards, Lie Mien (Li Min 莉敏)

Hin Lung Workshop Tel: 6858 3000 Fax: 6476 0075

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Monday, 12 February 2018 2:31 PM

To: limin <hlungws@singnet.com.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SLP3172R Accident date on 01/02/2018, Finalization.

Dear Li Min,

Please provide us the final bill for finalise.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: limin [mailto:hlungws@singnet.com.sg] Sent: Monday, 12 February 2018 2:22 PM To: Taufikh (LKKAuto) < Taufikh@lkkauto.com>; SUR < sur@lkkauto.com>
 Subject: SLP3172R Accident date on 01/02/2018, Finalization.

Hi all,

We refer to the subject above and the attachments are for your reference.

Kindly finalise the COR for us and we appreciate for an early reply.

As the new year sets in, let's entirence it with happiness in one heart and smiles on our faces. We brig you a year as tright as the new this time year the were infinite success.

Should you need any clarifications, feel free to contact us.

Thanks & Regards, Lie Mien (Li Min 莉敏)

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075 Email: blungws@singnet.com.sg

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

## HIN LUNG WORKSHOP

BLK 1008 BUKIT MERAH LANE 3 #01-20 SINGAPORE 159722

> TEL: 68583000 FAX: 64760075 GST Regn. No : M2-0065859-X Business Reg. No:52861067L

DATE

: 27/02/2018

India International Insurance Pte Ltd 64 Cecil Street #04/#05 IOB Building Singapore 049711 Motor Claims Department

Dear Sirs.

Accident on : 01/02/2018

Involving

: SLP3172R

/ SHB4014D

We now enclose herewith the Final repair Invoice, Satisfaction Certificate and ATA for your file after being survey by your appointed surveyor LKK Auto Consultants Pte Ltd, Mr Taufikh on 05/02/2018.

We quantify our client's claim as follows:

Cost of repairs	\$	4,751.57
2) Loss of use for 5 days at \$100 per days	\$	500.00
	S	5,251.57

Kindly let us hear from you.

Hin Lung Workshop

# AUTHORIZATION TO ACT

I. Bott car Leasing	Pte Hd	("the third party claimant")
of 3 Hoy Fatt Ro	ad Singapore 1595	04 (address),
owner of SLP 31	to R	(vehicle no.) hereby authorize
Hin Lung Worksh	ор	
( "the workshop" ) to	act for me with respec	ct to my claim for repair costs and / or
rental and / or loss of	use ( "claim" ) for my	vchicle no. SLP3(72K
that was damaged pur	suant to the accident	which occurred on olos >01 8
( date ) along Turf Cl	ub Rd T-junction beside	Tanglin Rugby Club (location)
involving vehicle no/s	SHB 4014 D	("the accident").
I further acknowledge	that any sattlement the	ne workshop may reach on my bohalf
		he workshop may reach on my behalf
		ssion of liability basis insofar as the
driver / owner / insure	as of the other vehicle	as is concerned.
Dated this	02 day of	(month) 20 18 (year)
Alli	EASING 10 1118483H m	
Signed by "the third p	arty claimant"	Signed by "the workshop"



Nationality:

Occupation:

#### INDIA INTERNATIONAL INSURANCE PTE LTD

Co Reg. No. 15070 (2502b) (ST. Reg. No. M2 0070006-X 64 [ Geof Street | #04 ] #05 [ #06-02 ] RIB Binding [ Singapory 04:97 ] ]

Uttio (65) 63176100 For 165162244174 Website nowan coming

Final insuremental

## EXPRESS SETTLEMENT

#### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18020047 Claimant Ref : SLP3172R Hin Lung Workshop ("the workshop") hereby confirm that we/l have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,751.57 \_\_ (repair cost), S\$ 400.00 (loss of use/rental), S\$ \_\_\_\_\_ (search fee), vehicle no SLP 3172R that was damaged pursuant to the accident which occurred on 01/02/2018 (date) at Tuft Club Rd T-Junction beside Tanglin Rugby Club (location) involving vehicle no. SHB 4014D (insured vehicle). This is pursuant to the inspection conducted on 05/02/2018 (date) at "the workshop". BOLT CAR LEASING PTE LTD We/I confirm that we/I are/am authorized by the owner claimant") of vehicle no SLP 3172Rto make the claim as set out in the above paragraph and we/l have full authority to settle the matter on his/her behalf in a manner that we/l deem fit. We/l enclose herein the letter of authority given by "the third party claimant" We/l further confirm that we/l will indemnify India International Insurance Pte Ltd for all damages; loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLP 3172R (vehicle no.) as a result of the accident. We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same. We/lauthorize you to pay the total amount of S\$ 5,151.57 to Hin Lung Workshop Dated this 36 day of March CLAIMANT: WITNESS MTH Signature Signature: Signed by "the prikshop" (with chop) Signed by appointed Surveyor Tan Joon Lian LKK Auto Consultants Pte Ltd Name Name: S2548565C 199607198R NRIC: NRIC: GC Orange Grove Rd 51 Ubi Avenue 1 Address: Address: # 07-01 Singapore >58333 #01-25 Paya Ubi Ind. Park S(408933) Singaporean

Nationality:

Occupation:

HIN PONG MOUVEDING

LK 1008 Bukit Merah Lane 3 #01-20, S'pore 159722. Tel: 68583000 Fax: 64760075

Website: www.hinlung.com.sg GST Regn. No: M2-0065859-X 

## TAX INVOICE

INVOICE NO. : TP454

Acc/Rep Date: 01/02/2018 Policy No. : P1308841 : MAZDA 3 1.5A 0

Model

/s INDIA INTERNATIONAL INSURANCE P.LTD Veh Reg. No.: SLP3172R 54 CECIL STREET

Invoice Date: 27/02/2018 Page: 1 #04/#05 IOB BUILDING 

====		
	REPLACEMENT OF PARTS	1,053.40
4	REAR BOOT LID	72.60
+	REAR BOOT LID BADGE	727.0
1	(SKYACTIV TECHNOLOGY).	58.70
	REAR BOOT LID BADGE (MADZA 3)	
1	REAR BOOT LID BADGE (IMPERIOR	1,008.00
1	REAR LAMP RH	78.70
1	REAR VENTILATION AIR GRILLE RH	1,184.00
1	REAR BUMPER	50.00
10	DEAR RUMPER CLIPS	55.40
1	DEAR BUMPER REFLECTOR KH	39.80
1	REAR BUMPER RETAINER RH	220.00
4	REVERSE SENSOR 1 SET	17.80
1	REAR TOW HOOK COVER RH	
1	REAR TOW HOOK COVER	2 239 40
		3,838.40
	SUB-TOTAL	767.68
	LESS 20%	
		3,070.72
	Total	
	LABOUR CHARGES	700.00
	REMOVE AND REPAIR REAR BOOT LID, REAR BUMPER, REAR FENDER RH, REINFORCEMENT, REAR END PANEL AND ETC., AND REPLACEMENT OF PARTS FOR THE EFFECTED	
	AREAS. SPRAY PAINT ON THE EFFECTED AREAS	600.00
	WITH 2K PAINT. FACILITATE REPAIR. DISCONNECT AND CHECK BLECTRICAL DISCONNECT AND CHECK BLECTRICAL	30.00
	WIRING, HARNESS, WIRE SOCKETS, ETC. REMOVE AND REINSTALL DAMAGED PARTS, TEST AND RECTIFY FOR PROPER PUNCTIONING.	40.00
	LINING AND GARNISH TO FACILITATE REP.	

.....continued on page ;

HIM POMG MOVVDITOR

31k 1008 Bukit Merah Lane 3 #01-20, S'pore 159722. Tel: 68583000 Fax: 64760075

GST Regn. No: M2-0065859-X Website: www.hinlung.com.sg 

## TAX INVOICE

4/8 INDIA INTERNATIONAL INSURANCE P.LTD

64 CECIL STREET

#04/#05 IOB BUILDING

SINGAPORE 049711

INVOICE NO. : TP454

Acc/Rep Date: 01/02/2018 Policy No. : P1308841

: MAZDA 3 1.5A 0 Model

Veh Reg. No.: SLP3172R

Invoice Date: 27/02/2018 

> Nett Total Before GST Add GST @ 78

Nett Total After GST

4,440.72 310.85

======== 4,751.57

=========

(Four Thousand Seven Hundred Fifty-One and Cents Fifty-Seven Only)

HIN LUNG WORKSHOP (Workshop Manager)

## ...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

Case	Notified	Est Submitted	Ad] Assigned	Adj Rpt		Ad) Submitted	Ins Auth'ed	Sta	itus	
Main	06 Feb 2018 Edit Reg		05 Feb 2018 00:00 Edit Adj Rpt	5\$4,44 Edit E	0.72 stimates	\$\$4,440.72 View Rpt		Re	Pending for Surv Report Cancel Case	
,	tain	R	eference		Claim Deta	ails \	Docume	ints	1.	Show All
CLAIM SU	BFOLDER DI	TAILS				[Create	d by adjuster)			
Insured:	COMFORT	TRANSPORTAT	ION PTE LTD, Co.	Reg. No.:	19930382	18				
Main Claimant:	BOLT CAL	LEASING PTE	TD, Co. Reg. No.	20111848	33H					
Vehicle Reg. No.:	SLP317	2R			Date of L		118 17:00 - :59 is and 1 Days Fr	om LTA Res	g Date (Ma	n Yr)]
Claim Type:	TP / MC	T18020047			Policy/Co Note No.		16			
Vehicle Reg. No. (Insured):	SHB4014D Policy No. (Claiment): P1308841									
A					Excess					
Repairer:	Hin Lung	Workshop (HQ)	Blk 1008 Bukit Mer	sh Lane 3,	#01-20, 1	59722 Bukit Me	erah - Tel: 68583	000		
Handling Insurer:	India Int	ernational Insur	ance Pte Ltd (HQ)	- Tel: 634	76100 [	Handled by NA	TALIE LEE - 63	476100 ext	243)	
Claimant's Insurer:	P. 10-10-11-11-11	Market and School of the Land	IQ) - Tel: 6338 728	1						
Adjuster:	15/02/2		Ltd (HQ) - Tel: 62	56-3561 .	. [Handled	by MOHD TAL	JFIKH BIN HAM	ID] [Fi	inal Rpt	due
ASSOCIAT	ED MAIL RE	CEIVED						View All	Compose	case Ma
• III_SG (0	6/03/2018):	Alert - Adj Mand Alert - Adj Mand	date Approved (S\$ date Maintained - date Approved (S\$	SLP3172F 0.00) - Si	t - Claim F LP3172R -	Claim Handle	LIE LEE er: NATALIE LE Search Tasks	Create N		Complet
Due Date No results.	Priority	Type Task	Group Subject	t Hand	tier A	ssigned By	Completed	On C	reated On	Don

#### Claim Documents

\*SLP3172R (MCT18020047)

[SHB4014D]

TP

BOLT CAR LEASING PTE LTD

Feb 1 2018 5:00PM

[COMFORT TRANSPORTATION PTE LTD]

Hin Lung Workshop

Uş	Upload Documents Upload Photos Compose New Letter		View	View in Brown	er v
Pho	otos/Images		3 per p	age 🔻	V
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1	05/03/18 08:22	Chassis Number	0	Load JPG	V
2	05/03/18 08:22	Odometer Reading	0	Load JPG	~
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4	05/03/18 08:22	General View	0	Load 3PG	V
5	05/03/18 08:22	General View	0	Load JPG	V
6	05/03/18 08:22	General View	0	Load JPG	V
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8	05/03/18 08:22	General View	0	Load JPG	V
9	05/03/18 08:22	General View	0	Load JPG	V
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17	05/03/18 08:22	General View	0	Load JPG	1
18	05/03/18 08:22	General View	0	Load JPG	V
19	05/03/18 08:22	General View	0	Load JPG	V
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23	05/03/18 08:22	General View	0	Load JPG	V
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25	05/03/18 08:22	General View	0	Load JPG	V
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31	05/03/18 08:22	General View	0	Load JPG	V
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34	05/03/18 08:22	General View	0	Load JPG	V
35	05/03/18 08:22	General View	0	Load JPG	V
36	05/03/18 08:22	General View	0	Load JPG	V
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38	05/03/18 08:22	General View	0	Load JPG	V
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41	05/03/18 08:22	General View	0	Load JPG	V
42	05/03/18 08:22	General View	0	Load JPG	2
43	05/03/18 08:22	General View	0	Load JPG	V
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45	05/03/18 08:22	General View	0	Load JPG	V
-		General View	0	Load 3PG	(Z)
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48	05/03/18 08:22	General View	0	Load JPG	V
49	05/03/18 08:22	Reinspection Photo	0	Load JPG	V
50	05/03/18 08:22	Reinspection Photo	0	Load JPG	V
51	05/03/18 08:22	Reinspection Photo	0	Load JPG	V
52	05/03/18 08:22	Reinspection Photo	0	Load JPG	Z
53	05/03/18 08:22	Reinspection Photo	0	Load JPG	V
54	05/03/18 08:22	Reinspection Photo	0	Load JPG	V
55	05/03/18 08:22	Reinspection Photo	0	Load JPG	
56	05/03/18 08:22	Reinspection Photo	0	Load JPG	V
57	05/03/18 08:22	Reinspection Photo	0	Load JPG	V
58	05/03/18 08:22	Reinspection Photo	0	Load JPG	V
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62	05/03/18 08:22	Reinspection Photo			
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No.	Relabel/Reorder 06/02/18 14:33	LKK Auto Consultants Pte Ltd (HQ) EMAIL FROM III DD 06.02.2018	0	Load PDF	rim
2	06/02/18 14:33	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT		Load PDF	
3	07/02/18 09:20	TP ESTIMATE - MARKED	0		
4	05/03/18 08:21	LOD	0	Load PDF	
5	05/03/18 08:21	Authorisation to Act	0	Load PDF	
6	05/03/18 08:21	Workshop Invoice	0	Load PDF	
7	03/04/18 11:02	DISCHARGE VOUCHER	0	Load PDF	
No.	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	07/02/18 09:14	Singapore Accident Statement	0	Load PDF	

### **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

#### LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607 198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

#### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III18002325/T1PA3Q2

Date:

03/04/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0016

Claimant Vehicle SLP3172R

Insured Vehicle No:

SHB4014D

Date of Loss:

01/02/2018

Nature of Claim:

TP

Claim No: MCT18020047

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

No:

**SLP3172R** 

Make & Model:

MAZDA 3, 1.5 SEDAN L SP.6EAT (A)

Engine No:

P520374809

12370 km

Reg. Date:

31/05/2017 (Man. Year: 2016)

Chassis No: Odometer:

JM6BM42A8G0346202

Colour:

Silver

1496 cc Engine Capacity:

Market Value/New Car Price: N/A

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Sum Insured (S\$):

Steering (Serviceable):

Yes Footbrake (Serviceable):

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

Yes

CONDITION OF TYRES

Front Tyre Size: Front Left Side:

205/60 R16

Rear Tyre Size:

205/60 R16

Toyo 6 mm

Rear Left Side: Rear Right Side: Toyo 6 mm Toyo 6 mm

Front Right Side: Toyo 6 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		6,030.50	3,070.72	2,959.78	49.08
Miscellaneous Items		0.00	0.00	0.00	
Labour		2,910.00	1,370.00	1,540.00	52.92
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	8,940.50	4,440.72	4,499.78	50.33
	+ GST 7.00/7.00% (S\$)	625.84	310.85	314.99	50.33
	Nett Amount (S\$)	9,566.34	4,751.57	4,814.77	50.33
	The second secon	SV-Vicinity Date is			

+ Loss of Use (5.0 x S\$80.00/day) (S\$) 400.00 5.151.57 Nett Liability (S\$)

INSPECTION

Date of Assignment:

05/02/2018

Date Inspected:

05/02/2018 Inspected At:

Hin Lung Workshop (HQ)

Blk 1008 Bukit Merah Lane 3, #01-20

Singapore 159722

Estimated Period of Repair:

5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

#### REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 23 Feb 2018)

Parts: 143 MAZDA 3 1.5 SEDAN L SP.6EAT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLP3172R)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

#### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LID	Bent	1,053.40 F	*1,053.40 FL
2	1		*REAR BOOT WEATHER STRIP	Not Necessary	142.00 F	*-FL
3	1		*REAR BOOT LID BADGE (SKYACTIV TECHNOLOGY)	Necessary	72.60 F	*72.60 FL
4	1		*REAR BOOT LID BADGE (MAZDA 3)	Necessary	58.70 F	*58.70 FL
5	1		*REAR BOOT LID LAMP RH	Not Necessary	488.70 F	*-FL
6	1		*REAR END PANEL	Repair	555.00 F	*-FL
7	1		*REAR LAMP PANEL RH	Repair	415.00 F	*-FL
8	1		*REAR LAMP RH	Cracked	1,008.00 F	*1,008.00 FL
9	1		*REAR VENTILATION AIR GRILLE RH	Deformed	78.70 F	*78.70 FL
10	1		*REAR BUMPER	Deformed	1,184.00 F	*1,184.00 FL
11	1		*REAR BUMPER REINFORCEMENT	Not Necessary	591.40 F	*-FL
12	10		*REAR BUMPER CLIPS	Necessary	50.00 F	*50.00 FL
13	1		*REAR BUMPER REFLECTOR RH	Cut	55.40 F	*55.40 FL
14	1		*REAR BUMPER RETAINER RH	Necessary	39.80 F	*39.80 FL
15	1		*SET REVERSE SENSOR	Cut	220.00 F	*220.00 FL
16	1		*REAR TOW HOOK COVER RH	Missing	17.80 F	*17.80 FL
F=Fra	anchise	part. L=Listi	temDisc			
				Sub Total (S\$)	All Control of the Co	3,838.40
			<ul> <li>List Item Discount on L Items</li> </ul>	0.00/20.00% (S\$)	0.00	767.68
				Total Parts (S\$)	6,030.50	3,070.72

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	REMOVE AND REPAIR REAR BOOT LID ,REAR BUMPER,REAR FENDER RH ,REINFORCEMENT ,REAR END PANEL AND ETC ,AND REPLACEMENT OF PARTS FOR THE EFFECTED AREAS		1,400.00	700.00
2	SPRAY PAINT ON THE EFFECTED AREAS WITH 2K PAINT	New	1,200.00	600.00
3	REMOVE AND REPLACE REAR WINDSCREEN TO FACILITATE REPAIR	New	150.00	0.00
4	DISCONECT AND CHECK ELECTRICAL WIRING, HARNESS, WIRE SOCKETS, ETC, REMOVE AND REINTALL DAMAGED PARTS, TEST AND RECTIFY FOR PROPER FUNCTIONING	New	60.00	30.00
5	REMOVE AND REFIT REAR END PANEL LINING AND GARNISH TO FACILITATE REP	New	100.00	40.00
	Gross Labo	our Cost (S\$)	2,910.00	1,370.00
	Report was unsubmitted during	g this print-out.		

< END OF ESTIMATES >